



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 12, ISSUE 1

FEBRUARY/
MARCH 2017

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The ArrowCreek HOA Newsletter contains important information for all residents. The newsletter is only sent to Owner's of the community. **If you rent your property, please be sure to pass the newsletter on to your tenants.** Additional hard copies of the newsletter are available at the Resident's Club and the newsletter is posted on the www.arrowcreek-hoa.com website (Our Community Newsletter). Note: You must login to see the information.

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.

Community Assessment and Strategic Planning Process

ARROWCREEK
ArrowCreek HOA is creating a plan for the future.
Your input is critical.
PLEASE TAKE THIS 5 MINUTE ONLINE SURVEY
by going to:
www.acpathforward.com
a website of the ArrowCreek HOA
CLOSES MAR. 15, 2017

The ArrowCreek Homeowners Association Board of Directors has embarked upon a significant Community Assessment Process and a Strategic Planning process that will impact community planning for the next five years. [The Community needs your important input and comments to make our community the best it can be.](#)

The Community Assessment Process and Strategic Planning Process is focused to strengthen community resident satisfaction, increase property values, and sharpen the effectiveness of community governance. To achieve this important vision, the community needs input from as many community members as possible over the next few months.

Shortly, the Community Assessment and Strategic Planning team from Hansford Economic Consulting and Freshtracks Communications will be gathering data and opinions from our community members as part of this process. A Community Assessment/Survey will be published for your responses this February.

To get more information

Community members and renters should go to acpathforward.com, a website dedicated to this process. Please sign up on the website so that you can be notified that the Assessment/Survey is ready for your input. **We want to hear from as many residents in each household as possible. Every resident with an email address can go on line and take the survey.** In addition, community members and renters can share any comments, opinions, thoughts, ideas, clarifying inputs, or questions that are important to this process.

Results

The Assessment and Plan, once complete, will provide a framework for the Association Board of Directors and staff to make decisions. The end product will reflect your input and create a series of priorities aimed at strengthening the entire community and the HOA organization.

“The Plan isn’t an amenities feasibility study, a residents’ center capital plan or anything that specific – it’s a big-picture framework. This is the first time ArrowCreek has done something like this and we are really excited to create this Plan,” said Bob, Kirby, President of the HOA.

To find out more, go to acpathforward.com!

FROM THE BOARD PRESIDENT *by Bob Kirtley . . .*



Welcome to your Arrowcreek newsletter. What a way to start a new year! We have gotten more snow in January than we've seen for many years. With snow on everyone's mind, let's talk about how snow removal works in Arrowcreek. You, as Arrowcreek property holders own all the roads in our beautiful development. As such, it is the homeowner's responsibility through the ACHOA to maintain the streets including snow removal. The Arrowcreek Operations and Security teams coordinate plowing and sanding per policies the homeowners set through the Board. The 26 miles of road have elevations that increase by 1200 feet from the front gate to the top of the development. So how do we manage such a complex operation?

We realized long ago that moving snow is a job for a professional contractor. We selected Q&D as they are one of the few construction companies with the skills and tools to move thousands of tons of snow in a relatively few hours. The Operations team meets with Q&D in the fall and starts our preseason planning. We are fortunate that many of the Q&D equipment operators have worked plowing Arrowcreek for 10 years so they are familiar with our roads. We stockpile the heavy equipment so the snow removal apparatus is onsite for immediate use.

Our Operations and Security crews are continually assessing the snowfall. When the snow depth hits the levels as set by Arrowcreek policy, the Q&D crews are notified. The current triggers are 2" at the front gate and/or 4 inches at the Reserve entrance. The Security team also monitors 3 weather channels and if the forecast warrants, the Security team alerts and deploys Q&D. The plowing follows a well-defined procedure. The first road plowed is the Arrowcreek loop. Opening this pathway is designed to clear the routes for the school buses. The target is to have the bus route opened by 6.00 a.m.



The next roads plowed are the main arterial roads. The first pass is by the motor grader and plow truck to clear a lane down each road to allow emergency vehicles access into Arrowcreek. The balance of the roads is plowed following the "snow plan". Using the motor grader and the plow truck **pushes** snow into windrows. This type of plowing creates berms of snow at the end of each driveway. For those who don't understand heavy equipment use, the motor grader moves at a faster rate than other equipment. The roads get plowed but the berms remain. At the same time the plowing starts, Q&D gets our loaders out. As a loader, must lift snow out of the cull-d-e sacs and intersections, it lags the plowing. Design does the clearing of the road's first lanes to ensure exit and access. The roads are opened to be passable then the cosmetic cleanup of the berms starts. Once we have started plowing, the sand truck follows to add traction to the road surface. One new addition this year has been the manual salting of the 4 steepest intersections by ArrowCreek's Operations team.

Plowed and packed snow weighs 1200 to 1500 pounds per cubic yard. If our loaders have a 10-yard bucket, they are lifting 12-15,000 pounds in each load. Dirt is 2 to 3 times as heavy. The clean-up with the loaders is not a strain from the weight, it's just the volume of snow that must be pushed and or picked up. Plowing and moving snow with the loaders can run up to **18** hours for the first pass for all ArrowCreek's roads. When snow is deep, we plow continuously for our resident's safety.

Here's what it looked like on Monday the 23rd. Because of the heavy snow, we ran out of places to stack the snow along the streets and we had to bring in additional equipment to truck the snow to our dump areas. Rick mentioned we

COMMUNITY INFORMATION

Security-Gate House

Rick Reyome, Security Director & Interim Ops Manager
Ph: 850-4450; Fax: 850-4451
Email: acsecure@msn.com
24 hours-emergencies, suspicious activities, water leaks, dangerous activities, unsafe driving, parking, visitors and other assistance. Snow removal concerns

Residents' Club

Brenda Rodríguez, Activities Coordinator
850-4620
Email: acresident@sbcglobal.net
Workout room, swimming pool, tennis courts, party and room reservations.

Operations Manager/Senior

Facilities Staff
775-626-7333
Email: acservice@associasn.com
Roads, parks, grassy, common areas.

ArrowCreek HOA

Managed by: Associa Sierra North
10509 Professional Circle #200
Reno NV 89521 (The Mount Rose building, 2-story building on the freeway side)
Ph: 626-7333; Fax 626-7374
Comm Mgr: Jeanne Tarantino, PCAM
Direct Ph: 775-334-7403
Websites: www.arrowcreek-hoa.com & www.associasn.com
Email: acservice@associasn.com

Board of Directors:

Bob Kirtley, President
Robin Rakusin, Vice President
Joyce Seelen, Treasurer
Robert McDonald, Secretary
John Krisch, Director
Alan Liebman, Director
Dave Steele, Director
You can contact board members through Associa Sierra North or email them at acservice@associasn.com

The Club at ArrowCreek 850-4471

EMERGENCY

Law Enforcement:

Washoe County Sheriff's Dept
911 E. Parr Blvd, Reno NV
Front Desk: 328-3001
Non-emergency 785-4629

Fire:

849-2881

Animal Control:

Washoe County Regional Animal Services
2825 Longley Lane, Reno NV
Dispatch: 322-3647 / Office 353-8900

LOCAL GOVERNMENT:

Washoe County
1001 E. 9th St., Reno, NV
Admin: 328-3266 / Assessor: 328-2200

UTILITIES:

Washoe County Utilities
954-4601 water/sewer
Nevada Energy
834-4444 electric/gas
Waste Management
329-8822 (AC trash day is Monday)
AT&T/SBC: Service 800-464-7928
Repair 800-246-8464

AC HOA Residents Club Activities

Fitness Class

Join us at ArrowCreek Residents Center multipurpose room for a workout using stability balls, light weights, and Styrofoam rollers. The class will be held at 8:30- 10:00 am Mon, Weds, and Fri. We will be working out using the stability ball to build core strength and balance as well as using light weights to tone the upper body. This is not an aerobics class but can be very challenging and is a good workout. You will need a stability ball, a yoga mat, and a set of light weights (1-5 pounds). Wear clothing that allows you freedom of movement and be prepared for some fun yet challenging work. A great way to stay toned and fit through those long winter months! The class is \$60 @ month or a \$6 drop-in fee. Looking forward to seeing you there!

If you have any questions, please call Zoe: 775-846-6661 (C) or 775-852-2057 (H)

Yoga

Offered by certified personal trainer Sandy Schreiner.

Improve your balance, strength, and flexibility through the practice of yoga.

“Immerse yourself in stillness and become consciously one with the flow.”

Tuesdays and Thursdays from 11:45am to 12:45

\$10 drop in fee

Please call Sandy to reserve your spot or if you have any questions. 775-843-5905 or schreinersandy@yahoo.com

President's Message Continued...

moved 450 truckloads of snow into the designated dumping areas (empty cul-de-sacs, retention areas etc.) If my math is correct, that amounts to about 3200 tons of snow from just this last dump.



One other fun fact is the length of time it takes to clear snow. A snow fall of 8 inches does not take twice as long to move as 4 inches. It takes much longer as the heavier snow does not push as far and the removal and stacking takes longer. The windrows I mentioned earlier are much larger creating the large icy berms at the end of driveways and the end of the cul-de-sacs. For people interested in plowing math, look at: <http://onlinepubs.trb.org/Onlinepubs/sr/sr185/185-048.pdf>

Moving snow can be dangerous for our employees. Make sure you consider their welfare as they work to clear the roads and sidewalks. This is our bobcat after it slid down a hill after plowing part of our sidewalks. Fortunately, the trees stopped the slide. Yikes!



Our Security and Operations team starts shoveling and plowing the Residence Center at approximately 4.30 a.m. Next, they move to the bus stops and walkways that are used most frequently. These are cleaned in a sequence determined to make the early morning bus pick up as safe as possible.

To give everyone a sense of scale, we have spent over \$100,000 on snow removal this January. I ask again that Homeowners be patient as the recent snow has been much heavier than the last few years. I would also urge caution for anyone driving in Arrowcreek. We had a Resident driving too fast and the driver failed to halt at a stop sign. The result was a wreck and the driver t-boned one of your Security vehicles. The Arrowcreek community was fortunate as our Security Officer was not injured and the driver was OK.

For those new to Arrowcreek, this last snowfall was just a warm up compared to the '05 snow storm. We have improved our snow removal execution markedly since then. Well so much for fun with snow. Hope you enjoy your Newsletter.

Best
Bob Kirtley President

AC SNOW REMOVAL & SECURITY

RECENT SNOW AND WATER EVENTS

The ACHOA maintenance staff, security, vendors and even board members have been working non-stop since these series of snow and water events started and are doing their best to keep you safe during these large events.



Reminder -- Contact ArrowCreek Security at 775-850-4450 with all snow removal and drainage flooding concerns. If the recent storm flooding has affected your property, please provide the details to Security.

Medical Concerns - Residents with any medical issues or concerns should notify Security so they may be put on a priority list. PLEASE LET SECURITY KNOW IF YOU HAVE ANY CURRENT MEDICAL CONCERNS!



Snow Removal - Residents are asked to be PATIENT with the Snow Removal Program. It can take 18+ hours to clear and sand all roads within ArrowCreek depending on the type and amount of snowfall. Rick Reyome, Operations Manager, has met with Q&D (the snow removal vendor) to discuss the snow removal process; what has been working well, and what can be done better. Q&D is working with the ACHOA to address what can be done better as we move forward. Please take note of the following:

* Per the ACHOA CCRs Article VIII, Section 1, Item e (page 34) – Snow Plowing and Snow Placement - There is an easement within 10 feet of any street upon all lots for the placement of snow plowed from the street to allow for berming and placement of snow. This also means that potential damage caused by snow in this easement area would be the responsibility of the owner to repair, not the HOA or snow vendor.

* Q&D will make single passes to open road ways for emergency vehicles. They will come back later to clear the rest of the road.

* When the snow falls fast and hard, Q&D may not be able to get back to your property for additional clearing as timely as usual. Please be patient and stay home if you can.

* Snow berms come with the territory and are the resident's responsibility to remove at the bottom of the driveway. Q&D will attempt to minimize snow berms in front of driveways when they can. Please note that there are no guarantees that once a resident clears their driveway that a snow berm will not appear due to snow fall and snow removal priorities within the community. And, when the snow is falling fast and hard, Q&D may not be able to get back to clear as timely as usual.

•Q&D is sanding the roads. But, when the snow comes down fast, it covers the sand very quickly, and the roads may remain icy



HOW TO CONTACT THE ARROWCREEK HOA

Visit the HOA website at:

www.arrowcreek-HOA.com

Email the HOA, Board, Community

Manager at: acservice@associasn.com

Our ArrowCreek HOA Community Manager is Jeanne Tarantino, PCAM and Sr. Vice President of Associa Sierra North. Jeanne is our main contact for HOA concerns and information. The best way to contact Jeanne, the Board, committees, staff etc. regarding general HOA concerns is through the HOA email: acservice@associasn.com.

OR, contact Jeanne at our

Management Company:

ASSOCIA SIERRA NORTH

10509 Professional Circle #200,

Reno, NV 89521,

Phone: (775) 626-7333; Fax: (775) 626-7374

FOR INQUIRIES SPECIFIC TO SECURITY

INCLUDING SECURITY/IMMEDIATE ISSUES, SNOW REMOVAL & ROAD WORK CONCERNS. NOTE: FOR EMERGENCIES CALL 9-1-1!

Rick Reyome, Director of Security

• Gatehouse telephone 850-4450

• Gatehouse fax 850-4451

• Security Director's Email acsecure@msn.com

Remember that Security acts as the hub for all snow removal and work concerns. Call them first for assistance!

FOR INQUIRIES SPECIFIC TO THE RESIDENTS CLUB

INCLUDING ROOM RESERVATIONS, KEY CARDS & CLUB ACTIVITIES

Brenda Rodriguez, Activities Coordinator

Phone: (775) 850-4620;

Email: acresident@sbcglobal.net

- * The Resident's Club is open 5:00 a.m.- 10:00 p.m., seven days a week
- * Activities Coordinator hours are 9:00 a.m.-5:00 p.m. Monday-Friday.

ARROWCREEK INTEREST GROUPS

The ACHOA Social Committee has gathered a list of interest groups. If you are interested in joining any of these groups, please contact the group leader to learn more about the activity.

The ACHOA Social Committee's goal is to help you get to know your neighbors by organizing community wide social events and bringing members together who share the same interests. If you have ideas or would like to lead a specific group email acsocialcomm@gmail.com.

Note: The HOA recently purchased 4 card tables for residents to use. If you would like to host a game night at the Residents' Club contact the Brenda Rodriguez, Resident Club Coordinator at acresident@sbcglobal.net or by phone at (775) 850-4620.

ArrowCreek ART GUILD - Susan Christopher - susanbbc@hotmail.com
ArrowCreek CHEFS - Carol Steingard - sedona1927@gmail.com
ArrowCreek CRAFTERS - Mary Steele - marysteele6239@att.net
BRIDGE - Dick Eddy - eddyrp@charter.net
ArrowCreek CYCLING - Jeff Foster - jeff-foster@sbcglobal.net
HIKING - Mark Steingard - sedona1927@gmail.com
MAH JONGG - Patty Erickson - erickspm@gmail.com
MEN'S TENNIS - Don McConnell - dfmccConnell67@gmail.com
MOTORCYCLE - Thomas Wroblewski - tomwro@sbcglobal.net
PICKLEBALL - Kate Whittley - acpickleball@gmail.com
POKER NIGHT - Darren McCammon - sailrmac@gmail.com men & women welcome
SCALE MODELS - railroads, boats, planes – Hawley MacLean hawley@hmaclean.com
SINGLES SKIING - Norm Young - nyoung007@gmail.com
SNOWSHOEING - Mark Steingard - sedona1927@gmail.com
VOLLEYBALL - Jessica & Aaron Hartwig - hartwignsnv@yahoo.com

AC SNOW REMOVAL & SECURITY CONT..

and slippery. Use caution. Don't be out driving if you can avoid it.

Flooding & Drainage – There have been one major and two minor drainage breach problems. As a courtesy, Q&D is working on designs to fix and enhance these drainage areas. Until that time, staff has been working diligently to mitigate damage. If you see any flooding or drainage overflow, please contact Security right away.

Thank you - Bob Kirtley, Board President has been out in the community side by side with the crews. The AC maintenance staff has been working tirelessly trying to keep up with the weather, mitigate damage and assist residents. Even the security staff has been out assisting with snow removal, clearing drains, and obtaining sand bags. Many thanks to all of you!!!!

ADDITIONAL REMINDERS *from Security* . . .

BEARS LOVE YOUR TRASH CANS

As you know, Arrowcreek is "out in the cuts" and we have plenty of critter visitors. There have been a couple of bear sightings from residents in the Masters and Reserves areas. We want to ensure the bears pursue their interest off property to avoid a grizzly visit.

Recently, we have seen a high number of trash can violations. Waste Management picks up Mondays, and your trash cans need to be moved back inside Monday Evenings. Living in a mountainous community we have wildlife that will get into trash cans and strew them across the roads. So please help make our community beautiful and move your trash cans in. Thank you!

DID YOU KNOW WE DO VACATION PATROLS?

Are you and your family about to head out for a long vacation? Let us put your mind at ease and ask to be added to our Vacation Watch Patrol. Security conducts 2 extra patrols per day to check on properties while residents are out of town. The First patrol is done early in the morning: between 5am to 7am. Then Swing (1-9pm) & Graveyard shift will check if needed, by resident call/concern. Security will check for any problems outside of residence that can be seen:

- Water Leaks
- Broken Windows
- Open Doors
- House Alarms
- Cars parked in driveway, etc.



By providing us with contact info for your emergency contact/ house sitter, we can notify them ASAP if a problem arises. Residents can stop by the gatehouse and fill out a Vacation Request Form, or you can email the gatehouse requesting to be added to the list. Be sure to include:

- Address
- Dates you will be absent
- Best way to contact you, if possible
- Contact info for house sitter/ emergency contact

AC SNOW REMOVAL & SECURITY CONT..

Security Gatehouse email address: acsecure@msn.com.
Have safe travels!!

SCHOOL BUS STOPS

Security would like to ask you for your help with Bus Stop Safety. We

continue asking all residents if you park at a bus stop to please stay back at least 30 feet from the intersection, and all park on the same side of the street.



- 30 feet (about 2 car lengths) is so cars coming up to the intersection can see other cars, and not block incoming traffic.
- Same Side of the street is so you are not blocking traffic, and for emergency vehicles access.
- **Arrowcreek & High Vista intersection:** No Parking here. There is an area on *High Vista & Rue St. Tropez* that you are welcome to park at.

Security monitors all bus stops every morning and afternoon, and will remind parents to please follow the rules listed above. We would like to continue thanking everyone for following these simple steps to ensure the safety of all Residents and Your Children.

RADAR CAMERAS & STOP SIGN CHECKS

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community. Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at Stop Signs throughout our community several times a day. We have seen a dramatic decrease in Stop Sign Violations and we can reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which Stop Sign. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.

WILDLIFE PROBLEMS

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.



INFORMATION & RESOURCE LIST FOR RESIDENTS

IMPORTANT PHONE NUMBERS:

ArrowCreek Security: 775 850-4450
Washoe County Regional Animal Services:
Office: 775 353-8900
Dispatch: 775 322 3647
Nevada Department of Wildlife: 775 688-1331
Reno Snake Rescue: 775 750-5537
(www.snakebusters.com)
Exterminators that have been used and are recommended by AC Residents:
State Wide Pest Control 775 425-4343
Nash Pest Control 775 852-3444



YOUR QUICKPASS SYSTEM AND SECURITY:

Security would like to remind the Residents that are using their QuickPass account to continue to add permanent as well as temporary guests, and would ask the Residents that do not update their QuickPass account to please call Security so we can get your guests added before they arrive at the front gate. *Please keep in mind there is many calls coming into Security every day, (Residents calling in guests as well as all other Security issues), as well as many calls going out, (Security verifying guest access if they are not on the homeowners list). If you get a busy signal, please try again so we can assure your guest(s) can gain entry without incident.*

Please note that if you leave a voicemail, there is no guarantee that it will be checked in time of your guest's arrival. There is many visitors and contractors entering ArrowCreek so having them on your list before they get here will cut the wait time at the gate tremendously. *(We had over 1 Million vehicles pass through the front gate in 2015).* When your guest(s) arrive if they are not on your list, Security must call to verify entry. This can cause a line to form and some guests must wait unnecessarily. If you have any questions about your account or how to add your guests, please call Leda at the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Leda and schedule a time to go over the website.

Other items to keep in mind:

- For the residents living behind the inside gates, when needing the gate held open for a party or event, *there is a 2-business day notice required.* Security will be willing to meet the request of parties of 5 vehicles or more only. Security will try to meet your request if an unexpected event occurs with less than 2 days' notice. *Sometimes it will just not be possible.*
- Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been moved and Security sees it is not on the vehicle we assigned it to, the transponder will be deactivated until you bring in the current vehicle's in-

AC SNOW REMOVAL & SECURITY CONT..

formation. Also, **if you move a transponder and it does not work, you need to purchase a new one.**

- **When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.**
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. ***If you have a transponder that is not working contact Security.***
- Please remember **your dogs must be “walked on a leash”** and you must clean up after your pets. Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. ***The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs.*** Complaints have started to be brought up about residents not picking up after their dogs.
- There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. These construction workers are guests and they must follow the community rules and policies. Please report issues to Security.
- Motorcyclists, you can use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identifica-



tion purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry

Security Contact Information

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:



- Gatehouse telephone 850-4450
- Gatehouse fax 850-4451
- Security Director's Email acsecure@msn.com
- www.quickpass.us

Rick Reyome, Director of Security & Operations Manager

A BIG THANK YOU TO OUR STAFF!



The Safety Committee wants to thank ArrowCreek Security, Maintenance Staff, and Rick Reyome (Director of Security & Interim Operations Manager) for their excellent work during the many storms we have had during January & February. During the heavy rain storm on the 7th and 8th of January, there were several areas where drainage channels and retention ponds were overwhelmed and weakened. This led to water overflowing into yards and onto roadways. AC staff were called in on the weekend and they helped residents with sandbags that diverted water flow and reinforced embankments. Their assistance and prompt actions helped to prevent damage to any homes. Snow plows have been effective in dealing with the heavy volume of snow and keeping our roadways as clear as possible with the heavy volume of snow we have had and maintenance staff have worked hard to keep the drainage channels and drains clear of debris so they drain properly. We have a great team working for our community.

Mary E Steele
Chair, AC Safety Committee

RULE CHANGE REGARDING CART & WALKING PATHS & GOLF CART USE



To enhance safety in the community, on 12/6/16 the ACHOA Board adopted the below rule change related to cart and walking paths and golf carts. The updated Rules have been posted on the www.arrowcreek-hoa.com website and will be sent to all owners. **If you rent your property, please be sure your tenants have a copy of the Rules!** Thank you!

Article IV, Section 4.41 – Operating of Motor Vehicles (see Traffic Enforcement Policy):

Except for authorized maintenance vehicles, no motor vehicle shall be operated in any areas within the subdivision except on a street or driveway. All speed limit and other traffic control signs erected within the subdivision shall be observed always. Tailgating when entering the front gate is prohibited. Motorized vehicles except authorized maintenance vehicles or emergency vehicles may be prohibited on all open spaces, paths, trails, walkways or common areas (except street or parking areas) **See the below 'Combination Golf Cart and Walking Paths Use Restrictions'**. Vehicle Transponders for automated access on the outside gate lane are available to residents of ArrowCreek subject to providing the proper paperwork to Security and a payment of \$25 fee per transponder. Transponders may not be transferred from vehicle to vehicle. If a transponder needs to be moved, ArrowCreek Security must do it.

ADDED:

Combination Golf Cart and Walking Paths Use Restrictions' (Approved 12/6/16):

1. Combination Paths are defined as
 - a. The paved pathways on both sides of East and West ArrowCreek Parkways
 - b. The sections of the walking paved pathways at the following locations may be used by golf carts:
 - i. Winding Ridge: from Cocopah Court along Winding Ridge to the Tee Box at Hole 16
 - ii. Masters Drive: from High Vista at Masters Drive to the 2nd Green
 - iii. High Vista: Through Hardbottle Park
2. All other areas of paved pathways along community roadways are designated as Walking Paths and golf carts are prohibited.
3. Golf Carts are required to operate on ArrowCreek Parkway Combination Paths and not drive on ArrowCreek Parkway itself. This rule includes all golf carts as well as ArrowCreek HOA and The Club at ArrowCreek utility carts (except as required to complete maintenance projects).

4. On all other streets, golf carts must operate on the roadway and not on the walking paths. Every person operating a golf cart upon a roadway shall, except:
 - (a) When preparing to turn left; or
 - (b) When doing so would not be safe,
 - drive as near to the right side of the roadway as practicable, exercising due care when passing a standing vehicle or one proceeding in the same direction.
5. When encountering a pedestrian on designated combination paths, golf cart drivers must stop and allow the pedestrian(s) to pass safely.
6. Golf cart paths on The Club at ArrowCreek golf course are private property not belonging to the ArrowCreek HOA and are restricted for the use of golfers and/or those authorized by The Club only.

Golf Cart and Golf Cart Operator Requirements for Use in ArrowCreek (Approved 12-6-16):

1. Inspection of personal golf carts by ACHOA Security is not required.
2. Drivers of golf carts on ArrowCreek roadways or combination cart paths must be 14 years of age or older.
3. Drivers 14 to 16 years of age may not carry passengers except for family members.
4. The number of occupants are not to exceed the designed seating capacity of the cart.
5. Golf carts which are driven after dark must have appropriate safety equipment including head lamps, tail lamps, stop lamps, and rear view mirror(s).



Save the Date



St. Patrick's Day Party

Friday, March 17 · 5:30-8pm

at the Residents' Club



Hoping to forge new friendships, introduce new residents, and just have fun, the ArrowCreek HOA Social Committee would like to invite all residents to attend a special party in celebration of St. Patrick's Day.

For Details & to RSVP email: acsocialcomm@gmail.com (Limited Seating)

Note: The ACHOA Social Committee is looking for one more volunteer member to join this 'fun' committee. If you are interested, please email: acsocialcomm@gmail.com, or call Associa Sierra North at 775-626-7333

THANK YOU COMMITTEE MEMBERS!



2017 Committee Training, 1/25/17 at Associa Sierra North

Thank you to the many volunteers who support the ACHOA by being involved in a committee! Committees include: Administrative, ADRC, The Club at ArrowCreek Liaison, Communications, Finance & Budget, Fuels Management, Governing Documents, Landscape, Reserve Fund, Safety and Social. All the Committee Chartes and list of member volunteers and posted on the www.arrowcreek-hoa.com website.

Note...**The Finance & Budget Committee and the Social Committee are each still looking for one more volunteer to join.** If you are interested, please email ACservice@associasn.com, or call our Community Manager, Jeanne Tarantino at 775-626-7333.

THANK YOU TO OUTGOING BOARD MEMBER CHARLIE DICKINSON



Charlie has served over two terms on the board. His initial term was December 2010 to December 2012. His service was requested again when the board appointed him to fill a vacant board seat in August – December 2014. The community officially re-elected him for an additional two year term from December 2014 to December 2016. Charlie still volunteers as an ADRC member and we are glad to have his expertise. Thank you Charlie for your many years of service to the ACHOA Board and continued support to the ArrowCreek community!



K-E CAMPS

Camp ArrowCreek

Campers ages 4 - 10:
Spend your summer at The Club at ArrowCreek!
Weekly Sessions:

June 19 - August 11

Golf . Swimming . Wacky Wednesdays . Thankful Thursdays . & More!



Registration is open.
Join the fun today!

Monday - Friday, 9:00AM - 3:00PM
Weekly Tuition:

Members/Residents: \$225 . Guests of Members/Residents: \$250

*Before-Care offered from 8:30AM & After-Care offered until 3:30PM
A one-time non-refundable \$40 registration fee includes two camp t-shirts.
Camp will be closed the week of July 3.*

www.kecamps.com . 877.671.2267



WHAT SOCIAL ACTIVITIES DO YOU AS AN ARROWCREEK RESIDENT WANT TO SEE?

Recent Social successes abound -- the Children's Halloween party; the neighborhood meet and greet; ArrowCreek Chefs. Any other suggestions? Contact the Social Committee at ACSocialComm@gmail.com.

ACHOA CYCLING GROUP --- George Mihalko and Jeff Foster rode the Verdi Loop on 10/22/16. The total ride was 19 miles!

SCALE MODELS GROUP - The Scale Models Group restored a 7 1/2 inch gauge on a caboose that Hawley's dad built in 1959 with Walt Disney.

CHEFS CLUB --ArrowCreek Chefs visit the Ronald McDonald House in Reno -- We had a great time! 24 for dinner tonight. Shredded beef and cheese enchiladas, taco bar, rice and refried beans, (Sue Walton made from scratch), green salad, chips, salsa and guacamole, large Costco apple pie. Cooking for these families was truly rewarding. House manager took us on a tour. That Disney room! Wow. Chefs Karen Van Slambrouck, Susan Thorsteinson, Elaine Carrick, Becky Quirksfield, Louise Davatz, Lurlene Brown, and Sue Walton prepared food for parents and their siblings at the Ronald McDonald House on January 28, 2017.





ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;
Fax: (775)626-7374
Website: www.arrowcreek-hoa.com

ArrowCreek Crafter's

Homeowners Association Newsletter Post

Bi-monthly

If you are a "crafty" person with some free free time and want to use your talents to help support local Northern Nevada charities, please join ArrowCreek Crafters at our next meeting. Our meetings are held on the third Monday, every other month (odd numbered months) in the ArrowCreek Resident's Center at 1 PM. We welcome anyone who knits, crochets, sews, embroiders, quilts or crafts to come check us out and hope you will bring your talents and join us. The picture shows some of the beautiful doll clothes one of our members made for the Juvenile Diabetes Gala in April. For further information please call Mary at 775 853-1483.



DONATIONS: If you have left over larger pieces of good quality fabric (quilting cotton, flannel, upholstery fabric or fleece) that could be used to make quilts, napkins, stuffed animals, or other items and want to donate these to our group, please contact Mary at 775 853-1483. We also accept skeins of good quality yarn that you would like to donate (It doesn't take a lot of yarn to make a premie baby cap!).

NOTICE OF BOARD MEETING DATES

The below calendar is notice of date, time and place of upcoming board meetings. Meetings are recorded in accordance with NRS 116. a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted on the HOA website at www.arrowcreek-hoa.com. An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who are in attendance at the meeting. Board meeting agendas will be available on the Arrowcreek-HOA.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.

CALENDAR 2017

Dates are scheduled on the interactive calendar.

Key:

ADRC= Architectural Design Review Committee (Closed meeting). Held the 2nd Wednesday of each month. Submittal Deadline is 1st Wed of the month.

Board Meeting= Regular meeting of the board of directors (open to owners. Owners forum at the beginning of each meeting.)

Executive Session Board Meeting= Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations (closed meeting)

Note: Unless otherwise specified on the calendar, Executive sessions are typically held prior to each regular board meeting.

Town Hall Meeting= Informal gathering with owners and board for open general discussion about items of concern (no action taken at meeting)

Note: The meeting schedule may be modified at any time.

MARCH

ADRC SUBMITTAL DEADLINE, WEDNESDAY MARCH 1, 5PM
ADRC MEETING, WEDNESDAY MARCH 8, 11:30 AM AT ASSOCIA SIERRA NORTH

ST. PATRICKS DAY PARTY - ACHOA RESIDENTS CLUB
FRIDAY MARCH 17 5:30 - 8PM

APRIL

SPECIAL BOARD MEETING, TUESDAY APRIL 11 6:00-7 PM, AT THE RESIDENT'S CLUB
OPEN ROAD VENDOR BIDS. APPROVAL AT 4/18/16 MEETING

ADRC SUBMITTAL DEADLINE, WEDNESDAY APRIL 5, 5PM
ADRC MEETING, WEDNESDAY APRIL 12, 11:30 AM AT ASSOCIA SIERRA NORTH

EXECUTIVE SESSION, TUESDAY APRIL 18, 4:00 PM AT RESIDENT'S CLUB
BOARD MEETING, TUESDAY APRIL 18, 6:00 PM AT RESIDENT'S CLUB - SELECT ROAD VENDORS

ANNUAL EASTER EGG HUNT, CLUB AT ARROWCREEK SUNDAY APRIL 16TH, AM (APPROPRIATE FOR KIDS)

MAY

ADRC SUBMITTAL DEADLINE, WEDNESDAY MAY 3, 5PM
ADRC MEETING, WEDNESDAY MAY 10, 11:30 AM AT ASSOCIA SIERRA NORTH

MON MAY 29-ASN OFFICE CLOSED FOR MEMORIAL DAY

POOL OPENS BY MEMORIAL DAY WEEKEND