



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 10, ISSUE 5

DECEMBER 2015

- 1 • From the Board
- 2 • Holiday Party
- 3 • Budget
- 3 • Please Vote
- 4 • Winter Prep
- 4 • Tennis
- 5 • From Security
- 6 • 2015 Calendar

The ArrowCreek HOA Newsletter contains important information for all residents. The newsletter is only sent to Owner's of the community. **If you rent your property, please be sure to pass the newsletter on to your tenants.** Additional hard copies of the newsletter are available at the Resident's Club and the newsletter is posted on the www.arrowcreek-hoa.com website (Our Community\ Newsletter). Note: You must login to see the information.

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.

President's Message... *by Sam Fox, Board President*



At the October Board meeting, the Board voted to release a Ballot Proposition to adopt the amendments to the ArrowCreek Homeowners Association's (ACHOA) current CC&Rs and Bylaws. (Second Amended and Restated CC&Rs and Second Amended and Restated Bylaws). These amendments will remove old and outdated portions within these governing documents and bring them up to date with Nevada law. The updated governing documents will also comprehend the 475 acre acquisition of common land. The Governing Documents Committee has worked many hours to make this happen and the Board would like to thank them all for their efforts.

In addition the board approved a second Ballot Proposition to assess homeowners the cost of financing the purchase and to arrange for financing for those who prefer to pay their share of the purchase over time. In addition, a \$2 increase in reserves costs would be assessed for the 475 acres. Should fuels mitigation efforts be necessary based on a consultant's recommendation, this would be comprehended into future budgets as part of the budgeting process. This ballot would also allow the BOD to encumber HOA common area as collateral for the loan to authorize the Board to execute any and all documents to complete the land acquisition.

These Ballots, if approved by the ACHOA membership, would allow the ACHOA to acquire the 475 acres of land under the golf course from its current owners. This acquisition would convert the land to ACHOA common area and provide the community complete control over the land and ensure that any possible changes to this golf property would be controlled by the community. The current owners of "The Club at ArrowCreek" plan to use the proceeds to pay off existing debt that was assumed when the property was purchased from Bankruptcy court. The remaining funds will be reinvested in the Club to create a stable well-functioning golf course operation within the ACHOA community.

The decision to acquire the 475 acres of land under the golf course is a controversial issue for the ACHOA membership. Many lot owners are in favor of the acquisition, while others are opposed. Those in favor want to maintain the golf course land green and maintain property values. Those in opposition do not want the ACHOA monthly operating assessments and reserve funds to be used to acquire and maintain the land and related infrastructure. A majority of the ACHOA homeowners are undecided and want to know more details about the proposed purchase. I hope that all ACHOA members can agree that a vibrant golf club is an asset to the community.



The ACHOA Board has decided to take a three step approach to this ballot issue.

1. The first step will be to distribute an informational package to all lot owners. This package will contain information about the acquisition proposal.
2. The Board will schedule a series of informational meetings at the Residents Club. The meetings will give residents the opportunity to hear presentations from all members who are interested in the ballot propositions. We are planning to invite the following groups to make presentations at the meetings.

(Continued on page 2)



President's Message Continued

- a. The ArrowCreek Community Club Committee (ACCC) will provide an in depth description of the proposal.
- b. Groups who oppose the proposition.
- c. Groups that approve the proposition.
- d. A presentation by the Friends of ArrowCreek, L.L.C. the current owner of The Club.
- e. A presentation by Arnold Palmer Golf, the current operator of the Club.
- f. After the presentations are made, the audience will have an opportunity to ask questions and state their opinions.
- g. An independent moderator will coordinate the question and answer period.



Since the Residence Club has limited capacity and homeowners have different schedules, we will be holding multiple meetings. Residents will be asked to sign up to attend a meeting so that everyone who wants to attend will have a seat. We will also make certain that some meetings are held on the weekend.

- 3. The final step will be the mailing of the Ballot Propositions listed above to all homeowners. If enough ballots are not received from the first mailing, there will be additional mailings to provide all ACHOA members the opportunity to cast their ballot for or against the Ballot Propositions.

This has been a long and arduous process for the community. I thank all of you for your patience and continuous feedback and comments. The ACHOA Board has been listening to your comments.

The ACHOA Board of Directors voted to present this opportunity for the community to take control of the land within our gates, regardless of who owns and operates The Club at ArrowCreek. The golf course has been described by several realtors as the "jewel of the community". Whether or not you are a golfer, all members of the community can enjoy the beautiful green space that resides in the heart of the community.



MARK YOUR CALENDAR FOR THE ANNUAL ARROWCREEK HOA HOLIDAY PARTY!

Hosted by the ArrowCreek HOA

Date: Friday December 4, 2015
Time: 5:00-7:00 PM
Place: The Club at ArrowCreek



The ArrowCreek Board of Directors invites all residents to the final grand event of 2015. This year's party will be held at The Club of ArrowCreek Terrace/Vista rooms to celebrate the holiday season with your neighbors. This free event for ArrowCreek residents only will feature hors d'oeuvres, desserts and holiday spirits. Come join us for a festive evening you will not want to miss. For more information contact Brenda at 850-4620 or Savannah at 850.4471 ext 209.

COMMUNITY INFORMATION

Security-Gate House

Rick Reyome, Security Director
Ph: 850-4450; Fax: 850-4451
Email: acsecure@msn.com
24 hours-emergencies, suspicious activities, water leaks, dangerous activities, unsafe driving, parking, visitors and other assistance.

Residents' Club

Brenda Rodriguez, Activities Coordinator
850-4620
Email: acresident@sbcglobal.net
Workout room, swimming pool, tennis courts, party and room reservations.

Operations Manager/Senior

Facilities Staff

775-850-4485
Email: acresident@sbcglobal.net
Roads, parks, grassy, common areas.

ArrowCreek HOA

Managed by: Associa Sierra North
10509 Professional Circle #200
Reno NV 89521 (The Mount Rose building, 2-story building on the freeway side)
Ph: 626-7333; Fax 626-7374
Comm Mgr: Jeanne Tarantino, PCAM
Direct Ph: 775-334-7403
Websites: www.arrowcreek-hoa.com & www.associasn.com
Email: acservice@associasn.com

Board of Directors:

Sam Fox, President
Robin Rakusin, Vice President
Alan Liebman, Treasurer
Charlie Dickinson, Secretary
John Krisch, Director
Joyce Seelen, Director
Steven Elliott, Director

You can contact board members through Associa Sierra North or email them at acservice@associasn.com

The Club at ArrowCreek 850-4471

EMERGENCY

Law Enforcement:

Washoe County Sheriff's Dept
911 E. Parr Blvd, Reno NV
Front Desk: 328-3001
Non-emergency 785-4629

Fire:

849-2881

Animal Control:

Washoe County Regional Animal Services
2825 Longley Lane, Reno NV
Dispatch: 322-3647 / Office 353-8900

LOCAL GOVERNMENT:

Washoe County
1001 E. 9th St., Reno, NV
Admin: 328-3266 / Assessor: 328-2200

UTILITIES:

Washoe County Utilities
954-4601 water/sewer
Nevada Energy
834-4444 electric/gas
Waste Management
329-8822 (AC trash day is Monday)
AT&T/SBC: Service 800-464-7928
Repair 800-246-8464

2016 ACHOA Draft Budget

YOGA

Offered by certified personal trainer
Sandy Schreiner.

Improve your balance, strength and
flexibility through
the practice of yoga.

“Immerse yourself in stillness
and become consciously
one with the flow.”

Tuesdays and Thursdays f
rom 12:00 to 1:00

\$70 per month or a \$10 drop in fee

The first class will
begin on October 6th

Please call Sandy to reserve your
spot or if you have any questions.
775-843-5905

Pilates

“Body by Virginia”. Pilates with
Virginia on a reformer by
“**BALANCED BODY**”. Certified
Personal Trainer and Pilates

Instructor available for instruction
at ArrowCreek by appointment only.

Call for more information
(775) 544-5488.

Fitness Class

After the pool closes, we will be
moving indoors to the Residents
Center multi-purpose room for a
class using the stability balls, light
weights and styrofoam rollers. The
class will be held 8:45-10:00 am
Mon, Weds, and Fri. We will be
working out using the stability ball
to build core strength and balance as
well as using light weights to tone
the upper body. This is not an
aerobics class but can be very
challenging and is a good
workout. You will need a stability
ball, a yoga mat and a set of light
weights (1-5 pounds). Wear clothing
that allows you freedom of
movement and be prepared for some
fun yet challenging work. A great
way to stay toned and fit through
those long winter months! The class
is \$60 @ month or a \$6 drop-in fee.

Looking forward
to seeing you there!

If you have any questions please
call Zoe: 775-846-6661

The 2016 ACHOA Draft Budget has been posted on the ACHOA Website. It was presented at the November 3, 2015 Board Meeting for approval by the Board of Directors. The budget was mailed to the Owners. It is scheduled to be ratified by the Members at the Annual Members Meeting on December 8, 2015. The 2016 Draft Budget was built from the ground up.

The Budget Expenses were developed based upon current year expense trends and past years expense trends for - General & Administrative Expenses, Utilities Expenses, Maintenance Expenses, Landscaping Expenses, and Other Expenses. The Reserve Fund Expenses were developed from the August Board approved Browning Reserve Fund Study. The Browning Reserve Study is posted on the ACHOA website for your review.



The 2016 Draft Budget Board Presentation from November 3rd is also posted on the ACHOA Website and it will include a review of the operating expenses facing the ACHOA for 2016. The presentation also includes an analysis of current monthly assessments which are not going up for 2016. The Monthly Assessments will be \$80.00 per month for Reserve Fund and \$138 per month for the Operating Accounts except that those members behind the sub-gates will pay the extra \$5.00 per month bringing their total monthly assessment to \$223 per month.

If you have any questions, email acservic@associaasn.com and the Committee will respond.

ANNUAL MEMBERS MEETING, ELECTION & BUDGET RATIFICATION *PLEASE SEND IN YOUR VOTE!*

You should have received, by US Mail, notice of the ACHOA Annual Members Meeting scheduled for Tuesday, December 8, 2015, 5:30 PM at The Club at ArrowCreek. Included with that notice is the 2016 budget information, and the voting ballot for the 2016 board elections. The following 6 candidates are running for the 3 open positions:

- Paul Burkett
- Bob Kirtley
- Robert McDonald
- Robin Rakusin
- David Steele
- Mark Toomey



NOTE: After the ballot was printed, John McGhee removed his name as a candidate. Please note this change when you are voting as new ballots will not be sent.

A HUGE THANK YOU TO THOSE VOLUNTEERING THEIR TIME TO RUN FOR THE BOARD!

The ArrowCreek Homeowners Association, Inc. Board of Directors will be forwarding information concerning the acquisition Ballot Propositions and future Informational Meetings. As this information is forwarded there are two organizations that may be making comments concerning the acquisition Ballot Propositions. They will be making their comments on their respective word press websites. The ACHOA has established connectivity buttons to these websites on the ACHOA website. The two websites are as follows:

- www.ArrowCreekTruth.wordpress.com
- www.Arrowcreek411.com

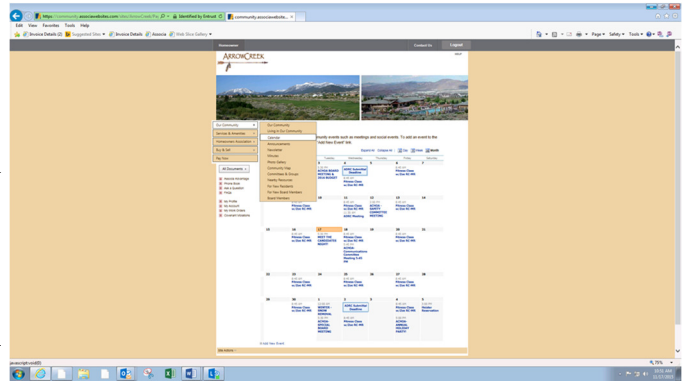


The Board will also answer member directed questions concerning the Ballot Proposition. Please forward your questions to Associa.

Regards, ACHOA Board of Directors

WWW.ARROWCREEK-HOA.COM CALENDAR - - - DID YOU KNOW?

The ACHOA is active with lots of board & committee meetings and events. These meetings and events are entered on the website calendar. Some items come with announcements that will show on the home page when you first log in. But some items, like committee meetings, are just logged on the calendar with the date, time and place. If you are interested in knowing when committees meet, and to keep up with current events happening in the community, be sure to visit the calendar (Click on Our Community\Calendar). And check out the announcements too!



BE READY FOR WINTER CONDITIONS AT ARROWCREEK!



WHO TO CALL - During a snow event, ArrowCreek Security Department is the snow removal headquarters to which all communications should be routed.

If you need help or have questions or concerns during a snow event, please **call Security at 850-4450 24/7**. Security can then contact snow removal crews in the field if necessary.

PREPARATION FOR OWNERS:

- Have your snow shovels at a location so that you can find them easily
- If you have a snow blower, have it serviced now so that you know it is in working condition
- "Ice Melt" is now available at the local hardware stores in the area and it is a good idea to have it stocked.
- Check your tire tread! Do you have at least 4/32 of tire tread?
- Disconnect your hoses from your hose bibs to allow them to drain properly.
- Shut off your sprinkler system
- Drain your vacuum breaker (the brass thing sticking up above the ground).
- If applicable, turn on your electric heat tapes for exposed water pipes

Remember that ArrowCreek has over 28 miles of road which needs to be plowed so please be patient as it takes 15 to 18 hours depending on the amount and rate of snow fall to plow every street within the community. Visit the www-arrowcreek-hoa.com website for the complete Snow Removal Policy posted under Services\Operations Facilities.

ATTENTION TENNIS PLAYERS

Yes, we are heading into the winter season. But, since there are usually several warm days that entice tennis players to get out on the court, the ACHOA wanted you to have this information.



The ArrowCreek HOA purchased a tennis ball machine for resident use. Security hold the key for the machine. The steps below are the instructions on how to reserve and use the equipment:

1. Sign up at the security station at the entrance of Arrowcreek to reserve your two hours of use and leave your drivers license with security, or a copy of your drivers license.
2. Get the key from security and drive to the tennis court next to the pool.
3. Open the shed with the key, and bring out the ball machine, extension cord, tennis balls, buckets and pick up buckets.
4. Plug the machine into the outdoor plug and center the machine on the T at the service line on the south side of this court.
5. Next plug the short black extension cord into the 100 ft cord and connect it to the ball machine.
6. Set the brake on the machine.
7. Turn the power on the ball machine it is located in the lower left hand side of the machine.
8. Hit test and check to see if the ball lands within 2 feet of the T by the service line on the north side of the court.
9. If it does, you're set to pick what you want to do next, hit balls narrow, medium or wide range on the court.
10. You can set the speed of the ball from 50 mph to 70mph. You can set the frequency of receiving the ball from 4 seconds up to 10 seconds.
11. You can use the machine for drills, we have put cards on the machine with directions for all drills.
12. Once you're done using the ball machine pick up the balls put them in the white baskets, and return everything to the shed. Give the key to security and get your drivers license back from them and you're free to go.

Enjoy!

UPDATES FROM SECURITY...

Rick Reyome, Director of Security



What has happened since our last newsletter:

I am very pleased to report there have been no incidences since our last newsletter issue. I would like to wish everyone a Safe and Happy Holiday Season. With Holiday parties and get-togethers just around the corner, I would like to remind everyone:

- 1) Make sure Security has your current phone number – We would hate to turn around your guests if we cannot get ahold of you.
- 2) For the residents living behind the inside gates, when needing the gate held open for a party or event, *there is a 2 business day notice required*. Security will be willing to meet the request of parties of 5 vehicles or more only.
- 3) Please have all your guests park on the same side of the street. We need to keep a lane clear in case of an emergency.

A note about our Radar Cameras

I left the chart below in this issue of the newsletter again because I wanted to make sure everyone seen the importance of driving at a responsible speed. *We at Security want to thank the Residents for their cooperation in continuing to slow the overall speed in the community and would like to ask to be more aware of the Stop Signs.* Security is reminding every vehicle that is logged in that the speed limit is 25 mph. This is helping reduce the speed of non-resident vehicles. We have had a great response so far.



Resident Center – Parking in loading zone

Please observe the “5 minute – Loading and Unloading” zone at the resident center.

The curb is painted yellow and is very well marked. Please use the designated parking areas and/or the upper parking lot. We would like to thank everyone in advance for following the policy.

Please, keep your vehicles locked

Security wants to remind all residents that have vehicles not in garages to keep them locked. The Holiday Seasons in the past have shown an increase of vehicle break-ins. Also, if you see anything that might seem suspicious, please call Security.



INFORMATION & RESOURCE LIST FOR RESIDENTS

WILDLIFE PROBLEMS

ArrowCreek is one of many communities located in “Wilderness Urban Interface” area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them. Information on how to handle wild animals is also posted on the www.arrowcreek-hoa.com website.

IMPORTANT PHONE NUMBERS:

ArrowCreek Security: 775 850-4450
Washoe County Regional Animal Services: Office: 775 353-8900
Dispatch: 775 322 3647
Nevada Department of Wildlife: 775 688-1331
Reno Snake Rescue: 775 750-5537 (www.snakebusters.com)
Exterminators that have been used and are recommended by AC Residents:

- * State Wide Pest Control 775 425-4343
- * Nash Pest Control 775 852-3444
- *

Your QuickPass System and Security:

Security would like to remind the Residents that are using their QuickPass account to continue to add permanent as well as temporary guests, and would ask the Residents that do not update their QuickPass account to please call Security so we can get your guest's added before they arrive at the front gate. *Please keep in mind there is a large number of calls coming into Security every day, (Residents calling in guests as well as all other Security issues), as well as a large number of calls going out, (Security verifying guest access if they are not on the homeowners list). If you get a busy signal, please try again so we can assure your guest(s) can gain entry without incident.* Please note that if you leave a voicemail, there is no guarantee that it will be checked in time of your guest's arrival. There is a large amount of visitors and contractors entering ArrowCreek so having them on your list before they get here will cut the wait time at the gate tremendously. *(We had over 1 Million vehicles pass through the front gate in 2014).* When your guest(s) arrive if they are not on your list, Security has to call to verify entry. This can cause a line to form and some guests have to wait unnecessarily. If you have any questions about your account or how to add your guests, please call Daniel at the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Daniel and schedule a time to go over the website.

Other items to keep in mind:

- For the residents living behind the inside gates, when needing the gate held open for a party or event, *there is a 2 business day notice required*. Security will be willing to meet the request of parties of 5 vehicles or more only.
- Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been moved and Security sees it is not on the vehicle we assigned it to, the transponder will be deactivated until you bring in the current vehicle's information. **Also, if you move a transponder and it does not work, you need to purchase a new one.**
- **When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.**
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. **If you have a transponder that is not working contact Security.**
- Please remember **your dogs must be “walked on a leash”** and you must clean up after your pets. Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. ***The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs.*** Complaints have started to be brought up about residents not picking up after their dogs.
- There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. That being said, these construction workers are guests and they must follow the community rules and policies. Please report issues to Security.
- Motorcyclists, you are allowed to use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.



ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;
Fax: (775)626-7374
Website: www.arrowcreek-hoa.com

Security Contact Information

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password please contact Daniel at the gatehouse or email at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:

- Gatehouse telephone
- Gatehouse fax
- Security Director's Email
- acsecure@msn.com
- www.quickpass.us

850-4450
850-4451



Rick Reymoe, Director of Security.

ArrowCreek Crafter's



If you are a "crafty" person with some free free time and want to use your talents to help support local Northern Nevada charities, please join ArrowCreek

Crafters at our next meeting. Our meetings are held on the third Monday of each month in the ArrowCreek Resident's Center at 1 PM. We welcome anyone who knits, crochets, sews, embroiders, quilts or crafts to come check us out and hope you will bring your talents and join us. For further information please call Mary at 775 853-1483.

DONATIONS: If you have left over larger pieces of good quality fabric (quilting cotton, flannel, upholstery fabric or fleece) that could be used to make quilts, napkins, stuffed animals or other items and want to donate these to our group, please contact Mary at 775 853-1483. We also accept multiple skeins of the same type of good quality yarn that you would like to donate.

NOTICE OF BOARD MEETING DATES

The below calendar is notice of date, time and place of upcoming board meetings. Meetings are recorded in accordance with NRS 116. a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted on the HOA website at www.arrowcreek-hoa.com. An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who are in attendance at the meeting. Board meeting agendas will be available on the Arrowcreek-HOA.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.

CALENDAR 2015

Dates are scheduled on the interactive calendar.

Key:

ADRC= Architectural Design Review Committee (Closed meeting). Held the 2nd Wednesday of each month. Submittal Deadline is 1st Wed of the month.

Board Meeting= Regular meeting of the board of directors (open to owners. Owners forum at the beginning of each meeting.)

Executive Session Board Meeting= Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations (closed meeting)

Note: Unless otherwise specified on the calendar, Executive sessions are typically held prior to each regular board meeting.

Town Hall Meeting=Informal gathering with owners and board for open general discussion about items of concern (no action taken at meeting)

Note: The meeting schedule may be modified at any time.

NOVEMBER

Nov 26 & 27-ASN OFFICE CLOSED FOR THANKSGIVING

DECEMBER

VIOLATION HEARINGS, TUESDAY DECEMBER 1, 4:00 PM AT RESIDENT'S CLUB
SPECIAL BOARD MEETING, TUESDAY DECEMBER 1, 5:30 PM AT THE CLUB AT ARROWCREEK

ADRC SUBMITTAL DEADLINE, WEDNESDAY DECEMBER 2, 5PM
ADRC HOLIDAY MEETING, WEDNESDAY DECEMBER 9, 11:30 AM

ANNUAL HOA MEMBERS HOLIDAY PARTY FRIDAY DECEMBER 4, 2015, 5:00-7:00 PM AT THE CLUB AT ARROWCREEK

ANNUAL MEETING, TUESDAY DECEMBER 8, 5:30 PM
AT THE CLUB AT ARROWCREEK: RATIFY 2015 BUDGET, ANNOUNCE ELECTION RESULTS
BOARD MEETING TO FOLLOW FOR THE ELECTION OF OFFICERS

DEC 24 & 25-ASN OFFICE CLOSED FOR CHRISTMAS



ArrowCreek Safety Committee
**INFORMATION & RESOURCE LIST FOR RESIDENTS
WILDLIFE PROBLEMS**

ArrowCreek is one of many communities located in “Wilderness Urban Interface” area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. ***Residents are responsible for any issue regarding wild animal/snakes etc., on their property.*** Security staff will assist with issues involving animals, snakes or other pests on Homeowners Association property.

The following resources are available to residents when a problem of this nature arises.

1. ArrowCreek Security staff are always available to provide residents with information regarding resources for dealing with wildlife problems. Security can assist residents in calling appropriate government agencies for specific problems with large animals or snakes.
2. **Large animals:**
 - a. **Bears:** occasionally seen in the ArrowCreek area. Black Bears that become habituated to obtaining food by raiding garbage cans or creating other nuisances will be trapped and removed from the area by Nevada Department of Wildlife (NDOW). Homeowners can help by removing all human sources of food from outside areas and putting trash cans out for collection on the morning of trash pick-up (not the night before).
 - b. **Mountain Lions:** infrequent visitors to ArrowCreek area. If a particular problem develops, NDOW should be contacted and will take necessary steps.
 - c. **Coyotes:** Washoe County Regional Animal Services does not remove coyotes from private property nor will they remove them from the ArrowCreek area as a routine practice. NDOW manages the coyote population overall in Nevada. Homeowners need to avoid letting small dogs and cats outside unsupervised (even in fenced yards) and avoid leaving pet food outdoors.
 - d. **Deer:** These animals are a “fact of life” in ArrowCreek and are frequently seen in the community. While they can be “pests” in terms of damage to landscaping, they are not considered a threat to the general population. Neither Washoe Animal Services nor NDOW will not remove them from the area.
 - e. Washoe Animal Services will assist if a large animal has died or is injured and needs to be removed.
3. **Snakes**
 - a. Washoe County Animal Services practice is to remove a snake if it is inside a residence and relocate it to an area away from the residence (usually the outskirts of ArrowCreek).
 - b. Washoe Country Animal Services does not remove snakes which are outside the home and advises residents to “leave them alone” and they will move on their own.
 - c. The Nevada Department of Wildlife (NDOW) follows essentially the same procedures regarding rattle snakes and will remove snakes that are within a residence only. NDOW staff are not generally available after hours.
 - d. Reno Snake Rescue will move snakes off of resident’s property both inside the house and in the yard. They are a free service.

4. **Insects** (Bee or wasp hives, centipedes, etc.)
There are many local pest control firms who will assist resident with various types of insect infestations. Note that bee hives can be saved and relocated.

5. The Nevada Department of Wildlife website ([www.ndow.org/Nevada Wildlife](http://www.ndow.org/Nevada%20Wildlife)) is a good reference for information regarding wildlife concerns. If you are faced with a public safety issue you can call NDOW's Dispatch Center in Reno at (775) 688-1331.

6. The following **ArrowCreek Covenants, Conditions, and Restrictions (CC&R's) from October 1997** apply:
ARTICLE VI: PROPERTY USAGE

SECTION 45: Impairment of Wildlife. Capturing, trapping or killing wildlife within the Subdivision is prohibited, except all common rodents (e.g. rats, mice, moles, marmots, gophers), insects and other animals considered pests.

SECTION 46: Disturbing Activities. Activities which materially disturb or destroy the vegetation, **wildlife**, or air quality within the Subdivision or which use excessive amounts of water or which result in unreasonable levels of sound or light are prohibited.

SECTION 47: Discharge of Weapons. The discharge or use of firearms or other weapons within the subdivision is prohibited. The terms "firearms and weapons" includes without limitation "B-B" guns, pellet guns, bows and arrows, pistols, rifles, shotguns, sling shots, and other firearms and weapons of all types, regardless of size.

7. The following **ArrowCreek Rules and Regulations (11-15-2013)** apply:

Article IV, Section 4.45 – Impairment of Wildlife:

Capturing, trapping or killing wildlife within the subdivision is prohibited, except all common rodents (e.g. rats, mice, moles, marmots, gophers), insects and other animals considered pests.

Article IV, Section 4.47 – Discharge of Weapons:

The discharge or use of firearms or other weapons within the subdivision is prohibited. The terms "firearms and weapons" includes without limitation "B-B guns, pellet guns, bows and arrows, pistols, rifles, shotguns, sling shots and other firearms and weapons of all types, regardless of size.

IMPORTANT PHONE NUMBERS:

ArrowCreek Security: 775 850-4450

Washoe County Regional Animal Services: Office: 775 353-8900; Dispatch: 775 322 3647

Nevada Department of Wildlife: 775 688-1331

Reno Snake Rescue: 775 750-5537 (www.snakebusters.com)

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775 425-4343

Nash Pest Control 775 852-3444