



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 12, ISSUE 4

AUG/SEPT 2017

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The ArrowCreek HOA Newsletter contains important information for all residents. The newsletter is only sent to Owner's of the community. **If you rent your property, please be sure to pass the newsletter on to your tenants.** Additional hard copies of the newsletter are available at the Resident's Club and the newsletter is posted on the www.arrowcreek-hoa.com website (Our Community Newsletter). Note: You must login to see the information.

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.

FROM THE ACHOA BOARD PRESIDENT by Bob Kirtley



Hello to all our homeowners,

Summer sure is here. This has been our longest stretch of temperatures over 90° in recent memory. Hope everyone is enjoying the pool and Lake Tahoe. Skiing at Squaw on the 4th was great but now we should look at the effects of our wet winter.

Everyone has noticed the nasty brown carpet growing over much of the common areas. The most invasive grass is "cheat grass" and the amount of this nasty turf has exploded across our acreage in recent months. The ACHOA has several initiatives under way to reduce the danger of fire. One of the most interesting ideas is to graze goats in the overgrown areas to remove the low-lying fuels. The areas would be reseeded with native grasses that compete well with the cheat grass. In time, we would be able to restore a large portion of the natural habitat. What we discovered is Nevada goats are in high demand!

The Fuels Reduction Committee and the Safety Committee did great work with its sponsored events. The committees had Smokey the Bear and our local firefighting agencies out to meet our homeowners. The joint meetings with Washoe County and the Club at Arrowcreek led to devising a great strategy to win a huge grant for fire suppression in Arrowcreek. The details of the grant will be posted later but I want to thank the Fuels Reduction Committee for their incredible work

The Board is working with Ed, your GM, Elvin and Dave, your senior staff, Rick, your Director of Security and Jeanne, your Community Manager to identify the major upcoming capital projects and cataloging the largest maintenance issues that the community faces. Everyone has benefited from the ACHOA holding monthly assessments level for the last 5 years. The downside for the community is that we are facing deferred maintenance on many of our assets that now require our attention. This cost is being addressed by the Budget and Finance and Reserve Committee in planning the 2018 Budget.

Our tireless management team of Ed, Elvin and Dave have focused on landscaping, water supply purity, buildings, roads, and bridges within the Association. All areas need attention but the one of the largest assets needing rebuilding are the community's drainage ditches. Over the years, the ditches have slowly filled with sand and fine grit. In doing so, the ditches are not as deep as they should be. The shallow ditches carry much less water per minute leading to washouts across the roads and sidewalks. The first task will be to use vacuum trucks to clean out the existing pipes and silt traps. The ditches will be flushed to increase their capacity. Long term, we will budget several hundred thousand dollars to rebuild the ditches intended to carry the most water.

The community has been diligent in building its Reserve Fund so we have a good starting point from our financial perspective. The previous road plans were well executed but other areas did not garner the same amount of attention. The new community maintenance plans will be developed for all the main asset classes and will be a rolling 5-year plan for the community. Each phase will have a costing estimate and will be explicitly budgeted for in the annual budget cycle. We expect the total amounts of expenditures for Reserve projects which are primarily maintenance and capital to be much higher over the next 5 years than the last 5 years.

We are always in need of community volunteers. If you are interested in joining a committee, contact me or Jeanne Tarantino. We want talented people to contribute ideas for the long-term success of Arrowcreek!

ARROWCREEK INTEREST GROUPS

NEW GROUPS ADDED! If you are interested in joining any of these groups, please contact the group leader to learn more about the activity. If you have ideas or would like to lead a specific group email acsocialcomm@gmail.com.

ArrowCreek ART GUILD - Susan Christopher - susanbbc@hotmail.com
ArrowCreek CHEFS - Carol Steingard - sedona1927@gmail.com
ArrowCreek CRAFTERS - Mary Steele - marysteele6239@att.net
BRIDGE - Dick Eddy - eddyvp@charter.net
ArrowCreek CYCLING - Jeff Foster - jeff-foster@sbcglobal.net
HIKING - Mark Steingard - sedona1927@gmail.com
MAH JONGG - Patty Erickson - erickspm@gmail.com
MEN'S TENNIS - Don McConnell - dfmccconnell67@gmail.com
MOTORCYCLE - Thomas Wroblewski - tomwro@sbcglobal.net
PICKLEBALL - Kate Whittley - acpickleball@gmail.com
POKER NIGHT - Darren McCammon - sailrmac@gmail.com men & women welcome
SCALE MODELS - railroads, boats, planes - Hawley MacLean hawley@hmaclean.com
SINGLES SKIING - Norm Young - nvyoung007@gmail.com
* SINGLES SOCIAL - Linda Petrini - linda@winefoodlaughter.com
SNOWSHOEING - Mark Steingard - sedona1927@gmail.com
VOLLEYBALL - Jessica & Aaron Hartwig - hartwigsnv@yahoo.com

The AC Social Committee's goal is to help you get to know your neighbors by organizing community wide social events and bringing members together who share the same interests.

Note: The HOA has 4 card tables for residents to use. If you would like to host a game night at the Residents' Club contact the Brenda Rodriguez, Resident Club Coordinator at acresident@sbcglobal.net or by phone at (775) 850-4620.

LETTER FROM THE GM



Well, the dog days of summer are officially here. I hope everyone in the Community is enjoying the warm temperatures and avoiding the smoke. The smoke in the air is a constant reminder that we are in the heart of fire season, so as a Community we need to be vigilant. A big congratulations goes out to the Fuels Reduction Committee for securing another grant to help fund the fuels reduction program! The Committee's tireless efforts and dedication to the program are the primary reason this program will be successful.

Behind the scenes, the Operations crews have been hard at work weeding, pruning tree's, mowing, and repairing landscaping. Maintaining the landscaping during these heat waves is a daunting task requiring lots of water and diligence by our experienced and professional staff. The Landscape Committee is looking for a couple more volunteers from the Community to help plan and push forward our revitalization program. Anyone interested in joining the Committee should reach out to Jeanne Tarantino our Community Manager or myself.

The Resident Center and pools have been seeing heavy use the past two months. Brenda and her Staff have been surveying and monitoring the pool usage and would like to thank everyone for their patience and positive responses. This information will be vital for determining new pool policies and help us to identify opportunities for enhancement. As the Board discusses the possibility of a Resident Center remodel or expansion, we welcome and encourage the Community Members to email ideas and opinions. This will be a very exciting project and will maintain ArrowCreek's position as one of the most desirable communities in the Reno-Tahoe region.

Back to school is almost upon us. Once again, the Security staff will be monitoring our bus stops to make sure that the children are safe. We have striped the cross walks at all the bus stops and want to remind all drivers to stop when they see the flashing lights and watch out for the children crossing the street.

Get out and enjoy your community and the rest of the beautiful summer. Also, don't forget to volunteer and help shape the future of ArrowCreek! Numerous Board Advisory Committees are looking for volunteers.

Ed Lahr



CONGRATULATIONS ARE IN ORDER! GRANT FUNDS ARE COMING OUR WAY



We are excited to bring you great news. Early this year, the ACHOA, Friends of ArrowCreek (FOA) owners of The Club at ArrowCreek, and Washoe County formed a unique partnership and applied for a \$292,000 grant in a cooperative effort to reduce hazardous fuels in and around the ArrowCreek community over the next two-year period. We were recently notified that this unique partnership will be getting that grant, which makes the three partners on target to help prevent wildfires in the ArrowCreek Community.

Targeted areas will be open space owned by the ACHOA and The Club at ArrowCreek, along with several selected areas adjacent to the ArrowCreek Community owned by Washoe County. Funding from this grant is designed to assist homeowners in creating 100 feet of defensible/survivable space around structures in the mentioned areas. Fuels reduction on privately-owned lots continues to be the responsibility of each homeowner.

The ACHOA, The Club at ArrowCreek (FOA), and County will use grant funds to masticate brush in mosaic patterns, creating mulch that will be left on the soil to help with erosion and invasive species control. A selective pre-emergent, which inhibits cheat grass, will also be applied after the mastication. The County will add another component, goats and sheep will be grazing on their property.

The partners are in the process of executing contracts with the State, which will take a little time. Fuels reduction cannot start until the weather is much cooler but not when snow is on the ground. Based on those conditions, it may be late fall before work can start. Please be aware that over the next couple years, you will see--and hear--contractors working in various common HOA areas and in The Club at ArrowCreek owned property. In addition to contractors, sheep and maybe goats will be helping the County reduce fuels using large appetites!

During this two-year period needed to complete the work funded by the grant, the ACHOA is currently funding defensible space evaluations for over 400 homes. The resulting reports will assist homeowners in taking steps to create defensible/survivable space on their own lots. Booklets from Living with Fire are available at the Residents Center to help homeowners understand how to create "defensible space".

The ACHOA, The Club at ArrowCreek (FOA), and Washoe County have taken a giant step forward by working together as a team to protect the residents and property within the ArrowCreek Community from potential wildfires. We have just proven that great things can happen when people work together for the good of this community!



COMMUNICATIONS COMMITTEE UPDATE

The new ArrowCreek Website is almost ready for launch with great community pictures and data about the community. The Website will have many new features that will make it easier to search for information. The Website will have information broken into three major categories for ease of use by ACHOA members, ACHOA renters, and outside the community interested parties – LIVE, PLAY, LEARN.

There will be a current section for Community Announcements, a complete community calendar, amenities section, community interest groups, Board updates and insights, security information, Residents Center activities, special events, and real estate information. There will be a secure login for Association Monthly Assessments and accounting for all members.

Announcements will be forwarded to you in the very near future. Stay tuned.

COMMUNITY INFORMATION

Security-Gate House

Rick Reyome, Security Director
Ph: 850-4450; Fax: 850-4451
Email: acsecure@msn.com

24 hours-emergencies, suspicious activities, water leaks, dangerous activities, unsafe driving, parking, visitors and other assistance. Snow removal concerns

Residents' Club

Brenda Rodriguez, Activities Coordinator
850-4620

Email: acresident@sbcglobal.net
Workout room, swimming pool, tennis courts, party and room reservations.

General Manager/Senior

Facilities

Ed Lahr, ACHOA General Manager
775-626-7333
Email: acservice@associasn.com
Roads, parks, grassy, common areas.

ArrowCreek HOA

Managed by: Associa Sierra North
10509 Professional Circle #200
Reno NV 89521 (The Mount Rose building, 2-story building on the freeway side)
Ph: 626-7333; Fax 626-7374
Comm Mgr: Jeanne Tarantino, PCAM
Direct Ph: 775-334-7403
Websites: www.arrowcreek-hoa.com & www.associasn.com
Email: acservice@associasn.com

Board of Directors:

Bob Kirtley, President
Robin Rakusin, Vice President
Joyce Seelen, Treasurer
Robert McDonald, Secretary
John Krisch, Director
Alan Liebman, Director
Dave Steele, Director
You can contact board members through Associa Sierra North or email them at acservice@associasn.com

The Club at ArrowCreek 850-4471

EMERGENCY

Law Enforcement:

Washoe County Sheriff's Dept
911 E. Parr Blvd, Reno NV
Front Desk: 328-3001
Non-emergency 785-4629

Fire:

849-2881

Animal Control:

Washoe County Regional Animal Services
2825 Longley Lane, Reno NV
Dispatch: 322-3647 / Office 353-8900

LOCAL GOVERNMENT:

Washoe County
1001 E. 9th St., Reno, NV
Admin: 328-3266 / Assessor: 328-2200

UTILITIES:

Washoe County Utilities
954-4601 water/sewer
Nevada Energy
834-4444 electric/gas
Waste Management
329-8822 (AC trash day is Monday)
AT&T/SBC: Service 800-464-7928
Repair 800-246-8464

AC HOA Residents Club Activities

YOGA

Offered by certified personal trainer Sandy Schreiner. Improve your balance, strength and flexibility through the practice of yoga. "Immerse yourself in stillness and become consciously one with the flow."

Tuesdays and Thursdays from
11:45am to 12:45
\$10 drop in fee

Please call Sandy to reserve your spot or if you have any questions.
775-843-5905 or
schreinersandy@yahoo.com

NEW CLASS: "BARRE BLITZ" to TONE, SCULPT and BURN

Come join new resident Leigh Macey for a fun, low-impact, muscle-fatiguing Barre workout. Leigh is a Group Fitness Instructor (specializing in Barre, Barbell Strength, Tabata, and Older Adult classes) and Personal Trainer. If you are new to Barre, it is a great class for all ages and levels. First class is FREE! Introductory pricing: \$15 drop-in or \$100 for 10 classes. Classes will be held on Tuesday's and Thursday's from 10-11am at the Resident's Center and will begin on August 22nd. Please bring light weights (2 or 3 pounds are recommended). Contact Leigh with any questions at 443.822.4211 or Lmacey1@gmail.com

PICKLEBALL

Pickleball lessons are beginning at the ArrowCreek Residents' Club pickleball courts at 10am on Thursdays and Saturdays. Come out and join us and learn to play this great sport. All you need are tennis shoes, a bottle of water and a willingness to learn a great sport.
RSVP to Kate:
acpickleball@gmail.com or
(408)499-3377

THE ACHOA SOCIAL COMMITTEE IS ON THE MOVE!

CALLING ALL SINGLES!

LOL – Calling All Singles!

Back to the Future of Community Events for Singles

Thursday, August 17th

6:00-8:00 at The Club at ArrowCreek in the Vista Room

*For Residents of ArrowCreek and Members of The Club at ArrowCreek,
and their Sponsored Guests.*

A special evening incorporating California boutique wines with Chef Kevin's special artisan foods....and of course, we will have Lot of Laughs!

Fee \$35.00

RSVP to admin@theclubatarrowcreek.com

LOL
BACK TO THE FUTURE
OF COMMUNITY EVENTS FOR SINGLES
CALLING ALL SINGLES
SPONSORED GUESTS ARE WELCOME

Thursday, August 17th
6-8pm
in the Vista Room.

We are excited to launch the latest "Club Within a Club" as a joint venture with the Residents of ArrowCreek & Members of The Club at Arrowcreek.

The fee is \$35

Wine Food Laughter
will design a special evening
incorporating
California boutique wines
with Chef Kevin's special artisan foods
....and of course,
we will have Lots of Laughs!

Questioneer
Linda L. Petrait
Wine Food Laughter LLC
775.203.6798

Please RSVP to: admin@theclubatarrowcreek.com or p.775-850-4471 ext. 204

ACHOA – BLOOD DRIVE!

ArrowCreek Helping Hands Giving Back to Northern Nevada

Our new ArrowCreek interest group was formed to involve as many of you as possible to give back to those in need in Northern Nevada. We will update you with opportunities for your participation throughout the year. We welcome your ideas and look forward to working together for the betterment of others.

SAVE THE DATE

Give to The Ghouls and Goblins

Friday, October 20, 2017

Time: 8:00 a.m. to 11:00 a.m.

Where: ArrowCreek Residents' Club



We have arranged a blood drive with United Blood Services for the above date. Giving blood is essential for those in need and is so easy to do. Our Chef's Club members will be providing tasty treats for you to sample after your donation.

Donna Perez donnafayesc@aol.com 775-853-5955

CHEF'S CLUB COOKS FOR VETERANS' GUEST HOUSE

The ArrowCreek Chefs prepared a dinner for the veterans at the Veterans Guest House in Reno on June 26, 2017.



Maryam Dehnadi cooked beef shanks, peas and rice.



Louise Davatz, Tracy McCammon, Trudy Mann, Maryam Dehnadi, Carol Steingard and Sue Walton enjoyed making a difference in the lives of those in need.

HOW TO CONTACT THE ARROWCREEK HOA

Visit the HOA website at:

www.arrowcreek-HOA.com

Email the HOA, Board, Community

Manager at: acservice@associasn.com

Our ArrowCreek HOA Community Manager is Jeanne Tarantino, PCAM and Sr. Vice President of Associa Sierra North. Jeanne is our main contact for HOA concerns and information. The best way to contact Jeanne, the Board, committees, staff etc. regarding general HOA concerns is through the HOA email: acservice@associasn.com.

OR, contact Jeanne at our Management Company:

ASSOCIA SIERRA NORTH

10509 Professional Circle #200,

Reno, NV 89521,

Phone: (775) 626-7333; Fax: (775) 626-7374

FOR INQUIRIES SPECIFIC TO SECURITY

INCLUDING SECURITY/IMMEDIATE ISSUES, SNOW REMOVAL & ROAD WORK CONCERNS. NOTE: FOR EMERGENCIES CALL 9-1-1!

Rick Revome, Director of Security

• Gatehouse telephone 850-4450

• Gatehouse fax 850-4451

• Security Director's Email acsecure@msn.com

Remember that Security acts as the hub for all snow removal and work concerns. Call them first for assistance!

FOR INQUIRIES SPECIFIC TO THE RESIDENTS CLUB

INCLUDING ROOM RESERVATIONS, KEY CARDS & CLUB ACTIVITIES

Brenda Rodriguez, Activities Coordinator

Phone: (775) 850-4620;

Email: acresident@sbcglobal.net

- * The Resident's Club is open 5:00 a.m.- 10:00 p.m., seven days a week
- * Activities Coordinator hours are 9:00 a.m.-5:00 p.m. Monday-Friday.

OTHER ANNOUNCEMENTS:

VOLUNTEERS NEEDED FOR THE LANDSCAPE COMMITTEE!

The ACHOA Landscape Committee needs at least two members! A large project is underway and we need participation! We hope you will please consider volunteering. This important committee is working with staff and the Board on ideas to beautify the common areas. The full Committee Charter is posted on the website under Our Community\Committees. If you are interested in serving on this committee, please complete and return a Committee Interest Form (from the website) or contact Associa Sierra North. Thank you!



ACHOA – RESIDENT CENTER TASK FORCE – VOLUNTEERS NEEDED!

The ACHOA Board will be putting together a Resident Center Task Force to assist with the exploration of a potential Resident Center expansion. The Task Force will be charged with researching various options, getting information out to the owners, and coordinating ways to gather owner feedback. A scope of work for the Task Force is in process. The scope of work and Task Force appointments will be formalized at the August 15, 2017 board meeting. If you are interested in serving on this Task Force, please complete a Task Force Interest form (from the website) or contact Associa Sierra North. Thank you!

ACHOA – BUDGET AND FINANCE COMMITTEE – VOLUNTEERS NEEDED!



The ACHOA Board is always looking for accounting and finance expertise within the community to participate on the Budget and Finance Committee. The Committee needs at least two new members. We hope that you will consider volunteering and assist the community in developing the 2018 Budget and future Budgets. If you are interested in serving on this committee, please complete and return a Committee Interest Form (from the website) or contact Associa Sierra North. Thank you!

UPCOMING SOCIAL EVENTS. . . MARK YOUR CALENDARS!

(more details to come on all the events)



Thursday, August 17, 6PM - 8PM

Calling All Singles, Singles Social Interest group. At The Club at ArrowCreek.
Fee \$35. RSVP to admin@theclubatarrowcreek.com

Saturday, September 9, 10AM – 11:30 AM

HOA Meet & Greet; discussion of revised CC&Rs and plans for the community at the ACHOA Residents Center.

Tuesday, September 26, 6PM – 7:30 PM

Town Hall to discuss the 2018 Budget & Revised CCRs. At The Club at ArrowCreek

Friday, October 20, 8AM-11AM

The first ArrowCreek blood drive. At the ArrowCreek Residents Center.

Friday, October 27, 4PM-6PM

The Annual HOA Halloween Party (for kids). At the Residents' Club

RADAR CAMERAS & STOP SIGN CHECKS

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community. Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at Stop Signs throughout our community several times a day. We have seen a dramatic decrease in Stop Sign Violations and we are able to reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which Stop Sign. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.



WILDLIFE PROBLEMS

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. Residents are responsible for any issue regarding wild animal/snakes etc., on their property. Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.



TRASH CANS

We continue to see a high number of trash can violations. Waste Management picks up Mondays, and your trash cans need to be moved back inside by Monday Evening. Living in a mountainous community we have wildlife that will get into trash cans and strew them across the roads. So please help make our community beautiful and move your trash cans in. Thank you!



IMPORTANT PHONE NUMBERS:

ArrowCreek Security: 775 850-4450

Washoe County Regional Animal Services:

Office: 775 353-8900

Dispatch: 775 322 3647

Nevada Department of Wildlife: 775 688-1331

Reno Snake Rescue: 775 750-5537 (www.snakebusters.com)

Exterminators that have been used

and are recommended by AC Residents:

State Wide Pest Control 775 425-4343

Nash Pest Control 775 852-3444

SCHOOL BUS STOPS

We have a new rule inside ArrowCreek that all Residents should be aware of. There is several Bus Stops along ArrowCreek Parkway and a few of them have a median. If you see the bus stopped with their "STOP SIGNS" out, even if there is a median, PLEASE stop regardless which way you are traveling. We have children crossing the road, sometimes in a hurry, and they may not look for vehicles.



We continue to ask all residents if you park at a bus stop to please stay back at least 30 feet from the intersection, and that all park on the same side of the street.

- 30 feet (about 2 car lengths) is so cars coming up to the intersection can see other cars, and not block incoming traffic.
- Same Side of the street is so you are not blocking traffic, and for emergency vehicles access.
- Arrowcreek & High Vista intersection: No Parking here. There is an area on High Vista & Rue St. Tropez that you are welcome to park at.

Security monitors all bus stops every morning and afternoon, and will remind parents to please follow the rules listed above. We would like to continue thanking everyone for following these simple steps to ensure the safety of all Residents and Your Children. DRAINAGE DITCH REPAIRS

We have had an extremely wet winter this year. An extraordinary number of snow and rain storms have hit ArrowCreek with a vengeance. As a result, there are several drainage ditches and other areas that breached and caused a significant amount of damage. We are currently having them repaired so there will be workers with heavy machinery alongside the roads. PLEASE be cautious and observant of your surroundings.

DID YOU KNOW WE DO VACATION PATROLS?

Are you and your family about to head out for a long vacation? Let us put your mind at ease and ask to be added to our Vacation Watch Patrol. Security conducts 2 extra patrols per day to check on properties while residents are out of town.

- The First patrol is done early in the morning: between 5am to 7am.
- Then Swing (1-9pm) & Graveyard shift will check if needed, by resident call/concern.
- Security will check for any problems outside of residence that can be seen:
 - Water Leaks
 - Broken Windows
 - Open Doors
 - House Alarms
 - Cars parked in driveway, etc.



By providing us with contact info for your emergency contact/ house sitter, we can notify them ASAP if a problem arises. Residents can stop by the gatehouse and fill out a Vacation Request Form, or you can email the gatehouse requesting to be added to the list. Be sure to include:

- Address
- Dates you will be absent
- Best way to contact you, if possible
- Contact info for house sitter/ emergency contact

Security Gatehouse email address: acsecure@msn.com

Have safe travels!!



INFORMATION & RESOURCE LIST FOR RESIDENTS

YOUR QUICKPASS SYSTEM AND SECURITY:

Security would like to remind the Residents that are using their QuickPass account to continue to add permanent as well as temporary guests, and would ask the Residents that do not update their QuickPass account to please call Security so we can get your guests added before they arrive at the front gate.

Please keep in mind there is many calls coming into Security every day, (Residents calling in guests as well as all other Security issues), as well as many calls going out, (Security verifying guest access if they are not on the homeowners list). If you get a busy signal, please try again so we can assure your guest(s) can gain entry without incident.

Please note that if you leave a voicemail, there is no guarantee that it will be checked in time of your guest's arrival. There is many visitors and contractors entering ArrowCreek so having them on your list before they get here will cut the wait time at the gate tremendously. (We had over 1 Million vehicles pass through the front gate in 2016). When your guest(s) arrive if they are not on your list, Security must call to verify entry. This can cause a line to form and some guests must wait unnecessarily. If you have any questions about your account or how to add your guests, please call Leda at the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Leda and schedule a time to go over the website.

OTHER ITEMS TO KEEP IN MIND:

- For the residents living behind the inside gates, when needing the gate held open for a party or event, **there is a 2-business day notice required**. Security will be willing to meet the request of parties of 5 vehicles or more only. Security will try to meet your request if an unexpected event occurs with less than 2 days' notice. **Sometimes it will just not be possible.**
- Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been moved and Security sees it is not on the vehicle we assigned it to, the transponder will be de-activated until you bring in the current vehicle's information. Also, if you move a transponder and it does not work, you need to purchase a new one.
- When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. If you have a transponder that is not working contact Security.
- Please remember **your dogs must be "walked on a leash" and you must clean up after your pets.** Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs. Complaints have started to be brought up about residents not picking up after their dogs.
- There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. These construction workers are guests and they must follow the community rules and policies. Please report issues to Security.
- Motorcyclists, you can use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.





ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;
Fax: (775)626-7374
Website: www.arrowcreek-hoa.com



Security Contact Information

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password please contact Leda at the gatehouse or email at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:

- Gatehouse telephone 850-4450
- Gatehouse fax 850-4451
- Security Director's Email ac-cure@msn.com
- www.quickpass.us

Rick Reyome, Director of Security

CALENDAR 2017

Dates are scheduled on the interactive calendar.

Key:

ADRC= Architectural Design Review Committee (Closed meeting). Held the 2nd Wednesday of each month. Submittal Deadline is 1st Wed of the month.

Board Meeting= Regular meeting of the board of directors (open to owners. Owners forum at the beginning of each meeting.)

Executive Session Board Meeting= Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations (closed meeting)

Note: Unless otherwise specified on the calendar, Executive sessions are typically held prior to each regular board meeting.

Town Hall Meeting=Informal gathering with owners and board for open general discussion about items of concern (no action taken at meeting)

Note: The meeting schedule may be modified at any time.

AUGUST

ADRC SUBMITTAL DEADLINE, WEDNESDAY AUGUST 2, 5PM

ADRC MEETING, WEDNESDAY AUGUST 9, 11:30 AM AT ASSOCIA SIERRA NORTH

EXECUTIVE SESSION BOARD MEETING, TUESDAY, AUGUST 15, 4:00 PM, AT THE RESIDENT'S CLUB

BOARD MEETING, TUESDAY AUGUST 15, 6:00 PM AT RESIDENT'S CLUB

SEPTEMBER

MON SEPT 4 LABOR DAY -ASN OFFICE CLOSED

ADRC SUBMITTAL DEADLINE, WEDNESDAY SEPT 6, 5PM

ADRC MEETING, WEDNESDAY SEPTEMBER 13, 11:30 AM AT ASSOCIA SIERRA NORTH

TOWN HALL MEETING - DATE TO BE ANNOUNCED (SEPT/OCT) AT THE RESIDENT'S CLUB - 2018 BUDGET PRESENTATION

POOL TENTATIVELY CLOSSES SEPTEMBER 30TH (WEATHER DEPENDENT)

SEP 18-OCT 31 ACCEPTING BOARD NOMINATION FORMS! (APPROX)

OCTOBER

EXECUTIVE SESSION, TUESDAY OCTOBER 2, 5:00 PM AT RESIDENT'S CLUB (TENTATIVE-MEETING ONLY IF NEEDED)

ADRC SUBMITTAL DEADLINE, WEDNESDAY OCTOBER 4, 5PM

ADRC MEETING, WEDNESDAY OCTOBER 11, 11:30 AM AT ASSOCIA SIERRA NORTH

ANNUAL HOA HALLOWEEN CARNIVAL, RESIDENT'S CLUB, FRIDAY OCTOBER 27, 3-5PM (APPROPRIATE FOR KIDS 4-12)

10/27 BOARD NOMINATION FORMS DUE!