

ARROWCREEK VIEW™

THE OFFICIAL NEWS MAGAZINE OF THE ARROWCREEK® HOMEOWNERS ASSOCIATION

JANUARY 2019

VOLUME 14, ISSUE 1



The Club

AT ARROWCREEK HAS A BRIGHT FUTURE 19

Annual Christmas Party 22

Third Annual "Make ArrowCreek Shine"
Contest Winners 15



Your ArrowCreek Market Experts

Find Out Your Home's Value At:

ArrowCreekHomeValues.com



The Roesch Luxury Group
Sierra Sotheby's International Realty
13945 S. Virginia St. #606 | Reno, NV 89511



Randy Roesch, CRS
Realtor NV and CA #01784805
C 775.544.5445 | O 775.386.9892
Randy@RoeschLuxuryGroup.com



Douglas Gore
Realtor NV
C 775.843.2888 | O 775.386.9892
Doug@RoeschLuxuryGroup.com

Sierra

Sotheby's
INTERNATIONAL REALTY

www.LuxuryRenoTahoe.com

Contents

FEATURES



THE CLUB AT ARROWCREEK

The Club at ArrowCreek is evolving in both size and scope and has a bright future!



WILDLIFE INFO & RESOURCES

ArrowCreek is one of many communities located in a "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property.



DESIGNING KITCHENS & BATHS

Planning a kitchen or bathroom should be done in its entirety before any final selections or construction begins. A global design sense is important to establish early on.



HOLIDAY DONATION DRIVE

This year's ACHOA Security donation drive was awesome and exceeded the donations we were hoping for this year.

DEPARTMENTS

- 05 President's Message
- 06 Ask The Manager
- 09 Board Of Directors Note
- 13 Money Matters
- 16 Security & Safety
- 18 Residents' Center Activities
- 22 Socials & Events
- 27 Employee Spotlight
- 29 Resident Spotlight
- 35 Calendar
- 36 Where In The World Is ArrowCreek View?
- 38 Business Directory

ARROWCREEK VIEW MAGAZINE

The *ArrowCreek View* is the official Magazine of the ArrowCreek HOA. It contains important information for all residents. Additional hard copies of the magazine are available at the Residents' Center and the magazine is posted on the www.arrowcreek-hoa.com website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek HOA.

ON THE COVER

Winter view of the ArrowCreek Residents' Center. Photo by Andrew Hess at Eyehook Gallery.

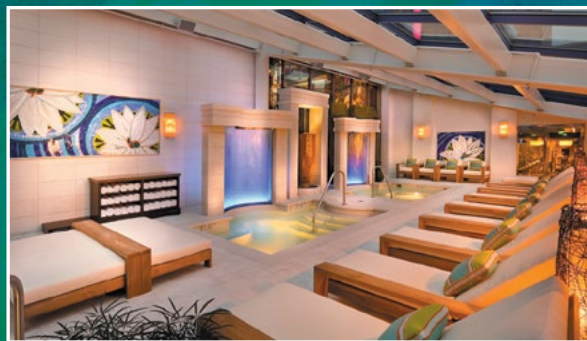
ASSOCIA ADVANTAGE	12
ARROWCREEK SHINE CONTEST	15
COMMUNICATION COMMITTEE SUPPORTS THE STRATEGIC PLAN	31
ASSOCIATION'S VOICE IN CARSON CITY	34



HAVE STORIES TO TELL.



SPA *Atlantis*



Lose yourself in paradise.



Forbes
TRAVEL GUIDE

775.954.4135 or visit atlantiscasino.com/spa

Atlantis
CASINO RESORT SPA • RENO™

Join Club Paradise Rewards today. Earn 3% back in comp points while you dine, stay or spa. Must be 21 to enroll.
atlantiscasino.com/clubparadise



PRESIDENT'S MESSAGE

FROM OUTGOING BOARD PRESIDENT, ALAN LIEBMAN

Board Members, Committee Chairpersons, Managers Peterlin and Tarantino & ACHOA Residents,

In the heat of our daily tasks and our weeks-long pursuits, we can sometimes forget the big picture. With 2018 ending, this seems a good moment to look back at the many significant accomplishments in ArrowCreek that we have – together – brought about these past eleven months.

First, we can be proud of the harmonious work of our staff and the excellent start that Scott Peterlin has made as our General Manager. We all contributed to Scott's "ArrowCreek education" and we all benefited from Scott's diligence, good sense and caring. Our security, facilities and Residents Center teams worked hard to overcome wet weather, cranky residents and disruptive roadwork; they performed their daily tasks with grace and reliability. As has often been said but is consistently true, ArrowCreek would not be the well-funded, well-run, premier community it is without the tireless efforts of Association Manager Jeanne Tarantino and her staff.

Second, all the Board Committees were super productive this year. The huge and expensive road reconstruction taxed the Reserve Committee relentlessly. The rise in market labor rates and reappearance of price inflation forced the Budget & Finance Committee into many spreadsheet iterations. The Social Committee served ArrowCreek residents as never before, with events large and small that were very

well received. The Safety Committee was instrumental in satisfying the request of young resident families for closer-to-home school bus stops and for developing new ArrowCreek street signage. The Administration Committee diligently developed contract formats that better serve and protect ArrowCreek. The Communications Committee struggled through many pains to eventually give birth to a beautiful ArrowCreek View community newsletter and finally a modern website. The Governing Documents Committee got out the vote for the revised CC&R documents. The ADRC processed an exceptionally large number of projects and is on the verge of making resident submissions easier and approvals quicker. The Fuels Management Committee found vendors to carry out the brush and invasive weed removal that their 2017 Nevada grant facilitated. The Residents Center Task Force oversaw the remodel of the Center's interior, introduced photo ID cards, and developed concept plans for sports facility improvements.

Third, the Board can feel good about the 2018 goals it met. It supported the most ambitious and nettlesome roadwork program in ArrowCreek's history. It supported significant communications improvements with residents and among residents, approving ArrowCreek View, the new www.ArrowCreek.com website and the Volo Village messaging system. The Board faced its responsibility to keep ArrowCreek's financial position strong, despite unfamiliar inflationary pressure. Assessment increases were approved only after thorough and painful discussions. The Board supported

Continued on page 8

ArrowCreek View is the official publication of the ArrowCreek Homeowners Association published by CCMedia.

775.327.4200 | www.cc.media
publishing@cc.media

HOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees:
ACservice@associasn.com

Check Your Account Real Time. View Secured HOA Documents. See Announcements On TownSQ:
www.townsq.io

Management Company
Associa Sierra North (ASN)
10509 Professional Cr. #200
Reno, NV 89521
775.626.7333 P
775.626.7374 F

ArrowCreek's ASN Community Manager
Jeanne Tarantino, CMCA, AMS, PCAM
775.334.7403 Direct

RESIDENTS' CENTER

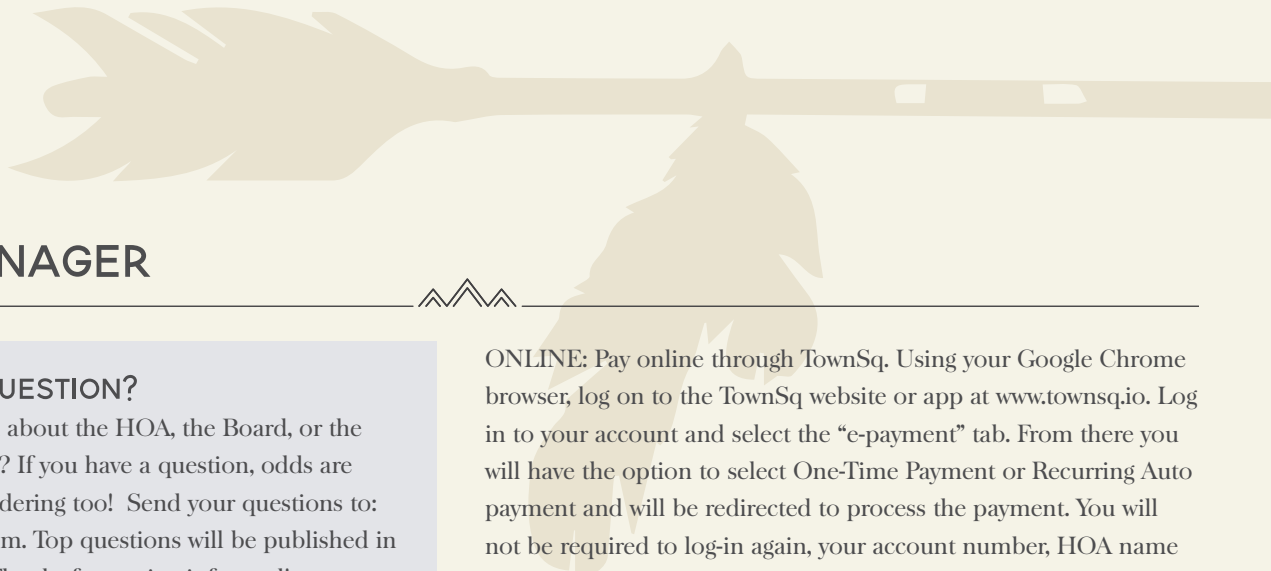
Room Reservations, Key Cards & Club Activities
Brenda Rodriguez, Coordinator
9am - 5pm. Monday-Friday
775.850.4620
acresident@sbcglobal.net.

Residents' Center Hours
5am - 10pm Daily

ARROWCREEK SECURITY

QuickPass, Immediate Issues, Snow Removal & Road Work
Rick Reyome, Director of Security
775.850.4450 Gatehouse
775.850.4451 Fax
acsecure@msn.com

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the magazine are the responsibility of the residents submitting them.



ASK THE MANAGER

DO YOU HAVE A QUESTION?

Do you have a question about the HOA, the Board, or the Management Company? If you have a question, odds are your neighbors are wondering too! Send your questions to: ACservice@associasn.com. Top questions will be published in the ArrowCreek View. Thanks for staying informed!

WHAT ARE THE OPTIONS FOR MAKING MY ASSESSMENT PAYMENTS?

This is a timely question since we are starting fresh in 2019 with new payment coupons that should be delivered mid-late December. (Note, if you are on the HOA's auto debit program, no coupons will be sent).

The Association has tried to make paying assessments as convenient as possible. Did you know that you could pay any amount; one month or the entire year with one coupon, on line, or by credit card? There are several options to make payments:

MAIL WITH COUPON

Send a check for your assessment with a payment coupon directly to the bank. You can send any amount you want with one coupon; you can pay one month, a quarter, or an entire year. Send whatever amount is easiest for you (remember, separate checks for each lot owned).

ELECTRONIC FUNDS TRANSFER (EFT) AKA DIRECT DEBIT

The easiest and most efficient option for payment is EFT. This automatically transfers the payment electronically from your bank account into the Association's bank account between the 5th and 10th of the month. No coupons required. There is a form if you wish to sign up for this program. Please note that owners who use EFT will not be sent annual payment coupons. However, if at any time you change your payment method and you need payment coupons, just contact Associa Sierra North.

ONLINE: Pay online through TownSq. Using your Google Chrome browser, log on to the TownSq website or app at www.townsq.io. Log in to your account and select the "e-payment" tab. From there you will have the option to select One-Time Payment or Recurring Auto payment and will be redirected to process the payment. You will not be required to log-in again, your account number, HOA name and account balance will be automatically available. You may pay using one of the following methods:

1. **Bank Account:** You may set up a one time or recurring payment for a service fee per transaction. Remember if you set up a recurring payment, there will be a service fee each time the payment is processed.
2. **Credit Card:** You may pay by credit card for a processing service fee. Remember if you set up a recurring payment, the same service fee will apply each time the payment is processed.

BANK BILL PAY

You may contact your bank and set up automatic or self-directed bill pay through your bank. You will need to provide them with the information located on the bottom of your coupon indicating your account number and where to send the payment. If you use this method, don't forget to update your payment amount to include the \$13.00 assessment increase effective January 1

A refresher . . . Checks should be made payable to Arrowcreek Homeowners Association. Assessments are due on the first day of the month with a 30-day grace period. If you own more than one property, please send separate checks for each property. Each property requires its own coupon and each coupon requires its own check. Separate checks are required so that the bank can apply the monies correctly to each account.

If you have any questions about how to pay assessments, your account, or anything HOA related, please let me know!

Jeanne Tarantino
Community Manager

Jeanne Tarantino, CMCA, AMS, PCAM

JUST LISTED
950 Walker Ave.
OLD SOUTHWEST



We care about the story your home tells the world

We are equal parts boutique brokerage and integrated marketing agency. We are a collaborative team of local industry leaders who have an extensive knowledge of the Reno market.

Redefining real estate in Reno [△] Tahoe

BENNA
MOUNTAIN LUXURY
REDEFINING REAL ESTATE

www.benna.re | info@benna.re | 775.344.4600

Offices in Reno, NV & Truckee, CA BRE 1995145



amenities such as the walking trail system; improvements at the athletic field; and the Residents Center décor and furnishings update. We approved the most complete roadside drainage repairs in 20 years which, together with ArrowCreek Parkway repaving, gave a bold look to our main street. We approved new Photo-ID cards that better ensure residents are the beneficiaries of ArrowCreek expenditures.

Fourth, the greater HOA community worked harmoniously with The Club at ArrowCreek to give all residents more opportunities to be good citizens of ArrowCreek, Reno and Nevada. We were gratified this year to learn that The Club at ArrowCreek had new financial sponsorship that would allow it to enlarge its facilities, grow its membership and be our partner for the long-term.

The challenges we met in 2018 should make 2019 a relatively easy year. It is likely our experienced staff and managers will remain in service. Our roadwork schedule is relatively light. Keeping many of our current vendors should maintain our fine snow removal program and swim pool quality. New equipment and additional summer staff should take our landscape maintenance to a higher plane. We should strive to communicate more fully and more openly, perhaps with several "sounding board" meetings. We should bring plans for amenity improvement to community votes. We should complete the ballot vote on the revised CC&Rs. And we should be kind to each other. Stretch your arm around and pat yourself on the back, ArrowCreek stalwart. You've done good.

Alan Liebman, Outgoing Board President

ORGANIC | VEGAN | VEGETARIAN



MAYA'S
SOUTH INDIAN CUISINE

Serving Lunch Tuesday-Sunday 10am-2pm
148 West Street | Reno, NV 89501 | 775.391.6262
www.mayascuisinere.com | Like Us on Facebook 



2019 BOARD OF DIRECTORS' NOTE



All your ACHOA Board Directors hope you enjoyed a joyous holiday season. We wish everyone a happy and healthy 2019 that is fulfilling in every way.

On behalf of the entire ArrowCreek community, we express our thanks to Alan Liebman for his four years of service on the Board, two as HOA president. During that time ArrowCreek confronted road, drainage, weather and personnel issues, and developed and launched the first Association Strategic Plan. Alan has graciously agreed to be available for advice and counsel to the next president as we move into a new year. His institutional knowledge will be extremely helpful as the new Board goes forward.

Looking ahead, 2019 is expected to be a "light" year -very little road work and no other major projects. We do expect to refurbish and upgrade the playground at the Residents' Center, make tennis

and pickleball play more enjoyable by installing wind screens, and engineer several safety improvements. The Board is always looking for input from community members about further capital Improvements.

The Board looks forward to bringing the vote on the proposed new CC&Rs and By-Laws to a successful conclusion. At present, 68% of the 1,085 lot owners in the community have voted. Approval requires 543 (50% + 1) "yes" votes. Whether you favor the proposed documents or not, PLEASE VOTE. If you do not have a ballot, you can find it on the Associa website Town Square (www.townsq.io) and the www.arrowcreek.com website under Documents. You can also contact Associa at acservice@associasn.com.

Continued on page 10

It's a sign of great things to come in real estate.

Berkshire Hathaway HomeServices Drysdale properties is pleased to welcome Ginger Curnutt to our team.

Ginger's background as a Regional Account Executive for luxury designer brands such as, Ralph Lauren, Giorgio Armani, and Versace provides her with outstanding customer service, attention to detail, business negotiation skills, as well as exceptional knowledge of luxury products.

As a resident and member of The Club at Arrowcreek, Ginger has the neighborhood knowledge to help you successfully market and negotiate your next sale or purchase.



BERKSHIRE HATHAWAY | Drysdale
HomeServices Properties



Virginia "Ginger" Curnutt
REALTOR®

(408) 309-8257

ginger.curnutt@bhhsdrysdale.com
gingercurnutt.bhhsdrysdale.com

An independently operated member of BHH Affiliates, LLC.

BOARD OF DIRECTORS' NOTE CONTINUED



The Board encourages you to volunteer for one of our advisory committees. ArrowCreek is unique because committees of volunteer residents govern the community, not hired outsiders. We are very fortunate to have so many talented and experienced residents who give their time and expertise to serve the common good of the Association. There are descriptions of all the advisory committees and their charters on the ArrowCreek website. [www.ArrowCreek.com] At this time, the Landscape Committee needs new members to help improve and manage the landscaping of all of the Association's common areas. Please consider doing your part. Committee Interest Forms are posted on the website and Town Square.

The Homeowners Association is your servant! The Board's task is to represent your interests to the best of its ability. We welcome your ideas, comments, and constructive criticism. The best way to reach us is to write to our community management company Associa Sierra North at acservic@associasn.com.

Community Manager, Jeanne Tarantino and her staff will ensure that your message reaches all the right people and you will receive a timely response. We also encourage you to attend board meetings so that you can learn what is going on in the community and have an opportunity to address the Board on any matters that concern you.

The HOA would like to give a special thank you to Alan Liebman for his service on the Board the last 4 years, with two as our Board President. Alan has provided invaluable leadership to the HOA. We would also like to welcome our new Board Member, Gary Jacobson.

Below are the vote counts:

John Krisch (incumbent) = 296

Gary Jacobson = 290

Joyce Seelen (incumbent) = 258

Noel Wheeler = 213

The 2019 Board

Morgan White - President

Joyce Seelen - Vice President

Robert McDonald - Secretary

Sam Reagle - Treasurer

James Keller - Director

John Krisch - Director

Gary Jacobson - Director



Do you own or lead a business?
CCMedia publishes multiple homeowner magazines in the area. Advertising in HOA magazines puts your business in front of the customers you want to reach.

Lot's of unique opportunities available from business listings to advertorials.

Please call Peggy or Laura
775.327.4200 | laura@cc.media | peggy@cc.media



CartBarn

Golf Cart & Utility Vehicles - Sales, Service & Rentals

DON'T LET IT RAIN ON YOUR PARADE!

Cruise in comfort and style, rain or shine!!!
With custom-fit enclosures - available for both 2 and 4 passenger carts. Heaters also available.



Club Car

8850 TERABYTE CT., SUITE G | 775.852.0707
RENO.CARTBARN.COM | INFO@CARTBARN.COM

MEET YOUR 2019 BOARD OF DIRECTORS



MORGAN W. WHITE
PRESIDENT

TERM
DEC 5, 2018 - DEC 10, 2019

Aside from the scenery and access to skiing, golfing and hiking, the amazing sense of community is what drew White to Reno in 2012

from the rural community of Woodside, CA. He is a husband, father, grandfather, trusted financial advisor, friend, and self-proclaimed “bon vivant” at times. “At ArrowCreek we’ve made numerous friends with whom we share a variety of interests and experiences on an almost daily basis,” he said. “And, when there’s some sort of crisis, many hands reach out to assist and comfort.”

White is a member of The Club at ArrowCreek where he serves on the Wine Committee and once managed the Dinner Speaker Series. He is active in bridge groups at both The Club and the HOA. He brings with him more than 30 years combined experience on non-profit and HOA boards. He says he is committed to improving communications between the Board and community members, improving the ADRC process, and dispels the misconceptions between The Club and the community.



JOYCE SEELEN
VICE PRESIDENT

TERM
DEC 5, 2018 - DEC 7, 2020

Joyce Seelen moved to ArrowCreek from the Big Island of Hawaii in 2012. It has been a perfect home

for her husband, Ben Collins, and her 11 year old chocolate lab, Jack, who also made the journey from Hawaii. They both enjoy the open space at ArrowCreek, frequently visiting the trails and multi-use fields.

Motivated by the opportunity to inspire her peers, she joined the Board of Directors in 2014. In December of 2016, Joyce began a new role as Board Treasurer. As a retired trial attorney she finds peace by helping others resolve conflict. She believes in the people of ArrowCreek and hopes her contribution on the board will guide the community to work together, through challenges big and small, to achieve a shared vision for the future.

In addition to her service to the ArrowCreek community, Joyce continues to spread her kindness as an advocate for child protection services and as a volunteer with the Nevada Humane Society.



ROBERT MCDONALD
SECRETARY

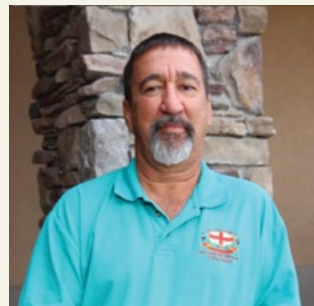
TERM
DEC 6, 2017 - DEC 10, 2019

Robert McDonald has lived in the Reno area for more than 50 years. Impressed by the surrounding views

and comforted by top-notch security, Robert and his wife moved to the ArrowCreek community in 2006, where he enjoys playing golf and exploring the variety of hiking trails right out his backdoor. Robert was elected to the Board of Directors in December 2015. He is honored by the opportunity to represent the residents at ArrowCreek.

Robert is dedicated to improving home values, contributing to the completion of revising the governing documents, and overall improvements to ArrowCreek’s amenities.

Now retired, Robert loves to fill free time by traveling and embarking on road biking adventures. He also volunteers his time as the Board liaison to the Fuels, Safety, and Admin Committees.



SAM REAGLE
TREASURER

TERM
DEC 5, 2017 - DEC 10, 2019

Sam and his wife have lived all over the country. The spectacular views eventually lead them to ArrowCreek in April 2017. “It was only after we

moved in that we found out how great the community is,” he said. He is a teammate, opponent, teacher, student, neighbor, friend, husband, father of three, and dotes on his four grandkids.

He says he has no agenda as a board member but instead felt that running for the board would be a good way to give back to the community while learning as much about it as possible.

He lends a background in accounting to his new role as treasurer. As a systems analyst and project manager, Reagle deems himself a “computer geek” who “sees things as Boolean” and is “sometimes more vocal than I should be.” His keen understanding of tech should help with the technical side of the current communications initiatives such as the new website.

Continued on page 12



MEET YOUR 2019 BOARD OF DIRECTORS



JAMES KELLER
DIRECTOR

TERM
DEC 5, 2017 - DEC 10, 2019

When asked what the best part about living here is, Keller replied, "Well, what's not best about being here in Arrowcreek? Our neighbors,

our location, our amenities, our security staff, our block parties, our schools, our views, our community. What's not to like?" The mountains attracted this New Jersey native to Reno in 2007 after graduating law school and serving as assistant district attorney in the Bronx. He met his wife, a native Nevadan, in 2010 and moved into ArrowCreek in 2011.

As a board member, Keller strives to be open-minded, fair, just, and transparent and says it is important for the board to remember that it serves the homeowners.

An attorney and government worker who considers his job one of public trust, Keller says, "I try my best every day to do the right thing for our community." In his spare time, Keller skis, plays soccer, and roots for the Yankees. He also runs in marathons with his wife, together they have run a total of 75 marathons.



JOHN J. KRISCH
DIRECTOR

TERM
DEC 5, 2018 - DEC 7, 2020

An ArrowCreek resident since 2005, John Krisch provides a great deal of insight and experience to

the board and views his position as an opportunity to further enrich the ArrowCreek community. He envisions improved communications and unity among all members of ArrowCreek, enhancement to the existing walking trails, and additional amenities for residents to enjoy. John cherishes the pristine views, the quiet location, and good neighbors. By bringing a little extra attention to detail, and nourishing the existing strengths of ArrowCreek's community, it is John's vision that ArrowCreek will flourish as the best homeowners association in Northern Nevada.

John is a retired electrical contractor. For nearly 40 years he developed intricate electrical designs, and detailed programming and installation. Today he applies his keen sense of detail to tinkering with model trains, tending to his garden, and nurturing the ArrowCreek community to bring out its full potential with his service on the board.



GARY JACOBSON
DIRECTOR

TERM
DEC 5, 2018 - DEC 7, 2020

Gary and his wife Sharon retired to Reno 5 years ago for something quite different from the New York

Metro area where they spent most of their lives. In ArrowCreek, they have discovered a beautiful location with easy access to golf, hiking and snowshoeing, as well as delightful neighbors and friends. Gary hopes to assist keeping the ArrowCreek community well-run, well-maintained and well-capitalized with an HOA that is unobtrusive and inviting.

ASSOCIA ADVANTAGE - A BENEFIT OFFERED TO HOMEOWNERS

Associa Advantage is offered to all individual homeowners who live in Associa managed communities, including ArrowCreek Homeowners Association, Inc.

Associa Advantage is a program that offers discounts for goods & services. It is an online shopping network offering coupons and discounts to thousands of retail outlets across the country. It also offers Associa Exclusive Offers where Associa has negotiated with specific vendors (like Home Depot) for extraordinary savings on household goods and services.

Owners can benefit from Associa's huge buying power. New vendors, both national and local are being added all the time. This is just one of the many benefits offered to Associa managed communities. It's free to you and easy to use. There is a link on the www.Arrowcreek.com website, or you can go direct to www.associaadvantage.com. You will be asked to register to verify that you are an Associa member using your ArrowCreek account number, and that's it. Have fun shopping!





MONEY MATTERS



ARROWCREEK 2019 APPROVED & RATIFIED BUDGET

The ArrowCreek Board Approved the 2019 Zero Base Budget for Reserve Fund, Operating Fund, and Capital Fund which included the recommended Assessment Requirements for 2019 on November 6, 2018. The Association ratified the 2019 Budget at the Annual Meeting on December 4, 2019.

- ACHOA Follows Zero Base Budgeting as required by NRS 116: Zero-based budgeting (ZBB) is a method of budgeting in which all expenses must be justified for each new period.
- Key Factors – Inflation impacting labor, materials, and vendor contracts.
- Budget Designed to respond to Association’s 2017 to 2020 Strategic Plan.

The Association Approved and Ratified Monthly Assessments for 2019 are as follows:

Operating Budget 64% of Monthly Assessment	\$156.00 per month
Reserve Budget 34% of Monthly Assessment	\$90.00 per month
Capital Projects Fund 2% of Monthly Assessments	\$5.00 per month
Basic Assessment	\$251.00 per month
Sub-gate Assessment	\$5.00 per month
Sub Gate Members	\$256.00 per month
Snippets Certain Lots Additional	\$37.00 per month

These monthly assessments along with other revenue streams will create a Total Revenue of \$2,229,708 for 2019 compared to \$2,052,715 for 2018. This increase will offset the increased costs for employee wages, employee health insurance, material costs, and vendor inflation costs that create an Operating Budget Deficit of \$295,610 that will be offset with the application of surplus funds within the Capital Projects Fund.

The Total Operating Expenses in the 2019 Budget by major category of expenses are as follows.

EXPENSE CATEGORIES	2019 BUDGET	2018 BUDGET
Administrative	\$72,670	\$90,710
Communications	\$35,000	\$36,900
Payroll & Benefits	\$1,318,086	\$1,320,708
Insurance	\$90,202	\$86,538
Utilities	\$196,150	\$187,680
Landscaping	\$38,000	\$38,000
Operations	\$35,062	\$36,018
Contracted Services	\$137,800	\$107,600
Repair and Maintenance	\$289,390	\$279,680
Professional Services	\$311,758	\$309,500
Taxes	\$1,200	\$1,200
Total Operating Expenses	\$2,525,318	\$2,494,534
Net Revenues over/(under) Expenses	(\$ 295,610)	(\$ 441,819)

The Capital Project Fund planned projects for 2019 are as follows with Priority recommendations for ACHOA Board consideration:

CAPITAL PROJECT	2019 APPROVED
Depreciation Equipment	\$43,200
Depreciation Vehicles	\$24,000
Capital Projects – Unknown Special Projects Priority #2	\$2,520
Capital Projects – Fire Access Gates at Harbottle Park Parking area – Priority # 1	\$20,000
Capital Projects – Website Development Priority #3	\$3,500
Capital Projects – Marketing & Public Relations Priority #3	\$1,800
Capital Project - Park Benches Bust Stops & Concrete Pads - Priority # 2	\$4,500
Capital Project - Playground Remodel & Upgrade Residents’ Center – Priority # 1	\$20,000

Continued on page 14





CAPITAL PROJECT	2019 APPROVED
Capital Project - Wind Screens for Pickle and Tennis Courts – Priority #2	\$5,000
Capital Project - Seating Areas Pickle Ball and Tennis – Priority #3	\$10,000
Capital Project - ADA Chair for Swimming Pool Priority #3	\$7,500
Capital Project - Master Trail Project Priority #1	\$10,000
Capital Project - Improvement Studies Priority #3	\$3,600
Capital Project - Residents’ Center Planning Priority #3	\$6,000
Total Capital Projects with Depreciation	\$161,620

The Net Revenues Over All Expenses Surplus or Deficit with no Surplus applied planned for 2019 will be (\$389,130) compared to (\$530,739) for 2018 Approved Budget. The Capital Projects Carry Forward Surplus on the Balance Sheet as of September 2018 was \$372,234. Once the Capital Project Depreciation Expenses are added back to the Carry Forward Surplus, the Board of Directors will have \$439,434 to apply against the (\$389,130) deficit creating a projected Year End 2019 Surplus of \$50,304. This calculation assumes that 100% of all revenues are collected and 100% of all approved expenditures for operating and capital projects will occur. The Board of Directors will control and review all expenditures during 2019 and this surplus projection may change.

The Budget and Finance Committee thanks the community and the Board of Directors for their support in developing this final approved Budget as per the Nevada Revised Statute.

ARROWCREEK HOA RESERVE COMMITTEE UPDATE

This year the Reserve Committee did its normal one year update of the ACHOA Reserve Study with Browning Reserve Group. What was not normal was the increased construction costs that we observed this year when the Committee and the Board bid the planned ACHOA Road Reconstruction and Repair projects. When current costs for road reconstruction and maintenance were factored into our study, the Committee discovered that the percent funded was greatly reduced. To keep the funding level at a more reasonable level we made significant changes to the Asset Replacement work plan in the Reserve Study.

The changes include:

1) Moving all road reconstruction work that could be moved from 2020 to 2022. We will only be reconstructing roads in the

Granite Pointe I and II and Winding Ridge area in 2020.

2) We moved the planned reconstruction work on the portions of the All Light Walking Paths from 2022 to 2024 and moved planned reconstruction work in 2024 to 2026.

3) Increased the Reserve Fund contribution by homeowners from \$85 to \$90.

These changes will allow the Association the ability to maintain our roads and walkways within ArrowCreek as expected within the community and avoid very low funding in the Reserve Fund. Please recognize that even with these changes the Reserve Fund has a lower percent funded level for several years, which is lower than what the Reserve Committee and Board would like to maintain.

In the next ten years the percent funded varies between 44 and 58%. While it appears, we are in a bubble in road construction costs, it is not clear how long the increases in construction costs will last. Next year when we do our Reserve Study update, we will have to look very closely at what the Reserve Fund contribution needs to be. If cost continue to climb, the increase could be significantly larger than this year.

PURE
WATER SYSTEMS
OF NEVADA

WE FIX DIRTY WATER

Call For Free Testing
775-324-2001

Pure Water Systems of NV, Inc.
245 Winter St, Reno, NV 89503
NV Lic. # 49317A

www.RenoWaterFilters.com





Tied for First Place, 1015 Taos Ranch Ct. "The Holiday Cheer winner."

Holiday SHINE CONTEST

THIRD ANNUAL MAKE ARROWCREEK SHINE CONTEST

'Twas the night of the judging and all through ArrowCreek,
The ACHOA Social Committee set out to take a peek.
At the wonderful holiday decorations the homeowners had hung
In hopes that special prizes soon would be won.
And although it was a cold, dark night we were fine,
As the holiday spirit truly made ArrowCreek shine!

A huge "thank you" to all the homeowners who took the time and effort to light up their homes for the third annual Make ArrowCreek Shine holiday lights competition. Your creativity, enthusiasm and holiday spirit seriously wowed us all!

With so many wonderful displays, judging wasn't easy and we debated well into the night to select the winners.



Tied for First Place, 10750 Renegade "The Simply Elegant" winner.

FIRST PLACE

Tied for first place were 10750 Renegade – the Simply Elegant winner – and 1015 Taos Ranch Ct. – the Holiday Cheer winner. Both homes dazzled us and will continue to bring light to everyone in ArrowCreek throughout the holiday season.

SECOND PLACE

Second place also resulted in a tie. Both 3408 White Mountain and 2967 Eagle Rock Ct. delighted us with their beautiful displays that brought smiles to our faces and joy to our hearts.

THIRD PLACE

Again – for third place, a tie between 6255 Coyote Pt. and 5550 Alpine Frost. Their creative approaches made it too tough to choose between them.



Tied for Second Place, 3408 White Mountain.



Tied for Second Place, 2967 Eagle Rock Ct.



Tied for Third Place, 6255 Coyote Pt.



Tied for Third Place, 5550 Alpine Frost.

HONORABLE MENTIONS

The following homes also won honorable mentions:

2978 Eagle Rock Ct.

2964 Stonebridge Trail

10025 W. Desert Canyon

3090 Marble Ridge Ct.

And for the second year in a row, Eagle Rock Ct. won the Best Decorated Street award. The holiday spirit is clearly alive and fabulous on that street. Honorable mention for best street goes to Coyote Pt. A contest wouldn't be a contest without prizes. Special thanks to Applied Pavement Technology (APTech, the HOA road engineering company) and to Associa Sierra North for donating the first place prizes – an Amazon gift card and a beautiful Napa Sonoma gift basket, as well as to The Club at ArrowCreek for donating gift cards for the second and third place winners. We greatly appreciate your gifts. The ArrowCreek Social Committee thanks all of our neighbors who participated.





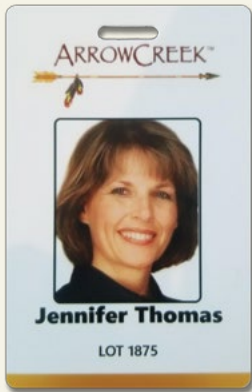
SECURITY & SAFETY

What's happened since our last issue?

I am very pleased to report there have been no major instances since our last issue.

Director of Security,

Rich Reyome



RESIDENTS' CENTER KEY CARD UPDATE

At the request of many Residents and the approval of the Board of Directors, your key cards are being updated. We are

doing this to help eliminate guests using the amenities without the Resident being present. The new key cards will have a picture of the Resident, so our pool hosts can quickly verify the card holder.

Please sign up at the Residents' Center to get your new card. ALL cards must be converted by January 1, 2019. Also... if you haven't voted for the New CC&Rs yet, you can pick up your form while getting your key card made.

RESIDENTS' CENTER CURBING

The curbing at the Residents' Center loop and partway up the street was painted red (No Parking) for safety reasons. After a review with the Fire Department it was determined that allowing vehicles to park along these areas blocks Emergency Vehicle access. I would like to thank everyone for their understanding and cooperation.



NEW BUS STOPS ADDED

There are several Bus Stops along ArrowCreek Parkway and a few of them have a median. If you see the bus stopped

with their "STOP SIGNS" out, even if there is a median, PLEASE stop regardless which way you are traveling. We have children crossing the road, sometimes in a hurry, and they may not look for vehicles.

Security has had to stop 5 or 6 vehicles this year that were attempting to pass the School Bus when they had their Stop Sign out and were loading children. Please remember, there can be children late to the bus stop and running to catch the bus. When this happens, and it does happen, the children only have one thing in mind, don't miss the bus. They are not necessarily looking for vehicles.

SCHOOL BUS STOPS

We continue asking all residents if you park at a bus stop to please stay back at least 30 feet from the intersection, and all park on the same side of the street.

- » 30 feet (about 2 car lengths) is so cars coming up to the intersection can see other cars, and not block incoming traffic.
- » Same Side of the street is so you are not blocking traffic, and for emergency vehicles access.
- » Arrowcreek & High Vista intersection: No Parking here. There is an area on

High Vista & Rue St. Tropez that you are welcome to park at.

Security monitors all bus stops every morning and afternoon and will remind parents to please follow the rules listed above.

We would like to continue thanking everyone for following these simple steps to ensure the safety of all residents and your children.

SNOW AND WATER EVENTS

Contact ArrowCreek Security at 775.850.4450 with all snow removal and drainage flooding concerns.

Snow Removal

Residents are asked to be PATIENT with the Snow Removal Program. It can take 18+ hours to clear and sand all roads within ArrowCreek depending on the type and amount of snowfall. Scott Peterlin, General Manager, and Rick Reyome, Security Director, have met with Q&D (the snow removal vendor) to discuss the snow removal process: what has been working well, and what can be done better. Q&D is working with the ACHOA to address what can be done better as we move forward. Please take note of the following:

- * Q&D will make single passes to open road ways for emergency vehicles. They will come back later to clear the rest of the road.
- * When the snow falls fast and hard, Q&D may not be able to get back to your property for additional clearing as timely as usual. Please be patient and stay home if you can.

* Snow berms come with the territory and are the resident's responsibility to remove at the bottom of the driveway. Q&D will attempt to minimize snow berms in front of driveways when they can. Please note that there are no guarantees that once a resident clears their driveway that a snow berm will not appear due to snow fall and snow removal priorities within the community. And, when the snow is falling fast and hard, Q&D may not be able to get back to clear as timely as usual.

* Q&D is sanding the roads. But, when the snow comes down fast, it covers the sand very quickly, and the roads may remain icy and slippery. Use caution. Don't be out driving if you can avoid it.

MEDICAL CONCERNS

Medical Concerns - Residents with any medical issues or concerns should notify Security so they may be put on a priority list. Please let security know if you have any current medical concerns!

DID YOU KNOW WE DO VACATION PATROLS?

Are you and your family about to head out for a long vacation? Let us put your mind at ease and ask to be added to our Vacation Watch Patrol. Security conducts 2 extra patrols per day to check on properties while residents are out of town.

The first patrol is done early in the morning: between 5am to 7am. Then swing shift (1pm to 9pm) & graveyard shift will check if needed, by resident call/concern. Security will check for any problems outside of residence that can be seen:

- » Water Leaks
- » Broken Windows
- » Open Doors
- » House Alarms
- » Cars parked in driveway, etc.

By providing us with contact info for your emergency contact/house sitter, we can notify them ASAP if a problem arises. Residents can stop by the gatehouse and

fill out a Vacation Request Form, or you can email the gatehouse requesting to be added to the list. Be sure to include:

- » Address
- » Dates you will be absent
- » Best way to contact you, if possible
- » Contact info for house sitter/emergency

Security Gatehouse email acsecure@msn.com

RADAR CAMERAS AND STOP SIGN CHECKS

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community.

Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at Stop Signs throughout our community several times a day. We have seen a dramatic decrease in Stop Sign Violations and we are able to reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which Stop Sign. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.

OTHER ITEMS TO KEEP IN MIND

Secondary Gates Held Open

For the residents living behind the inside gates, when needing the gate held open for a party or event, there is a 2-business day notice required. Security will be willing to meet the request of parties of 5 vehicles or more only. Security will try to meet your request if an unexpected event occurs with less than 2 days notice. Sometimes it will just not be possible.

Transponders

Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been

SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:

Gatehouse telephone 775.850.4450
 Gatehouse fax 775.850.4451
 Security Gatehouse Email
acsecure@msn.com
www.quickpass.us



WILDLIFE ISSUES

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

WILDLIFE INFO & RESOURCES

ArrowCreek Security 775.850.4450
 Washoe County Regional Animal Services: Office 775.353.8900
 Dispatch 775.322.3647
 NV Department of Wildlife: 775.688.1331
 Reno Snake Rescue: 775.750.5537 (www.snakebusters.com)

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775.425.4343
 Nash Pest Control 775.852.3444

Continued on page 18



SECURITY SAFETY CONTINUED



moved and Security sees it is not on the vehicle we assigned it to, the transponder will be de-activated until you bring in the current vehicle's information. **Also, if you move a transponder and it does not work, you need to purchase a new one.**

» **When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.**

» **If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. If you have a transponder that is not working contact Security.**

Dog Policy

Please remember **your dogs must be "walked on a leash" and you must clean up after your pets.** Pet Mitt stations and trash cans have been placed around ArrowCreek Parkway. The parks at Harbottle and the Residents Center needs special attention with cleaning up after

your dogs. Complaints have started to be brought up about residents not picking up after their dogs.

Construction Vehicles

There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. These construction workers are guests and they must follow the community rules and policies. Please report issues to Security.

Motorcycle Safety

Motorcyclists, you can use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.

HOLIDAY LIGHTING & DÉCOR REVISED RULE

Per the current Holiday Lighting and Décor rules, Holiday lighting and decor may only be installed for use during the holiday period. Holiday lights must be turned off by midnight. Holiday lights and decor may be installed at a reasonable time in advance of the holiday, and must be removed within a reasonable time following the holiday.

A reasonable time for Halloween lighting and decor is defined as the month of October and the first week of November.

A reasonable time for Holiday lighting and decor is defined from Thanksgiving through the month of January.



RESIDENTS' CENTER ACTIVITIES



BARRE BLITZ TONE, SCULPT & BURN TUES & THURS 9:30-10:30AM

First Class is FREE! Great for all ages and levels. Intro pricing \$15 drop-in or \$100 for 10 classes. Come join resident Leigh Macey for a fun, low-impact, muscle-fatiguing Barre workout.

Leigh is a Group Fitness Instructor and Personal Trainer. Please bring light weights (2 or 3 pounds are recommended). Leigh Macey, Instructor Lmacey1@gmail.com | 443.822.4211



YOGA CLASS MON, WED & FRI 9-10:15AM

First Class is FREE!
Beginners welcome. \$10 per class or \$80 for 9 classes.
Troy Topper, Instructor
Troyoga10@gmail.com
(preferred) | 970.623.9393





The Club

AT ARROWCREEK

The Club at ArrowCreek has a bright future! The golf course was the first amenity built when the ArrowCreek community was developed in 1996. In fact, Arnold Palmer did the ground breaking by shooting an arrow into the air on November 6, 1996. This was the start of a great community and the origins of The Club at ArrowCreek. The first name of the Club was ArrowCreek Golf Club.

In October of 2014 it was rescued from bankruptcy by the Friends of ArrowCreek LLC (FOA), Club members and neighbors. Then in July 2018, the Club was purchased by FOA investors under the name Lucky Star Golf LLC, also Club Members and neighbors.

The majority investors, Ray and Jeanne Conrad have a vision of creating the finest Private Club with “resort amenities” in Northern Nevada. This vision is well under way. It began with hiring the best Club architects, engineers and contractors that could be found. Although it is still a work in process, much has been accomplished and the plans are aggressive and available memberships are finite!

The first phase is recreating what the new owners call the backyard. This includes a resort style pool complex with three pools. A shallow children’s pool, a family pool and an adult pool. The backyard will also include a kitchen with outside dining, food service to the pool area, cabanas and large outdoor bar and social area. The kitchen will also service “grab and go” food for the golf courses.

The driving range will have a new a performance center housing two indoor hitting bays. The hitting area of the driving range will be resurfaced and a permanent artificial grass tee added. Completing the backyard there will be two new practice putting greens, a new short game practice area, new member patios with fire pits, Bocci Ball courts and large grass area for Club member events such as Easter egg hunts, games and croquet. A new water feature will be the visual focal point upon entering the backyard.

The new owners expect phase one to be completed by summer 2019. Phase two will be the renovation and expansion of the Member Clubhouse from 22,000 Sq. Ft to over 40,000 Sq. Ft.

This will include two new Member dining rooms, private dining and meeting/card rooms, new bar, a cafe, new ladies lounge and an inside/outside kids area. There will also be a new Member Fitness Center and expanded services in the Pro Shop to include a putting lab, club fitting and club repair.

A separate building will house four Member Pickle Ball courts. Club landscaping will be completely reinvented and the parking lot will be expanded. The goal is to complete the entire project by 2020.

The two championship golf courses, the Legend an Arnold Palmer design and the Challenge, designed by John Harbottle and Fuzzy Zoeller are currently being improved. All of the sand traps are being renovated and will be complete in 2019. Turf improvement on all 36 holes of the golf courses is ongoing and both courses remain open for member enjoyment.

Along with Club events like Member tournaments, Member Couples Golf and Member Wine and Nine on the 36 holes of championship golf, The Club at ArrowCreek currently has many social offerings. For Members and Guests private Clubs within a Club (Garden, Book, Bridge, Poker, Mahjong, Mexican Train, Euchre, Hand and Foot) are constantly growing with new Members and fun! The dining is excellent and the Club is always active with Members meeting Members.

As one can see there is no doubt The Club at ArrowCreek is evolving in both size and scope. It is important to note that the availability of memberships will become challenging as Members invite more and more of their friends to join. To secure an invitation to membership contact membership Director Walsh Trujillo at wtrujillo@theclubatarrowcreek.com or call him at 775.850.4471 X222. The new owners invite everyone to stop by the Club and visit with Walsh, review the renderings and see the future of the Club at ArrowCreek.





Wildlife

INFO & RESOURCES FOR RESIDENTS

ArrowCreek is one of many communities located in a “Wilderness Urban Interface” area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. Residents are responsible for any issue regarding wild animal/snakes etc., on their property, however, security staff will assist with issues involving animals, snakes or other pests on Homeowners Association property.

The following resources are available to residents when a problem of this nature arises. ArrowCreek Security staff are always available to provide residents with information regarding resources for dealing with wildlife problems. Security can assist residents in calling appropriate government agencies for specific problems with large animals or snakes.

LARGE ANIMALS

BEARS occasionally seen in the ArrowCreek area. Black Bears that become habituated to obtaining food by raiding garbage cans or creating other nuisances will be trapped and removed from the area by Nevada Department of Wildlife (NDOW). Homeowners can help by removing all human sources of food from outside areas and putting trash cans out for collection on the morning of trash pick-up (not the night before).

MOUNTAIN LIONS infrequent visitors to ArrowCreek area. If a particular problem develops, NDOW should be contacted and will take necessary steps.

COYOTES Washoe County Regional Animal Services does not remove coyotes from private property nor will they remove them from the ArrowCreek area as a routine practice. NDOW manages the coyote population overall in Nevada. Homeowners need to avoid letting small dogs and cats outside unsupervised (even in fenced yards) and avoid leaving pet food outdoors.

DEER These animals are a “fact of life” in ArrowCreek and are frequently seen in the community. While they can be “pests” in terms of damage to landscaping, they are not considered a threat to the general population. Neither Washoe Animal Services nor NDOW will not remove them from the area.

ANIMAL REMOVAL Washoe Animal Services will assist if a large animal has died or is injured and needs to be removed.

SNAKES

INSIDE Washoe County Animal Services practice is to remove a snake if it is inside a residence and relocate it to an area away from the residence (usually the outskirts of ArrowCreek).

OUTSIDE Washoe County Animal Services does not remove snakes which are outside the home and advises residents to “leave them alone” and they will move on their own.

NDOW The Nevada Department of Wildlife (NDOW) follows essentially the same procedures regarding rattle snakes and will remove snakes that are within a residence only. NDOW staff are not generally available after hours.

RSR Reno Snake Rescue will move snakes off of resident’s property both inside the house and in the yard. They are a free service.

INSECTS (Bee or wasp hives, centipedes, etc.)

There are many local pest control firms who will assist resident with various types of insect infestations. Note that bee hives can be saved and relocated.

NDOW

The Nevada Department of Wildlife website (www.ndow.org/NevadaWildlife) is a good reference for information regarding wildlife concerns. If you are faced with a public safety issue you can call NDOW’s Dispatch Center in Reno at (775) 688-1331.

CCRS & WILDLIFE

The following ArrowCreek Covenants, Conditions, and Restrictions (CC&R’s) from October 1997 apply:

ARTICLE VI: PROPERTY USAGE

Section 45: Impairment of Wildlife. Capturing, trapping or killing wildlife within the Subdivision is prohibited, except all common rodents (e.g. rats, mice, moles, marmots, gophers), insects and other animals considered pests.

Section 46: Disturbing Activities. Activities which materially disturb or destroy the vegetation, wildlife, or air quality within the Subdivision or which use excessive amounts of water or which result in unreasonable levels of sound or light are prohibited.

Section 47: Discharge of Weapons. The discharge or use of firearms or other weapons within the subdivision is prohibited. The terms “firearms and weapons” includes without limitation “B-B” guns, pellet guns, bows and arrows, pistols, rifles, shotguns, sling shots, and other firearms and weapons of all types, regardless of size.

RULES & REGULATIONS

The following ArrowCreek Rules and Regulations (11-15-2013) apply:

Article IV, Section 4.45 – Impairment of Wildlife:

Capturing, trapping or killing wildlife within the subdivision is prohibited, except all common rodents (e.g. rats, mice, moles, marmots, gophers), insects and other animals considered pests.

Article IV, Section 4.47 – Discharge of Weapons:

The discharge or use of firearms or other weapons within the subdivision is prohibited. The terms “firearms and weapons” includes without limitation “B-B guns, pellet guns, bows and arrows, pistols, rifles, shotguns, sling shots and other firearms and weapons of all types, regardless of size.

CAUTION! There have been several bear sightings in ArrowCreek. Bears love your trash and bird feeders! Please be aware to keep your property safe!

KEEP PETS SAFE FROM COYOTES

Coyotes are AMAZING athletes and very smart, they can jump your 6-foot fence. Most can clear-jump without touching a 5-foot fence. They can jump and get over a 6 to 7-foot fence barely touching it with their paws – we’ve seen it live, it looks like they are levitating!

How can I keep my pets safe from coyotes at home? Keep them indoors when not with you and on a leash when out. Pets kept indoors (no pet doors) are safe. Pets allowed to roam free (such as cats) even in a fenced yard are not. But dogs go outside to use the bathroom, and feral caretakers aren’t going to bring their feral cats inside. So here are some more tips to protect your pets at home from coyotes:

- » Clear brush and vegetation.
- » Remove habitat for small animals that may attract coyotes and to remove areas where coyotes can hide while stalking their prey.

HOW CAN I KEEP MY DOG SAFE OUT ON WALKS?

- » Walk your dog on a 6-foot or shorter leash.
- » Walk in high-pedestrian traffic areas.
- » Try not to establish a regular routine (leave at different times each day) and walk different routes each day to avoid setting up a pattern for the coyote to detect. They will stalk you if they learn your routine!
- » Avoid bushy areas or paths near abandoned properties.

BVW JEWELERS

Year after year voted *Best Jewelry Store in Northern Nevada*, providing custom jewelry designs for over 30 years.



Repairs • Appraisals
Custom Designs • Free Cleaning



BVW JEWELERS

WinCo FOODS

VISIT OUR RENO, NV SHOWROOM



LOCATED IN
SOUTHCREEK CENTER
NEXT TO SQUEEZE IN

35 Foothill Road Suite #3 Reno, Nevada 89511
(775) 622-9015 www.BVWJewelers.com

S Meadows Pkwy
Old Virginia Rd



Would anyone like digital copies of photos taken at the HOA Holiday party? Photos are now available on The Club at ArrowCreek's FaceBook page. Open FaceBook and search for The Club at ArrowCreek. Look under Photos. Click on an image, and in the bottom right corner, click Options. You'll see the Option to download the image.



SOCIALS & EVENTS



2018 ARROWCREEK HOLIDAY PARTY

"Small cheer and great welcome makes a merry feast." So said William Shakespeare and he might as well have been speaking about the 2018 ArrowCreek Holiday Party held on December 7 at The Club at ArrowCreek. The word is out, and the community knows that the annual HOA Holiday party is a merry feast! Every year, this Holiday party gets bigger and better, and this year, over 425 residents, including adults and children, poured into the Club! With everyone dressed in their holiday finery, we celebrated the season with family, friends old and new, great food, and of course, Santa Claus! We are very grateful to TCAC for accommodating our community with ease, entertaining us with their fabulous hospitality, and serving food and drink for everyone. Our partnership adds so much to this community. The evening left everyone basking in the warm, wonderful feelings that envelope us at this special time of year.

Already, the HOA social committee has many ideas about how to make the 2019 Holiday Party even better! Stay tuned!

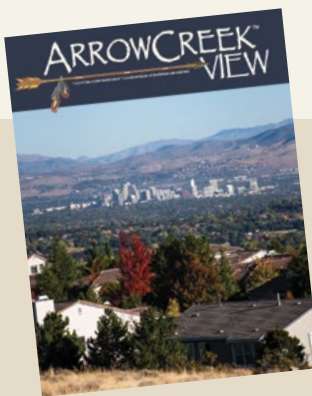




JANUARY 2019 MEET & GREET

Who's going to be in town and not too busy, on Saturday, January 26, at 10 am? Your HOA Social Committee would like to invite you to a Meet & Greet at the Residents' Center. You can look forward to meeting neighbors, making new friends, connecting with other residents sharing similar interests, meeting some of the HOA board, and learning about what is happening in your HOA! We'll serve coffee, tasty treats, and healthy, post-holiday fruit. Please come!

It would be great if you would RSVP to acresident@sbcglobal.net. Thanks so much! See you there!



INTEREST GROUPS! TELL US WHAT YOU'RE UP TO IN THE NEXT ISSUE OF THE ARROWCREEK VIEW!

We would love to hear from you! Tell us about your group, what kind of activities you do and when you meet. Send a word document along with high resolution photos to Betsy Burgess for inclusion in the next ArrowCreek View magazine.

Content for the March issue is due February 5, 2019.
betsyhbουργess@gmail.com



ARROWCREEK INTEREST GROUPS

ART GUILD

Connie Ghysels lulughysels@gmail.com
www.arrowcreekart.wordpress.com

BLOOD DRIVE

Donna Perez Donnafayesc@aol.com

BRIDGE CLUB

Dick Eddy eddyrp@charter.net

CHEFS CLUB

Carol Steingard sedona1927@gmail.com
www.ac-chefs.club

CRAFTERS

Mary Steele marysteele6239@att.net

CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

HIKING CLUB

Mark Steingard sedona1927@gmail.com

MAH JONGG

Patty Erickson erickspm@gmail.com

MEN'S TENNIS

Don McConnell
dfmccconnell67@gmail.com

MUSIC LOVERS

Angela Havewala
angelahavewala@yahoo.com

PICKLEBALL

Kate Whittley acpickleball@gmail.com
www.acpc.clubexpress.com

SCALE MODELS

Hawley MacLean hawley@hmaclean.com

SINGLES SKIING

Stan Jaeger stanjaeger@gmail.com

SNOW SHOEING

Mark Steingard sedona1927@gmail.com

VOLLEYBALL

Jessica & Aaron Hartwig
hartwignv@yahoo.com

WOMEN'S TENNIS

Charlotte Curtis charcurtisedd@aol.com





Designing

KITCHENS & BATHS

Kitchen and bath design, where do I begin? Inspiration, that's what you need. In regards to any kitchen or bathroom I suggest you start with natural stone or some kind of inspiring detail like a fun mosaic detail that gives you a sense of color and design. This helps you to create an overall direction because you just established a color scheme. Planning a kitchen or bathroom should be done in its entirety before any final selections or construction begins. A global design sense is important to establish early on, this is how you avoid mistakes and expensive change orders.

There are many different forms of countertops that we are seeing in the market today from concrete to wood to various composite materials. Let's narrow our discussion to stone and quartz which are by far the most commonly used materials for most kitchens and bathrooms today.

Selecting a natural stone countertop can be a wonderful experience filled with awe of how the earth has created such amazing patterns and colors. Some stone is filled with motion and movement while other stone may have a small detail to the formation. This process of selection is very personal in terms of what you will enjoy seeing for many years to come. Think of it as the artwork in the room, and you should always choose what feels the best to you.

Quartz countertops have made a huge impact over the last decade. Quartz is a manmade synthetic material utilizing stone fragments that vary in size from a small pebble size to a fine dust and is known for its consistency in color and simplicity in its overall design.

Choosing quartz can be very pleasing with a soft design or simple movement and this can be very beautiful when used in conjunction with other materials. Where we see the most use in quartz is when we can replace a natural Carrera or Calcutta stone with a look alike quartz that is more forgiving in a kitchen or bath in terms of staining and wear.

Both quartz and stone are offered in two different ways. Slabs and pre-fabricated pieces. The slabs are usually quite large and depending upon your project you may end up with quite a bit of waste. The beauty of using a slab for your design is the endless ways they can be cut to accommodate odd angles or large areas like a kitchen island. You have a wonderful selection of edge designs to choose from which is wonderful to explore. Pre-fabricated solid surface counters are pre-cut pieces ready for a kitchen install. They are 25" deep and come in lengths of 8 - 10 feet long. This can be a huge cost savings but it has limitations depending upon your design. The selections have grown over the last few years but there is a limitation in the edge design. They do offer island pieces for most solid surface prefabs but there are size limitations and that should be considered when selecting. There is still a fabrication process to fit the pieces in place and make sink cut outs etc. but a great deal of the work has already been done because the front and side edges are already prepared. This is a very successful selection in a bathroom counter scenario.

*By Kirsten Shull with Sjol Designs
www.sjoldesigns.com*





We care about the story your home tells the world

Our team is made up of Reno/Tahoe locals who were born and raised here, with our Co-Founders JB and Jen representing the 5th generation of their family in the area - we understand our community.

Redefining real estate in Reno ^ Tahoe

BENNA
MOUNTAIN LUXURY
REDEFINING REAL ESTATE

JB & Jennifer Benna | www.benna.re
775.344.4600 · info@benna.re · BRE 1995145



Holiday DONATION DRIVE

This year's ACHOA Security donation drive was awesome! We exceeded the donations we were hoping for this year. We had three vehicles packed full; the back end, back seats and everywhere else we could find to put donations.

We met with our very own Kristen Remington at the GSR to hand over all the donations. These pictures captured the great morning and a wonderful day thanks to all ArrowCreek Residents and Staff who participated! Happy Holidays!



Website NEW & IMPROVED

ArrowCreek HOA has a new website. It may not necessarily be a reason to celebrate but this accomplishment of the Communication Committee was a long time coming. This website supports the Strategic Plan developed by the Association's Board of Directors.

Like any community website, ArrowCreek.com is filled with the essentials critical for helping with your daily interactions with the association, security, and the management of your guests.

Please visit ArrowCreek.com to see and even submit photos in our all-new Gallery or you can post a question or a suggestion. The new website will help you to get to know your Association's executive board of directors a little better as well. The new website brings together all the current forms, applications, and ballots as well. It will provide access to the secure website Town Square for your current account balances concerning Association Assessments.

Don't forget to add ArrowCreek.com to your bookmarks and check in regularly to see the latest in neighborhood events and news on the homepage.





EMPLOYEE SPOTLIGHT



GROUP STAFF PHOTO. FROM LEFT TO RIGHT: MANUEL GALLEGOS, JUAN MANUEL GALLEGOS, FRANCISCO ROMAN, FELICIANO GALLEGOS AND GABRIEL FLORES. GUARD HOUSE: INSTALLATION OF KARL FOERSTER GRASS AT THE ENTRANCE TO ENHANCE THE AESTHETIC APPEAL AS YOU ENTER ARROWCREEK.

THE FACILITIES STAFF

The ArrowCreek Homeowners Association is fortunate to have a dedicated Facilities team that is charged with maintaining and improving hundreds of acres of common area within the community. The Facilities Team includes Elvin Evans, Maintenance Supervisor; Dave Dingman, Supervisor- Staff Arborist; Gabriel Flores, Irrigation Technician; and Landscapers Juan Gallegos, Manuel Gallegos, Feliciano Gallegos and Francisco Roman.

This facilities staff of seven individuals are responsible for maintaining our parks, turf, walking paths, streetscapes, irrigation infrastructure, drainage ditches, Residents' Center courts, outside amenities, and all irrigated plants and trees. In the winter, the Facilities staff is additionally tasked with snow removal of all walking paths, bus stops, Residents' Center grounds and parking lot. To give the community an idea how significant the Facilities team's scope of work is within the community, the following interesting facts about the ArrowCreek community is provided:

- » ArrowCreek Association has responsibility for a total of 3,100 Acres of common area.
- » Two large parks and Fitness Trail
- » Approximately 23 miles of Walking Paths

- » 26 miles of road
- » Over 70 miles of irrigation line providing water for thousands of plants and trees valued at over \$3,000,000
- » 20+ miles of drainage ditches.

Our current Facilities team has all worked together at ArrowCreek for over 7 years. Their knowledge of ArrowCreek and commitment to make ArrowCreek shine is an asset to all within the community. The responsibility of maintaining and improving the ArrowCreek's common area is not an easy job. Our team works outside year-round in harsh conditions. The Board is very proud to report that the Facilities team has a perfect safety record with no loss time or workers compensation injuries in over 9 years!

ArrowCreek Staff Arborist Dave Dingman and Elvin Evans Maintenance Supervisor have this to say about the Facilities Staff:

"I've been associated with the landscape industry for over 30 years and I can confidently and emphatically state that the ACHOA facilities workforce is second to none. Their technical knowledge, institutional understanding, work ethic and professionalism cannot be matched. Punctuality, positive attitude and pride

Continued on page 28





STAFF TREE INSTALL: FACILITIES STAFF DURING THE SUMMER OF 2018 INSTALLING CAPITAL PEAR TREES IN THE PREVIOUSLY BARE ISLAND ON MASTER'S AT THE DIRECTION OF THE LANDSCAPE COMMITTEE.

in craftsmanship are concepts most managers must address periodically to ensure productivity. Each man on my staff has exemplified these characteristics from day one at ArrowCreek. ACHOA facilities staff is a team as well as a family, of which I am proud to be a part of. Residents of ArrowCreek are lucky to have such a loyal and dedicated group of guys maintaining their infrastructure.” —Dave Dingman

“Having supervised 1,000's of employees in various fields of service and countries, I can categorically say that the maintenance staff of ArrowCreek HOA is far superior to any staff that I have had the privilege of supervising. Their attention to detail, professionalism and attitude is amazing. They show up every morning with a great attitude no matter the weather or problems that they may have at home. They are excellent craftsmen and proud of what they do. They work safely and watch out for each other no matter the task. They are constantly wanting to learn more and willing to tackle something new to them. It has been a privilege to tutor them and watch them grow. They are not only a maintenance staff, but a family. They have made it a point to include me and Dave in this family. What a privilege!” —Elvin Evans

The Facilities Team has a large task that all should appreciate. The Facilities Team is dedicated to making our community shine. Please wave or say hello to our team members when you see them in the community. A giant Thank You from the Community to these hard working members of the facilities team.



Blacklight Racing | Check online for hours



Youth Racing

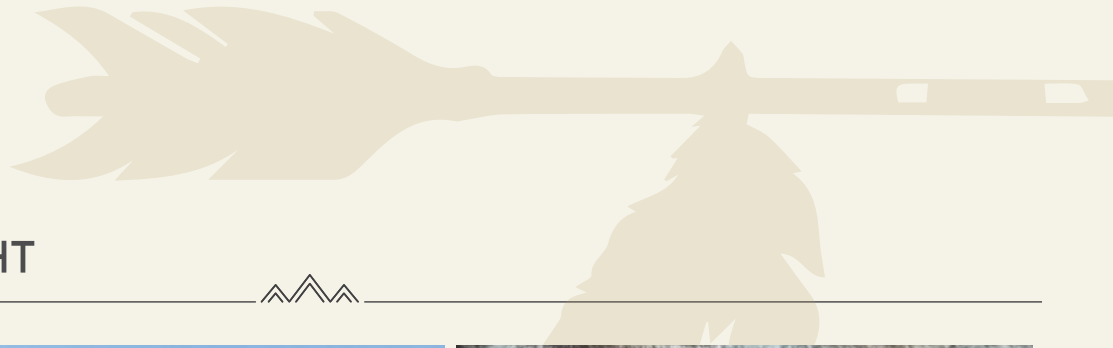
NEED 2 SPEED

RENO'S PREMIER INDOOR KART RACING

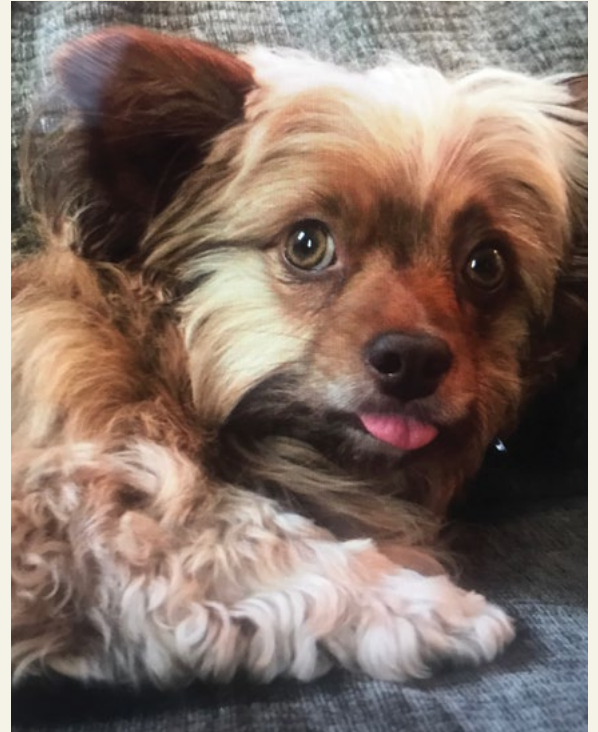
**6895-B Sierra Center Parkway Reno, NV 89511
775.851.7223 - www.need2speed.com**



Blacklight Mini Golf



RESIDENT SPOTLIGHT



THE MINNO / COLGAN FAMILY ARROWCREEK RESIDENTS

Michelle Minno and Kurt Colgan met in Sacramento 10 years ago. A rare blind date success story. Friends of friends and the rest is history. They moved to ArrowCreek the first of July in 2017, relocating from Folsom CA. Michelle was born and raised in New Orleans. Her 2 brothers, sister, father (almost 90) and uncle (92) still live there. Michelle travels home quite often for work and pleasure. Michelle has 3 grown sons. Alex, Miles and Ross. All 3 are avid skiers, hikers, and love the outdoors. With all Reno and ArrowCreek has to offer, they love to visit and visit often.

Kurt was born in the midwest and his family moved east to Hartford, Connecticut before his first birthday. The next move was back to the midwest, then south to Jacksonville FL, where Kurt graduated from High School. Kurt has 2 sisters, Dee living in Florida, and Kelly in TX. Growing up as a boy scout, camping was frequently on the agenda. Falling in love with the outdoors, Kurt knew early on he wanted to move to the mountains. The day after graduation, Kurt boarded a plane headed for the great outdoors,

Colorado. Kurt's love affair with the mountains was just beginning and continues to this day. Kurt and Michelle love to ski and the proximity of ArrowCreek to Mt. Rose makes it easy to honor that passion. They will often go in the morning, make a handful of runs and be home for lunch. Kurt is a real estate broker of 33 years and upon moving to the Reno area, took a position with a local firm, Ferrari-Lund Real Estate. Kurt started his real estate career in Colorado, owned his own real estate firm in CA and managed a large office of over 100 agents for a real estate firm in Sacramento. Kurt actively works in the ArrowCreek community helping both buyers and sellers. Kurt loves to cook and joined the ArrowCreek Chefs Club soon after moving to ArrowCreek. He enjoys being a part of the Chefs Club's active level of community service. So far the club has done several events for the Eddy House, Ronald McDonald House and the Veterans home. This group does an amazing job helping others and bringing attention

Continued on page 30





to causes that really need community support. It is impressive what a group of like-minded people can accomplish. Kurt is an avid fly fisherman and ArrowCreek is ideally located to access some great fly-fishing rivers. Kurt has been fortunate his fly-fishing adventures have taken him to some wonderful

fly-fishing destinations. The saying "it's not about the fishing, it's the places it takes you" holds so true. The fishing around Reno certainly supports that phrase. Kurt enjoys cooking and fly-fishing so much, to support his hobbies he started a traveling

cooking company called Tight Lines Cafe. Kurt has cooked in fishing lodges, bed and breakfasts, and cafes in some of his favorite fishing destinations. Some of his favorites so far are New Zealand, Ireland, and an annual trip to western Canada, where he spends delightful time fishing and cooking with friends. Kurt and Michelle love to travel with Italy, Greece, and Turkey among their favorites. Many more countries are on the list.

We can't leave out LuLu, our little rescue pup. LuLu came to us 5 years ago and clearly runs the household. Cute as a button, but don't underestimate this little fireball. All alpha dog, she thinks she weighs 100 lbs, not 18. I couldn't imagine sitting on the couch without her, sharing the stories of the day, asking her advice on matters of importance. She's always up for a walk around the loop or jump in the car for a short drive to the many trailheads easily accessible from ArrowCreek.

We enjoy living in ArrowCreek and all the amenities it has to offer. We love our friendly neighbors and the feeling of community, which make it easy to call ArrowCreek home.

Wishing you a Happy and Healthy 2019

A look back at the 2018 ArrowCreek Market*

December 1, 2017 - November 30, 2018

Single Family Residences

Units Sold	72
Average Sold Price	\$1,044,200
Average Days on Market	98
Units Sold Under \$1 million	38
Units Sold Over \$1 million	34

Vacant Land

Units Sold	15
Average Sold Price	\$284,000
Average Days on Market	112
Average Sold \$/acre	\$218,506

Call me for a complimentary home market analysis and for more information about buying or selling a property in 2019.

DONNA SPEAR

NV & CA REALTOR®

775 691 7947

dspear@chaseinternational.com

donnaspear.com

*Information is gathered from the NNRMLS and is deemed to be accurate but is not guaranteed.

CHASE
INTERNATIONAL

LUXURY LEADER

EXCEPTIONAL PROPERTIES FOR EXCEPTIONAL PEOPLE | CHASEINTERNATIONAL.COM



Supporting

THE STRATEGIC PLAN

The Communications Committee continues to support the Strategic Plan Vision for the ArrowCreek Subdivision.

“ArrowCreek will be able to offer members enhanced high quality amenities and a robust roster of activities that builds a more beautiful and unified community--making us simply the best community in Northern Nevada to live, work and play.”

All of the 2019 Communication Committee’s Goals are designed to support the ACHOA’s Brand, Style, and Reputation that are consistent with the Overall Mission and Vision of the Board of Directors for the ACHOA. The Committee continues to develop and work with its vendor to create marketing efforts “To enhance and protect home values of residents through fiscal management and long-term planning.”

Additionally, the Communications Committee has been working with its vendor to support the ACHOA Strategic Plan Focus.

STRENGTHEN THE BRAND AND REPUTATION OF ARROWCREEK

Benefits of Strengthening the Brand and Reputation of ArrowCreek

Strengthening the ArrowCreek brand and reputation will provide the community with a clearer identity, boost morale, and ultimately increase ArrowCreek’s value and appeal.

Short-term Goals (1 year or less)

Hire contractor or staff to design and implement a marketing plan that includes consistent messaging and branding across all marketing pieces (internal and external)

Update Communications Committee charter to include marketing responsibilities

Launch new website to showcase the contemporary ArrowCreek brand

Share new marketing materials with outside entities such as real estate agents, local schools, etc.

Long-term Goals (beyond year 1)

Hire part-time marketing contractor

Review and update marketing plan annually

The Communications Committee has worked with Board approved Vendors to develop a Synchronized Communication Strategy that was established to uphold approved brand standards, develop strategies to educate community members about amenities and benefits, and inform entities outside the front gates that ArrowCreek is the premier gated community in Northern Nevada. Synchronized Communication Strategy Results during 2018 with Communications Committee Oversight was as follows:

- » Comprehensive **Branding Guide** was designed to provide Professional Journalistic Style Guidelines and a consistent, strong and recognizable brand for our community for all communication outlets.
 - » Comprehensive ACHOA owned **Website** Developed and Launched with ongoing single point of control through the Community Manager and Website Vendor.
 - » Comprehensive user-friendly **Welcome Packet** Developed and Launched with ongoing single point of control through the Community Manager and Vendor with publication and mailing to all Community Members.
 - » Comprehensive user Friendly “**ArrowCreek View**” **News Magazine** Developed and Launched with ongoing single point of control through the Community Manager and Vendor with ongoing consulting from Brand and Reputation Vendor.
 - » Comprehensive **Community Drone Video** Developed and Launched on the new Website with ongoing single point of control through the Community Manager and Vendor
 - » Enhanced **Community Photos** for both the ArrowCreek View and Website designed to tell the ArrowCreek Story with ongoing single point of control through the Community Manager and Vendor.
 - » Enhanced emergency communications through **VOLO Village** with ongoing single point of control through the Community Manager.
- The Communications Committee will continue and launch new Synchronized Communication Strategies for 2019 that will include **continued utilization of Board Approved Vendors** with Communications Committee oversight. The 2019 plans include the following with a commitment to the Branding Guide:
- » Continue to **Execute Key Strategic Plan** initiatives as directed by the ACHOA Board of Directors.

Continued on page 32





- »» Maintain, update, and enhance **Website Drone Video** with ongoing single point of control through the Community Manager and Board approved Vendor.
- »» Maintain, enhance, update, and modify the **ACHOA Website** based upon community inputs and changes within the competitive real estate marketplace within the Northern Nevada Community with ongoing single point of control through the Community Manager and Board approved Vendor.
- »» Maintain, enhance, and update the **ACHOA Welcome Packet** with ongoing single point of control through the Community Manager and Vendor.
- »» Maintain, enhance, update, and modify the six issues in 2019 for the **“ArrowCreek View” News Magazine** with community stories, pictures, community news articles and timely articles outside the gate that impact the community with ongoing single point of control through the Community Manager and Vendor with ongoing consulting from Board approved Brand and Reputation Vendor.
- »» Develop and publish with Board approved vendor **“Community Surveys”** that will assist the Board in directing and managing the community using the Survey Monkey tools with a focus on short and sweet surveys, with incentives for completion, and focused at both the audience behind the front gate but also in the surrounding community with ongoing single point of control through the Community Manager and Vendor.
- »» Review, design, and publish new marketing features for the improved and enhanced **Architectural Design Review Committee Guidelines** for distribution in printed and digital format for the first quarter of 2019 with ongoing single point of control through the Community Manager and Board approved Vendor.
- »» Research, analyze and develop a strategy to enhance **communications to community members at the Front Gate** that will follow the Brand Guide for consistency with ongoing single point of control through the Community Manager and Board approved Vendor.
- »» Continuously **develop new photos and visuals** of the ArrowCreek community for the “ArrowCreek View” and Website with ongoing single point of control through the Community Manager and Board approved Vendor.
- »» Research, analyze, and develop a consistent strategy for the


communication to community members using the Brand Guide **through E-mail Blasts, mailed communication letters, notices of Board and Committee meetings, and handouts** with ongoing single point of control through the Community Manager and Board approved Vendor.

- »» Research, analyze, and if necessary, **develop printed and digital community guidebook** for use by realtors for marketing brochures, posters, and handouts featuring the ArrowCreek community for re-sale opportunities in the community with ongoing single point of control through the Community Manager and Board approved Vendor.

2019 will see a lot of new and enhanced opportunities to put a positive spin about the ArrowCreek Community. Communications Committee is excited about these new opportunities.

College is a marathon that requires training.


88% of our high school students receive a 3+ on college-level AP exams.



Grades 4-12. College-Preparatory. Not-For-Profit.
Independent. Financial Aid Available.

Open Houses:
Saturdays, Jan 26 & Feb 9 at 1 PM

Schedule a Tour:
775-852-6222



SAGE RIDGE SCHOOL





Lara Ritchie

Picking Your Pan

When It Comes To Choosing Cookware, Look For The 3 Cs

One of the questions I'm asked most is, "What's best for cooking: gas or electric?" But to me, it doesn't matter. The more critical question is, what cookware should you be using? Because that's what's distributing the heat to properly cook your food. Look for the three Cs: conductivity, or how heat is conducted throughout the pan; cooking surface; and construction. Today's cookware is made of a wide variety of materials, but here I'll take a look at the most common options and what makes the best all-purpose pan for most recipes.

Conduction of Heat

Copper is the best conductor of heat, bar none, so it cooks most efficiently. Plus, it looks gorgeous. But it's also heavy and expensive. It's also a reactive metal, meaning that it can leach copper into your recipe. The second best conductor is aluminum, and although, like copper, it's a reactive metal, its benefits over copper are that it's incredibly light and pretty inexpensive. Next is stainless steel, which is a lousy heat conductor—heat literally goes straight through an all-stainless pan rather than being distributed evenly around it. Stainless steel is affordable, retains its shape, and won't discolor easily, which is why many people have it. But you want a stainless pan with an aluminum core, to distribute that heat evenly throughout the pan.

Cooking Surface

For most people, ease of use and cleanup are just as important as how a pan cooks. That's why choosing the right cooking surface is important. Fortunately, there are some great manufacturers out there producing pans with efficient heat-conducting cores, clad in easy-to-clean cooking surfaces. For all-purpose cooking, I recommend either a stainless steel or enamel cooking surface. At Nothing to It, we use two pans daily—Cristel Casteline (stainless surface, aluminum core and diffuser base, France) and Chantal Copper Fusion (enamel surface with copper core, Germany). Both are like my children, but if I had to have one go-to pan, it would be the Cristel Casteline 6 qt. sauté pan. The cooking results are amazing and it comes with nifty removable & interchangeable handles.

Construction

For your cooking, think about how to add flavor through fats and seasonings. When a pan is constructed well and distributes heat efficiently, it gives you a lot of flavor and technique options. The Cristel Casteline pans, for instance, are constructed so well, and distribute the heat so nicely; you can literally sear meats and vegetables without any fats. Of course, we know that fats add flavor and help conduct heat to the food, but in this pan, it becomes a choice you can make, rather than a necessity to douse the food in oil. But when the pan isn't made well, your work increases because you're overcoming additional challenges like uneven heat distribution, warping that keeps the pan from sitting flat on the heating surface, hot spots, and more. That's why it's worth it to spend a bit more money on a good-quality pan that's constructed well and can withstand whatever you throw at it, so you won't have to work so hard in the kitchen. Of course, there are a million options out there for cookware, so we're always happy to have you stop by the kitchen store at Nothing To It! for a little advice and to take a pan on a test drive.



COOKING CLASSES

Serving Lunch
11am – 2pm, Mon – Fri
11:30am – 1:30pm, Sat

Jan 3	Kids Cook Winter 2 day camp	Feb 6	Techniques 2
Jan 11	Teens Cook Winter 2 day camp	Feb 7	Cast Iron Cooking
Jan 2	Private Gourmet Group Class	Feb 8	Chinese Takeout Favorites
Jan 15	Beginner's Kitchen **FREE**	Feb 12	Knife Skills Workshop
Jan 16	Cooking for Health	Feb 14	Couples - Love Bites
Jan 17	Ravioli & Tortellini	Feb 21	Douglas Dale - Tahoe Flavors
Jan 18	Tacos & Tequilas	Feb 22	Girls' night Out - Fondue
Jan 19	Culinary Boot Camp	Feb 23	Wild Game - Care & Cooking
Jan 23	Techniques Series Begins	Feb 26	Kids Cook
Jan 24	Ramen & Asian Dumplings	Feb 28	Cheese Making Workshop
Jan 25	Ina Garten's Cook like a Pro	Mar 1	Taste of Thailand
Jan 26	Artisan Bread Workshop	Mar 2	Baguette Workshop
Jan 29	Milk Street- Tues Nights	Mar 7	Gumbo, Jambalaya & Beignets
Jan 31	Risotto Workshop	Mar 8	Pan Roast & Cioppino
Feb 1	Taste of Tuscany	Mar 9	Culinary Boot Camp
Feb 2	Entrée Soups for Winter	Mar 11	Teens Cook
Feb 5	Kids Chinese New Year	Mar 13	Pure Pork Awesomeness
		Mar 15	Date Night - French Bistro

775.284.COOK | 225 Crummer Lane, Reno
Visit Nothingtoit.com for full class schedule

Cooking classes • Catering • Gourmet deli • Kitchen store
Spices by the tablespoon • Knife sharpening



Make Sure

YOUR ASSOCIATION'S VOICE IS HEARD

Make Sure Your Association's Voice Is Heard During the Legislative Session in Carson City!

The 2019 Nevada legislative session is quickly approaching. Do you have a voice? Do you find it difficult to access information? Here's an easy solution.

The Nevada Legislative Action Committee (LAC) is eager to help! LAC is a national organization affiliated with the Nevada Chapter Community Associations Institute serving HOA/CICs over the entire state. LAC promotes and provides opportunities for individual homeowners to get involved through its Grassroots Initiative media arm. You do NOT need to be a CAI member to join! Once you sign up, you can easily participate and let your voice be heard from your home computer.

During each legislative session, dozens of bills are introduced that can directly affect HOA neighborhoods - some in a positive way, others that could hurt associations. Garrett Gordon, Esq., CAI/HOA lobbyist, works directly with the LAC team to decipher which bills would impact positively and which ones might have adverse effects on associations. Those decisions, in turn, go to the Grassroots Initiative to pass along the information to you, the homeowner.

Near the end of the 2017 legislative session, a procedural maneuver suddenly surfaced that would have allowed the "Nevada Homeowner Equity Act" to be attached to an earlier bill. Our lobbyist immediately recognized the potentially dire consequences this addition would create for associations. LAC called upon its Grassroots members who responded with hundreds of emails. The conference committee heard the voices and agreed not to propose the amendment. Grassroots clearly works!

The Grassroots Initiative delivers a unified message to legislators from homeowners. But what if you disagree? You are not bound by the decisions or opinions of LAC. If you disagree you will still have the mechanism at your disposal to make your voice heard.

In early 2017, Nevada Assembly Speaker Jason Frierson and [at that time] Nevada Senate Majority Leader Arron Ford issued the following joint statement: "We are here to listen to what Nevadans tell us they need from their state government. ... We invite you to get involved with the legislative process and join us in working together to make Nevada a great place to live, work and raise family."

Grassroots sent out over 17,000 emails during the last legislative session providing weekly updates to everyone who participated. The process is easy and effective. Please join the Grassroots Initiative by going to the CAI Nevada website: www.cai-nevada.org and click on the Advocacy Tab; or, send an email to chucksaleo@cox.net. Everyone needs a voice in government. CAI Grassroots Initiative provides that voice.

*By Nevada Chapter Community Associations Institute magazine,
Community Interests*





BOARD OF DIRECTORS

- Morgan White, President
- Joyce Seelen, Vice President
- Robert McDonald, Secretary
- Sam Reagle, Treasurer
- Gary Jacobson, Director
- James Keller, Director
- John Krisch, Director

ARROWCREEK CALENDAR



JANUARY

- 01 | Workman's Comp Renewal
- 01 | ASN Office Closed for New years
- 02 | ADRC Submittal Deadline 4pm
- 09 | ADRC Meeting 11:30am
- TBD | AC Board Member Training.
Goal Seeting 9am - 2pm (tentative)
@ Associa Sierra North

FEBRUARY

- 05 | Executive Session Board Meeting
4 - 6pm @ the Residents' Center
- 05 | Board Meeting 6pm @ the Residents' Center
2018 Committee Member confirmations
- 06 | ADRC Submittal Deadline 4pm
- 13 | ADRC Meeting 11:30am
AC Committee Training TBD.
Potential dates: Feb 8, 11, 12, 14, 15
or week of Feb 18-22

MARCH

- 06 | ADRC Submittal Deadline 4pm
- 13 | ADRC Meeting 11:30am
- 19 | Special Board Meeting
(Tentative) 6pm
@ the Residents' Center
Open Road Bids. Note:
Vendor selection will occur
April 2, 2017.

* Please note the meeting schedule is subject to change and may be modified at any time. Fiscal year is January - December.

Board meetings. Meetings are recorded in accordance with NRS 116. a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted www.TownSq.io. Minutes will be available within 30 days of the meeting. An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who attend the meeting. Board meeting agendas will be available on the Arrowcreek-HOA.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.

CALENDAR KEY

ADRC Architectural Design Review Committee (closed meeting). Held the 2nd Wednesday of each month. Deadline to submit is 1st Wednesday of month.

ASN Associa Sierra North

BOARD MEETING Regular meeting of the board of directors. Homeowners welcome. Owner forum at the beginning of each meeting.

EXECUTIVE SESSION Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations. (Closed meeting)

TOWN HALL Informal gathering with owners and board for open general discussion about items of concern. (No action is taken at meeting.)



To learn more about single-stream recycling and Waste Management of Nevada, please visit Reno.WM.com

Recycle
Week

★ Mondays in ArrowCreek

January 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1		1	2	3	4	5
2	6	7 ★	8	9	10	11
3	13	14	15	16	17	18
4	20	21	22	23	24	25
5	27	28 ★	29	30	31	

February 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
5					1	2
6	3	4	5	6	7	8
7	10	11 ★	12	13	14	15
8	17	18	19	20	21	22
9	24	25 ★	26	27	28	

March 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
9					1	2
10	3	4	5	6	7	8
11	10	11 ★	12	13	14	15
12	17	18	19	20	21	22
13	24	25 ★	26	27	28	29
14	31					





WHERE IN THE WORLD IS ARROWCREEK VIEW?



Your community neighbors are traveling the U.S. and all over the world! We love to view your pictures and hear your stories. Please forward, to our Community Manager, any photos of where you've been in the world with a caption explaining the location. Initially, we'll Photoshop the ArrowCreek View magazine into your hands. Hopefully in the future you'll take along the ArrowCreek View and include it in your photos. We're looking for unique, fun photos from your trips. Thanks for participating.



TARYN SCHULMAN & DONNA HAHN IN FRANCE



HALF DOME, YOSEMITE, CA

◀ Mark & Nancy Aston on the Diving Platform at Half Dome – Yosemite, just after dawn. “We started at 3am and climbed about 5000 feet over 17 miles out and back.”



BEVERLY & J.R. RODINE - MEXICO



THE MCCALED'S, MAMMOTH LAKES

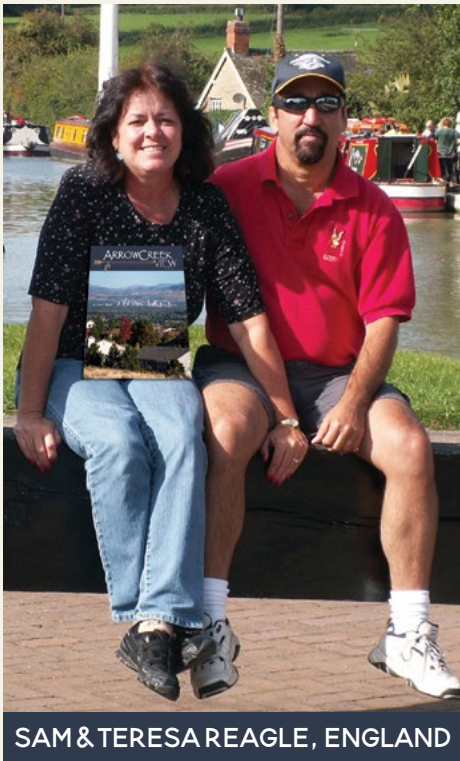
▲ Mike and Kathy McCaleb's recent Mammoth Lakes vacation. The dog's name is Mardee.





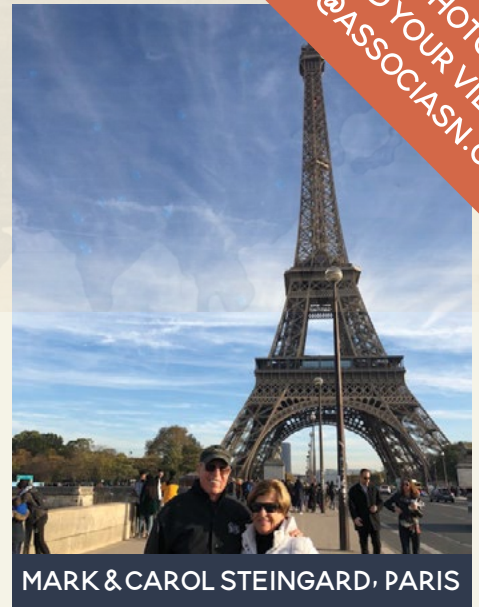
BEN & NANCY CANE ENGLE, ISREAL

▲ Ben and Nancy Cane Engle (Nov.,2018) in the Golan Heights, Israel learning about the Merkavas Mark IV Tank on the Ultimate Mossad Mission sponsored by Tel Aviv's Law Center Shurat HaDin



SAM & TERESA REAGLE, ENGLAND

◀ This is in Stoke Bruerne, a small village in South Northhamptonshire, England. The Grand Union Canal in the background runs 137 miles through England. Special boats travelling in either direction use locks to control the water when commuting from London to Birmingham. Built in the late 1700's and prior to electricity, the locks are operated manually. We're sitting on the handle of one of them. We spent the afternoon sipping tea and watching the action.



MARK & CAROL STEINGARD, PARIS



BUDAPEST, HUNGARY

▲ Budapest, Hungary with Mendy Elliott, Chet and Charlotte Curtis with friends from Reno taken Sept. 17, 2017. Judge Steve Elliott was traveling with us but off the ship seeing one more sight!



CONNIE GHYSELS, MONET'S GARDEN, GIVERNEY, FRANCE



Business

DIRECTORY

WE APPRECIATE OUR ADVERTISERS! ADVERTISERS MAKE THIS MAGAZINE FREE FOR YOUR HOA. PLEASE SUPPORT THESE BUSINESSES, AND THE OTHERS THROUGHOUT THE MAGAZINE, THAT SUPPORT US!



CC MEDIA & PUBLISHING

Advertising in community homeowner magazines spotlights your company and connects you with consumers. We also publish magazines in Incline Village & Truckee. Interested in advertising – contact Peggy or Laura at CCMedia. 775.327.4200 or email publishing@cc.media



FERRARI-LUND REAL ESTATE

A Nevada Broker/Salesperson with 33 years experience, in both rising and falling markets. An ArrowCreek resident with 100's of satisfied clients and your referral source for qualified trades and services. Contact Kurt Colgan 775.419.2218 kcolgan54@gmail.com kurtcolgan.ferrari-lund.com



EYEHOOK GALLERY

EYEHOOK GALLERY

Eyehook Gallery features Andrew D. Hess' photography. Pictures are purchased as displayed, or by special order, in various sizes, aspect ratios, and frames. Unframed prints and notecards are also available. 775.686.6875 eyehookllc.com

Take your business to the next level



- 
Radio
- 
Print
- 
Outdoor
- 
TV
- 
SEO
- 
SEM
- 
Social
- 
Mobile
- 
Display

Our focus is exponentially increasing our clients' advertising exposure, revenue, and campaign results through creative, proven media strategies. Unique and integrated advertising plans that maximize reach and frequency while engaging target audiences is what you can expect from our team.



775.327.4200 // www.cc.media



WESLEY W. HALL JR., MD.
SCOTT W. WRYE, MD

Friendly Atmosphere

635 Sierra Rose Drive, Suite A
Reno, NV 89511

6380 Mae Ann Ave, Unit 2
Reno, NV 89523

775-284-8296

www.HallAndWrye.com

@HallWryePlasticSurgeonsReno 

@HallAndWrye 

@Hall-And-Wrye-Plastic-Surgeons 



Specialized Services

Breast

Breast Augmentation
Breast Lift
Breast Reconstruction
Breast Reduction

Body

Arm Lift
Body Lift
Thigh Lift
Liposuction
Skin Cancer Treatment
Tummy Tuck
Mommy Makeover

Face

Brow Lift
Eyelid Lift
Face Lift
Ear Surgery
Rhinoplasty

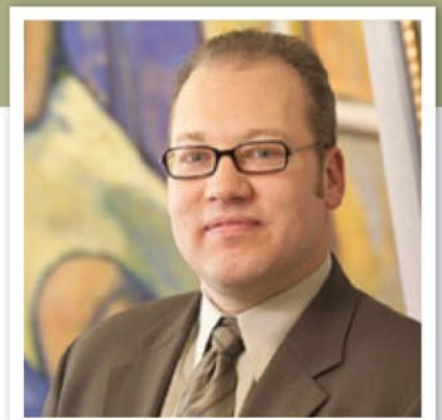
Medical Spa

Laser Treatments
Hair Removal
Chemical Peels
Medical Facials
Medical Grade Products
Pelleve
Botox/Dysport
Belotero
Kybella
Juvederm
Voluma
Restylane
Vanquish Fat Reduction
Cellulite Reduction
Skin Firming
Cellutone
Protege
Infini Treatments
Sculptra
Cellulite Reduction Body Treatments



“Being accomplished at reconstructive surgery has enriched our understanding of the human body, expanding our surgical skills by bringing a more detailed perspective to the art of plastic surgery.”

- DR. HALL



“From lasers to injectables to skin care, we only use equipment that we can confidently say has been well researched and guarantees results.”

- DR. WRYE

ARROWCREEK™



ARROWCREEK HOMEOWNERS ASSOCIATION

Care Of Associa Sierra North
10509 Professional Circle No.200, Reno NV 89521

775.626.7333 P | 775.626.7374 F

arrowcreek-hoa.com

ARROWCREEK MARKET UPDATE

Homes Sold



YEARLY CHANGE

+4.5%

Year-to-Date 2018: 93
Year-to-Date 2017: 89

Average Sold Price



YEARLY CHANGE

+13.7%

Year-to-Date 2018: \$940,878
Year-to-Date 2017: \$827,408

Average Price per Sq Ft



YEARLY CHANGE

+15.1%

Year-to-Date 2018: \$268.82
Year-to-Date 2017: \$233.55

Average Days on Market



YEARLY CHANGE

-28%

Year-to-Date 2018: 95
Year-to-Date 2017: 132



Whether buying or selling a home or custom homesite in Arrowcreek, I have the market expertise and support to give you the results you need.

Call or email me today and let's make 2019 the greatest year for you!

JAY KENNY
Arrowcreek Expert
(775) 848-6549
jkenny@dicksonrealty.com

DICKSON
REALTY

All information is deemed reliable but is not warranted or guaranteed by Seller, Broker or Agent. If your home is currently listed for sale, this is not intended to be a solicitation.