



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 9, ISSUE 2

MARCH/ APRIL  
2014

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## 2014 Board

Travis Hawkins, President  
 Terry Ross, Vice President  
 Tony Robinson, Secretary  
 Sam Fox, Treasurer  
 Robin Rakusin, Director  
 Steven Elliott, Director  
 John Krish, Director

*The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.*

## FROM THE BOARD... *by Travis Hawkins, HOA Board President*



Just a few months ago, in this newsletter, we addressed snow events, and how the HOA staff was going to do its best to keep the roads and walkways clear moving forward in the season. . .As it has turned out, there has not been much snow to remove, just rain. The lack of snow this year has made some happy and many feeling like we missed a season. With an earlier spring on the horizon maybe mother-nature can throw us another curve ball and bring in a few late storms. Let's keep our fingers crossed.

On another note, we have been preparing for a few major areas of roadwork and you should see them starting in May again this year. It is anticipated that all of the roadwork should cause very little disruption, but please be understanding when the construction on High Vista begins. It will be the most complicated due to the high levels of traffic paired with the lack of alternative routes for people that live on its side streets.

A big thank you should go out to the community for making a solid effort to slow traffic. We have had a very noticeable decrease in the average speed in the community, which makes our streets much more safe for all within our gates. While the radar speed signs appear to be doing their job, it's because all of you have decided to be more attentive and drop a few mph on your daily drive that we are really making progress.



With all the rumors floating around the ArrowCreek Country Club, I would like to ease concerns within the community by sharing that, while it is the intent of the Club owners to continue running the course and to keep the grass in our backyards green, your HOA Board and Committees have also taken extraordinary action to follow the Club related activity, stay informed. and to do everything necessary to ensure that the site of green fairways in our backyard are not affected.

As always if you have any comments or concerns feel free to contact the board through Associa Sierra North at [acservic@associasn.com](mailto:acservic@associasn.com). The board always appreciates your opinion.



## NEW ARROWCREEK ART GUILD!

Please join us for the launching of a new club for fine artist living in ArrowCreek on Sunday March 30th at 2pm. We will be meeting at the Residents Club to share ideas, techniques and make new friends. For more information, please call Susan Christopher @ 448-6747, Emma McKay @ 527-7590 or Connie Ghysels @ 800-1547.

## RESIDENT'S CLUB ACTIVITY SCHEDULE

### Fitness Class

Join us Mon, Weds and Fri. 8:45-10am at the ArrowCreek Residents Club for a workout using stability balls to build core strength and balance as well as using light weights to tone the upper body. This is not an aerobics class but can be very challenging and is a good workout. You will need a stability ball, a yoga mat and a set of light weights (1-5 pounds). Wear clothing that allows you freedom of movement and be prepared for some fun yet challenging work. A great way to stay toned and fit through those long winter months! The class is \$60 @ month or a \$6 drop-in fee.

Looking forward to seeing you there! If you have any questions please call Zoe  
775-846-6661

### Pilates

"Body by Virginia". Pilates with Virginia on a reformer by "**BALANCED BODY**".

Certified Personal Trainer and Pilates Instructor available for instruction at ArrowCreek by appointment only. Call for a free consultation (775) 544-5488.

### Fitness for Seniors

NASM Certified Personal Trainer Sandy Schreiner whom specializes in fitness for the senior population will be instructing a fitness class that will be customized to your individual fitness level and goals to better improve muscular strength, core strength, flexibility, balance and mobility to better meet the challenges of day to day activities. Class will begin on January 14, 2014 just in time for your New Year's Resolution.

Classes will be held every Tues and Thurs from 11:00 to 12:00at the Resident Center.

**Cost:** \$100.00 for 8 Sessions or \$15.00 drop in fee - call 775-843-5905  
[schreinersandy@yahoo.com](mailto:schreinersandy@yahoo.com)

Individual training sessions are available Please call for details.

## ARROWCREEK RESIDENTS ARE INVITED TO TWO GREAT EVENTS:

### Children's Easter Egg Hunt

**Sunday, April 20, 2014**

11:30am SHARP at ArrowCreek Country Club

Free event for ArrowCreek Residents ONLY

Co-Sponsored by ArrowCreek HOA and ArrowCreek Golf Club  
(Parents please have your child bring a basket)



### Easter Brunch

At ArrowCreek Country Club

**Sunday, April 20, 2014**

Seating Time: 12:30pm

Adults: \$38.95++

Children: \$16.95++

Fun Activities for the kids! Egg Decorating, Face Painting  
Photos with the Easter Bunny...And MORE!

**Reservations Required for both events**

Call Blake (775) 850-44-71 x:222 /

[events@golfarrowcreek.com](mailto:events@golfarrowcreek.com)

For more info & to RSVP

## ARROWCREEK COUNTRY CLUB - SOCIAL MEMBERSHIPS OFFERED

ArrowCreek Country Club is proud to offer a **FREE** 30 day trial Social Membership to the Residents of our Community.

We encourage you to stop by and enjoy a free glass of wine when you discuss this great offer with Drew Yardley, General Manager of ArrowCreek Country Club. Please contact him directly at 775-850-4653 or [dwardley@golfarrowcreek.com](mailto:dwardley@golfarrowcreek.com).

## UPDATES FROM SECURITY

*Rick Reyome, Director of Security*

### **BURGLARIES & BREAK-INS:**

Questions are always coming in asking about burglaries in the neighborhood. Though there have not been any recent major incidents inside the ArrowCreek gates, there have been a few vehicle break-ins in ArrowCreek as well as in the Saddle Horn, Galena, and Mt Rose areas. All the vehicles involved were left unlocked, and only cash was taken. I have had several meetings with Captain Meyer with Washoe County in the last few weeks. Washoe County assigned detectives who are working with AC Security and they are pursuing these issues very aggressively. They are confident the matter will be resolved very soon. **Please remember to lock your vehicles when they are not inside your closed garage!!!!**



Another note on burglaries, if you subscribe to Alert ID, you might be noticed of a "burglary" in the neighborhood that turns out not be a burglary. Just in the last few weeks there were two incidents in ArrowCreek that came in as "burglaries" and in both cases they were non-issues and not burglaries at all. However, at this time Alert ID does not send out a follow up notification to let residents know. We are hoping this system will be updated, but until then, please be aware that not all Alert ID notices are what they seem. The ArrowCreek Security staff is generally kept updated on all such items if you want additional information.

*(Continued on page 3)*



## YOUR QUICKPASS SYSTEM:

Security would like to thank all Residents who are using their QuickPass account to add permanent as well as temporary guests. **If you are not well versed at updating QuickPass on line, please call Security so that your guests can be added before they arrive at the front gate.** When your guest(s) arrive and if they are not on your list, Security needs to call to verify entry. This can cause a line to form at the gate and some guests have to wait unnecessarily. If you have any questions about your account or how to add your guests, please call Lisa at the front gate. Free QuickPass trainings are offered!

## SPEEDING & STOP SIGNS:



Security and the Board continue to address speeding inside ArrowCreek. As part of this effort, additional radar speed cameras/signs have been installed along the roadways. These signs will be active 24 hours a day and will be moved to different locations throughout the ArrowCreek community on a regular basis. Our ultimate goal is not to hand out violations, but to reduce the speed and moving vehicle violations inside ArrowCreek and to make it a more safe community for our residents and children.

## TRANSPONDERS...New Rules in Place!

- Did you know that It is considered a rule violation to move/tamper with your vehicle?
- Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If you move a transponder and it does not work, you will need to purchase a new one.
- When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated.
- Motorcyclists, you are allowed to use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.

## PETS:

- Please remember your dogs must be walked on a leash and you must clean up after your pets. Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs.



## GENERAL SAFETY:

- There is still a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. That being said, these construction workers are guests and they must follow the community's rules and policies; please report issues to Security.
- **Security Contact Information** - Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password please contact Lisa at the gatehouse who can provide this information. Our contact information is: 850-4450;  
EMAIL [acsecure@msn.com](mailto:acsecure@msn.com)



## COMMUNITY INFORMATION

### Security-Gate House

Rick Reyome, Security Director  
Ph: 850-4450; Fax: 850-4451  
Email: [acsecure@msn.com](mailto:acsecure@msn.com)  
24 hours-emergencies, suspicious activities, water leaks, dangerous activities, unsafe driving, parking, visitors and other assistance.

### Residents' Club

Brenda Rodriguez, Activities Coordinator  
850-4620  
Email: [acresident@sbcglobal.net](mailto:acresident@sbcglobal.net)  
Workout room, swimming pool, tennis courts, party and room reservations.

### Operations Manager/Facilities

Jeff Anderson  
850-4487  
Email: [acresident@sbcglobal.net](mailto:acresident@sbcglobal.net)  
Roads, parks, grassy, common areas.

### ArrowCreek HOA

Managed by: Associa Sierra North  
10509 Professional Circle #200  
Reno NV 89521 (The Mount Rose building, 2-story building on the freeway side)  
Ph: 626-7333; Fax 626-7374  
Comm Mgr: Jeanne Tarantino, PCAM  
Direct Ph: 775-334-7403  
Websites: [www.arrowcreek-hoa.com](http://www.arrowcreek-hoa.com) & [www.associasn.com](http://www.associasn.com)  
Email: [acservice@associasn.com](mailto:acservice@associasn.com)

### Board of Directors:

Travis Hawkins, President  
Terry Ross, Vice President  
Sam Fox, Treasurer  
Tony Robinson, Secretary  
Robin Rakusin, Director  
John Krish, Director  
Steven Elliott, Director  
You can contact board members through Associa Sierra North or email them at [acservice@associasn.com](mailto:acservice@associasn.com)

### ArrowCreek Country Club 850-4471

## EMERGENCY

### Law Enforcement:

Washoe County Sheriff's Dept  
911 E. Parr Blvd, Reno NV  
Front Desk: 328-3001  
Non-emergency 785-4629

### Fire:

849-2881

### Animal Control:

Washoe County Regional Animal Services  
2825 Longley Lane, Reno NV  
Dispatch: 322-3647 / Office 353-8900

### LOCAL GOVERNMENT:

Washoe County  
1001 E. 9th St., Reno, NV  
Admin: 328-3266 / Assessor: 328-2200

### UTILITIES:

Washoe County Utilities  
954-4601 water/sewer  
Nevada Energy  
834-4444 electric/gas  
Waste Management  
329-8822 (AC trash day is Monday)  
AT&T/SBC: Service 800-464-7928  
Repair 800-246-8464



ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North  
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;  
Fax: (775)626-7374  
Website: www.arrowcreek-hoa.com

## ArrowCreek Crafter's



ArrowCreek Crafters are continuing our support of the Juvenile Diabetes Research Foundation (JDRF) of Northern Nevada by donating baskets for the Silent Auction at their Gala being held on **Saturday May 3, 2014.**

We have been using our creative talents to make hand crafted items which we package with coordinating purchased items for this silent auction. We are donating 14 baskets this year including; 6 beautiful handmade quilts; patriotic table décor including napkins, place-mats, and other table decorations; two “Baby Baskets” with hand crocheted baby blankets, a counted-cross stitched embroidered blanket or picture, stuffed animals and other toys for a new baby; a set of large hand-made Raggedy Ann and Andy dolls; and other items which we have created. If you are interested in attending the gala or making a donation, please contact JDRF by calling 775-786-1881 or check out their web page at [www.jdrf.org/northernnevada](http://www.jdrf.org/northernnevada) .

Throughout the year we continue to craft items for various charitable events. **If you are a “crafty” person and wish to help with our projects or just find out more about what we do, please join us on the 2nd Tuesday of each month in the ArrowCreek Resident’s Center at 1 PM. We often work on charity projects at our meetings and welcome anyone who knits, crochets, sews, embroiders, quilts or crafts to come check us out! For further information please call Mary at 775 853-1483.**

**DONATIONS:** If you have left over larger pieces of good quality fabric (quilting cotton or flannel or fleece) that could be used to make quilts, napkins, stuffed animals or other items and want to donate these to our group, please contact Mary at 775 853-1483. We also accept multiple skeins of the same type of good quality yarn that you would like to donate.

### NOTICE OF BOARD MEETING DATES

The below calendar is notice of date, time and place of upcoming board meetings. Meetings are recorded in accordance with NRS 116. a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted on the HOA website at [www.arrowcreek-hoa.com](http://www.arrowcreek-hoa.com). An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who are in attendance at the meeting. Board meeting agendas will be available on the Arrowcreek-HOA.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.

## CALENDAR 2014

*The full 2014 Calendar is posted on the Arrowcreek-hoa.com website and dates are scheduled on the interactive calendar.*

*Key:*

**ADRC=** Architectural Design Review Committee (Closed meeting). Held the 2nd Wednesday of each month. Submittal Deadline is 1st Wed of the month.

**Board Meeting=** Regular meeting of the board of directors (open to owners. Owners forum at the beginning of each meeting.)

**Executive Session Board Meeting=** Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations (closed meeting)

Note: Unless otherwise specified on the calendar, Executive sessions are typically held prior to each regular board meeting.

**Town Hall Meeting=** Informal gathering with owners and board for open general discussion about items of concern (no action taken at meeting)

*Note: The meeting schedule may be modified at any time.*

### MARCH

ADRC SUBMITTAL DEADLINE, WEDNESDAY MARCH 5TH, 5PM  
ADRC Meeting, Wednesday March 12, 11:30 AM at Associa Sierra North

### APRIL

SPECIAL BOARD MEETING, TUESDAY APRIL 1 5:00-5:30PM, AT THE RESIDENT’S CLUB  
SELECT ROAD MAINTENANCE VENDORS

ADRC SUBMITTAL DEADLINE, WEDSDAY APRIL 2ND, 5PM

ADRAC MEETING, WEDSDAY APRIL 9, 11:30AM AT ASSOCIA SIERRA NORTH

EXECUTIVE SESSION, TUESDAY APRIL 15, 4:00PM AT RESIDENT’S CLUB

BOARD MEETING, TUESDAY APRIL 15, 5:30PM AT RESIDENT’S CLUB

### May

ADRC SUBMITTAL DEADLINE, WEDSDAY MAY 7ND, 5PM

ADRAC MEETING, WEDSDAY MAY 14, 11:30AM AT ASSOCIA SIERRA NORTH

Town Hall Meeting, Tuesday May 6, 5:30-7:30PM at the Resident’s Club – 2014  
Road Work Presentation

May 26– ASN Office closed for Memorial Day

Pool Opens Memorial Day Weekend