



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 9, ISSUE 3

## JULY/AUGUST 2014

- 1 • From the Board
- 2 • Pet Waste
- 2 • Junior Golf
- 3 • Security
- 4 • 2014 Calendar

## 2014 Board

Sam Fox, President  
 Terry Ross, Vice President  
 Tony Robinson, Secretary  
 Robin Rakusin, Treasurer  
 Paul Burkett, Director  
 Steven Elliott, Director  
 John Krish, Director

*The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.*

### FROM THE BOARD... *by Sam Fox, Board President*



As we move into the summer season we can look forward to the completion of the two major projects. The new ArrowCreek maintenance facility is nearing completion and it should be completed by the end of June. The major part of our roadwork is now complete. The contractor completed the repaving work on schedule. They will be working throughout the summer finishing the project. Workers still need to complete work on the utilities and striping of the roads. I would like to thank the residents for their patience during the repaving. I realize there were delays and road diversions, but we tried to minimize those delays by completing the paving portion as quickly as possible.

I would also like to thank the residents for their cooperation in reducing their speed on our roads. Our statistics show that the average speed is dropping and the majority of our residents are complying with the speed limit. Your cooperation will mean a safer community for all of us. Many of our roads are narrow and there is substantial traffic during the day as trucks and construction equipment move around our community. The walking paths which are close to the roads are used extensively by walkers, joggers and children. We also have a number of bicyclists using the roads. Thank you for slowing down and obeying the speed limit.



The ArrowCreek HOA board members are volunteers who work with our management company to enforce the CC&Rs of the community. The board is made up of seven members who are elected for two year terms to serve the board. The Board is supported by several committees who deal with different aspects of the community. We are fortunate to have several dedicated residents who have served on the Board and/or on numerous committees for many years. I would encourage all homeowners to consider serving on one of the committees or running for the board. There will be four open positions on the Board at the end of this year. The board nomination forms will go out in October and the election results will be announced at the December 9<sup>th</sup> Annual Members Meeting.



The Golf Club has filed a plan for reorganization with the bankruptcy court. During this time period they have an exclusive opportunity in which to file their reorganization plan. After their exclusivity time period expires in July other plans may be filed with the court. I will update you on future developments as they unfold.

The joint Truckee Meadows Fire Protection District (TMFPD)/Sierra Fire Protection District (SFPD) was recently rated by the Insurance Services Office (ISO). This agency rates over 49,000 fire services nationwide. ISO issues a 'Public Protection Classification' score that is a large factor in determining insurance premiums for

*(Continued on page 2)*



## COMMUNITY INFORMATION



property insurance for both residential and commercial buildings. TMFPD was previously rated a 'Class 4' and SFPD a 'Class 5'. The new combined rating (May 2014) is a Class 3, the same as Reno FD. Class 1 is the top rating. The Class 3 rating places the TMFPD/SFPD in the top 7% of all fire departments in the nation. This is a great accomplishment for a two-year old fire department.

Congratulations are due to Chief Moore and his staff. This is great news for homeowners as this will have a positive effect on homeowner insurance premiums.

### Security-Gate House

Rick Reyome, Security Director  
Ph: 850-4450; Fax: 850-4451  
Email: acsecure@msn.com  
24 hours-emergencies, suspicious activities, water leaks, dangerous activities, unsafe driving, parking, visitors and other assistance.

### Residents' Club

Brenda Rodriguez, Activities Coordinator  
850-4620  
Email: acresident@sbcglobal.net  
Workout room, swimming pool, tennis courts, party and room reservations.

### Operations Manager/Facilities

Jeff Anderson  
850-4487  
Email: acresident@sbcglobal.net  
Roads, parks, grassy, common areas.

### ArrowCreek HOA

Managed by: Associa Sierra North  
10509 Professional Circle #200  
Reno NV 89521 (The Mount Rose building, 2-story building on the freeway side)  
Ph: 626-7333; Fax 626-7374  
Comm Mgr: Jeanne Tarantino, PCAM  
Direct Ph: 775-334-7403  
Websites: [www.arrowcreek-hoa.com](http://www.arrowcreek-hoa.com) & [www.associasn.com](http://www.associasn.com)  
Email: [acservice@associasn.com](mailto:acservice@associasn.com)

### Board of Directors:

Sam Fox, President  
Terry Ross, Vice President  
Tony Robinson, Treasurer  
Robin Rakusin, Secretary  
Paul Burkett, Director  
John Krish, Director  
Steven Elliott, Director  
You can contact board members through Associa Sierra North or email them at [acservice@associasn.com](mailto:acservice@associasn.com)

### ArrowCreek Country Club 850-4471

## EMERGENCY

### Law Enforcement:

Washoe County Sheriff's Dept  
911 E. Parr Blvd, Reno NV  
Front Desk: 328-3001  
Non-emergency 785-4629

### Fire:

849-2881

### Animal Control:

Washoe County Regional Animal Services  
2825 Longley Lane, Reno NV  
Dispatch: 322-3647 / Office 353-8900

### LOCAL GOVERNMENT:

Washoe County  
1001 E. 9th St., Reno, NV  
Admin: 328-3266 / Assessor: 328-2200

### UTILITIES:

Washoe County Utilities  
954-4601 water/sewer  
Nevada Energy  
834-4444 electric/gas  
Waste Management  
329-8822 (AC trash day is Monday)  
AT&T/SBC: Service 800-464-7928  
Repair 800-246-8464

## Apologies for the Delay!

It was quite a busy June! We apologize for the delay in getting this newsletter issue out to you. Thank you for your patience!

Sincerely,  
The ArrowCreek HOA



## Pet Waste Problem Update



In the last newsletter a plea went out for residents to pick up after their pets. Pet waste at Harbottle Park and throughout the community was getting to be a health and safety issue. The good news is that more pet owners are using baggies to pick up after their pets (thank you!). What still needs to be addressed is throwing the filled baggies in to the trash can. There has been an extraordinary amount of full baggies left along pathways and on the common area.

PLEASE, take your used baggies with you and dump them in a trash can. Everyone appreciates a clean community and responsible pet owners.

Thank you!  
The ArrowCreek HOA

## ArrowCreek Country Club - Junior Golf 2014

The ArrowCreek Country Club is offering a Junior Golf Program for the upcoming 2014 season. This program is available to all juniors 5 years and older. A wide variety of schools will be offered—from introducing the game of golf for the beginner to the young adult wishing to play competitive golf. The emphasis will be on making learning fun while focusing on the fundamentals of the game. Also offered are Kids Camps which will include golf, tennis and swimming instruction. These camps are sure to be a fun filled week for the kids!!



Presented by Mindy Sipin, LPGA teaching Professional/Certified Water Safety Instructor. To sign up – please contact Mindy at [sipingood@sbcglobal.net](mailto:sipingood@sbcglobal.net) or call her at 775-772-3996.

## WHAT'S NEW FROM SECURITY...

### **RESIDENT'S CLUB ACTIVITY SCHEDULE**

Don't forget to call the Activities Coordinator 775-850-4620 to schedule your summer parties and events. This will help reduce overcrowding around the patio area and pools.

#### **Pilates**

"Body by Virginia". Pilates with Virginia on a reformer by **"BALANCED BODY"**. Certified Personal Trainer and Pilates Instructor available for instruction at ArrowCreek by appointment only. Call for a free consultation (775) 544-5488.

#### **Group Water Fitness Class**

No swimming skills necessary! Join us for a motivational class designed to improve cardio respiratory health strength and endurance. Water Fitness is an excellent way to get back in shape or cross train for your favorite sport. All exercise levels welcome. Ages 13& up. Call Zoe for information 846-6661

#### **Private/ Group Swimming Lessons**

Zoe will be offering swimming lessons this summer. Please call her at 775-846-6661 for further information.

#### **LEGO® Camp at Arrowcreek**

Bricks 4 Kidz is bringing their *Pirate's Quest* summer camp to Arrowcreek Residents Center **July 21-25, 9am-noon**. "Arrgg, there be Pirates!" We'll be exploring all things pirate in this fun new camp! Whether it's Blackbeard or Captain Jack, your camper will have a blast with our pirate games and activities. There will be boat building and treasure hunting, all with a motorized LEGO® twist! Don't wait to sign up for this fun camp or you may have to walk the plank! Enroll today at <http://www.bricks4kidz.com/nevada-reno-sparks/program-events/camps/> or call (775) 200-0445

#### **What has happened since our last issue:**

There have been no major incidents and the activity in the Arrowcreek Community has been calm. With summer beginning and the children being out of school, remember to be observant of all surroundings. We at Security want to thank the Residents for their cooperation in continuing to slow the overall speed in the community.



#### **Please, keep your vehicles locked:**

Security has a monthly meeting with Captain Duane Meyer from the Washoe County Sheriff's Office. We discuss the ArrowCreek Community as well as what is happening in the areas surrounding ArrowCreek. On May 29, 2014 the Sheriff's Office posted on Alert ID the following: *Sheriff's Office Sees Surge in Burglaries Involving Unlocked Vehicles in the Galena Areas*. Security wants to remind all residents that have vehicles not in garages to keep them locked. Also, if you see anything that might seem suspicious, please call Security.

#### **Traffic enforcement:**

Security is continuing to address the issues of speeding and running stop signs inside Arrowcreek. While the overall speed in Arrowcreek has begun to go down, we have noticed a significant amount of tailgating complaints while entering the main gate. Please be observant and courteous of other drivers. Please note that driving around the resident lane gate arm is not allowed and is considered a moving vehicle violation. This includes residents and guests; please remind all guests that the resident is responsible for their actions inside the Arrowcreek Community. Over all we have had positive response from residents with traffic safety. We could not make it work without the help of everyone in the community. Thank you!



#### **Your QuickPass System and Security:**

Security would like to remind the Residents who are using their QuickPass account to continue to add permanent as well as temporary guests. For residents that do not update their QuickPass account on line please call Security so we can get your guests added before they arrive at the front gate. The summer months increase the amount of visitors and contractors entering ArrowCreek. Having guests and vendors on your list before they get here will cut the wait time at the gate tremendously. When your guest(s) arrive if they are not on your list, Security has to call to verify entry. This can cause a line to form and some guests have to wait unnecessarily. If you have any questions about your account or how to add your guests, please call the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Daniel and schedule a time to go over the website.

#### **TIDBITS TO PLEASE KEEP IN MIND...**

- **FOLLOW POOL RULES** - The Pool has opened and is fully operational. The Pool & Spa rules need to be followed. The county can do inspections of the Pool at any time and if they witness rules not being followed they can shut the pool down and Spa down.  Holding the gates open with any object is not allowed. If you have guests that are using the pool or spa area, the resident must be present also. Please help and report any problems you may see.
- **SUB-GATE PROTOCOL** - For the residents living behind the inside gates, when needing the gate held open for a party or event, there is a 2 business day notice required. Security will be willing to meet the request of parties of 5 vehicles or more only.
- **TRANSPONDER REQUIREMENTS** - Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. Also, if you move a transponder and it does not work, you need to purchase a new one.
- When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. If you have a transponder that is not working contact Security.
- **PETS** - Please remember your dogs must be walked on a leash and you must clean up after your pets. Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs. Complaints have started to be brought up about residents not picking up after their dogs.
- **BE CAREFUL OF CONSTRUCTION** - There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. That being said, these construction workers are guests and they must follow the community rules and policies. Please report issues to Security.
- **MOTORCYCLE ENTRY AT FRONT GATE** - Motorcyclists, you are allowed to use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.



#### **Security Contact Information**

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password please contact Daniel at the gatehouse or email at [acsecured@outlook.com](mailto:acsecured@outlook.com) for this information. Our full contact information is printed on the side bar of this newsletter and posted on the arrowcree-hoa.com website.



ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North  
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;  
Fax: (775)626-7374  
Website: www.arrowcreek-hoa.com

Dear ArrowCreek Homeowners: An additional executive session board meeting has been added to the calendar as follows:



### **ARROWCREEK BOARD OF DIRECTORS SPECIAL EXECUTIVE SESSION MEETING**

**DATE: TUESDAY, JULY 22, 2014,  
1:00 PM**

**LOCATION:** Associa Sierra North,  
10509 Professional Circle, Suite 200,  
Reno NV

**Note: Executive Sessions are closed session meetings, to be attended by board members only. Agenda and notice are sent to owners as a requirement of Nevada Law.**

### **AGENDA**



Please note action may be taken on any of the following agenda items:

1. **Call to Order and Determination of Quorum**
2. **Approve Minutes of Previous Executive Session Meeting(s)**
3. **Legal**
  - a) Discuss pending attorney-client privileged information, opinion and advice regarding status of ArrowCreek Country Club bankruptcy and impacts on the HOA. Updated information will be provided to the members at the next regularly scheduled board meeting.
4. **Adjournment**

### **NOTICE OF BOARD MEETING DATES**

The below calendar is notice of date, time and place of upcoming board meetings. Meetings are recorded in accordance with NRS 116. a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted on the HOA website at [www.arrowcreek-hoa.com](http://www.arrowcreek-hoa.com). An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who are in attendance at the meeting. Board meeting agendas will be available on the Arrowcreek-HOA.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.

### **CALENDAR 2014**

*The full 2014 Calendar is posted on the Arrowcreek-hoa.com website and dates are scheduled on the interactive calendar.*

*Key:*

**ADRC= Architectural Design Review Committee (Closed meeting). Held the 2nd Wednesday of each month. Submittal Deadline is 1st Wed of the month.**

**Board Meeting=** Regular meeting of the board of directors (open to owners. Owners forum at the beginning of each meeting.)

**Executive Session Board Meeting=** Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations (closed meeting)

Note: Unless otherwise specified on the calendar, Executive sessions are typically held prior to each regular board meeting.

**Town Hall Meeting=** Informal gathering with owners and board for open general discussion about items of concern (no action taken at meeting)

*Note: The meeting schedule may be modified at any time.*

#### **July**

July 4th - ASN Office closed for Independence Day

Violation Hearings Tuesday July 8, 5:00 PM

ADRC SUBMITTAL DEADLINE, WEDSDAY  
JULY 2ND, 5PM

ADRC MEETING, WEDSDAY JULY 9, 11:30AM AT ASSOCIA SIERRA NORTH  
SPECIAL EXECUTIVE SESS TUESDAY JULY 22, 1:00 PM

#### **AUGUST**

ADRC SUBMITTAL DEADLINE, WEDSDAY  
AUGUST 6TH, 5PM  
ADRC MEETING, WEDSDAY AUGUST 13, 11:30AM AT ASSOCIA SIERRA NORTH

EXECUTIVE SESSION, TUESDAY AUGUST 26, 4:00 PM AT RESIDENT'S CLUB  
BOARD MEETING, TUESDAY AUGUST 26, 5:30 PM AT RESIDENT'S CLUB

#### **SEPTEMBER**

Sept 1st - ASN Office closed for Labor Day

ADRC SUBMITTAL DEADLINE, WEDSDAY  
SEPT 3RD, 5PM  
ADRC MEETING, WEDSDAY SEPTEMBER 10, 11:30AM AT ASSOCIA SIERRA NORTH

Town Hall Meeting, Tuesday Sept 16, 5:30-7:30 at the Resident's Club - 2015 Budget Presentation

POOL TENTATIVELY CLOSES SEPTEMBER 30TH (WEATHER DEPENDENT)