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Where In The World

Is ArrowCreek View?

ARROWCREEK VIEW MAGAZINE

The ArrowCreek View is the official Magazine of the ArrowCreek HOA. It contains important information for all residents. Additional hard copies of the magazine are available at the Residents' Center and the magazine is posted on the www.arrowcreek.com website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek HOA.

ON THE COVER

Photo by Greg Newman

FEATURES



20 YEARS OF GOVERNANCE

ArrowCreek has grown dramatically in its 20-year existence to now be viewed within and outside the greater Reno area as one of the most desirable, private, and secure communities for its current residents.



OUR ROADS 20 YEARS IN THE MAKING

Jeff Anderson arrived on the scene in 2005 as Operations Manager. Over the next 12 years, Jeff oversaw the expenditure of millions of dollars on maintenance and reconstruction of roads and other assets.



GOLF GREATS LAUGH THROUGH FUN ROUND

John Daly, Lee Trevino, Tom Watson, and Fuzzy Zoeller, some of the sport's biggest names – opened The Legend course Monday in the Shootout at ArrowCreek. Actually, the course won't open until the spring.



SERIOUS ART ERECTED IN ARROWCREEK

ArrowCreek staff worked with Reno's Stremmel Gallery to find artists who could handle the commissions. They looked at portfolios of 12 artists, three of whom were selected to create sculptures for the community.

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MISSION The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong. VISION We imagine, as a result of our work, the following will be realized: ArrowCreek will be able to offer members enhanced high quality amenities and a robust roster of activities that build a more beautiful and unified community — making us simply the best community in Northern Nevada to live, work and play.



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HOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees: ACservice@associasn.com

Use TownSQ (www.townsq.io) to ask questions or make comments concerning the ArrowCreek View, check your account real time, view secured HOA documents, and see announcements!

Management Company

Associa Sierra North (ASN) 10509 Professional Cr. #200 Reno, NV 89521 775.626.7333 P1775.626.7374 F

ArrowCreek's **ASN Community Manager** Jeanne Tarantino, CMCA, AMS, PCAM 775.334.7403 Direct.

RESIDENTS' CENTER

775.850.4620 Hours: 5am - 10pm Daily

ARROWCREEK SECURITY

775.850.4450 Gatehouse

ARROWCREEK BOARD

Morgan White, President Joyce Seelen, Vice President Yvonne Bates, Secretary Sam Reagle, Treasurer Gary Jacobson, Director James Keller, Director John Krisch, Director

ADRC MEMBERS

John Krisch, Chair Joyce Seelen, Board Member Dave Steele Roger Sheppard Ron Duncan Tricia Leonard Charlie Dickinson

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the magazine are the responsibility of the residents submitting them.



BOARD OF DIRECTORS' NOTE

Happy Anniversary ArrowCreek!! The Club at ArrowCreek's two golf courses, The Legend and The Challenge, were both dedicated in August, 1999. The first ACHOA lot owners moved into their homes in the fall of 1999. This year is the community's twentieth anniversary, and it will be celebrated on August 29th, 2019. The Social Committee has been working with The Club at ArrowCreek to provide a joint celebration of our Anniversaries. Please see the article later in the magazine. The ArrowCreek community remains a viable, desirable community in which to live and enjoy life. "Come for the view but stay for the lifestyle" remains the theme of the ArrowCreek community.

We are sad to report that a long term volunteer Board member, Bob McDonald, has resigned from the Board. Bob and his wife have sold their home and are moving to Florida to be nearer to family. Bob has contributed much to the community, and he will be missed. We wish them the best in the next phase of their lives in Florida.

Bob's departure left a vacancy on the Board for the remainder of his term in 2019. The Board conducted a search and talked with many current advisory committee volunteers. Mrs. Yvonne Bates from the Administration Committee stepped forward and agreed to sit on the Board for the rest of 2019, as Bob's replacement. Please review the article later in this news magazine that introduces Yvonne to the community. The Board appreciates Yvonne's commitment to the community and thank her for her continued service.

Construction continues around the community inside and outside the gates.

The Herz Middle School continues construction with the plan to open in the fall of 2020. This is an aggressive building schedule. Mr. Brandon Bringhurst, the principal of the new middle school, made a presentation at the June 18, 2019 Board Meeting. Mr. Bringhurst addressed the educational programming for the school and answered questions from the community members attending the Board Meeting.

The construction continues at The Club at ArrowCreek. The ACHOA road and bridge repairs will continue during the summer. Additionally, ACHOA drainage repair will also continue along with wildfire fuel reduction efforts. New home construction continues in many areas within the community. It is the season for construction.

The ADRC continues to work on the revised guidelines, and the Governing Documents Committee has completed the revised Policies and Procedures Document for Board approval. Once approved, these new documents will be forwarded to the community for reference. The Administration Committee continues to work on specific Board directed projects to assist the Board in managing the community.

The ACHOA's financial position continues to be strong. The ACHOA has a strong cash position, and bad debt expense continues to be below expectations. Other than snow removal, all expenses are below the 2019 approved and ratified budget. The Budget and Finance Committee has started preliminary work on the 2020 budget by contacting all advisory committees to get

Continued on page 8



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ASK THE MANAGER

DO YOU HAVE A QUESTION?

Do you have a question about the HOA, the Board, or the Management Company? If you have a question, odds are your neighbors are wondering, too! Send your questions to: ACservice@associasn.com. Top questions will be published in the ArrowCreek View. Thanks for staying informed!

A WALK DOWN MEMORY LANE...

For this special 20-year anniversary issue, instead of answering a question, I decided to take a little walk down memory lane. . .

First thing I remember about ArrowCreek – Though I did not personally start managing ArrowCreek until March 2007, Associa Sierra North (then called Associated Management Inc) started managing ArrowCreek in April 2001. I was an owner of Associate Management back then and one of our Community Managers, Jim Flippen, had moved to ArrowCreek. He was really taken with ArrowCreek and after talking with the powers at Associated Management. I remember driving through the community back then to

see this 'new client'
(and Jim's new house).
Not so many houses
were built back then.
I remember lots
of open space and
beautiful views (both
still there), and the

large amount of bare dirt blowing in the wind! Though the wind is still there, most of that dirt is gone, replaced with beautiful homes and landscaping.

I also recall all the Associated Management and Associa Sierra North Managers who worked for ArrowCreek: Jim Flippen 2001-2003, Judy Pinto 2003-2005 (Judy currently coordinates ADRC), Jeannie Redinger 2005-2007 and me from March 2007 to the present.

It's been fun (and challenging at times) to watch ArrowCreek grow and evolve into the community it is today. The ACHOA has come a long way, the biggest change has been the community building and the many volunteers who continue to give their time to

make ACHOA such a great place.

What do I know that maybe the average ACHOA owner doesn't know? I routinely get calls as a Manager from other associations in Northern Nevada asking, "How does ArrowCreek do it?" ArrowCreek has a reputation of being solid and run exceptionally well – from the ADRC, to the strategic plan, to the budget and finance – and other communities want to emulate the ArrowCreek model!

In all these years, there is one thing that hasn't changed though, we still, and probably always will, field complaints about barking dogs, dog poop, and speeding!

As always, if you have any questions about the ACHOA, please do not hesitate to send in your questions. It's been a pleasure to work for ArrowCreek and with all of you and I am excited about what is yet to come!

Jeanne Tarantino, Community Manager

Jeanne Tarantino, CMCA, AMS. PCAM



SUMMER IS COMING!

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BOARD OF DIRECTORS' NOTE CONT.

their specific budget requests for 2020. The Reserve Committee has been working with Mr. Steve Seeds, at AP Tech, to get the roads repaired this year. and they are preparing for the new updated Browning Reserve Study to be published later this year.

ACHOA staff continues to provide excellent services to the community to maintain our goal of being a premier community in Northern Nevada. The Board appreciates all the work that staff and the advisory committee members provide to the community.



YVONNE BATES, NEW BOARD MEMBER

Robert McDonald has resigned from the ACHOA Board of Directors. Robert and his family have sold their home and they are moving to Florida to be near family. The entire ArrowCreek

Community thanks him for his service and wish him and his family the best in Florida.

The Board of Directors did a quick search of the community and was very successful in getting a new volunteer who has agreed to serve out Robert's term, which ends after the fall elections in December. The Board has recommended and will approve Mrs. Yvonne Bates to fill the empty board position.

Yvonne and her husband Tom have lived in ArrowCreek for five years. Prior to moving to ArrowCreek, they lived in California on the peninsula in Saratoga. Yvonne and Tom had both just retired and were planning on moving out of California but had not decided where to live. One of their sons was offered a job in Reno and asked Yvonne and Tom to watch the grandchildren while they unpacked and settled into their new home. Yvonne and Tom were very skeptical about living in Reno. The drive up Mt. Rose for the first time and then seeing the beauty of this area was a real surprise for both of them. After watching the grandchildren, they drove back to California and on the way talked about living in Reno. They got home on a Monday morning and put their home in Saratoga on the market that next Wednesday. The home sold on Saturday and that was the end of their 65 plus years living in California.

The Bates family consist of Yvonne, her husband Tom, their four sons, multiple daughters-in-law, and their amazing nine grandchildren. They have one additional member to the family, their nine-year-old Carin Terrier named Baxter. He was the first dog ever for Yvonne, who suffered through puppy hood but wouldn't trade Baxter for anything now. Yvonne and Tom met at a swim meet held at a high school where their boys were participants.

Tom and Yvonne love to hike and take road trips and both do volunteer work. Yvonne's parents are her personal hero and heroine. Her parents both lived their lives with grace and dignity and instilled in their four children a sense of responsibility and commitment to living a successful and fulfilling life.

Yvonne, as a new Board member, will be on a learning curve, but she believes that ArrowCreek is an amazing community. She and her husband are very happy here. Yvonne has some experience about the operation of the Association through her involvement as a volunteer on the Administrative Committee for the last four years. She has truly enjoyed being able to participate in all that the committee has accomplished. Yvonne wants to apply that same level of participation and engagement to her appointment to the ACHOA Board as she did in the Administration Committee. Yvonne wants to contribute in any way that she can to help further the successful future of the ArrowCreek community.

Yvonne believes that others within our community should run for the ACHOA Board. Yvonne has always felt that those of us who are fortunate enough to have the time to contribute should do so. ArrowCreek is a very diverse community and the broader the base of residents involved in the community not just on the ACHOA Board but on the advisory committees, the broader the base of input and ideas that can make the community greater.

MY WIFE AND I THINK THERE IS NO BETTER
PLACE TO LIVE IN THE WEST THAN IN
ARROWCREEK. ITS BEAUTIFUL SETTING
IN THE HILLS OF THE CARSON RANGE
AND THE WONDERFUL AMENITIES WE
ALL ENJOY MAKE LIFE IN ARROWCREEK
SOMETHING SPECIAL...

OH, AS A MATTER OF FACT, OUR
OLDEST DAUGHTER AND FAMILY LIVE IN
ARROWCREEK ONLY 2 BLOCKS AWAY
FROM US. WHAT A GREAT PLACE TO RAISE
TWO YOUNG BOYS.

REGARDS, PAUL ACKERMAN, IOI70 VIA COMO





GET TO KNOW YOUR BOARD

SAM REAGLE

Sam and his wife Teresa were living in Roseville, California, when they retired in late 2007. They decided to leave California, but were unsure where to settle so they bought an RV and spent a year travelling throughout the US and Canada. In early 2010, after wintering in the Southeast and attending Mardi Gras in Louisiana, they journeyed into Texas. There, they found Fair Oaks Ranch—a community on the outskirts of San Antonio with two private golf courses, tennis courts and swimming pools. Two months later, they had sold the RV, packed up their storage unit in Roseville and moved into their new home in Texas. Sam wasted no time finding the local Gold Wing motorcycle chapter and joining the Texas Rugby Union.

Over time Sam and Teresa realized that their family in California was too far away, so in January 2017 they sold their home in Texas and moved as close to northern California as they could without actually living there. They fell in love with ArrowCreek as soon as they saw it.

Sam and Teresa's family includes her mother, who now lives in Sparks; their three children, Brandon, Jackie and Russ; their four grandchildren and their cat Levi.

Sam was elected to the ACHOA Board of Directors in 2018. His degree in Accounting from the University of Arizona was a factor in his decision to run and in his appointment as Treasurer. The Board's accomplishments during the last two years include a new website, a new (free) magazine (the ArrowCreek View), a standardized vendor contract, new roads, socials, fun-runs and the list goes on.

Sam thinks that every resident should consider running for the ACHOA Board. New participation brings new ideas. It's a great opportunity to meet people, learn about ArrowCreek and give something back to the community.





Residents Walk-

Whether you've had personal experience with ALS – also called Lou Gehrig's disease - or not, you know it is a hideous, always fatal disease, slowly causing physical deterioration and claiming lives. In early May, a group of about 25 ArrowCreek residents gathered to walk to defeat ALS, to raise money for research to find a cure. Organized every year by resident Dede Motherway who tragically has had personal experience with the disease, this group raised over \$7000, the second largest amount raised for the event.

Dede is committed to an active, healthy lifestyle. Regularly, she sends out an email with the subject line, "Walking Monday," or whatever day of the week it happens to be. Anyone who can meets in front of her house for a good 4-mile walk. She's also an active golfer and involved grandparent. Whenever a friend needs a meal brought in, for whatever reason, Dede is the first to organize a "Meal Train." She and her husband are lucky enough to have one of her sons and his family living just around the corner!

In addition to the Walk to Defeat ALS, Dede also invites friends and neighbors to support Big Brothers Big Sisters, a national organization that makes meaningful, long-term matches between adult volunteers (Bigs) and children (Littles), ages 6 through 18, to mentor Littles at risk.

Generous, involved residents like Dede make ArrowCreek the wonderful community we all enjoy!





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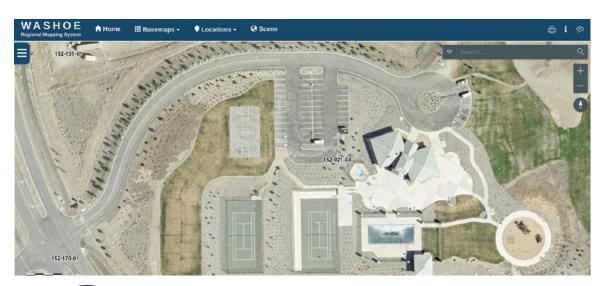
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Annow Creek 20 YEARS OF GOVERNANCE

ArrowCreek has grown dramatically in its 20-year existence to now be viewed within and outside the greater Reno area as one of the most desirable, private, and secure communities for its current residents. Future residents view the same features as current residents when looking to purchase property and homes in Reno. Its unique location, amenities, views and beauty were created for the enjoyment of its property owners and residents. Private gate guarded security, private roads, numerous recreational amenities were designed and are paid for via the HOA fees of its property owners. The Club at ArrowCreek as the non-residential area owner under the Association CC&R's is a great partner in maintaining home values within the community. In addition, forward thinking and responsive Association Board of Directors over the years have continued to develop and enhance the value of the community.

The community thanks all past and current volunteer Association Board members and committee members in their efforts to make ArrowCreek a desirable community to live and raise a family. As greater Reno builds out to accommodate new populations to Reno, ArrowCreek is viewed as a very, very desirable community to aspire to live in.

With the recent construction of the new Merce Herz Middle School, there is an increased awareness of the ArrowCreek Community. As congestion around ArrowCreek's common areas and open space continues, the community views and open space will help to further promote the value and desirability of our community.

These past 20 years, past Association Board members and community members have overseen a community that has been thru an age generational cycle and may now appear to be doing so again as young families have identified the community as a great community to raise their families. The Association Board has been adapting and trying to enhance activities and recreational

areas to accommodate these changes. As well, the Architectural Design Review Committee (ADRC) has been updating its building requirements to keep up with the times. Affordability, which is never equitable, is the only challenge, but based on our small quantity of residential lots, (1,085), our mix of semi-custom and custom homes, the community should be financially attainable for future property owners. To support this proposition the past and current Board members have adopted a strategic plan that focuses on maintaining the quality of the community and supporting the lifestyle behind the gates. Thank you to all the community volunteers that have worked for the Association goals over the years!

Below is a list of ACHOA Board Member volunteers from present back to 2003:

Morgan White (current board president)
Joyce Seelen (current board vice president)

Sam Reagle (current board treasurer)

John Krisch (current board)

James Keller (current board) Gary Jacobson (current board) Yvonne Bates (current board)

Robert McDonald Alan Liebman Bob Kirtley Robin Rakusin David Steele

Charlie Dickinson

Sam Fox Steven Elliott Terry Ross Travis Hawkins Tony Robinson David Hofman Loren Nelson Rich Kenny Michael Henry Carl Hass

George Thomas

Bill Boon
Tammy Riggs
Gary Smith
Randy Bynum
William McCraley
John Demgen
John Perduk
Maureen Loeb
Sheila Romero

Paul Burkett E. Laughlin Flanagan Gina DiGioia-Bratcher Thomas Motherway Patrick Finnigan

Bob Hunt

Chuck McCubbins

Dean Menante (Developer Representative Homeowner)

Klark Staffan Kayce Dorsey





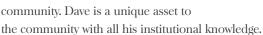


Mr. Dave Dingman has served the ArrowCreek community in many capacities since its infancy in 1998 to the present. He has witnessed the transformation of a plot of sagebrush into a growing, thriving community. He has seen roads, ditches, bridges, walkways, parks, art installations, Residents' Center, drip systems, other infrastructure and the homes constructed in the community. He has firsthand knowledge and practical education concerning development and management of a common interest community.

He has been prive to the ideas and actions of developers, builders, contractors, homeowners, ACHOA employees, vendors, ACHOA committee members and ACHOA Board members. He witnessed some amazing acts of courage and integrity concerning the management of our community. Unfortunately, he has also witnessed the politics that both drive and limit great communities.

Dave has seen it all during his tenure in ArrowCreek and yet he remains. He has been offered bribes and has been threatened in his

role in assisting the ADRC in approving landscape plans. He has been mocked, verbally abused and at times had his intelligence level questioned. However, he has been praised for his great work for the community. He has been thanked many times by Board members, committee members and lot owners for his commitment to the community. Dave is a unique asset to



He has seen record snows within ArrowCreek (winter '04-05'). He remembers that a contractor's skid steer parked on Masters Drive was completely buried and not visible for eight entire weeks. He has seen what consecutive years of severe drought have done to the community's urban forest values, which are in excess of \$3,000,000. He has witnessed vandalism, car wrecks, flooding, fires, and destructive windstorms within the community and he was here for the rebuilding process.

CELEBRATING

1999-2019

Dave has made long lasting friendships with homeowners, vendors, associates and, most especially, co-workers. He has learned a great deal about people in his time serving ArrowCreek. He has grown as an individual along with the trees he cares for in the community. Dave is a rare member of our staff in ArrowCreek and we all owe him a debt of gratitude. Say hello when you see Dave in the community!



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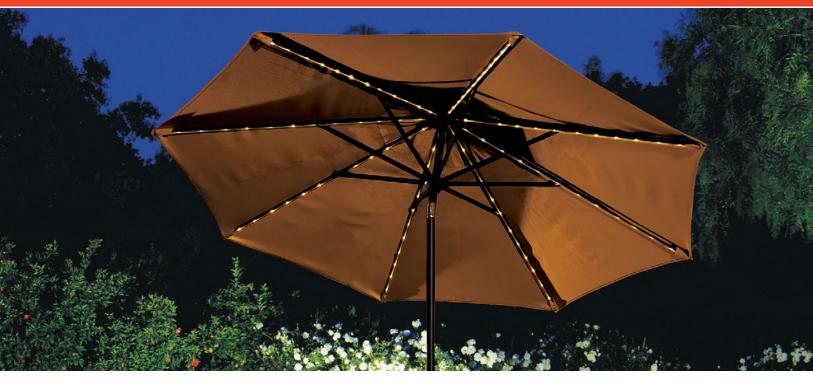
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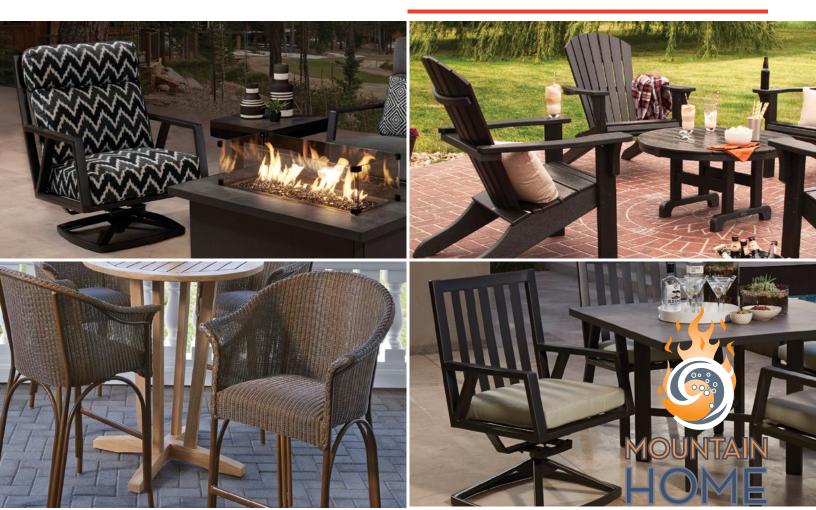
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BACKGROUND

Our firm, Applied Pavement Technology (APTech), was first retained to provide consulting on road engineering and management issues by the ACHOA in 2004. This was just before the transition of management was made from developer to the ACHOA. Dr. Robert (Bob) Hunt served as the Board President and (the soon to be enshrined) Jeanne Tarantino was the community manager. Bob deserves recognition of the need to have a road management plan (which we have since developed for dozens of HOAs in the state), but he is probably more famous for coining the term "snippets" to identify all the side streets (like Window Rock Trail) that provide access to multiple homes but were not the property or responsibility of the ACHOA. The main concerns that Bob expressed when I first met him were 1) identifying what road problems needed to be addressed by the developer before the transition, 2) developing a long-term plan for maintaining the community's roads and sidewalks so that homeowner dues could be established, and 3) what to do about all the transverse cracks and potholes that were developing on relatively new pavements.

Jeff Anderson arrived on the scene in 2005 as Operations Manager. Over the next 12 years, Jeff oversaw the expenditure of millions of dollars on maintenance and reconstruction of roads and other assets. Jeff (aka, The Doctor) became well respected by local contractors for his ability to work with them in a firm, but fair manner. Scott Peterlin came on as General Manager in 2018 after Jeff's retirement and has done in exceptional job taking over the reins.

KEY MILESTONES

Below is a list of the key milestones and accomplishments that have taken place over the years.

1. Premature cracking – We determined that the primary reason





for all the premature transverse cracking that was initially observed in 2004 was the result of a highly absorptive aggregate used in the hot-mix asphalt (HMA). The volcanic aggregate (known locally as All Lite) was used throughout the Truckee Meadows between about 1996 and 2004 and was popular for use in HMA because its lighter weight allowed trucks to legally carry more material and reduce haul cost. The problem is that the voids in the aggregate will absorb asphalt for years after placement. With the continued absorption, there is continued crack development and shrinkage. (Before they were repaired, cracks that developed on the emergency access roads got as wide as 14 inches). Unfortunately, neither the developer nor the paving contractor could be blamed for the shrinkage problem, because the aggregate was approved by Nevada DOT and the mix satisfied all the local mix design requirements at that time. Between 2005 and 2012, we addressed the shrinkage cracking problems using conventional crack sealing, crack filling, and patching methods, in the same way that the City of Reno, Washoe County and other local agencies were. We even tried experimental methods that involved the use of reinforcing grids to hold the cracks together. All these methods were cost effective and (at least temporarily) addressed the symptoms, but they did not address the underlying cause.

2. Rehabilitation of ArrowCreek Parkway – In 2004, we conducted a structural analysis of the parkway to determine if it could support 20 years of future traffic. In a process that involved coring and falling weight deflectometer testing, we identified a 1-mile segment of the parkway between Marble Ridge Court and High Vista Drive that was under capacity and showing signs of





Premature transverse crack

load-related deterioration. In 2005, that segment was overlaid with 2.5 inches of HMA and has performed remarkably well given the problems with the All-Lite pavement below it.

- 3. Development of long-term road management plan After two years of developing and reviewing preliminary long-term road management plans, we finally came up with a comprehensive 30-year plan that was accepted by the Board. The good news is that we came up with a plan that involves the use of pavement preservation treatments (such as Type 2 slurry seals and rejuvenating fog seals) that would maximize the life of the original pavement and help ensure higher property values. The unfortunate news was that the estimated costs over 30 years was still a shocking \$12 million.
- **4. Successful lawsuit against developer** The good news associated with the long-term plan was that it provided a basis for suing the developer for not contributing his share of assessments to the reserve fund. In the end, a settlement was achieved where the developer paid an additional \$2+ million into the reserve funds.
- **5. Establishment of Reserve Committee** Around 2008, the ACHOA established a Reserve Committee to oversee the conduct of reserve studies (required to determine homeowner dues) and the expenditures of reserve funds on road maintenance and other



Pothole arising from prolonged moisture exposure

projects. Gary Smith, who served as the Chair for the committee, established and enforced some standards for committee duties and activities. Gary is the one who led the movement/decision to replace all the "All Lite" pavements (which constitute about two-thirds of ArrowCreek's road network) over a 7-year period between 2013 and 2020. Gary departed (in 2012) and Bill Boon has done an amazing job in his place.

- 6. Pavement Reconstruction Following is a list of streets within the Association and subdivisions where the All-Lite streets have been reconstructed, mostly through a full-depth recycling approach that recycles the existing HMA surface into the underlying base. Each of these were prioritized based on the severity of the cracking problem.
 - a. 2013 Flowering Sage Tr and Montano Ranch Ct.
 - b. 2014 Copper Cloud, Eagle Vista, Desert Canyon, Desatoya I, High Vista, and parts of ArrowCreek Pkwy.
 - c. 2018 Silver Vista, Painted Vista, Via Casa Bella, and parts of ArrowCreek Pkwy near the community entrance
 - d. 2019 Parts of Winding Ridge and Rue St. Tropez

Conclusion: ArrowCreek has better roads than any surrounding community. This enhances the overall value for living in our great community. Thanks, Steve Seeds, for your great assistance.



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Nemories OF ARROWCREEK BY JEFF ANDERSON

In December 2004, the ArrowCreek Homeowners Association, Board of Directors became a lot owner only Board of Directors. The new Board hired its first General Manager in December of 2004 to assist with the transition. Jeff Anderson was the Association's first general manager and his thoughts, musings and memories follow as we celebrate our twentieth anniversary. We thank Jeff for taking the time from his retirement to celebrate with the Community. Jeff sends well wishes to all lot owners as the community celebrates this milestone.

FINANCIAL ISSUES

The new all lot owner Board of Directors and I all started at the same time in December 2004. The first order of business was to review the ACHOA budget. It did not take long to see that the developer had been subsidizing numerous large expenses. This was a marketing tool to keep the Association monthly assessments at an unrealistic and unsupportable low rate of \$110 per month so lots and homes could be sold quickly. It was also discovered that the developer was not fully funding the Association Reserve Fund to keep monthly assessments low. The ACHOA ultimately sued the developer for

the unpaid Reserve funds and settled for \$1.8 million that was paid by the developer!

Within the first year, the new Board of Directors had to nearly double the

monthly assessment to make the budget compliant with NRS 116. During this time, the General Manager and budget committee had to develop a new budget from scratch trying to estimate what the real cost of operations would be for this private gated community. After a couple of years and a lot of blood, sweat and tears, the Association had an accurate budget model that is still used to develop future budgets with minor adjustments.

CELEBRATING

1999-2019

THE SNOW EVENT OF DECEMBER 2004 **AND JANUARY 2005**

Over a two-week period ArrowCreek roads, walkways, and common areas received over eight (8) feet of snow. The inherited developer's budget was only \$80,000 for snow removal and the total expense for the 2004 to 2005 snow event was in excess of \$420,000. The snow removal effort consisted of Q&D equipment on site 24 hours



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a day seven days a week for over sixteen (16) straight days to remove the massive amounts of snow. When there was no space to plow or blow snow, Q&D had to bring in transit trucks to transport the snow to the large retention pond off High Vista. We were building our own glacier. The developer budget did not have any cash reserves, so when the snow bill arrived, the community needed to find money to pay it. The Board of Directors had to pass a "Special Assessment" levied on every lot owner to cover the snow removal expense. Additionally, the Board of Directors established a policy that a minimum two months of cash surplus would be accumulated to handle any other future unexpected expenditures like the snow event.

DEVELOPMENT OF OPERATIONAL STAFF FOR SECURITY, FACILITIES AND RESIDENTS' CENTER

When Jeff started in December of 2004, there was no organized Facilities Department.

The main task was to develop a fiscally responsible organization that would maintain a certain "Level of Service" that was also fiscally responsible to service the common area and over \$3,000,000 in plant, tree, and shrubbery assets. In addition, Jeff working with Paul Ochs evaluated and developed the security protocols still in use today in our community. Jeff also worked with Rick Reyome to further enhance security services within our community when Paul Ochs moved on to another position. Lastly, Jeff addressed the

management and functions at the Residents' Center since developer staffing was no-longer available and subsidized by the developer.

Jeff relied upon his experience working for parks and recreation in the public sector, and he recommended, and the Board of Directors agreed, that a hybrid governmental system should work for the Association. Jeff proposed that the ACHOA hire employee staff, maximize services from the NRS 116 required Community Manager, and then use private sector vendors to provide certain services to maximize lot owner monthly assessment value and save revenue (i.e. Pool maintenance, street sweeping and road maintenance). This hybrid system allowed the Association to quickly determine, analyze and implement plans to address the needs of the residents, at a cost that was within the ACHOA's budget.

Finally, through Jeff's efforts, over the years the Association was able to hire qualified and skilled staff members who have given many years of their professional life to make ArrowCreek the finest and most affordable HOA community in Northern Nevada! Jeff is very proud of these staff members and the legacy that he left for all of us to enjoy. Lastly, Jeff Anderson has been a ready source of information for our new and very competent General Manager Scott Peterlin. The Association has been extremely lucky to have current staffing that truly cares about our community. Thank you all for the service that you provide!





BY MARK ANDERSON, RENO GAZETTTE JOURNAL

Reno Gazette Journal article originally published on September 22, 1998. Golf Greats laugh though a fun round at ArrowCreek, Reno's newest course: Watson, Daly, Trevino, and Zoeller ham it up.

This wasn't serious golf, and it wasn't meant to be.

John Daly, Lee Trevino, Tom Watson, and Fuzzy Zoeller – some of the sport's biggest names – opened The Legend course Monday in the Shootout at ArrowCreek. Actually, the course won't open until the spring.

Nevertheless, the foursome blazed through the course in about 3 hours, cracking jokes though-out with the invitation-only crowd and with each other.

"It was nice to come here and play, "said Daly, who at age 32 was 14 years younger that the next player in the group. "I enjoyed seeing these guys. I feel like a baby out here as old as these guys are."

For those interested, the Trevino and Watson team, won 4 and 2 over the Daily/Zoeller team that represented ArrowCreek in a match-play format. Watson was particularly hot, knocking down six birdies. He and Trevino's play raised \$11,700 for Juvenile Diabetes Foundation International – Nevada Chapter. The Norther Nevada Junior Golf Association received a check for \$6,700.

"It's always great to play new golf courses," Watson said. "Next year as a Senior (PG Tour player) I'm going to be playing a lot of new golf courses. So, this is a preview of what I'll be going through next year. I hope I make as many birdies as I did today."

Drawing the most attention was Daly and his driver. He blasted eight drives at least 335 yards.

On the final hole, Daly bombed his tee shot 377 yards, yelling, "AAAGGGHHH!" as he hit the shot. He then plunked a 5-iron 226 yards into the par-5 green for a two-putt birdie.

This was his second appearance on a course since last month's Greater Vancouver Open when he was overcome with chills and the shakes in the first round. He also played with Fred Couples, Craig Stadler, and John Cook in a recent event similar to this one.

"I've taken three weeks off," Daly said. "I've just been spending

time in Palm Springs (Calif.) with my wife and our baby."

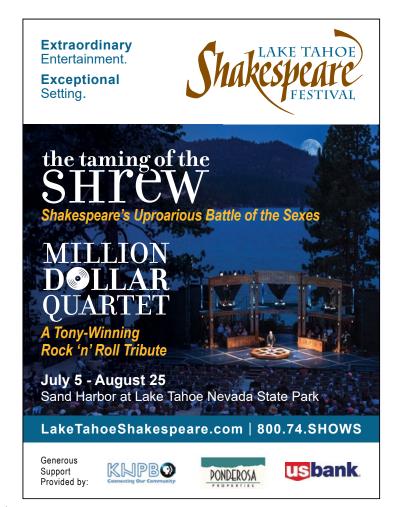
"Golf's not fun when I'm out there on the tour right now just because of the way my body's changed, Hopefully, in the future it will get better, but I enjoy

days like this where you can go out and have a good time."

1999-20

Dal has fought a well-publicized battle with alcoholism, even walking off the course during the 1997 U.S. Open at Congressional. He said that he receives letters from others in similar situations.

"I'm not alone," Daly said. "Anybody who understands it would understand what I just said. I know where I've got places to go. In a situation like Vancouver, I knew who to call, I knew that I didn't want to quit. I've learned an awful lot on how to keep playing in certain situations, I wasn't prepared for it at the U.S. Open like I was at Vancouver because it's a pretty much an everyday occurrence (the shakes). Some days are better than others, but a lot of people still have them after 20 years without a drink,





so that scares me a little bit. But having them at that time is not good. It scared the hell out of me."

Before the news conference became too serious, Daly's good friend, Zoeller interjected, "It's like I told him in Vancouver, Hell you putt better when you shake." You told me I drove better when I was drunk, "Daly responded. "You do that." Zoeller said.

Amazingly at Vancouver, Daly birdied the next hole after coming down with the shakes. "I have no idea (how he did it)," Daly said. "what was great, I went back and played the next day and if I'd made any putts, I could've made the cut."

Daly could be one of the contestants in the inaugural Reno-Tahoe Open next year at Montreux Golf Club. The PGA Tour tournament will be on the schedule for at least the next four vears.

"Boy, I like it here," Watson said. "You can hit the ball a long way."

Trevino said the tournament should be a hit with the players. "I'm to old to play in it," said Trevino, 58. "It's going to be a flat-belly tournament, But I think they're going to enjoy this, I really do."



GOLF'S ROYALTY: John Daly, above, left, clowns with Lee Trevino during a golf clinic Monday morning before an exhibition at ArrowCreek Golf Club along with Tom Watson and Fuzzy Zoeller. At left, John David Stanley, right, a junior golfer from Reno, congratulates Daly after a nice putt as he walks off the green. The four golf greats played a team match play event as part of a grand opening of the 36-hole course in southwest Reno. One of the 18hole courses is a private course, one a daily fee course. The two courses are not scheduled to open until next spring and next fall.



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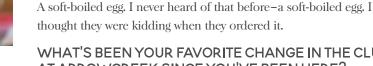
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TAKEN?

an extension of my family to me.

WHAT'S BEEN YOUR FAVORITE CHANGE IN THE CLUB AT ARROWCREEK SINCE YOU'VE BEEN HERE?

my benefits?" And they couldn't give me an answer. It came with a pay cut, but I've been here so long because of the Members, they're

WHAT WAS THE WEIRDEST ORDER YOU'VE EVER

CFI EBRATINI

1999-2019

I think it's when the Southwest Pointe in 2003 did the initial round of reconstruction. It was just so beautiful. The new locker rooms were exciting. I remember thinking oh my God, that was the first time I saw the lady's locker room.

ARE THERE EMPLOYEES OR MEMBERS YOU MISS

SEEING? I miss Richie Birnbaum, Norm Reeder, and Bev Camp just to name a few. I miss chatting with Jean Boyland. His name is on the bar because he'd come in every day and have lunch with an iced tea. I miss seeing Pepper, Martin Chuck, of course Miss Megan and Mark Nelson all come to mind.

DURING YOUR TIME HERE IS THERE ONE EVENT THAT STICKS OUT IN YOUR MIND?

I have to say my first men's Invitational was special. I remember that I was standing up by that 9-iron (grill) bartending and it had been raining so I was standing in a puddle of water. I was still new and meeting lot of people. As I was helping, I stepped on a rock and it broke through the sole of my boot. I wasn't bummed about the boots because I was having such a great time. Also, one of the first Ladies Luau's. I remember Mark and Martin would play the saxophone and they had on hula skirts. That was so much fun.

WHAT ARE YOU LOOKING FORWARD TO WITH THE NEXT EXPANSION OF THE CLUB AT ARROWCREEK?

We're going to be working at a resort, and that's exciting.



We took a moment to sit down with the longest tenured employee at The Club At ArrowCreek; Colleen Limon. She is a bartender in Redfield's Members Lounge, and everyone knows Coleen by her great smile and bright blue eyes that are a comfort every time any member or non-member walks in the door.

TELL US A LITTLE ABOUT YOURSELF AND HOW YOU GOT YOUR JOB AT THE CLUB AT ARROWCREEK:

I'm a Reno native but I had moved away for a time. I had just returned to town and was looking for a job. David Cross, a member was instrumental in my hiring. He was in the clubhouse the day I came in to apply for a job and he was thinking about joining the club. He said, "if you don't hire her, I'm not joining," and the next day I got a call. They said bring your driver's license and your Social Security number, so I knew I was hired.

DID YOU EVER THINK YOU MIGHT NOT HAVE A JOB

THE NEXT DAY? No, I didn't because I felt that there was something inside of me that I said everything's going to be okay. Even at the ninth hour when Golden Gate took over for Terrabrook, the developer, and "saved the day" for the golf course, I felt that I was either going to be cut or I was going to be staying. The very next day, Golden Gate management personnel split up their responsibilities and one individual called all the people that were going to be cut, and the other individual called all the people that were going to stay. I got a call and they said you still have a job. I asked, "do I still have







Serious Art ERECTED IN ARROWCREEK

On September 22, 2000, the Reno Gazette-Journal documented the "serious art" being erected in ArrowCreek. A portion of that article follows.

ArrowCreek staff worked with Reno's Stremmel Gallery to find artists who could handle the commissions. They looked at portfolios of 12 artists, three of whom were selected to create sculptures for the community. Turkey Stremmel, co-owner of Stremmel Gallery in Reno, helped put ArrowCreek in contact with the artists and said she was pleased at how well the entire project turned out. "The fact that ArrowCreek did their homework and wanted to bring serious art to their community – I was truly excited," she said.

The three artists chosen to create the open-air sculptures for the community are well-known figures to the art world, Stremmel said. **Michael Todd,** whose "Punjab II" is set just down the street from the gated entry to ArrowCreek, is best known for large, open sculptures that, like "Punjab II", are based on the circle. "The beauty of his work

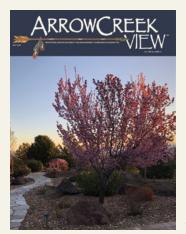
is that it hits a lot of different chords, the elements within the circle are almost like drawing or designs in the air," Stremmel said.

Randall Shiroma, the artist who created the two-form sculpture "The Way Finding", works in terrazzo – basically, concrete insert with small bits of other materials. The form of "The Way Finding" – with its flattened oblong pillar insert with small pieces of brass and bronze and nearby bowl – is typical of Shiroma's work. "He loves the shape of bowls," Stremmel said. "He loves to put these together and he loves the contrast of a large vertical form extending skyward with the flat, ungrounded quality of the bowl or cone."

Melvin Schuler, a northern California artist and emeritus professor at Humbolt State University, who rivets copper sheets onto salvaged redwood. His work, "Union", two 8-foot-tall copper-clad redwood pillars symbolizing the interaction between two people, will be installed next spring in a park being built on High Vista Way, though the maquette he submitted is on display in the ArrowCreek Sales Center. The wood for the pillars was cut down more than 100 years ago; after Schuler carved them, they were kiln dried for five weeks. "My forms are non-figurative, but they're based on the human figure," Schuler said. More important, he said, his and the other sculptures help humanize buildings and can tie people more closely to the natural world. "I feel sculpture, beyond being able to have a message within itself, acts as a bridge between structures and the landscape and human beings," Schuler said.

PHOTO CONTEST





ARROWCREEK VIEW FRONT PAGE PHOTO CONTEST

Attention all ArrowCreek photographers! The ArrowCreek View, your community News Magazine is looking for a great community photo to be used on a future cover of our Magazine.

In order to qualify, your digital photos must be submitted via email to Associa Sierra North by July 30th for judging. The winning photo will be featured on the cover along with a story about the shot and the artist in the August/September ArrowCreek View issue.

The winner will also receive a \$100 gift card. Three Runners-up photography will also be featured in that issue.

In order to qualify for consideration and publication your photo must be a JPG file that is at least 8.6 inches wide by 11.25 inches tall in vertical aspect ratio. (Please no prints.)

We ask that any resident's faces shown in the photo include permission with submission.



SECURITY & SAFETY

What's happened since our last issue? I am very pleased to report there have been no major instances since our last issue.

Security wants to remind everyone it only takes a few seconds for an accident to occur. Please drive responsibly.

Director of Security,





RESIDENTS' CENTER KEY CARD UPDATE

At the request of many Residents and the approval of the Board of Directors, your key cards are being updated. We are

doing this to help eliminate guests using the amenities without the Resident being present. The new key cards will have a picture of the Resident so our pool hosts can quickly verify the card holder.

Going forward, all Residents must contact Brenda for an appointment via phone 775.850.4620 or Email if you have not updated your card(s) yet. ALL cards are now being updated by "Appointment Only."

Key cards may be issued to any resident of a household 16 years and older.

»» The previous policy provides for two key cards max per property. This will no longer be in effect. The \$100 fee per keycard will be waived for new keycards issued. However, replacements for lost cards will still be charged the \$100 fee.

»» Any minor under the age of 16 must be accompanied by an adult (18 years or older) with a picture ID key card.



BUS STOPS IN ARROWCREEK SUMMER BREAK

There are several Bus Stops along ArrowCreek Parkway and a few of them have a "median." If

you see the bus stopped with their "STOP SIGNS" out, even if there is a median, PLEASE stop regardless which way you are traveling. We have children crossing the road, sometimes in a hurry, and they may not look for vehicles.

We continue asking all residents if you park at a bus stop to please stay back at least 30 feet from the intersection, and all park on the same side of the street.

- »» 30 feet (about 2 car lengths) is so cars coming up to the intersection can see other cars, and not block incoming traffic.
- »» Same side of the street is so you are not blocking traffic, and for emergency vehicles access.
- »» ArrowCreek & High Vista intersection: No Parking here. There is an area on High Vista & Rue St. Tropez that you are welcome to park at.

Security monitors all bus stops every morning and afternoon, and will remind parents to please follow the rules listed above. We would like to continue thanking everyone for following these simple steps to ensure the safety of all Residents and Your Children.

Security has had to stop several vehicles this year that were attempting to pass the School Bus when they had their Stop Sign out and were loading children. Please remember, there can be children late to the bus stop and running to catch the bus. When this happens, and it does happen, the children only have one thing in mind, don't miss the bus. They are not necessarily looking for vehicles, so please look out for them.

Summer Break is almost here. We will have kids out all hours of the day running, walking, bicycling, playing, etc. Let's all keep this in mind. Use safe driving habits, and keep our children safe.

BROKEN SPRINKLERS AND WATER ISSUES

Contact ArrowCreek Security at 775-850-4450 with all issues involving sprinklers, water issues and flooding.

ArrowCreek HOA as well as your neighbors have turned on their water systems for summer watering.

If you see anything out of the usual, such as leaks, flooding, etc., please call Security.

RESERVE SUB GATE REPLACEMENT

We already have a new Reserve Gate that we are very excited about. Our new gate includes four new gate openers, a new call box, state of the art entry system for Emergency Vehicles, and many more upgrades.

The entire upgrade is complete and working very well.

QUICKPASS ENTRY SYSTEM UPDATE

The QuickPass website was recently updated to give you a more pleasant browsing experience and

an easier site to navigate when adding guest and visitors.

Some of the benefits you receive are:

- »» You can now view your own visitor history report.
- »» If you use a cell phone app, you can now view the entire site instead of pieces of it.
- »» The new website is no longer supporting Internet Explorer.
- »» There are many other great features. Please call Leda at 850-4450 with any questions.

THE HEAT OF ARROWCREEK

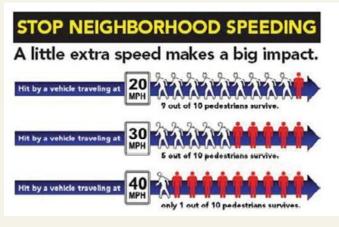
With summer quickly approaching, we will have many out walking and enjoying the beautiful trails and walkways inside ArrowCreek. At times the heat can sneak up on you. Please make sure you are prepared for extreme conditions.

Both ArrowCreek Security vehicles will have a large cooler full of ice cold bottled water for your convenience. Don't hesitate to wave us down and grab some water.

MEETINGS WITH THE WCSO CHIEF **AND CAPTAIN**

Security meets with Chief Tim O'Conner and Captain Gill of the Washoe County Sheriff Dept. once a month to discuss the recent crime in the South Reno area, precautions, trends and solutions.

The trailhead at Thomas Creek was a topic of discussion at our last meeting. We would like to remind all Residents using the trail and parking in the lot to lock your vehicles. Also try not to have anything valuable that can be seen by looking through the



windows. This is a common trend with theft of personal articles from unlocked autos during the summer.

RADAR CAMERAS & STOP SIGN **CHECKS**

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community. Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at stop signs throughout our community several times a day. We have seen a dramatic decrease in stop sign violations and we are able to reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which stop sign was violated. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.

DID YOU KNOW WE DO **VACATION PATROLS?**

Are you and your family about to head out for a long vacation? Let us put your mind at ease and ask to be added to our Vacation Watch Patrol. Security conducts 2 extra patrols per day to check on properties while residents are out of town.

The First patrol is done early in the morning: between 5am to 7am.

Then Swing (1-9pm) & Graveyard shift will check if needed, by resident call/concern.

Continued on page 24

SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email her at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions our contact information is:

Gatehouse telephone 775.850.4450 Gatehouse fax 775.850.4451 Security Gatehouse Email acsecure@msn.com www.quickpass.us



WILDLIFE ISSUES

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. Residents are responsible for any issue regarding wild animal/snakes etc., on their property. Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

WILDLIFE INFO & RESOURCES

775.850.4450 ArrowCreek Security

Washoe County Regional

Animal Services:

Office 775.353.8900

775.322.3647 Dispatch

775.688.1331 **NV** Department

of Wildlife:

Reno Snake Rescue: 775.750.5537

(www.snakebusters.com)

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775.425.4343 775.852.3444 Nash Pest Control

SECURITY SAFETY CONTINUED

Security will check for any problems outside of the residence that can be seen:

- »» Water Leaks
- »» Broken Windows
- »» Open Doors
- »» House Alarms
- »» Cars parked in driveway, etc.

By providing us with contact info for your emergency contact/ house sitter, we can notify them ASAP if a problem arises.

Residents can stop by the gatehouse and fill out a Vacation Request Form, or you can email the gatehouse requesting to be added to the list. Be sure to include:

- »» Address
- »» Dates you will be absent
- »» Best way to contact you, if possible
- »» Contact info for house sitter/emergency contact Security Gatehouse email address: acsecure@msn.com

OTHER ITEMS TO KEEP IN MIND

Secondary Gates Held Open

For the residents living behind the inside gates, when needing the gate held open for a party or event, there is a 2 business day notice required. Security will be willing to meet the request of parties of 5 vehicles or more only. Security will try to meet your request if an unexpected event occurs with less than 2 days' notice. Sometimes it will just not be possible.

Transponders

Transponders are not intended/designed to be moved. If you do move a transponder from one vehicle to another, you need to let Security know so the QuickPass System can be updated. If a transponder has been moved and Security sees it is not on the vehicle we assigned it to, the transponder will be de-activated until you bring in the current vehicle's information. Also, <u>if you move a transponder and it does not work, you need to purchase a new one.</u>

When you get a new vehicle, used vehicle, or just change your license plate, please contact Security with the updated vehicle information.

If you receive a vehicle transponder before your vehicle has been registered, please keep in mind that Security needs a copy of your registration within 30 days or the transponder will be deactivated. If you have a transponder that is not working contact Security.

Dog Policy

Please remember <u>your dogs must be "walked on a leash" and you must clean up after your pets.</u> Pet Mitt stations and trashcans have

been placed around ArrowCreek Parkway. The park at Harbottle and the Resident Center needs special attention with cleaning up after your dogs. Complaints have started to be brought up about residents not picking up after their dogs.

Construction Vehicles

There is a lot of construction going on inside the ArrowCreek community. That means there is an increased number of large construction vehicles coming and going from the community. Please be patient with them on the roads and especially when these vehicles are entering at the gates. That being said, these construction workers are guests and they must follow the community rules and policies. Please report issues to Security.

Motorcycle Safety

Motorcyclists, you are allowed to use the outside lane when entering ArrowCreek, but your motorcycle must have the Security issued sticker on it for identification purposes. Riding around the gate arm is not an acceptable way to enter. The stickers are free and be prepared to come to a complete stop before Security will raise the arm for entry.



"Distributing Truckee River water to the boundaries of our community takes pressure off our wells, saving groundwater for when it's needed most."

 Lauren Roaldson, Hydrogeologist Truckee Meadows Water Authority

This approach is called *conjunctive use*, and it makes the most of all our water resources above AND below ground. From the Mt. Rose Fan to the North Valleys, conjunctive use helps keep our water system robust and resilient through the peak season and offers flexibility in serving our needs for years to come.



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Picking Your Pan

When It Comes To Choosing Cookware, Look For The 3 Cs

One of the questions I'm asked most is, "What's best for cooking: gas or electric?" But to me, it doesn't matter. The more critical question is, what cookware should you be using? Because that's what's distributing the heat to properly cook your food. Look for the three Cs: conductivity, or how heat is conducted throughout the pan; cooking surface; and construction. Today's cookware is made of a wide variety of materials, but here I'll take a look at the most common options and what makes the best all-purpose pan for most recipes.

Conduction of Heat

Copper is the best conductor of heat, bar none, so it cooks most efficiently. Plus, it looks gorgeous. But it's also heavy and expensive. It's also a reactive metal, meaning that it can leach copper into your recipe. The second best conductor is aluminum, and although, like copper, it's a reactive metal, its benefits over copper are that it's incredibly light and pretty inexpensive. Next is stainless steel, which is a lousy heat conductor—heat literally goes straight through an all-stainless pan rather than being distributed evenly around it. Stainless steel is affordable, retains its shape, and won't discolor easily, which is why many people have it. But you want a stainless pan with an aluminum core, to distribute that heat evenly throughout the pan.

Cooking Surface

For most people, ease of use and cleanup are just as important as important. Fortunately, there are some great manufacturers out there producing pans with efficient heat-conducting cores, clad in easy-to-clean cooking surfaces. For all-purpose cooking, I recommend either a stainless steel or enamel cooking surface. At Nothing to It, we use two pans daily—Cristel Casteline (stainless surface, aluminum core and diffuser base, France) and Chantal Copper Fusion (enamel surface with copper core, Germany). Both are like my children, but if I had to have one go-to pan, it would be the Cristel Casteline 6 at. sauté pan. The cooking results are amazing and it comes with nifty removable & interchangeable handles.

Construction

For your cooking, think about how to add flavor through fats and seasonings. When a pan is constructed well and distributes heat efficiently, it gives you a lot of flavor and technique options. The Cristel Casteline pans, for instance, are constructed so well, and distribute the heat so nicely; you can literally sear meats and vegetables without any fats. Of course, we know that fats add flavor and help conduct heat to the food, but in this pan, it becomes a choice you can make, rather than a necessity to douse the food in oil. But when the pan isn't made well, your work increases because you're overcoming additional challenges like uneven heat distribution, warping that keeps the pan from sitting flat on the heating surface, hot spots, and more. That's why it's worth it to spend a bit more money on a good-quality pan that's constructed well and can withstand whatever you throw at it, so you won't have to work so hard in the kitchen. Of course, there are advice and to take a pan on a test drive.



/orkshop

re Cooker

Dumplings

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COOKING CLASSES

July 09	Techniques 1	July 27	Culinary Bootcamp
July 11	Korean Table	July 31	Kids Camp 2-day
July 12	Grilling 101	Aug. 08	Chile Relleno Workshop
July 13	Artisan Bread Workshop	Aug. 09	Taste of Southern Italy
		Aug. 14	Nevada Grown
July 17	Teen Cooking Camp 2-days	Aug. 16	Date Night
		Aug. 22	Modern Pressure Cook
July 18	Cast Iron Cooking	Aug. 23	Taste of Morocco
July 19 Tuscan Grill		Aua. 28	Tortilla & Fish Taco
July 24	Paella on the Grill	J	Workshop
July 25	Ravioli & Tortellini	Aua. 29	Ramen & Asian Dumpli

July 26 Date Night-Gumbo

Aug. 30 Taste of Tuscany



SOCIALS & EVENTS







2ND ANNUAL ARROWCREEK EMPLOYEE APPRECIATION LUNCH

The Second Annual "ArrowCreek HOA Employees Appreciation Lunch" was held on Thursday, May 23 inside the Residents' Center due to the cold and rainy day.

Members of the ACHOA Social Committee provided a wonderful lunch, including

pulled pork, fried chicken, potato salad, cookies and brownies—just was perfect for a rainy day! Members of the ACHOA Social Committee and Board were there to thank the employees for their continuous hard work and service to the ArrowCreek community.





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Fantastic / ARROWCREEK RESIDENTS NOW RSVP!

Congratulations, ArrowCreek! You are now using the RSVP process. It's great. It really helps us plan for events and prepare a better estimate of food and drink. It's saves the ACHOA, and ultimately you money.

From now on, RSVPs will be REQUIRED at all ACHOA events. It's easy to do: when you want to go to an event, you go to arrowcreek.com and fill out the RSVP form. You'll get the link in every announcement about events, so it will be easy.

<u>PLANS CHANGE?</u> Not a problem. Please let us know by sending an email to acresident@sbcglobal.net, or calling 775.850.4620. Thank you,

THANK YOU BLOOD DONORS!

Thanks to all of you who took the time to make our ArrowCreek blood drive THE most successful ever. Your donations totaled 23 units and have the potential of saving up to 51 lives!

Approximately half of the nation's blood supply is collected at blood drives like ours. To the patients who receive blood, and to the people who love them, you are a hero!

Save the date for the next Blood Drive, Saturday, October 5, 2019, 9am - 1pm.

INTERESTED IN SERVING ON THE SOCIAL COMMITTEE?

We are seeking new committee members and volunteers interested in helping us plan and organize events for all ages! If interested, please send an email to betsyhburgess@gmail.com.

INTEREST GROUPS!
TELL US WHAT
YOU'RE UP TO
IN THE NEXT ISSUE
OF THE ARROWCREEK VIEW!

We would love to hear from you! Tell us about your group, what kind of activities you do and when you meet. Send a word document along with high resolution photos to Betsy Burgess for inclusion in the next ArrowCreek View magazine.

Content for the September issue is due August 12, 2019. betsyhburgess@gmail.com

STAY CONNECTED Free Wi-Fi at the Residents' Center. Enjoy browsing the internet while lounging by the pool or working out in the gym.



ARROWCREEK INTEREST GROUPS

ART GUILD

Connie Ghysels lulughysels@gmail.com www.ArrowCreekart.wordpress.com

BLOOD DRIVE

Donna Perez Donnafayesc@aol.com

BRIDGE CLUB

Dick Eddy eddyrp@charter.net

CHEFS CLUB

Carol Steingard sedona1927@gmail.com www.ac-chefs.club

CRAFTERS

Mary Steele marysteele6239@att.net

CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

FORMER INCLINE RESIDENTS

Gabrielle Rubsamen-Judd gamaveru 1962@gmail.com

HIKING CLUB

Mark Steingard sedona 1927@gmail.com

MAH JONGG

Patty Erickson erickspm@gmail.com

MEN'S TENNIS

Don McConnell dfmcconnell67@gmail.com

MUSIC LOVERS

Angela Havewala angelahavewala@yahoo.com

PICKLEBALL

Kate Whittley acpickleball@gmail.com www.acpc.clubexpress.com

ROAD TO SUCCESS

Paula Macenski pmacenski@gmail.com Mary Katz marymfk77@gmail.com

SCALE MODELS

Hawley MacLean hawley@hmaclean.com

SINGLES SKIING

Stan Jaeger stanjaeger@gmail.com

SNOW SHOEING

Mark Steingard sedona 1927@gmail.com

TENNIS (SINGLES)

Jeff Fisher jeffxfisher@gmail.com

VOLLEYBALL

Jessica & Aaron Hartwig hartwigsnv@yahoo.com

WINE LOVERS

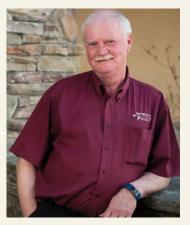
Terry Brodt terrybrodt@comcast.net

WOMEN'S TENNIS

Charlotte Curtis charcurtisedd@aol.com



EMPLOYEE SPOTLIGHT



RICK REYOME DIRECTOR OF SECURITY

HOW LONG HAVE YOU BEEN EMPLOYED WITH THE HOA?

I started at ArrowCreek October 13, 2008 as a Security Representative on the night shift. Nine months later I was promoted to Security Director.

WHAT IS THE BIGGEST CHANGE YOU HAVE NOTICED AT ARROWCREEK IN THE PAST II YEARS?

ArrowCreek was, is, a beautiful community. When I started there was a lot more open space than we have now. There have been many beautiful homes built throughout ArrowCreek over the years. There have been many amenities added. A fit trail at the Residents' Center, a pickle ball court, new playgrounds for the kids and many more upgrades throughout.

When I started at ArrowCreek the Board had three advisory committees outside the ADRC - The Budget and Finance Committee, the Reserve Committee and the Safety Committee. Now with the help of many awesome residents, we have eleven (11) separate advisory committees. So, I think over the upcoming years ArrowCreek will go through many more exciting changes. While not a change, something I feel is equally important is the lack of change in the Community's senior staff. Of the 4 senior staff members here, they average 10.5 years as part of ArrowCreek and that is remarkable consistency.

HOW HAS THE SECURITY DEPARTMENT EVOLVED OVER THAT TIME?

When I started, Security was strictly Security. Now, it has evolved and became so much more. Shortly after I started we installed the Quickpass system, making ArrowCreek a much safer place because every vehicle entering our community is logged into our extensive database. We have added radar cameras which slow down the overall speed throughout the community. Stop sign checks are done on a daily basis making our streets safer. We work a lot closer with Associa with a large number of matters. When I started, the turnover rate of Security staff was seven to nine months. Now the average retention is 4.5 years.

HAVE YOU NOTICED A CHANGE IN THE DEMOGRAPHIC OF HOMEOWNERS AT ARROWCREEK OVER THE YEARS?

I have noticed a lot of younger families with more children occupying ArrowCreek. This gives Security a whole new reason to go above and beyond keeping our community safe. Another demographic that we have noticed is an increase in the community's cultural diversity.

AS SECURITY LOGS IN EVERY VEHICLE PASSING THROUGH THE GATE, APPROXIMATELY HOW MANY VEHICLES ENTER THE GATES EVERY YEAR?

In 2009 ArrowCreek had approximately 675,000 vehicles enter through the front gate. In 2018 we had 1.2+ million enter through the front gate. We have had a change of approximately 177.7%.

SHARE A MEMORABLE STORY THAT THE SECURITY DEPARTMENT HAS WITNESSED.

The winter of 2016 – 2017, Mother Nature hit ArrowCreek with a vengeance. One stretch that winter we had snow storms, rain storms and high winds for 30-40 days straight. We had retaining walls break and ditches blow out. Flooding was happening and there seemed to be no end. Our snow removal vendor worked non-stop trying to keep our roads clear of snow. At one point they moved so much snow that there was no more room to move it. They had to bring in huge dump trucks and they filled 350 loads and carried it to vacant lots and areas to pile the snow. Many Residents were going to local spots to fill sandbags trying to keep the water from getting into their homes. You may be asking why this is a memorable story. Therefore, this story it memorable to me.

With everything going on non-stop, my Security Staff asked me if we could have a meeting. They told me it will only take 15 minutes. In the meeting, my staff had talked beforehand and wanted me to know that whatever is needed, they were ready for it. They said they feel this is their community and they were willing to come in early, stay late or come in on their days off. They were willing to do it for no pay since there was so much to do. They went down and filled sand bags for Residents, they shoveled berms for those who needed to get to doctors, etc. They worked tirelessly doing whatever was needed until things were back to normal. I have never been more proud of my staff, the Maintenance staff and the Resident Center staff.





ARROWCREEK CALENDAR

MARK YOUR CALENDARS!

Don't miss these upcoming HOA social events. Watch this magazine, the signs at the gate, and email blasts to stay current. This year, we will require everyone to RSVP for all events.

BARRE BLITZ TUES & THURS 9:30-IO:30AM THROUGH AUG 8, 2019

First Class is FREE! All ages and levels. Introductory pricing: \$15 drop-in or \$100 for 10 classes. Low-impact, musclefatiguing Barre workout. Please bring light weights (2 or 3 pounds are recommended). Leigh Macey, Instructor & Personal Trainer Lmacey1@gmail.com 443.822.4211

YOGA CLASS MONDAYS, WEDNESDAYS & FRIDAYS 9-IO:I5AM

First Class is FREE! Beginners welcome. \$10 per class or \$80 for 9 classes. Troy Topper, Instructor Troyoga 10@gmail.com (preferred) 970.623.9393

SAVE THE DATE! CHEERS TO 20 YEARS THURS, AUG. 29, 5:30 - 8:30PM

Come join The Club at ArrowCreek (TCAC) and the ArrowCreek HOA (ACHOA) for the 20th Anniversary Celebration of The Club ArrowCreek.

This fun-filled evening is co-sponsored by combining the ACHOA's Annual Picnic and TCAC's 20th Anniversary T-BAM. We guarantee it'll be the biggest summer event for the Residents of ArrowCreek and TCAC members.

TCAC is providing a complete BBQ menu, refreshments and a no-host bar (no outside food or alcohol allowed). Also enjoy cotton candy and popcorn. Activities and fun for all ages! Bounce houses, archery, face painters, rock climbing wall, music/DJ, balloon artist, scavenger hunt for teens, putting green, volleyball, basketball, bocce ball and more.

People Mover Carts will shuttle people between TCAC parking lots and the event at the Residents' Center. RSVPs are mandatory to attend. Both ArrowCreek Residents and TCAC members must check in at our improved check-in tent to receive your entrance bracelet for the BBQ and refreshments.

AC Residents: RSVP at arrowcreek.com TCAC members: RSVP on Foretees. Watch for the sign ups coming soon in email blasts!

Board meetings. Meetings are recorded in accordance with NRS 116, a copy of the audio recording, the minutes or a summary of the minutes of the meeting shall be provided to the unit's owner upon request, in electronic format at no charge to the unit's owner or, if the association is unable to provide the copy or summary in electronic format, in paper format at a cost not to exceed 25 cents per page for the first 10 pages, and 10 cents per page thereafter. Typed minutes, and other important HOA information is posted www.TownSq.io. Minutes will be available within 30 days of the meeting. An owner may record on audiotape or any other means of sound reproduction a meeting of the executive board if the owner, before recording the meeting, provides notice of his or her intent to record the meeting to the members of the executive board and the other units' owners who attend the meeting. Board meeting agendas will be available on the ArrowCreek.com website or through Associa Sierra North at least 10 days prior to a meeting. Please note that agendas may be altered up to 3 days prior to a meeting. Please contact Associa Sierra North for a final version.



ONGOING

Tuesdays & Thursdays Barre Blitz 9:30 - 10:30am

Monday, Wednesday & Friday Yoga 9 - 10:15am

2nd Thursday of the Month Chef's Club

3rd Wednesday of the Month Wine Club

JULY

7/01 Deadline to submit to ADRC

7/10 **ADRC Meeting**

AUGUST

8/07 Deadline to submit to ADRC

8/14 ADRC Meeting

8/20 ACHOA Board Meeting, 6pm

8/29 Cheers to 20 Years! 5:30-8:30pm

SEPTEMBER

9/04 Deadline to submit to ADRC

8/11 **ADRC Meeting**

OCTOBER

10/05 Blood Drive 9am - 1pm

10/08 Town Hall-2020 Budget Presentation, 6:30-8:30pm

NOVEMBER

11/12 Meet the Candidates Night 6:30-7:30pm

CALENDAR KEY

ADRC Architectural Design Review Committee (closed meeting). Held the 2nd Wednesday of each month. Deadline to submit is 1st Wednesday of month.

ASN Associa Sierra North

BOARD MEETING Regular meeting of the board of directors. Homeowners welcome. Owner forum at the beginning of each meeting. Executive Sessions may be held prior to each regular board meeting. Meeting dates may be subject to change.

EXECUTIVE SESSION Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations. (Closed meeting)

TOWN HALL Informal gathering with owners and board for open general discussion about items of concern. (No action is taken at meeting.)

* Please note the meeting schedule is subject to change and may be modified at any time. Fiscal year is January - December.

Subdivision COOPERATION BY PAUL BURKETT

The ArrowCreek subdivision has two dynamic operating entities that economically strive to cooperate with each other to generate joint benefits that enhance this positive, dynamic community. The commitment of The Club At ArrowCreek to become a premier family membership golf resort and the commitment by the ArrowCreek Homeowners Association, Inc.'s ("ACHOA") governing board to maintain, enhance and improve upon community amenities will drive this subdivision forward for many years to come.

Over the years the resident owners The Club At ArrowCreek have demonstrated their passion for this subdivision. They have demonstrated a commitment to the community through investments in The Club At ArrowCreek and the shared services provided to the ACHOA. This symbiotic relationship enhances the value of our mature community. The ACHOA has benefited through this relationship by lowering costs for provided services within the community. Services provided to the ACHOA by The Club At ArrowCreek include:

- · Providing use of the drainage area called the "pit" without cost to our facility team;
- · Providing a driveway easement for access to ACHOA maintenance building and storage area for years without cost;
- Providing storage within its Maintenance Building for facility team's equipment without a cost;
- Providing access to equipment mechanics at reduced costs to repair facility team's equipment saving ACHOA money;
- Providing access to the aboveground fuel tank for the purchase of fuel at its cost for all ACHOA vehicles and facility team's equipment saving ACHOA money;
- Providing repeated access to meeting rooms and large dining area for large Board and Homeowner Town Hall meetings without cost;
- Providing food service for ACHOA social events including year-end Christmas Party at discount prices saving money for the ACHOA;
- Agreeing to bind successor golf course owners in the newly approved and revised ArrowCreek Declaration of Covenants, Conditions, and Restrictions ("CC&Rs");
- · Allowing Association Lot Owners access to golf course land to reduce fire fuels with no costs or obligations to the lot owners;
- Agreeing to pay increased equivalent lot monthly assessments as per the approved and revised governing documents;
- Agreeing to pay for portion of the 2017 Fuel Reduction Grant to reduce wildfire plantings in its 524 acres; and
- Maintaining the best single ACHOA fire break through its vibrant 36-hole golf courses that run throughout our Subdivision.

The ACHOA provides snow plowing for The Club At ArrowCreek parking in exchange for allowing ACHOA to store snow removal equipment in The Club At ArrowCreek maintenance yard. The ACHOA provides security access for non-resident members of The Club At ArrowCreek and offers Quick Pass transponders for access. The ACHOA works with The Club At ArrowCreek to expedite entry into the community for Golf Tournaments. The ACHOA provides full access for all golf course equipment to golf course entry points using ACHOA roads, walkways and paths.

This cooperative attitude of the two operating entities within the Subdivision allows this community to operate seamlessly. This is an important hidden attribute for ArrowCreek. Like a lot of residents, we were drawn here by the exceptional beauty of the Western United States and the Reno Valley. We came for the view, but we stayed for the growing dynamic community behind our gates.

The Club At ArrowCreek under previous names survived two bankruptcies prior to current forward-thinking management that wants to enhance the experience of a family-oriented golf resort. The future changes at The Club at ArrowCreek are welcomed along with the changes and improvements within the community by the Association. All these activities will improve and enhance our Subdivision. Keep watching.



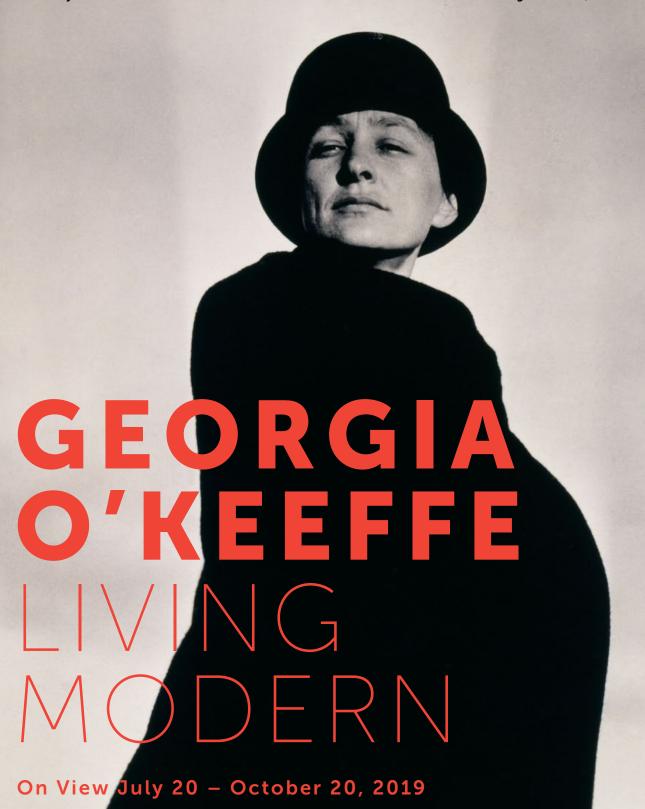
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Carol C. Harter Black Mountain Institute

Donald W. Reynolds Center for the Visual Arts
E. L. Wiegand Gallery
160 West Liberty Street in downtown Reno, Nevada

Georgia O'Keeffe: Living Modern is organized by the Brooklyn Museum and curated by Wanda M. Corn, Robert and Ruth Halperin Professor Emerita in Art History, Stanford University and made possible by the National Endowment of the Arts. IMAGE Alfred Stieglitz (American, 1864–1946). Georgia O'Keeffe, (detail) circa 1920–22. Gelatin silver print, 4½ x 3½ in. Georgia O'Keeffe Museum, Gift of The Georgia O'Keeffe Foundation, 2003.01.006



EDDY - HOUSE

Since 2011, Eddy House has provided resources towards stabilizing youth who are considered high risk. Those who have experienced homelessness, been in the foster care system, and/or who have runway typify the types of youth Eddy House is trying to reach. Eddy House continues to provide services to those youth who find themselves in these situations in Northern Nevada.

The Future at Eddy House

Eddy House is moving into 2019 with plans for a 24-hour homeless youth drop-in center. The new facility will have:

- 50 overnight beds (cots)
- a commercial kitchen
- laundry facilities
- lockers
- a classroom/therapy space
- showers/bathrooms
- · a clothing closet
- a technology space
- a private space for medical testing/first aid

This facility will continue to serve as the central intake and assessment facility for all homeless youth in northern Nevada. This project will address the immediate overnight and emergency needs of Eddy House's extremely marginalized, non-system population of high-risk youth, ages 12-24.

Ways You Can Help Eddy House Youth

Many have reached out to us and want to know "how can they help?" They've seen the work at Eddy House, they are aware of the needs of the growing homeless

population and that they understand our approach toward help and hope will help create stability and the necessary hand up towards becoming a productive member of society. We appreciate the support and partnership we have with the many individuals and organizations who are committed to the mission and work of Eddy House.

Ways to Join Us in Our Work

- One -time Donations
- Sustaining Donations--- be a part of the solution through monthly on-going donations
- Current List of Needs- Both in Goods and Skill Groups
- Personal or Corporate Match Donations or Fundraisers
- Legacy Giving
- Donations from our Amazon Wish List or Designating Eddy House Through Amazon Smiles and Other Outlets
- Devante's Gift (\$1,000 Donation per Year)

Please visit our website www.eddy-house.org for details and updates or send your donation directly to us:
P.O Box 6207, Reno, NV 89503
Or in person: 423 East 6th Street, Reno, NV 89512. If you'd like to volunteer, please email meredith.tanzer@eddyhouse.org

Stay up-to-date with all that is happening with Eddy House through our Facebook page. https://facebook.com/eddyhouse

If you'd like more info. Please contact: kelly@eddyhouse.org

Eddy House has
helped me to get back
on my feet. Supplied
me with food when I
didn't have any. They
helped me to get my
birth certificate and
essential documents
so I could get a job.

-Nicole (Age 20)

LIST OF NEEDS:

NECESSITIES

Men's Boxers/Socks Women's Undergarments/Socks Men's/Women's Undershirts Backpacks Tents/Sleeping Bags New Athletic Shoes/Winter Boots

SELF CARE

Hair Picks
Wide Mouth Combs/Hair Brushes|
African American Styling Products
Nail Clippers/Nail Files
Mesh Laundry bags
Razors (Triple Blade)
Deodorant
Shaving Cream
Sunscreen, Lip Balm
Moisturizer

HOUSE CARE

Printer Paper & Printer Ink Security Cameras Cleaning Supplies File Folders Sharpies



The way we treat our most vulnerables is a reflection on who we are as a community. These are the community's kids. We can't ignore it. These kids are in a constant state of crisis and it's a public health issue. —Lynette Eddy







FOR THE WORST BY KATHY DELEGAL & JANET OUR EN

What happens if you walk into your living room and your husband, wife or significant other is passed out on the floor? What if you happen on a friend or stranger in a public place who is unconscious?

Now, thanks to Truckee Meadows Fire Protection District Division Chief Joe Kammann, almost 40 residents in ArrowCreek as well as a couple staff members from The Club at ArrowCreek can say they know what to do. Chief Kammann, along with his professional team of firefighters and paramedics, held two CPR classes in May to teach attendees the do's and don'ts of CPR.

The main takeaway from the class: no pulse, no breathing, start chest compressions. Chest compressions will not revive a person but will help the brain survive until help arrives by circulating blood through the body. Residents found out that it can be difficult to determine whether a person is breathing—to hear that breath. It can also be difficult to find a person's pulse under the jaw at the carotid artery. Many attendees went home to practice how to do just that after the class.

According to Chief Kammann, people who can administer CPR before the fire and ambulance personnel arrive save many people who otherwise would not make it because they are able to help prevent the brain from dying.

The two classes provided attendees with a wealth of information, which included: (1) debunking myths concerning CPR; (2) explaining how the 911 system works in Washoe County, along with expected response times; (3) enabling attendees to practice finding pulses, determining if a person is breathing, and doing chest compressions on a dummy; (4) giving a real-life demonstration as to what the response team does when they arrive – very eye opening; and (5) demonstrating how an Automated External Defibrillator (AED) actually works.

Both the Residents' Center and The Club at ArrowCreek have AEDs. Please be sure to ask where they are when you visit those locations. If an AED is available, it should be used in place of doing chest compressions. The machine verbally walks you through the instructions on how to use it.

The Fuels Reduction and Fire Safety Committee arranged to have these classes presented to residents. To our delight, Chief Kammann has agreed to hold a couple more classes next year. Be sure to sign up when the time arrives. This information is critical to our loved ones, our friends, and that stranger we may happen upon at some point in our lives. If something were to happen to any of us, we would hope and pray that someone around us knows CPR! Take the time to have the confidence and knowledge to do the best you can to save a life.









Pine Middle School's PTO (parent teacher organization) held a 5K Color Run starting at Hunsberger Elementary and proceeding through the paved paths of ArrowCreek in order to raise money to buy new computers. You may have seen colorful runners passing on Sunday May 19th. Pine has been the middle school that our ArrowCreek kids are zoned for and will be until the new middle school is completed. Currently, Pine Middle School serves over 1000 students from more than 750 families living from the airport to Mount Rose Ski Resort. It is also the magnet school for Gifted and Talented, so children in that program start attending Pine in 6th grade, instead of the usual 7th and 8th.

Pine has been a severely underfunded school because of its large population and varied demographics. A large portion of the students cannot afford basic school supplies and do not have access to computers in their homes. In the school system, usually students like this are accounted for and funds are allotted to assist and provide the required education materials. Because our unique school is also home to neighborhoods like ArrowCreek, Saddlehorn, Montreaux, Galena Forest, etc., the mean household income is raised, and the school is not given additional funding. This lack of funding hurts all the students. The PTO has worked extremely hard to make up this deficit by holding fundraising events like the Color Run.

Once we decided to hold a run as our fundraising event, ArrowCreek was proposed as the location because of its wide and safe paved





paths and breathtaking views. Two of the PTO board members, myself and Theresa Schmauder, are ArrowCreek residents. I am an avid runner who frequently makes use of the paths. I also knew that



our ArrowCreek parkway loop happens to be a perfect 5K from doing training runs for events like the RTO. The neighborhood would be easily accessible to many of our Pine students who live here and would also be a draw for runners. We proposed the idea to Jeanne Tarantino, who took it to the ArrowCreek board. After a neighborhood vote, we were approved! However, with the end of the school year quickly approaching we had to get a lot done in only a short amount of time.

We collected signups and orders for Color Run packets from our students that included a t-shirt and other swag. We ordered color powder to throw at the start and finish, which is a non-toxic colored cornstarch, which easily washes out of clothes and pavement. I also got to work collecting dozens of fantastic donations from local businesses like an all-day party boat rental from Tahoe Blue Boat Rentals to put on an online auction that would be held in conjunction with the Color Run. We had tickets to sporting events, staycations at local casinos, restaurant gift cards, custom cupcakes from Cake NV, and artwork from local galleried artists. The auction and Color Run were advertised on NextDoor and many ArrowCreek residents were in some heated bidding wars on the items, which ended up bringing in a lot of money for the school.

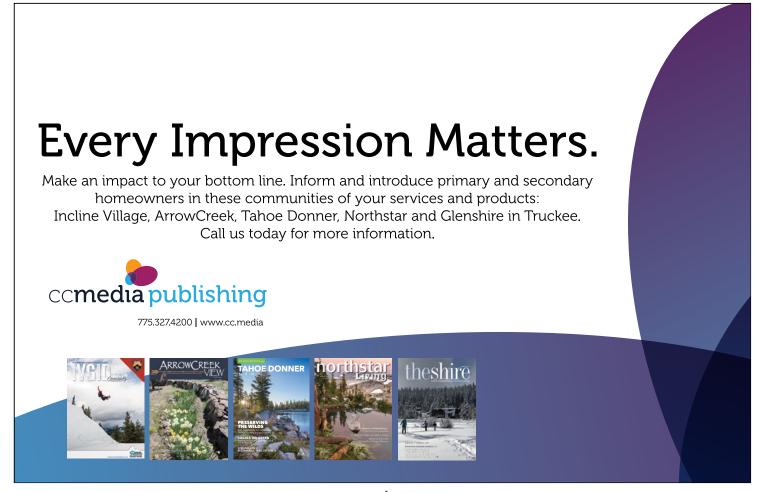
The run itself was fun and successful besides the weather not cooperating. It might have been May, but with those few weeks of

cold and unpredictable weather we had, it was 52 degrees and sprinkling on and off. I heard from dozens of people later that they had planned to show up but changed their mind due to the cold. Still, we had a lot of people show up on the day to support us, including a lot of ArrowCreek residents. The weather was very pleasant right at the time of the run.

Hunsberger graciously gave us permission to use their parking lot where we set up the start of the run and other activities. We had a taco truck, a fuel station, raffles, and lots of messy color. Our runners made it around the loop for some great exercise and of course some great views. I heard several runners commenting on the views and, also, how beautiful and peaceful our neighborhood was.

Overall, the event raised nearly \$10,000 for computers at Pine. Along with money from some other smaller fundraisers we held, we approved the purchase of another computer cart with 30 computers. We want to thank ArrowCreek for allowing us to hold our event here and helping us to improve our school for our kids. If you are a parent at Pine next year, please get involved! It's fun and rewarding, and there are not nearly enough of us!

If you would like to donate for more computers and educational materials, you can send a check to Pine Middle School, 4800 Neil Rd, Reno, NV 89502, and add "Color Run" in the memo.





Why should each ArrowCreek Owner register for TownSq?

- This is the newest technologybased communications platform, implemented to keep you connected with ArrowCreek
- Check your account real time 24-7
- Instantly make payments to your account online
- Be notified instantly of architectural actions and compliance items related to your property
- Easily connect to the HOA to ask questions, report concerns, access information, etc.
- Immediate access to community notices, events, documents, minutes, financials, etc.

How to register.... it's really easy and really fast!

- 1. Go to www.townsa.ic
- 2. Click login at the top of the screen wait a few seconds for it to load.
- 3. Click on "Managed by Associa, Register Here" which is a green statement located below the green login button.
- 4. The Welcome screen will prompt you for your account number and zip code (89511). If you don't know your account number, just contact Associa Sierra North
- 5. It will prompt you to create a login and then you should be good to go.
- 6. Once registered you can modify your 'profile' for how you want to receive notices (or not) from the HOA.

Please note that "Internet Explorer" does not support TownSq (a different browser should be selected). And, for smart phones and tablets, be sure to download the google application at www.townsq.io.

Want help registering?

No problem, just call Associa Sierra North at 775.626.7333 or email Support@ townsq.io



The flowers in the winning collection are (L to R): 'Mallee' 11aW-YPP (2001), 'Amore Mio' 7W-WWP (2018), 'Oryx' 7Y-W (1969), 'Tristar' 11aW-W (1997), 'Cheerfulness' 4W-Y (1923).



Annow Creek DAFFODILS WIN NATIONAL AWARDS

Northern Nevada, Reno and Arrow-Creek were well represented at the American Daffodil Society National Convention held in Bloomington, MN, at the beginning of May. ArrowCreek residents Susan and Ron Duncan transported a cooler full of daffodils across the West in a 3.5 day car trip to attend the convention.

The convention included a photography division as well as the live horticultural exhibition and competition. Over 1600 stems of daffodils were at the show. There were several well-attended seminars, field trips and a judging training session. Attendees at the show who saw the daffodil article in the ArrowCreek View absolutely loved it!

All eight of Susan's photography entries won ribbons. Fourteen more ribbons were won by her daffodils that made it through the grueling trip. One of Susan's collections won the Dutch Trophy. The Dutch Trophy is so named because it was donated by the Dutch. The class calls for five different standard daffodils, each bred in a different decade (e.g. 1960 to 1969 is a decade). For more information about the American Daffodil Society (ADS), check daffodilusa.org or contact Susan Duncan at 775.852.7265. Susan is the only Northern Nevada member of the ADS so she also belongs to the Northern California Daffodil Society. The only other Nevadan currently a member lives in Las Vegas. If enough people are interested, Susan is in contact with the ADS Membership Committee and the Northern California Daffodil Society is willing to help us start the High Desert Daffodil Society.





WE APPRECIATE OUR ADVERTISERS! ADVERTISERS MAKE THIS MAGAZINE FREE FOR YOUR HOA. PLEASE SUPPORT THESE BUSINESSES, AND THE OTHERS THROUGHOUT THE MAGAZINE, THAT SUPPORT US!



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EYEHOOK GALLERY

Eyehook Gallery features Andrew D. Hess' photography. Pictures are purchased as displayed, or by special order, in various sizes, aspect ratios, and frames. Unframed prints and notecards are also available. 775.686.6875 eyehookllc.com



NATURAL PAWS

We are a fun, competitively priced (chain, feed store & online comparable), locally owned & owner operated natural pet food & supply store located in the Raley's Center at Galena Junction at the base of Mt Rose Highway. naturalpawsreno.com 775.853.3533 Natural Food for Rugged Paws! 18136 Wedge Parkway





WHERE IN THE WORLD IS ARROWCREEK VIEW?





ARROWCREEK NEW SUSAN DUNCAN

Susan Duncan at the American Daffodil Society 2019 National Convention in Minneapolis, Minnesota.

SEND US PHOTOS OF YOU AND YOUR VIEW! ACSERVICE@ASSOCIASN.COM

Teresa Reagle Alesund, Norway



Mary Federico Katz (right) & friend, Lisa, swinging high above the Teleférico in Quito, Ecuador above 13,000'

A BIG thank you to residents who traveled with their ArrowCreek View and snapped a shot of themselves with the magazine on vacation! Exactly what we are looking for! We love to view your pictures and hear your stories. Please forward, to our Community Manager, any photos of where you've been in the world with a caption explaining the location. We're looking for unique, fun photos from your trips. We need full-size high resolution photos or we cannot include them in the magazine.

Reno's Diamond Broker



Diamond Vault is a jewelry broker, not a retail store, with a large selection of bridal collections, diamonds, gems and stunning jewelry all at wholesale pricing. If one of their in-stock, 600 bridal rings is not what you are looking for, Diamond Vault will source the quality, clarity and size of diamond or gem, and make or source any ring, based on your desire and budget. You don't need to travel to the diamond districts in order to cut out the middle man and buy from a broker. Reno's Diamond Vault buy's, sells and trades diamonds and jewelry.



Diamond Vault Stop paying retail!



ARROWCREEK HOMEOWNERS ASSOCIATION

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