



ARROWCREEK HOMEOWNERS ASSOCIATION VOLUME 13, ISSUE 2

MAR-APR 2018

- 1 President’s Message
- 2 Staff Spotlight—New!
- 2 Resident Center Refresh Underway!
- 3 Communications Committee Report
- 3 Wild Animal Sightings
- 3 Gov Docs Ballot Vote Update
- 4 Volo Village
- 5 TMRPA
- 5 Wine Meet & Greet
- 5 Easter Egg Hunt
- 7-10 Security Updates
- 10 Calendar

The ArrowCreek HOA Newsletter contains important information for all residents. The newsletter is only sent to Owner’s of the community. **If you rent your property, please be sure to pass the newsletter on to your tenants.** Additional hard copies of the newsletter are available at the Resident’s Club and the newsletter is posted on the www.arrowcreek-hoa.com website (Our Community Newsletter). Note: You must login to see the information.

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the newsletter are the responsibility of the residents submitting them.

AN UPDATE FROM THE BOARD... by Alan Liebman , Board President



Winter lingers. Snow, ice and extreme cold are possible through March and Reno can have freezing nighttime temperatures in April. **Drive Slow in Snow! Black Ice Ain’t Nice!**

Speaking of roads, you may have seen the **roadside sluice restoration** being done on West ArrowCreek Parkway. ArrowCreek spillways filled with silt and DG runoff over years, making them less able to carry high runoff flows during storms. The restored sluices are deeper and larger rocks have been placed to keep the channels open. If your car tire lands in a rocky sluice, you may not be able to steer out of it and your car’s rear end will be sitting in the roadway as a collision target. **Slow Down to Steer Clear!**

The HOA will be opening bids and awarding contracts for the **2018 road replacement and maintenance program** in March/April. About \$2 million Reserve Fund cost is expected – one of our largest projects ever. General Manager Scott Peterlin and Security Director Rick Reyome will do their best to keep traffic flowing during Spring road construction. Please respect the instructions of Security and construction personnel. Allow extra time to navigate the community.

Since the housing crisis ended and consumer confidence rose, ArrowCreek has had a surge in homebuilding. We also have seen younger families buy existing homes to take advantage of excellent local schools, the safety of our gatehouse check-in, and our splendid sports facilities. Altogether, **that means hundreds of new ArrowCreek residents are with us.**

This population influx is beginning to crowd ArrowCreek facilities. Your Board is tackling that challenge in three ways:

- Our Residents Center Task Force is working with a designer on a **refresh of the Residents Center building** ... replacing carpeting, furnishings, and décor.
- The Task Force is **developing design concepts for potential expansion of the Residents Center.** Those designs [with cost estimates] will be presented to the ArrowCreek community later in the year to solicit suggestions and gauge owner support.
- The Board is studying athletic facility foot traffic to **better understand owner and guest usage** and to develop ideas for improved facility access control.

Finally, the Board is determined to **make 2018 ... the year that an improved ArrowCreek website is operational; ... the year that new communications tools like Volo Village text and voice messaging** get emergency and event information to you; and **...a year of greater community harmony and cooperation.**

Your HOA Board welcomes your ideas, constructive criticisms and volunteer participation in ArrowCreek governance. You can speak at the beginning and end of Board meetings but frankly the best way to tell the Board what’s on your mind is to write to us, c/o Jeanne Tarantino our community manager, at ACService@AssociaSN.com . She will make sure your letter is recorded and distributed to all Board members. **Thank you for making ArrowCreek the best place to call home in Reno!**

Alan Liebman, President -- for your HOA Board [Jim Keller, John Krisch, Bob McDonald, Sam Reagle, Joyce Seelen and Morgan White]

STAFF SPOTLIGHT—NEW!

Greetings Homeowners!

As a new feature in your ArrowCreek Newsletter we will be including an Employee Spotlight article. As part of each Newsletter, ACHOA Management and Staff will choose a different employee to recognize. Hope you enjoy!

Leda Brabant- Public Information Administrator/ Associate Security Director. Leda's performs many different tasks throughout her work day. Some of her duties include hiring, training and supervising security staff. Leda also works closely with Associa Sierra North, your management company, to ensure all rules and regulations are followed. She helps manage the Quick Pass accounts for entrance into the gate and trains residents on how to use them. Leda works Monday through Friday, 6am-2pm and she is always available to assist residents with any questions or concerns they may have. You can normally find her at the Guard House when she is not out patrolling the property. Leda reports directly to Rick Reyome, Director of Security.

Best Regards,
Scott Peterlin, General Manager
ArrowCreek HOA

Leda Brabant

Public Information Administrator/Associate Security Director

Hometown? I grew up in Philadelphia, Pennsylvania.

Favorite Sports Team? I am a diehard Super Bowl Champion Eagles Fan!!

How long have you been with AC, and what is your job? I have been with ArrowCreek for 4 years. I started out as a security representative. For the past year and a half, I have been the Public Information Administrator/Associate Security Director.

What aspect of your job do you enjoy the most? I enjoy many aspects of my job. I couldn't ask for a better group of people to work with. The ArrowCreek team always helps each other to reach our goals. I also enjoy knowing that we are making a difference in the ArrowCreek Community. All the great feedback from the residents really makes me feel appreciated.

What aspect of your job is most challenging? With the crew that we have here I don't find anything particularly challenging. If I were to ever be stumped with a problem I would always have backup. Saying that, the only thing that could make my job easier would be having more time in a day. But honestly, who couldn't use that?

Interests/ and or Hobbies? I am a mother of 2, currently raising a toddler and a teenager. Most of my free time is spent cooking, cleaning, helping with homework, etc. I suppose you can say my hobby is raising little humans to be the best they can be.

Any advice for homeowners as it relates to the Security Department? I would like the homeowners to know how much we care here in the security department. I know sometimes issues may seem to take a long time to get resolved. This is only due to the guidelines that are set in place that we must follow. Everything must go through a process but, we hope our residents understand that we try our hardest to resolve every issue as fast as possible.



RESIDENT CENTER REFRESH UNDER WAY!

Maintaining the Resident's Center is part of the existing Reserve Study for the ACHOA. A refresh is overdue and is now underway.

This is separate from the task of researching if owners want to expand the Residents Center. Hopefully by this summer you will see new paint and furnishings that will create a more user-friendly space. Kirsten Shull, Owner of Sjol Designs, has been hired to assist staff with the process. Also, a big thanks to the Resident Center Task Force for their time to help with this process: John Krisch, Bob Kirtley, Jill Richardson, Emma Auriemma-McKay, Mal Colgan, Stan Jaeger, Bob Smith & Robin Rakusin.

Can't wait to see the updated space!

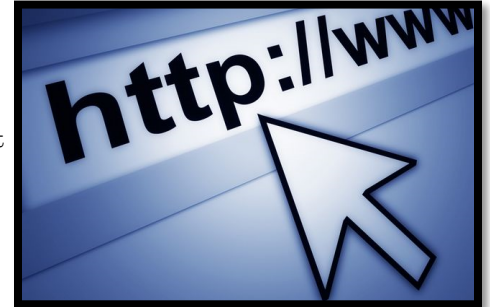
COMMUNICATIONS COMMITTEE REPORT

Members of the Communications Committee have been busy with several projects in the past few months. Of particular significance is the work being done to develop a new custom web site for our community. The required “content” portion of the project was completed on February 10 which triggered start of the web design process. The residents/vendors working on this project have set themselves a completion deadline of mid-June.

The Committee is excited to report successful transfer of the domain names of arrowcreek.com, arrowcreek.net and arrowcreek.org to Associa who will be custodian of these valuable community assets on behalf of ArrowCreek residents. This effort took four years to complete as securing release from the past holder, TerraBrook has been a challenge.

Committee members assisted in the recent launch of the Volo Village resident notification system. Every property owner was sent a personal letter outlining the program’s benefits and how to establish personal preferences.

Totally new for 2018, is a group of members who are working to develop, organize and prioritize all community communications. You will hear more regarding this effort in the near future.



MOUNTAIN LION & CAYOTE SIGHTINGS!

Mountain Lion and Coyote sightings have been reported in and around the ArrowCreek community. The Mountain Lions have been seen more in the higher AC elevations, but could show up anywhere. Keep aware of wild life in the community, especially for the safety of pets and small children!

ArrowCreek is one of many communities located in “Wilderness Urban Interface” area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property.

Posted on the www.arrowcreek-hoa.com website is a document titled *Information & Resource List for Residents Wildlife Problems* (Go to: *Our Community\Living in Our Community* and scroll through the provided information). Below is information provided on Mountain Lions and Coyotes.

- a. **Mountain Lions:** infrequent visitors to ArrowCreek area. If a problem develops, Nevada Department of Wildlife (NDOW) should be contacted (775-688-1331) and will take necessary steps.
- b. **Coyotes:** Washoe County Regional Animal Services does not remove coyotes from private property nor will they remove them from the ArrowCreek area as a routine practice. NDOW manages the coyote population overall in Nevada. Homeowners need to avoid letting small dogs and cats outside unsupervised (even in fenced yards) and avoid leaving pet food outdoors.

GOVERNING DOCUMENTS BALLOT VOTE UPDATE— IF YOU HAVE NOT SENT IN YOUR VOTE, PLEASE DO!!



As of 2/23/18 the HOA has received 684 votes (out of 1086); 406 “YES” and 278 “NO”. Ballots continue to flow in...keep them coming! Though it may seem like this is taking a long time to complete, the reality in the HOA world is that this has been a fantastic response! It was known going in that getting a majority vote, one way or the other, was going to be a daunting task that could take a very long time to complete (if it gets completed at all). A lot of people have spent a lot of time revising the documents and getting it out to vote. The last ACHOA Board looked at the Documents repeatedly and sent to the community Documents that it believed were the best they could create and that were in the best interests of the community. If you have sent in your vote, thank you. **If you have not sent in your vote, please do!**

If you are unsure of how you want to vote we encourage you to go to the www.arrowcreek-hoa.com website (see

screenshot below). Go to Homeowners Association\Governing Documents. The ballot with summary of changes, the redlined version, clean revised versions, and the original documents are all posted there. If you need assistance or have questions, please do not hesitate to contact our Community Manager Jeanne Tarantino for help (email to ACservice@associasn.com or call 775-626-7333). **WE NEED EVERYONE TO VOTE!!**

The screenshot shows a web browser window displaying the 'Governing Documents' page of the ArrowCreek website. The page has a navigation sidebar on the left and a main content area. The main content area includes a heading 'Governing Documents' and a sub-menu with 'Homeowners Association', 'Governing Documents', and 'ADRC Guidelines'. Below this is a table listing various documents with columns for 'Type', 'Name', 'Governing Document Category', and 'Modified'. A 'Get ADOBE READER' button is also visible.

Type	Name	Governing Document Category	Modified
PDF	Gov Docs Rev BALLOT with Overview Summary and Opposing Views	CC&Rs_Declaration_Master Deed	12/18/2017 7:51 PM
PDF	AC Revised BYLAWS and CCRS - REDLINED VERSIONS 10-3-17	CC&Rs_Declaration_Master Deed	10/5/2017 11:20 AM
PDF	AC 8-18-17 Final Draft Bylaws -FOR OWNERS VOTE	Bylaws	10/5/2017 11:17 AM
PDF	AC 9-15-17 Final Draft CCRs with EXHIBITS - FOR OWNERS VOTE	CC&Rs_Declaration_Master Deed	10/5/2017 11:18 AM
PDF	BYLAWS - Original	Bylaws	5/8/2017 4:22 PM
PDF	CCRs - Original	CC&Rs_Declaration_Master	10/5/2017 11:19 AM

ANNOUNCING VOLO VILLAGE at ArrowCreek!

Volo Village is the newest communication tool being utilized by the ACHOA. It is a communication service that allows owners to receive information via phone calls, text messages, and/or emails. The ACHOA has already uploaded all owner contact information; phone numbers and emails to the system (every owner is automatically included in the new program). If you have an email address, a login and password has been created for you to access your Volo Village account. Announcement Letters, with passwords and logins if created, have been U.S.P.S. Mailed to all lot owners.

The login and password will allow Owners to re-set the priority of how/where they want to receive information (email, phone call, text). Owners will also be able to see the history of the communications sent. To login to your Volo Village account the following URL address must be used (it doesn't work to just 'Google' Volo Village, you won't get the customized ArrowCreek login page). Go to: <http://portal.volorecovery.com>.

Please note that the Volo Village login and password are separate from the ACHOA website account login and password. If you have not provided the ACHOA with an email address, we encourage you to do so. This will allow you access to change your account settings and refine how you want to be contacted.

The ACHOA highly recommends that Owners sign up for the email program. This offers faster communication, at less cost to the HOA (you), and sometimes information is sent via email that is not sent via U.S.P.S. Mail. However, if you feel strongly about receiving most of your ACHOA communications via U.S.P.S. Mail, still send the ACHOA your email address and indicate on the form that you are providing email information for Volo Village account access only but want to remain on U.S.P.S. Mail. The ACHOA is happy to accommodate.

We realize that each owner has their preferred way of receiving information. Please make sure we are reaching you and keeping you informed! Thank you!

ArrowCreek EASTER EGG HUNT

Saturday March 31st, 11 a.m.
SHARP

At The Club at ArrowCreek

Free event for

ArrowCreek Residents

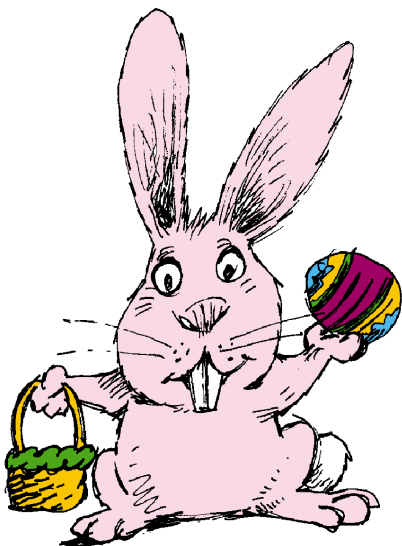
Fun activities for kids and a visit
from the

Easter Bunny

Sponsored by ArrowCreek HOA
& The Club at ArrowCreek

Join us for a hopping good time!

Please RSVP to: admin@theclubatarrowcreek.com



Truckee Meadows Regional Planning Agency Quality of Life Survey

[\[mailto:krobinson=tmrpa.org@mail66.atl51.rsgsv.net\]](mailto:krobinson=tmrpa.org@mail66.atl51.rsgsv.net)

On Behalf Of Truckee Meadows Regional Planning Agency

Sent: Tuesday, February 13, 2018 11:41 AM

Many of you took our first survey and now it is time for the next one! In conjunction with Truckee Meadows Tomorrow, we have launched our second survey regarding Quality of Life. The valuable information that you provide will help us in ensuring that community wants and needs are the foundation of the updated Truckee Meadows Regional Plan.

Take the Survey here: <https://plantm-qualityoflife.metroquest.com/>

More about the Regional Plan update: The Truckee Meadows Regional Plan provides the framework for growth in our region for the next 20 years. It directs where growth will occur, identifies development constrained areas that are not suitable for future development, sets priorities for infrastructure development and addresses natural resource management. The Regional Plan is also designed to coordinate provision of services and capital improvements, as well as foster collaboration among the local governments and affected entities in the region. The Truckee Meadows Regional Planning Agency (TMRPA) is embarking on an effort to update the Truckee Meadows Regional Plan. The Regional Plan Update gives us a chance to envision and shape the future of the Truckee Meadows, which is expected to grow by approximately 120,000 new residents over the next 20 years. We invite everyone to participate in the update to help decide the future of our Region!

Learn more about the Regional Plan update at: PlanTruckeeMeadows.org

SAVE THE DATES: ARROWCREEK WINE TASTING MEET & GREET

Thursday, May 17, 2018

5:30 pm – 7:30 pm

ArrowCreek Residents' Club

Bring an appetizer and a bottle of your favorite wine to share with your ArrowCreek neighbors!

SECURITY

What has happened since our last issue:

I am very pleased to report there has only been one incident since our last newsletter.

It was a single vehicle accident on the bridge before you get to the gatehouse. There were no injuries.

The driver was distracted and hit a stone column on the bridge.

PLEASE – DO NOT Text and Drive !!

Pickleball & Tennis Courts

I would like to remind all residents of ArrowCreek policy regarding your guests.

When your guests arrive at the gatehouse and say they are going to the Resident Center to play pickleball or tennis, they **MUST** be on the list of the resident they are meeting. If they are not on the list, Security will call the resident. If we get no answer, Security will turn around your guest. Period.

Also, please remember, if you have a guest that is using any of ArrowCreek amenities, you **MUST** be at the facility with them.

SNOW AND WATER EVENTS

Reminder -- Contact ArrowCreek Security at 775-850-4450 with all snow removal and drainage flooding concerns.

Medical Concerns - Residents with any medical issues or concerns should notify Security so they may be put on a priority list. **PLEASE LET SECURITY KNOW IF YOU HAVE ANY CURRENT MEDICAL CONCERNS!**

Snow Removal - Residents are asked to be **PATIENT** with the Snow Removal Program. It can take 18+ hours to clear and sand all roads within ArrowCreek depending on the type and amount of snow-fall. Rick Reyome, Security Director, has met with Q&D (the snow removal vendor) to discuss the snow removal process; what has been working well, and what can be done better. Q&D is working with the ACHOA to address what can be done better as we move forward. Please take note of the following:

- Q&D will make single passes to open-up road ways for emergency vehicles. They will come back later to clear the rest of the road.
- When the snow falls fast and hard, Q&D may not be able to get back to your property for additional clearing as timely as usual. Please be patient and stay home if you can.

ARROWCREEK INTEREST GROUPS: as of 1/27/2018

ART GUILD
Connie Ghysels, [Contact Person –
lulughysels@gmail.com](mailto:lulughysels@gmail.com)

BRIDGE CLUB
Dick Eddy [Contact Person -
eddyrp@charter.net](mailto:eddyrp@charter.net)

BLOOD DRIVE
Donna Perez [Contact Person -
donnafacesc@aol.com](mailto:donnafacesc@aol.com)

CHEFS CLUB
Carol Steingard [Contact Person -
sedona1927@gmail.com](mailto:sedona1927@gmail.com)

CRAFTERS
Mary Steele [Contact Person -
marysteele6239@att.net](mailto:marysteele6239@att.net)

CYCLING CLUB
Jeff Foster [Contact Person -
jeff-foster@sbcglobal.net](mailto:jeff-foster@sbcglobal.net)

HIKING CLUB
Mark Steingard [Contact Person -
sedona1927@gmail.com](mailto:sedona1927@gmail.com)

MAH JONGG
Patty Erickson [Contact Person -
ericksmp@gmail.com](mailto:ericksmp@gmail.com)

MOTHERS & CHILDREN
Kristen Wiese [Contact Person -
wiesekm@yahoo.com](mailto:wiesekm@yahoo.com)

MOTORCYCLE CLUB
Thomas Wroblewski [Contact Person -
tomwro@sbcglobal.net](mailto:tomwro@sbcglobal.net)

PICKLEBALL
Kate Whittley [Contact Person -
acpickleball@gmail.com](mailto:acpickleball@gmail.com)

SCALE MODELS
Hawley MacLean [Contact Person -
hawley@hmaclean.com](mailto:hawley@hmaclean.com)

SINGLES SKIING
Norm Young [Contact Person -
nyoung007@gmail.com](mailto:nyoung007@gmail.com)

SNOWSHOEING
Mark Steingard [Contact Person -
edona1927@gmail.com](mailto:edona1927@gmail.com)

TENNIS - MEN'S
Don McConnell [Contact Person -
dfmccConnell67@gmail.com](mailto:dfmccConnell67@gmail.com)

TENNIS-WOMEN'S
Charlotte Curtis [Contact Person
charcurtis@aol.com](mailto:charcurtis@aol.com)

VOLLEYBALL
Jessica & Aaron Hartwig [Contact Person -
hartwignsv@yahoo.com](mailto:hartwignsv@yahoo.com)

AC HOA Res Center Activities

“BARRE BLITZ” to TONE, SCULPT and BURN

Come join resident Leigh Macey for a fun, low-impact, muscle-fatiguing Barre workout. Leigh is a Group Fitness Instructor (specializing in Barre, Barbell Strength, Tabata, and Older Adult classes) and Personal Trainer. If you are new to Barre, it is a great class for all ages and levels. First class is FREE! Introductory pricing: \$15 drop-in or \$100 for 10 classes. Classes will be held on Tuesday's and Thursday's from 9:30-10:30am at the Resident's Center. Please bring light weights (2 or 3 pounds are recommended). Contact Leigh with any questions at 443.822.4211 or Lmacey1@gmail.com

- Snow berms come with the territory and are the resident's responsibility to remove at the bottom of the driveway. Q&D will attempt to minimize snow berms in front of driveways when they can.
- Please note that there are no guarantees that once a resident clears their driveway that a snow berm will not appear due to snow fall and snow removal priorities within the community. And, when the snow is falling fast and hard, Q&D may not be able to get back to clear as timely as usual.
- Q&D is sanding the roads. But, when the snow comes down fast, it covers the sand very quickly, and the roads may remain icy and slippery. Use caution. Don't be out driving if you can avoid it.

SCHOOL BUS STOPS

We have a new rule inside ArrowCreek that all Residents should be aware of.

There are several Bus Stops along ArrowCreek Parkway and a few of them have a median. If you see the bus stopped with their “STOP SIGNS” out, even if there is a median, PLEASE stop regardless which way you are traveling. We have children crossing the road, sometimes in a hurry, and they may not look for vehicles.



We continue asking all residents if you park at a bus stop to please stay back at least 30 feet from the intersection, and all park on the same side of the street.

- 30 feet (about 2 car lengths) is so cars coming up to the intersection can see other cars, and not block incoming traffic.
- Same Side of the street is so you are not blocking traffic, and for emergency vehicles access.
- **Arrowcreek & High Vista intersection: No Parking here.** There is an area on *High Vista & Rue St. Tropez* that you are welcome to park at.

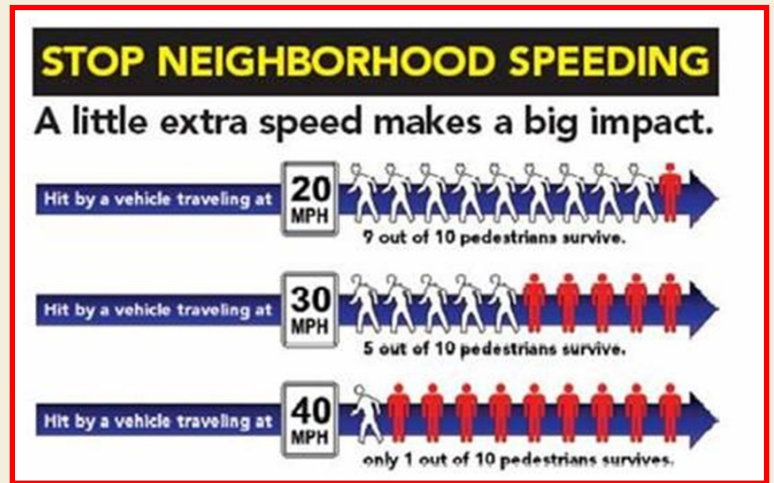
Security monitors all bus stops every morning and afternoon and will remind parents to please follow the rules listed above.

We would like to continue thanking everyone for following these simple steps to ensure the safety of all *Residents and Your Children*.

RADAR CAMERAS & STOP SIGN CHECKS

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community.

Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at Stop Signs throughout our community several times a day. We have seen a dramatic decrease in Stop Sign Violations and we are able to reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which Stop Sign. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.



DID YOU KNOW WE DO VACATION PATROLS?

Are you and your family about to head out for a long vacation? Let us put your mind at ease and ask to be added to our Vacation Watch Patrol. Security conducts 2 extra patrols per day to check on properties while residents are out of town.

- The First patrol is done early in the morning: between 5am to 7am.
- Then Swing (1-9pm) & Graveyard shift will check if needed, by resident call/concern. Security will check for any problems outside of residence that can be seen:

- Water Leaks
- Broken Windows
- Open Doors
- House Alarms
- Cars parked in driveway, etc.

By providing us with contact info for your emergency contact/ house sitter, we can notify them ASAP if a problem arises.

Residents can stop by the gatehouse and fill out a Vacation Request Form, or you can email the gatehouse requesting to be added to the list. Be sure to include:

- Address
- Dates you will be absent
- Best way to contact you, if possible
- Contact info for house sitter/ emergency contact

Security Gatehouse email address: acsecure@msn.com

Have safe travels!!

WILDLIFE PROBLEMS

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property.

Residents are responsible for any issue regarding wild animal/snakes etc., on their property. Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

INFORMATION & RESOURCE LIST FOR RESIDENTS

IMPORTANT PHONE NUMBERS:

ArrowCreek Security: 775 850-4450

Washoe County Regional Animal Services: Office: 775 353-8900

Dispatch: 775 322 3647

Nevada Department of Wildlife: 775 688-1331

Reno Snake Rescue: 775 750-5537 (www.snakebusters.com)

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775 425-4343

Nash Pest Control 775 852-3444

YOUR QUICKPASS SYSTEM AND SECURITY:

Security would like to remind the Residents that are using their QuickPass account to continue to add permanent as well as temporary guests and would ask the Residents that do not update their QuickPass account to please call Security, so we can get your guests added before they arrive at the front gate. *Please keep in mind there is many calls coming into Security every day, (Residents calling in guests as well as all other Security issues), as well as many calls going out, (Security verifying guest access if they are not on the homeowners list). If you get a busy signal, please try again so we can assure your guest(s) can gain entry without incident.*

Please note that if you leave a voicemail, there is no guarantee that it will be checked in time of your guest's arrival. There is many visitors and contractors entering ArrowCreek so having them on your list before they get here will cut the wait time at the gate tremendously. (We had over 1 Million vehicles pass through the front gate in 2015). When your guest(s) arrive if they are not on your list, Security must call to verify entry. This can cause a line to form and some guests must wait unnecessarily. If you have any questions about your account or how to add your guests, please call Leda at the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Leda and schedule a time to go over the website.

OTHER ITEMS TO KEEP IN MIND:

- For the residents living behind the inside gates, when needing the gate held open for a party or event, *there is a 2-business day notice required*. Security will be willing to meet the request of parties of 5 vehicles or more only. Security will try to meet your request if an unexpected event occurs with less than 2 days' notice. *Sometimes it will just not be possible.*
- Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been moved and Security sees it is not on the vehicle we assigned it to, the transponder will be de-activated until you bring in the current vehicle's information.
- Also, if you move a transponder and it does not work, you need to purchase a new one.
- When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.
- If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. *If you have a transponder that is not working contact Security.*
- Please remember **your dogs must be "walked on a leash" and you must clean up after your pets.** Pet Mitt stations and trashcans have been placed around ArrowCreek Parkway. *The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs.* Complaints have started to be brought up about residents not picking up after their dogs.
- There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. These construction workers are guests and they must follow the community rules and policies. Please report issues to Security.



ARROWCREEK HOMEOWNERS ASSOCIATION

c/o Associa Sierra North
10509 Professional Circle #200, Reno NV 89521

Phone: (775) 626-7333;
Fax: (775)626-7374
Website: www.arrowcreek-hoa.com

- Motorcyclists, you can use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry

SECURITY CONTACT INFORMATION

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:

Gatehouse telephone	850-4450
Gatehouse fax	850-4451
Security Director's Email	
acsecure@msn.com	
www.quickpass.us	

Rick Reyome, Director of Security.

CALENDAR 2018

PROFESSIONALLY MANAGED BY: ASSOCIA SIERRA NORTH, 10509 PROFESSIONAL CIRCLE, STE #200, RENO, NV 89521

*PHONE: 775-626-7333;
FAX: 775-626-7374; EMAIL:
ACSERVICE@ASSOCIASN.COM; WEBSITE:
WWW.ARROWCREEK-HOA.COM*

*COMMUNITY MANAGER: JEANNE TARANTINO, PCAM. DIRECT LINE 775-334-7403.
ASSISTANT: JANET HOOPEES. DIRECT LINE 775-334-7456*

KEY:
ADRC = ARCHITECTURAL DESIGN REVIEW COMMITTEE (CLOSED MEETING). HELD THE 2ND WEDNESDAY OF EACH MONTH.

SUBMITTAL DEADLINE IS 1ST WED OF MONTH BOARD MEETING = REGULAR MEETING OF THE BOARD OF DIRECTORS (OPEN TO OWNERS. OWNER FORUM AT THE BEGINNING OF EACH MEETING)

EXECUTIVE SESSION BOARD MEETING = MEETING OF THE BOARD OF DIRECTORS TO DISCUSS DELINQUENCIES, LEGAL ISSUES AND CC&R VIOLATIONS (CLOSED MEETING)

NOTE: UNLESS OTHERWISE SPECIFIED ON THE CALENDAR, EXECUTIVE SESSIONS ARE TYPICALLY HELD PRIOR TO EACH REGULAR BOARD MEETING.

TOWN HALL MEETING—INFORMAL GATHERING WITH OWNERS AND BOARD FOR OPEN GENERAL DISCUSSION ABOUT ITEMS OF CONCERN (NO ACTION TAKEN AT MEETING)

*NOTE: FISCAL YEAR (JANUARY—DECEMBER)
BOARD: ALAN LIEBMAN, PRES; JOYCE SEELEN, VP; ROBERT McDONALD, SEC;
SAM REAGLE, TREAS; JOHN KRISCH, JAMES KELLER, & MORGAN WHITE, DIRECTORS*

*NOTE: THE BELOW MEETING SCHEDULE IS SUBJECT TO CHANGE AND MAY BE MODIFIED AT ANY TIME.

MARCH:
ADRC SUBMITTAL DEADLINE, WEDNESDAY MARCH 7, 4PM
ADRC MEETING, WEDNESDAY MARCH 14, 11:30AM AT ASSOCIA SIERRA NORTH
SPECIAL BOARD MEETING—TUESDAY, MARCH 20, 6:00PM AT RESIDENT'S CLUB—OPEN ROAD BIDS.
NOTE: VENDOR SELECTION WILL OCCUR APRIL 3, 2018

APRIL:
EXECUTIVE SESSION BOARD MEETING. TUESDAY APRIL 3, 4:00—6:00, AT THE RESIDENT'S CLUB
BOARD MEETING, TUESDAY APRIL 3, 6:00 PM AT THE RESIDENT'S CLUB
ADRC SUBMITTAL DEADLINE, WEDNESDAY APRIL 4, 4PM
ADRC MEETING, WEDNESDAY APRIL 11, 11:30 AM AT ASSOCIA SIERRA NORTH

MAY:
ADRC SUBMITTAL DEADLINE, WEDNESDAY MAY 2, 4PM
ADRC MEETING, WEDNESDAY MAY 9, 11:30AM AT ASSOCIA SIERRA NORTH