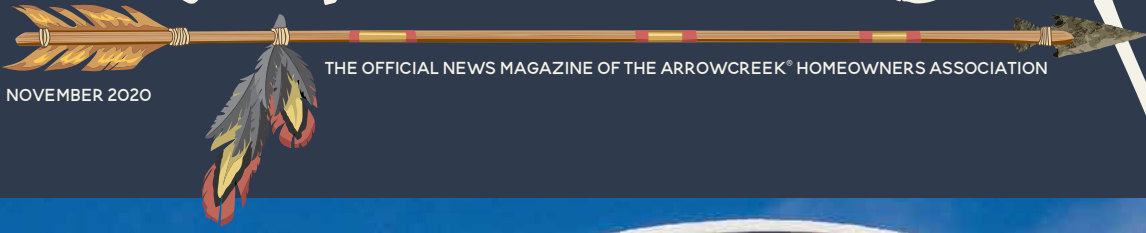


ARROWCREEK VIEW®

THE OFFICIAL NEWS MAGAZINE OF THE ARROWCREEK® HOMEOWNERS ASSOCIATION

NOVEMBER 2020

VOLUME 15, ISSUE 6





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ARROWCREEK VIEW MAGAZINE

The *ArrowCreek View* is the official Magazine of the ArrowCreek ACHOA. It contains important information for all residents. Additional hard copies of the magazine are available at the Residents' Center and the magazine is posted on the www.ArrowCreek.com website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek ACHOA.

ON THE COVER

Photo by Morgan White

FEATURES



THOMAS CREEK TRAIL UPGRADE

The Thomas Creek Trail, so close to the ArrowCreek community, underwent welcomed upgrades and access improvements this summer.



PICKLEBALL ACTIVE & SAFE

As neighbors around the world tried to find ways to safely stay active and remain in touch with friends in the middle of a pandemic, a group of eight Reno men decided to play pickleball.



PAINTED ROCKS WITHIN ARROWCREEK

When ArrowCreek resident Paula Macenski's grandchildren visited for the summer, they began a campaign to help the community work through the COVID-19 seclusion.



ROCK BALANCING ON NAMBE DRIVE

For several years - at least since 2013, the residents on Nambe Drive pass the ACHOA open space land at the top of the street where four huge boulders seem to have a life of their own.

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MISSION The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong. **VISION** ArrowCreek offers a premier lifestyle with a robust variety of amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community - making us simply the best community in Northern Nevada to live, work and play.



ArrowCreek View is the official publication of the ArrowCreek ACHOA published by CCMedia.

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ACHOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees:

ACservice@associasn.com

Use TownSQ (www.townsq.io) to ask questions or make comments concerning the *ArrowCreek View*, check your account real time, view secured ACHOA documents, and see announcements!

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Jeanne Tarantino, CMCA, AMS, PCAM
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Yvonne Bates, Secretary
Gary Jacobson, Treasurer
Kurt Bickel, Director
John Krisch, Director
Morgan White, Director

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Joyce Seelen, Board Member
Ron Duncan
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Jess Traver
Don Unruh

The ArrowCreek ACHOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the magazine are the responsibility of the residents submitting them.

The editors reserve the right to edit submitted material for clarity and length.



BOARD OF DIRECTORS' NOTE

After 9 months of social distancing and 2 months of fighting smoke, the ArrowCreek Homeowners' Association heads into the winter with optimism. Financially, the recession does not seem to be negatively affecting the ACHOA, which is in good shape. The operating costs have been constant, giving us a cushion heading into 2021. However, the last 5 years of roads and bridges have taken a toll on the Reserve Fund account, which has dwindled from a projected \$10M to \$4.2M by the end of 2020. As a result, the Reserve Committee recommended a \$20 per month increase in homeowner assessments to rebuild the deficit and strengthen the Reserve Fund against future expenses.

A detailed and informative Town Hall was held in September to discuss with residents ArrowCreek's financial picture, including Operating, Capital and Reserve accounts. Audience comments and questions were considered by the Reserve and Budget committees, and final reports from the committee were sent to be considered at the Board's November 10 meeting. All Committee, Board and Town Hall meetings continue to be done remotely on Zoom.

During the summer, the Board approved an updated five-year Strategic Plan which outlines a specific and hopeful plan for ArrowCreek. The complete plan is attached to the community website, www.arrowcreek.com. It is the result of a lot of work and is an interesting read.

The ArrowCreek staff, headed by General Manager Scott Peterlin, continued to juggle schedules to stay ahead of the COVID virus. The staff continues to clean and disinfect the Residents' Center twice daily, and in September were able to safely add an additional hour to resident access to the all purpose exercise room. That room can now be accessed at 5:30am. The pickleball and

basketball courts have been resurfaced, and residents have been playing on them since late summer.

The Fire Fuels and ADRC committees joined forces to provide additional information and guidance to residents hoping to create or renovate their landscapes. The Guidelines of the ADRC, which are set out in full on the website www.ArrowCreek.com, encourage residents to weave native landscaping into individual home sites. However, to help encourage residents to responsibly limit risk of fire through the plants that they chose, thereby helping to create defensible space around their homes, the Fire Fuels Committee is working toward providing residents with a pamphlet that encourages "Choosing the Right Plants for Northern Nevada's High Fire Hazard Area." November

ArrowCreek's Board of Directors consists of 7 residents, each of whom serves 2 years. Each year, either three or four new members of the Board are elected. This year four board members will be elected. All qualified applicants that returned valid Board applications to Associa by October 23, 2020, will run for the four open positions. Ballots and filed applications by all qualified residents have been sent to all homeowners at the end of October. If for any reason you have not received a ballot, or if you misplaced it, a replacement ballot can be obtained from Associa. More information on voting has been provided by Associa and is currently on the website. Ballots will be counted and four directors elected at the ArrowCreek Annual Meeting on December 8.

Virtually all organized social activities in ArrowCreek have been cancelled since March, and it looks like the December Holiday party will follow suit. Nonetheless, the Board sends to everyone best holiday wishes and a hope 2021 will allow us to get back together to celebrate our community.

ASSOCIATION BOARD OF DIRECTORS ELECTION THIS FALL

The Association has been looking for community leaders to run for the Board of Directors. Applications were forwarded to the community and several community members completed the Board applications and they were filed by October 23, 2020.

Please remember, as per NRS 116.31034, each community volunteer leader who runs as a candidate for a member of the executive board must (a) Make a good faith effort to disclose any financial, business, professional or personal relationship or interest that would result or would appear to a reasonable person to result in a potential conflict of interest for the candidate if the candidate were to be elected to serve as a member of the executive board; and (b) Disclose whether the candidate is a member

in good standing. ("good standing" means the candidate has no unpaid and past due assessments or construction penalties that are required to be paid to the association). In addition, all elected board members will be required to sign the ACHOA Conflict of Interest Statement (the Conflict of Interest Policy as posted on TownSq under documents.)

A Meet the Candidates night has been scheduled for Thursday November 12, 2020 from 6 -7:30pm. This will be a ZOOM meeting and all community members are invited to attend to ask questions of the following applicants.

The 2021 Board candidates listed in the order that their applications were received are: Joyce Seelen, Mark Aston, Kurt Bickel, John Krisch, Stephen Buntin, Gary Jacobson, Kathleen Dowell, and Rick Hsu.

The Association Board consists of seven (7) directors that are voted into office by the community lot owners. All Board volunteers serving an elected term, work collectively for the benefit of the community as a whole. The three remaining Board members are: Morgan White, Yvonne Bates, and James Keller. The ballots will be counted, and the election results announced at the Annual Members Meeting on December 8, 2020. Results and officers will be announced in the January/February edition of the ArrowCreek View.

Board of Director Ballots were mailed out to each Lot Owner on or about October 30th, 2020. Please complete your ballot and mail back your ballot in the required return envelopes in time for the ballot counting. It is important that all Owners take part in the election process.

Continued on page 6

Due to COVID-19 and electronic meetings, **ALL ballots must be mailed in the pre-printed envelopes to:** Inspector of Elections – ArrowCreek HOA, Robert McClintock, CPA, P.O. Box 6179, 305 West Lake Blvd, 2nd Floor, Tahoe City, CA 96145. The ballot counting will be completed at the CPA's office via Zoom, not at the Residents' Center. All ballots must be sealed in the proper envelopes and **RECEIVED** by the CPA before the deadline of Monday, December 7, 2020, at 5pm.

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ARROWCREEK STRATEGIC PLAN

ACHOA community members should have received communications and copies of the 2021 to 2025 Strategic Plan approved by the Board of Directors. The Board has set some aggressive focus areas for the next five years for the Association. A brief summary is provided below.

ArrowCreek Homeowners Association, Inc.'s Mission Statement: The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong.

ArrowCreek Homeowners Association, Inc.'s Vision Statement: ArrowCreek offers a premier lifestyle with a robust variety of

amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community – making us simply the best community in Northern Nevada to live, work and play.

Strategic Focus Areas 2021 TO 2026:

1. Maintain and Improve, as Necessary, the Existing AP Tech Road, Fire Roads, and Walkway Maintenance, Repair, and Replacement Program and Replacement of Other Assets Owned by the Association to maintain and grow property values.
2. Continue to Strengthen the Brand and Reputation of the Community both Inside and Outside the Front Gates.
3. Continue to Strengthen the Team Environment for Board Members, Association Employees, Committee Members, and Community Manager to Build a More Unified Team to Successfully Set Goals, Achieve Goals,

Manage and Service the Association's Current and Future Needs.

4. Continue to Strengthen the Wildfire Prevention Plans to first and foremost safeguard ArrowCreek residents, protect property values, and be a Model for Other Northern Nevada Communities and to protect property values.
5. Continue to Improve the Infrastructure and Landscape of the Community Common Areas to Improve the Aesthetic Appeal of the Community and to protect property values.
6. Continue to Strengthen the Team's Efforts in Providing and Maintaining Manageable and Enforceable Community Standards to Maintain the Appeal of the Community and protect property values.
7. Continue to Enhance and Improve Upon the Amenities Throughout the Community Which Include Residents' Center, Trail Networks, Walkways, and Park Areas to improve property values.



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HAVE A QUESTION FOR JEANNE TARANTINO?

Do you have a question about the ACHOA, the Board, or the Management Company? If so, odds are your neighbors are wondering, too! Send questions to: ACservice@associasn.com. Top questions will be published in the *ArrowCreek View*.

Thanks for staying informed!

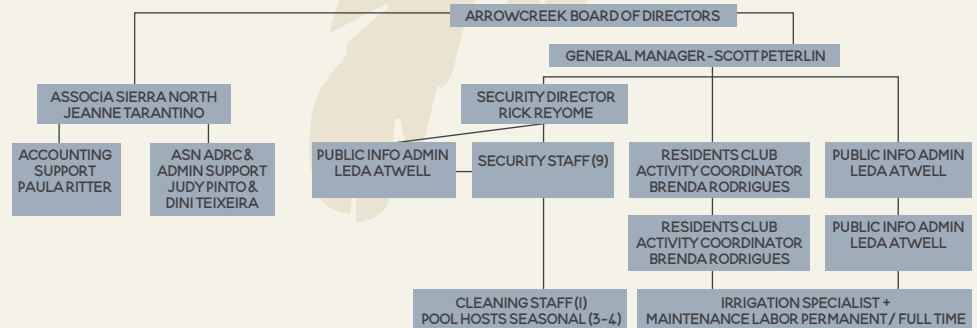
ASK THE MANAGER

WHAT IS THE RELATIONSHIP BETWEEN THE COMMUNITY MANAGER / ASSOCIA, GENERAL MANAGER & STAFF, THE BOARD AND COMMITTEES? WHO DOES WHAT? WHAT ARE THE ROLES?

Running the ArrowCreek community is a complex task and many people play a part. I often get asked about the roles everyone undertakes to keep it all flowing.

THE BOARD: Owner volunteers that are elected by the Lot Owners. The Board makes the decisions for the ACHOA that set the direction and tone for the Association. Decisions are made at board meetings as disclosed on board meeting agendas sent in advance to all Lot Owners. The Board takes great care to make decisions that are for the greater benefit of the community as a whole. The Board has the ultimate responsibility to make decisions based upon facts provided by the Community Manager (“CAM”), General Manager (“GM”) and ACHOA advisory committees. The Board in addition, follows the ACHOA governing documents (CCRs, Bylaws and Articles of Incorporation) and Nevada law. Lastly, the Board relies upon many independent professional experts for advice in directing the operations of the ACHOA.

COMMUNITY MANAGER: The CAM works at the direction of the ACHOA Board and side by side with the ACHOA GM and Director of Security. The CAM is licensed by the State of Nevada to manage Common Interest Communities and guides the board in proper management protocols, adherence to the governing documents and Board policies, and Nevada law. The CAM and contracted management company handle all the administrative tasks for the ACHOA including accounting (collects



assessments, pays the bills and prepares monthly financial reports), coordination of board and member meetings, elections, budget procedures, insurance coordination, rule enforcement, ADRC coordination, owner communications, keeps records and files, annual state filings and several other detailed tasks related to keeping the incorporated business of the ACHOA flowing. The CAM also helps to support the many committees that ArrowCreek has created. The CAM acts as the “hub of the wheel” to help resolve concerns and/or move communications and information where it needs to go and maintains historical records.

GENERAL MANAGER: The GM is boots on the ground. The GM is in charge of managing the entire ACHOA facility which includes following up with residents on maintenance and safety concerns. The GM oversees the ArrowCreek staff (security, residents’ center, and maintenance). The GM is in charge of creating and overseeing the maintenance and staffing budgets for the ACHOA. The GM operates like a city manager. He works at the direction of the Board but is in charge of making all the daily routine decisions and larger project decisions per the approved budgets. The GM acts as the maintenance expert to guide the Board in their decisions in providing

the high-quality services demanded by the community.

The CAM, GM, and Board work as a team; each with a separate role that creates the whole piece. Below is the Organizational Chart of how it all fits together.

COMMITTEES: ArrowCreek is lucky to have several committees working on various projects at the direction of the Board. They each have Charters that outline their roles. Other than the Architectural Design Review Committee (ADRC) that operates independently per the CCRs, committees do not make decisions but take on tasks to investigate and then provide the Board with their research and recommendations. Committee Chairs are the main point of contact and they work in conjunction with the CAM, GM, and Security Director, and each with a board liaison. Committee meetings are open to anyone who wants to attend. Meeting information is posted on the ArrowCreek.com website.

The dynamic of the Board, General Manager, Community Manager, ArrowCreek staff and committee volunteers is a synergistic relationship that is constantly working for the greater good of the ArrowCreek community.

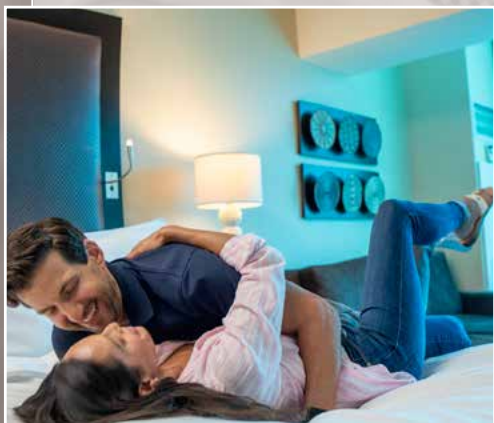
Jeanne Tarantino, Community Manager

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GOVERNING COMMITTEES



2020 PROPOSED DRAFT ASSESSMENTS COMPARISON

Assessment Per Month 1,083	2021 Budget Reserve Change Proposed	2020 Approved budget	2019 Approved Budget
Operating Budget 64% of Monthly Assessment	\$161.00 per month	\$161.00 per month	\$156.00 per month
Reserve Budget 34% of Monthly Assessment	\$110.00 per month pending approval	\$90.00 per month	\$90.00 per month
Capital Projects Fund 2% of Monthly Assessments	\$5.00 per month	\$5.00 per month	\$5.00 per month
Basic Assessment	\$276.00 per month	\$256.00 per month	\$251.00
Sub-gate Assessment	\$5.00 per month	\$5.00 per month	\$5.00 per month
Sub Gate Members	\$281.00 per month	\$261.00 per month	\$256.00 per month
Snippets Certain Lots Additional	\$37.00 per month	\$32.00 per month	\$32.00 per month

MONTHLY ASSESSMENT PROPOSED AT BOARD MEETING NOVEMBER 10, 2020

The Reserve Committee and the Budget & Finance Committee have been working over the past four months to develop the 2021 Reserve Assessments, Operating Assessments, and Capital Assessments for the 2021. The Committees have consistently reviewed all general ledger expenses or costs to determine the future assessments. The NRS 116 Five Year Required Independent Browning Reserve Study was completed and reviewed by the Reserve Committee and Board of Directors.

A September 15, 2020 Zoom Workshop was provided to the community concerning all of the expenses for the 2021 Budget. A subsequent Reserve and Budget Committee Joint Meeting was conducted on September 23, 2020 to finalize and respond to issues raised at the workshop. The Reserve Committee and the Budget & Finance Committee are recommending that the Board approve the following assessments. A separate communication will be forwarded to community members for the Annual Meeting on December 8, 2020 Annual Meeting.

ARROWCREEK RESERVE FUND PURPOSE FOR COMMUNITY ASSETS

The independent consultant five-year Browning Reserve Study was conducted this spring and early summer for the community. The study estimates the remaining useful life and the replacement cost of the Association-owned property and assets. Browning takes input from consultants, management, contractors, and historical costs. The Association continues to fund major repairs and

replacements over the estimated useful life of Association-owned property based on the study's estimates of current replacement cost and considering the accumulated capital in the Reserve Fund. After considerable discussion of all this data, the Reserve Fund Committee recommended an increase of \$20.00 per month for the next five years.

Actual Reserve Fund expenditures historically tend to be higher than professionally estimated amounts because unforeseeable events happen. The variations have sometimes been substantial. Therefore, amounts accumulated in the replacement Reserve Fund have sometimes been inadequate to meet actual needs. When additional funds are needed, the Homeowners Association, per Nevada Revised Statutes section 116 has the right, subject to appropriate Board or member approval, to increase regular assessments or levy special assessments. The ACHOA may also delay major repairs and replacements until funds are available.

If potential home buyers were looking at an ArrowCreek house today that had not been updated in the past 20 years, it would look dated and they would want the seller to reflect that in a lower price. If the house had tatty landscaping, worn carpets and broken cabinets, reasonable people would think "how could anyone expect to get 'the going rate' for this run-down home?"

That is what ArrowCreek has to avoid... getting run-down. Current and future Boards of Directors must update, replace, and modernize the ArrowCreek assets. Therefore, in the future when the community updates and replaces community playgrounds, the community might want to spend \$100K to build something



unique, something iconic, because we are a premium community. When our community buys benches, signs, or outdoor equipment it should be high quality items because the ArrowCreek subdivision is a class operation. Most community members bought homes here specifically because ArrowCreek was "a cut above" the Reno average. Therefore, the current and future Board of Directors should be good stewards who keep this community "a cut above", not just for the good of future owners but for the safety of current owners' investments here.

As many community members have noted over the years, the only significant Capital Expenditure the ACHOA has ever made is putting up the maintenance building and that satisfied a critical need that the developer did not fulfill. Almost every other capital expenditure has been "penny ante" purchasing that would not make a dent in the multi-million-dollar Reserve budget. The community will be facing some Capital allocation decisions concerning the potential expansion of our undersized Residents' Center that services our 1,083 lot owners. The Capital Fund will be in play for the next five years to support the current 2021-2026 Strategic Plan for the community.

Looking at the financial concept of a Reserve Fund and a Capital Fund and how it will be applied to the benefit of the community ... we just learned that the Federal Reserve thinks that tough economic conditions will persist for the next three years and that the Fed

doesn't intend to let income investors get a yield much above zero in that time, maybe longer. People who have responsibility for a future-need pool of money ... retirement fund managers, insurance company execs, and ACHOA Reserve Fund fiduciaries ... all know that when the yield on their investments falls, they have to put up more capital to meet the future-need targets! This year's Reserve Fund increase along with the Capital Fund accumulating surplus for future projects also addresses this issue.

The ACHOA Reserve Fund and Budget & Finance Committees have very amply demonstrated in their excellent Budget presentation on September 15, 2020 that ArrowCreek dues increases have been VERY modest over the years, averaging 2% the past decade. That is not profligacy by a long shot. It demonstrates prudent fiscal management for the community.

In conclusion... We all have a choice where to live in this great country of freedom. We suspect most ArrowCreek residents do not have the means to buy and maintain a \$35M condo in New York City, a \$50M home in Malibu or maybe even a \$10M house in Palo Alto. Most of us here are not on the Forbes Richest Americans list. But the finances of most ArrowCreek owners are right sized to live in a premium Reno community of \$0.8M to \$3M houses as long as no "Great Recession" breaks out.

Continued on page 12



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Each individual has to be realistic about what she or he can afford. Everybody has asset limits and an expected income stream to fund their life choices. No one should buy a house in a community that is more expensive than they can afford. No one should expect all other residents in an above-average community to let it stagnate because they went out on a financial limb to enter that community.

The median home price in Reno is currently near a record high of \$450K. The median ArrowCreek price is two to three times the Reno number. The bare truth is that no one should move to ArrowCreek whose resources are not multiples of the Reno median income and asset numbers. If they do buy here without adequate resources, they should realize they have taken on a risky proposition.

ARROWCREEK COMMUNITY ACHOA/ TCAC COOPERATION

The ArrowCreek subdivision has two dynamic operating entities that economically strive to cooperate with each other to generate joint benefits that enhance this positive, dynamic community. The commitment of The Club At ArrowCreek “TCAC” to become a premier family membership golf resort and the commitment by the ArrowCreek Home-owners Association, Inc.’s “ACHOA” governing board to maintain, enhance and improve upon community amenities will drive this subdivision forward for many years to come. This cooperation will continue to keep ArrowCreek the “Premier Golf Course Gated Community” in Northern Nevada.

Over the years the resident owners The Club At ArrowCreek have demonstrated their passion for this subdivision. They have demonstrated a commitment to the community through investments in The Club At ArrowCreek and the shared services provide to the ACHOA. This symbiotic relationship enhances the value of our mature community. The ACHOA has benefited through this relationship by lowering costs for provided services within the community.

Services provided to the ACHOA by The Club At ArrowCreek include:

- » TCAC provides the use of the drainage area called the “pit” (10.2 Acres) for ACHOA maintenance without cost to the ACHOA.
- » At no cost to the ACHOA, TCAC spends \$1,200,000 annually to maintain a green belt/fire break throughout the community.
- » 2020 update of the golf course/fire break irrigation system- \$2,000,000 (Two Million Dollars, completion Nov. 2020).
- » The renovation and capital improvements at The Club At ArrowCreek continue to increase property values, lot and home sales and the buildout of the community.

- » TCAC Provided a driveway easement for access to ACHOA maintenance building and storage area for years without cost; This was legalized in 2017.
- » TCAC provides access to the aboveground fuel tank for the purchase of fuel at its cost for all ACHOA vehicles and facility team’s equipment saving ACHOA money.
- » TCAC provides repeated access to meeting rooms and large dining area for large Board and Homeowner Town Hall meetings without cost.
- » TCAC provides food service for ACHOA social events including year-end Christmas Parties at discount prices saving money for the ACHOA.
- » TCAC agreed to bind successor golf course owners in the newly approved and re-revised ArrowCreek Declaration of Covenants, Conditions, and Restrictions (“CC&Rs”).
- » TCAC allows Association Lot Owners access to golf course land, to reduce fire fuels with no costs or obligations to the lot owners.
- » TCAC agrees to pay increased equivalent lot monthly assessments as per the approved and revised governing documents. Agreeing to pay for 50% of the \$300,000 2017 Fuel Reduction Grant to reduce wildfire plantings in its 524 acres: and
- » TCAC continues to maintain the best single ACHOA fire break through its vibrant 36-hole golf courses that run throughout our Community.

The ACHOA provides snow plowing for The Club At ArrowCreek clubhouse driveway in exchange for allowing ACHOA to store snow removal equipment on The Club At ArrowCreek property. The ACHOA works with The Club At ArrowCreek to expedite entry into the community for Golf Tournaments.

The ACHOA provides full access for all golf course equipment to golf course entry points using ACHOA roads, walkways, and paths. This cooperative attitude of the two operating entities within the Subdivision allows this community to operate seamlessly. This is an important hidden attribute for ArrowCreek. Like a lot of residents, we were drawn here by the exceptional beauty of the Western United States and the Reno Valley. We came for the views, golf, and security, but we stayed for the friendships and the growing dynamic community behind our gates.

The Club At ArrowCreek under previous names survived two bankruptcies prior to current forward-thinking management that wants to enhance the experience of a family-oriented golf and social club resort. The future changes at The Club At ArrowCreek

Continued on page 14





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are welcomed along with the changes and improvements within the community by the Association. All these activities will improve our property values and enhance our Community. Keep watching!!

GOVERNANCE TRANSPARENCY

The volunteer Board of Directors of ArrowCreek and its volunteer advisory committees have followed Nevada statutes by being fully transparent. Transparency, in a business context in governing the Association, is honesty and openness of the volunteers working for the betterment of the community. Transparency and accountability are generally considered the two main pillars of good ACHOA governance.

Future committee volunteers and volunteer Board members are expected to continue the tradition of transparency followed by past and current Boards and Committee members. A lot of the work of the ACHOA Board gets completed through activities conducted by the eleven Advisory Committees. The meetings of all of the Committees except the ADRC, which involves confidential homeowner information, are open to all lot owners. Meetings and Committee meeting dates are published on ArrowCreek.com, TownSq.io, and in the ArrowCreek View. In addition, Board Minutes, Committee Minutes, Association Financials, and other important community policies and protocols are also posted on TownSq.io for review by community members through access granted on the Association website.

The ArrowCreek Board of Directors does conduct its business at open meetings and ZOOM meetings every two months as per NRS 116.31083. The Board agendas are published and e-mailed to residents at least 10 days before the meetings. In order for the Board to take any action at the meeting, the proposed motion must be labeled an "action item," giving all homeowners notice of possible Board action. If the Board acts at that open meeting, notice of that action is then published in the Board Minutes and are posted on TownSq. In addition to open meetings, the Board publishes its actions through e-mail blasts, gate signs, Town Hall meetings and the ArrowCreek View news magazine. Nothing is done in "secret." Board meeting audio is also provided to community members requesting this information.

The ArrowCreek Board does not meet apart from noticed meetings. This prohibition is strictly followed in ArrowCreek that, when more than 3 members of the Board (4 members of the Board is a Quorum) attend a neighborhood function, they sit apart and are careful not to discuss Board activity. Occasionally, emergencies arise between meetings, and the Board votes by

e-mail to address the emergency. Then, at the next meeting, the vote is formalized in the open, public meeting.

Several years ago, the Board created a Liaison position to encourage communication between The Club At ArrowCreek and the ACHOA concerning issues facing the subdivision. All communication between The Club At ArrowCreek and the Board Liaison are discussed in open Board meetings. When any specific ideas were considered, those ideas were addressed in open Board meetings for months before being voted on again, in open Board meetings, such as the joint fuel reduction grant with Washoe County, The Club At ArrowCreek and the Association.

Transparency includes requiring the General Manager and Community Manager to attend all Board meetings and well as some advisory committee meetings. In addition, transparency and accountability includes the chairperson of the advisory committees to provide reports to the Board or make reports at Board meetings to keep the Board informed about current activities. The ArrowCreek Homeowners Association governance practices are open and transparent.



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Safety Committee

AT ARROWCREEK

WHAT DOES THE SAFETY COMMITTEE DO FOR THE ARROWCREEK COMMUNITY?

The Safety Committee works with the ACHOA Security and the General Manager to research concerns they observe that have been brought to their attention by other residents and/or by the Board and makes recommendations to keep the community safe. At the request of the ACHOA Board, the Committee studies means for improving emergency/safety communications and education within the ArrowCreek community. The committee coordinates with the Budget and Finance and Reserve Committees on safety-related expenditures to be made in future years. The Committee works with the ACHOA General Manager Scott Peterlin, and the Security Director Rick Reyome and the Community Manager Jeanne Tarantino on various safety concerns affecting the ACHOA.

WHAT SPECIFIC AREAS DOES THE SAFETY COMMITTEE ASSIST WITH?

- » Traffic Safety Issue
- » Radar Camera placement
- » Community Access Issues, including Quick Pass Recommendations
- » School Bus Stop Safety
- » Review of Criminal Activity in the community
- » Prevention strategies and community education when patterns are identified
- » Wildlife issues
- » Pet regulations and pet safety
- » Regular review of the ArrowCreek Residents' Emergency/Disaster Guide
- » Coordination with Fuels Management Committee as requested
- » Reports regularly to the ACHOA Board

WHAT HAS THE SAFETY COMMITTEE ACCOMPLISHED IN THE PAST?

- » Responded to complaints about speeding vehicles in their areas, eventually installing video camera-equipped radar speed detectors. These are unique devices that were custom-made for ArrowCreek.
- » Evaluated school bus safety questions when the Washoe School District agreed to resident requests for buses to go up and down the steep grades of Winding Ridge and High Vista roads so children could be picked up and dropped off closer to their homes and not just on ArrowCreek Parkway.
- » Evaluated traffic management procedures, including deciding whether traffic counters would be used at intersections for determining adherence to stop signs.
- » Reviewed crime statistics in and around ArrowCreek (there is little crime in ArrowCreek except for some teenagers' misbehavior or domestic disputes). The manned 24-hour gatehouse prevents a lot of burglary that occurs in surrounding ungated and unmanned-gate communities. Interestingly, the sophisticated camera system at the gatehouse is sometimes used by the Washoe County sheriff to help identify theft rings operating in southern Washoe County by identifying pickup truck license plates.

WHO IS ON THE SAFETY COMMITTEE NOW?

Morgan White, Chairperson,
ACHOA Board Member

Brent Zicarelli,
former law enforcement officer

Jim Gaebe, former law enforcement officer

Stephen Turner, former Board Member,
and law enforcement officer

Gary Jacobson,
current ACHOA Board Member

HOW IS THE SAFETY COMMITTEE CONSTITUTED?

The Safety Committee consists of a minimum of three members and a maximum of six members. The ACHOA General Manager and Security Director are ex officio members without voting privileges. Three committee members constitute a quorum for making recommendations to the Board. If a member fails to attend 75% of meetings, it would be grounds for removal. The committee elects a Chairperson. Morgan White is current chairperson.

HOW CAN A RESIDENT ATTEND THE SAFETY COMMITTEE'S MEETINGS?

Participation is allowed by residents who are not Committee members. Residents wishing to attend a meeting can get the date, time, and location by contacting the Community Manager, Jeanne Tarantino (775-334-7403). Meeting date information is also posted on the www.ArrowCreek.com website.

HOW CAN A RESIDENT JOIN THE SAFETY COMMITTEE?

Residents interested in joining the Safety Committee (or any other committee) can find an Committee Interest form on www/TownSq.io and on the ACHOA website (www.ArrowCreek.com). Click on "Committee" and then "Interest Form" to obtain the form.





MONEY MATTERS

WHY DO I STILL HAVE TO PAY MY ASSESSMENTS?

The pool is closed! The exercise room is closed! I can't play cards in the game room! So, why do I still need to pay my assessments? What am I getting for my monthly fees?

For sure, everyone is frustrated right now. The coronavirus has taken over our world. Grocery bills have ballooned. Entertainment expenses have (sadly) decreased. Most of us feel the frustrations of diminished job opportunities, reduced activities to engage in, and not being able to go out for dinner and drinks with friends. As we watch the numbers of cases and deaths rise, apprehension over the disease itself is a daily struggle.

On top of all that, weekly and monthly bills STILL NEED TO BE PAID! Even though COVID-19 has tossed all of us into a new normal, the electric bill still comes on time each month along with bills for gas, water, sewage, credit card expenditures, the backyard exterminator, and the list goes on. Your ACHOA is no different. Bills come due and must be paid.

Yes, amenities in numerous communities are closed because of the coronavirus outbreak. But the portion of your assessment each month that goes to pool, spa, and exercise room operation is a mere fraction of what your assessment is used for. Individual households continue to owe each month for utilities and assorted expenses. Likewise, your association must continue to pay for electricity, gas, water, landscaping, management company costs, and in many cases security, gates, and street maintenance. These are just some of the fixed costs that occur regardless of any unforeseen situation.

In fact, your association may have additional costs now, as a result of COVID-19, such as sanitization, extra cleaning in offices, or legal needs. If you are one of the lucky associations that has opened the community pool, it is most likely that there are now extra costs to keep the pool area sanitized, with strict state protocols in place.

There are valid reasons why you must continue to pay your assessments. During these difficult economic times it may feel like you need to hold onto every dollar you can, but, legally speaking, no one gets a hiatus. Every homeowner who buys in a common interest community signs a legally binding contract to pay the monthly assessments.

If you are struggling financially, contact your Board of Directors or association manager. Communicate your fears and ask if there is any way you can temporarily reduce your payments until your financial situation improves, knowing you will have to make up the shortfall in the future. We are all in this together. Your board members and manager are there to listen and help when they can.

So, the answer is yes, you still need to pay your monthly assessments. They are absolutely vital to the overall health and continuing operation of your ACHOA. Please pay in full, or a mutually agreed upon amount for temporary relief, and be assured that your dollars are well spent.

Submitted for your use by Nevada Chapter Community Associations Institute magazine staff, Community Interests

Authentic Nevada Apparel and Gifts

Happy Holidays

Riverwalk District
135 North Sierra Suite C.
75-682-3800

South Creek Center
55 Foothill Rd #2
775 -376-1115

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HomeMeansNevada.com



DRINKS LIKE WHISKY, SMOOTH AS VODKA

Warm up this winter with a local favorite. Source One Vodka Rested in Oak Sherry Casks is a single-estate spirit made with grains grown on our own ranch in the Carson Valley, just east of Lake Tahoe.

Try it in an Old Fashioned!

DISCOVER BENTLY HERITAGE ESTATE SPIRITS AT THESE RENO LOCATIONS:

RESTAURANTS AND BARS

Beaujolais Bistro, 753 Riverside Dr
The Emerson Cocktail Lounge, 955 S. Virginia St
Café Whitney, 255 N. Virginia St
Rum Sugar Lime, 1039 S. Virginia St

FINE SPIRITS AND GROCERY STORES

Raley's, 18144 Wedge Pkwy
Ben's Fine Wine & Spirits, 10870 S. Virginia St
Whole Foods Market, 6139 S. Virginia St
Craft Wine & Beer, 22 Martin St



SECURITY & SAFETY

WHAT HAS HAPPENED SINCE OUR LAST ISSUE?

I am very pleased to report there have been no major incidents inside ArrowCreek since our last issue. After a phone conference with Captain Gill from the WCSO, we are aware there have been many crimes in the areas surrounding ArrowCreek. Security is working diligently to keep any crime out of ArrowCreek.

Security also wants to remind everyone it only takes a few seconds for an accident to occur.

Director of Security,

Rich Reyome

TYPE OF VIOLATION	VIOLATIONS '19 NUMBERS	VIOLATIONS '20 NUMBERS
SPEED LIMIT	38	135
STOP SIGN — DID NOT STOP	97	84
STOP SIGN — SCHOOL BUS	7	1
RECKLESS DRIVING	2	4
GUEST SPEED LIMIT 1ST NOTICE	27	63
GUEST SPEED LIMIT 2ND NOTICE	1	4
GUEST STOP SIGN — DID NOT STOP	6	7
MAINTENANCE OF LOTS	33	11
STORAGE OF ITEMS IN PUBLIC VIEW	18	11
STORAGE OF VEHICLE IN DRIVEWAY	6	3
TRASH CONTAINER IN PUBLIC VIEW	82	82
VEHICLE PARKED IN STREET	N/A	14
RESIDENT USE OF GUEST PARKING	N/A	7
RV / BOAT / TRAILER PARKING	N/A	18
PET BARKING	4	3
PET LOOSE / UNLEASHED / PET WASTE	15	3

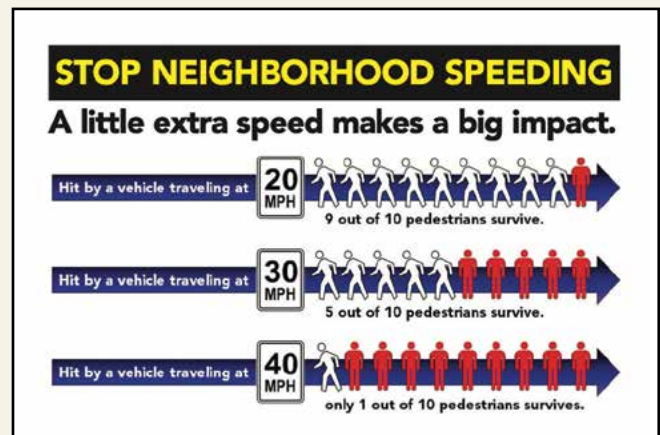


CROSSWALKS IN ARROWCREEK

Security would like to remind everyone when you approach a cross walk, and there is a pedestrian, you must stop. **This is the law.** These are Our Children & Residents.

Everyday Security sees vehicles approaching cross walks and completely ignoring pedestrians waiting to cross. If you see a pedestrian at the cross walk, Please Stop and let them cross.

There are many cross walks inside ArrowCreek. Let's all please observe them, watch for pedestrians and drive responsibly.



RADAR CAMERAS & STOP SIGN CHECKS

Security would like to thank the Residents for their cooperation in continuing to lower the overall speed and reduce stop sign runs throughout the community. Security continues to remind visitors that the speed limit is 25 mph, which seems to be helping reduce speeding violations amongst guests. You may have noticed Security parked at Stop Signs throughout our community several times a day. We have seen a dramatic decrease in Stop Sign

Continued on page 20



Thomas Creek

TRAIL UPGRADE PROJECT BY J. LOWDEN

Sunny, smoke-free skies continue to beckon us outside to enjoy the fall weather and emerging fall color that surrounds us. Whether a gentle stroll through the neighborhood, guided by the ACHOA's new trail map, or choosing a more ambitious hike to summit Mt. Rose; many opportunities exist to escape our sheltered cocoons and safely reconnect with nature and each other before winter arrives.

The Thomas Creek Trail, so close to the ArrowCreek community, underwent welcomed upgrades and access improvements this summer. This Lower Thomas Creek Trail Upgrade Project was managed by Washoe County Parks and Open Spaces and is located east of the ArrowCreek's Legend golf course 15th hole. The project reconnected the trail with the installation of a 16' long, 5' wide timber bridge over the normal channel of Thomas Creek onto public open space owned by Washoe County. In addition, about 420' of single-track soft surface trail was constructed to complete the trail from the new bridge to the Zolezzi Lane emergency road that connects the Granite Pointe One neighborhood to Welcome Way. Maintenance work was also completed

on the existing trail heading northeast from ArrowCreek Parkway just outside the guardhouse to the new trail bridge. The project received all the required approvals and permits and started work in July when the creek water flow was low. The work was completed by July 31 and was 100% funded with Washoe County Question 1 Bond Funds approved by voters in 2002. Washoe County staff have kept interested ArrowCreek residents and staff apprised of the project throughout planning and construction.

Thomas Creek Trail is was a critical connecting trail for the Southwest Reno and Washoe County residents. A total of 21.3 miles, it runs from the juncture at Welcome Way on the east to the Tahoe Rim Trail on the west near Mt. Rose summit. The segment of this trail higher on Mt. Rose is known as the Rim-to-Reno (RTR) trail. The Tahoe Rim Trail is a landmark long-distance hiking trail that forms a loop around the Lake Tahoe Basin in the Sierra Nevada and Carson ranges of California and Nevada.

For more information, contact Washoe County Parks and Open Spaces at jlowden@washoecounty.us.



SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email her at acsecured@outlook.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions, our contact information is:

Gatehouse telephone 775.850.4450
Gatehouse fax 775.850.4451
Security Gatehouse Email
acsecure@msn.com
www.quickpass.us



WILDLIFE ISSUES

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

WILDLIFE INFO & RESOURCES

ArrowCreek Security 775.850.4450
Washoe County Regional
Animal Services:
Office 775.353.8900
Dispatch 775.322.3647
NV Department 775.688.1331
of Wildlife:
Reno Snake Rescue: 775.750.5537
(www.snakebusters.com)

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775.425.4343
Nash Pest Control 775.852.3444

SECURITY & SAFETY CONT. FROM PAGE 18



Violations and we are able to reduce Security's patrols for the time being. If you notice a violator, please take note of their license plate, and which Stop Sign. Under no circumstance do we condone you taking matters into your own hands, report to security only. Thank you for all your help with this matter.

SNOW & WATER EVENTS

Reminder -- Contact ArrowCreek Security at 775.850.4450 with all snow removal and drainage flooding concerns.

Snow Removal -- Residents are asked to be PATIENT with the Snow Removal Program. It can take 18+ hours to clear and sand all roads within ArrowCreek depending on the type and amount of snowfall. Scott Peterlin, General Manager and Rick Reyome, Security Director, have met with Q&D (the snow removal vendor) to discuss the snow removal process; what has been working well, and what can be done better. Q&D is working with the ACHOA to address what can be done better as we move forward. Please take note of the following:

- » Q&D will make single passes to open up road ways for emergency vehicles. They will come back later to clear the rest of the road.
- » When the snow falls fast and hard, Q&D may not be able to get back to your property for additional clearing as timely as usual. Please be patient and stay home if you can.
- » Snow berms come with the territory and are the resident's responsibility to remove at the bottom of the driveway. Q&D will attempt to minimize snow berms in front of driveways when they can. Please note that there are no guarantees that once a resident clears their driveway that a snow berm will not appear due to snow fall and snow removal priorities within the community. And, when the snow is falling fast and hard, Q&D may not be able to get back to clear as timely as usual.

» Q&D is sanding the roads. But, when the snow comes down fast, it covers the sand very quickly, and the roads may remain icy and slippery. SLOW DOWN and use caution. Don't be out driving if you can avoid it.

SNOW REMOVAL EASEMENT & ROAD WORK

The security gate shall act as a clearing house for all concerns regarding snow removal or road work. Please contact the gate house directly at 775-850-4450. Per the CCRS, Article VIII, Section 1(e) there is a ten (10) foot easement of any street or other Common Area upon all Subdivision Lots for the placement of snow plowed from the street. This easement is owner's responsibility to maintain.

WINTER CONDITIONS IN ARROWCREEK

Be Cautious -- This is the time to remind everyone to be cautious when driving and to slow down. There are many microclimates and shaded areas in ArrowCreek that can be icy. The ACHOA tries to be diligent to get sand down where and when needed, but be on alert and remember to: (1) slow down, (2) down-shift to lower gears on steep or curved AC roads, (3) be vigilant for ice in shaded areas and on curves and (4) keep watch for snow plowing equipment and sanding trucks during and after storms. Remember, The ACHOA has over 26 miles of road which need to be plowed so please be patient as it takes 15 to 18 hours depending on the amount and rate of snow fall to plow every street within the community.

Who to call with your snow and ice concerns -- ArrowCreek Security is the snow removal headquarters to which all communications should be routed? If you need help or have questions or concerns about ice and/or snow, please call Security at 775.850.4450 24/7. Security can then coordinate as needed.

Continued on page 22



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WINTER PREPARATION SUGGESTIONS

- » Have your snow shovels at a location so that you can find them easily
- » If you have a snow blower, have it serviced now so that you know it is in working condition
- » "Ice Melt" is now available at the local hardware stores in the area and it is a good idea to have it stocked.
- » Check your tire tread! Do you have at least 4/32 of tire tread?
- » Disconnect your hoses from your hose bibs to allow them to drain properly.
- » Shut off your sprinkler system
- » Drain your vacuum breaker (the brass thing sticking up above the ground).
- » If applicable, turn on your electric heat tapes for exposed water pipes

HOLIDAY SEASON IS UPON US

Below are a few important things to think about during the Holidays:

- » The holidays bring a lot of visitors to the ArrowCreek community. Please remember to add your guests to your QuickPass account or call them in to Security before they arrive so they don't have to wait in line. PLEASE REMEMBER, if Security cannot contact you and your guest is not on the list, they will be denied entry.
- » If you live behind the secondary gate and are planning to have a get-together that requires the gate to be held open, you need to contact Security 48 hours in advance.
- » If you are having a large get-together, please call Security so we can discuss where and how to park to keep roads open for emergency vehicles if needed.

MEDICAL CONCERNS

Residents with any medical issues or concerns should notify Security so they may be put on a priority list. PLEASE LET SECURITY KNOW IF YOU HAVE ANY CURRENT MEDICAL CONCERNS!

'TIS THE SEASON FOR PACKAGE & PORCH PIRATES

'Tis the season for holiday joy. Unfortunately, it's also the season for porch pirates who see this richly generous season as a richly beneficial wellspring for themselves. According to ricksdailytips.com, "Porch Pirates steal millions of dollars' worth of merchandise every year."

This phenomenon has become more common in recent years due to the proliferation of online sales and doorstep deliveries. How can you protect yourself from losing your holiday purchases? There are no guarantees that it won't happen to you, but here are some tips from ricksdailytips.com to help safeguard your packages.

- » The most obvious is to try to be home when packages are delivered. If at all possible, arrange your schedule to be at home when the tracking program indicates its arrival time.
- » Consider having your packages delivered to a nearby relative's address who is typically at home or to your work address.
- » If you have a neighbor with whom you have a trusted relationship, ask if they will keep an eye out for package deliveries.
- » If you receive many packages throughout the year, it could be worth the expense to rent a PO Box. UPS rents boxes with a street address for those online retailers who will not deliver to a regular PO Box.
- » Install a doorbell with a camera. While it is not a foolproof remedy, it is a proven deterrent.

Randall Klenosky, Crime Prevention Specialist with Metro's Northwest Area Command adds a few more tips.

- » Request signature upon delivery.
- » Choose the option "delivery pick-up" or "ship to store" so you can retrieve your package yourself.
- » If shopping on Amazon, consider having the package delivered to one of the "Lockers." Many businesses are becoming locations for this service that safeguards your package.

The above tips do not guarantee that you will not be the target of porch pirates. Again, from ricksdailytips.com, "truth be told, some porch pirates are brazened enough to steal packages from porches even when they suspect that the recipients are at home! They simply sneak onto the porch, grab the package, and run."

In Klenosky's words, "don't let the criminals who play Grinch" ruin your holidays! Hopefully, by implementing some, or all, of these precautions, you can keep those porch pirates away from your front door.

*From Nevada Chapter Community Associations Institute magazine, Community Interests - **Please note that the ArrowCreek community has recorded very few porch pirate incidents but we want all to be aware for this holiday season.***





5th Annual MAKE ARROWCREEK SHINE

Last year's ArrowCreek Shine contest provided great merriment and mirth for community members and the homeowners that participated in the contest. All that participated last year are looking for increased happiness and sharing during this COVID-19 dominated year.

Last year's Shine Contest judges according to Betsy Burgess "had a great time. They all piled into Connie's SUV. We took lots of pictures and notes as we matched the addresses to the decorations. Laughter dominated the judging, and all had a great time." The judges after the viewing, returned to The Club At ArrowCreek for wine libations to discuss the decorations and select the winners. The judges were happy that there would be many winners since the decorations brought such great joy to the community. We have inside information that last years winners will try to win again this year!

The winning displays had inspiration from many sources. The Turri Family's youngest

daughter loved dance and the ballerina in the Nutcracker Sweet display was a natural. Remembering their time in the United States Air Force and the lover of holiday lights was a natural for the Evans Family. In addition, the Evans always remember the holiday season being special for all military members and their families that defended our country, its values, and our way of life. Memories from Hidden Valley blue Christmas lights and a two-year-old wish to have a swan became a natural design for the Burrow family display. Having children and seeing their smiling faces looking at Christmas decorations was easy in selecting the theme for the Griffith Family. Growing up in Germany as an "Army brat" and attending the Christkindlesmarkt (Christmas Market) in Nuremberg set the solid foundation for the Griffith family traditions. Where will your inspiration come from for the 2020 Shine contest?

Everyone stated that the effort to decorate for the holiday season was fun and rewarding. Good weather days were a requirement in putting together the displays. Must get them out before the snow arrives according to the Griffith Family. The holiday display projects required some

time from a couple of days to two weeks. The work generally starts in earnest around Thanksgiving. The wind remains the biggest enemy for the decorating enthusiast but there are ways to win the battle with stakes, string, and daily adjustments as advised by the Griffith Family. The phenomenal efforts and visual results were spectacular. The community members appreciated all their hard work. For all the participants, Christmas has always been a family favorite. Many of the families brought their holiday traditions with them as they decorated their homes both inside and outside. The Shine Contest was a natural extension of those traditions.

Michelle Turri told us why we need the 2020 Shine Contest this year. "This year of 2020 has been a rough one for everyone so our biggest wish is that we can end this year with hope of 2021 bringing much more joy. If we can do that with some Christmas cheer, then I am all for it!" The Burow's family is looking forward to "family time, traditions, and celebrating everything that we are so fortunate to have and be grateful for this holiday season." The Griffith family loves driving around neighborhood and seeing everyone's Christmas displays to get inspirations for the next season. You just cannot have enough joy in our lives.

The ACHOA Board of Director volunteers, Advisory Committee Member volunteers, Community Manager, General Manager, Security Director, all the ACHOA employees wish everyone a Merry Christmas, Happy Hanukah, and Happy and Merry 2021.

2020 MAKE ARROWCREEK SHINE CONTEST

December is right around the corner...so here is your chance to make the holidays MERRY and BRIGHT! Enjoy the magic of the season with your family by decorating your home and sharing your creativity with others who live in our wonderful community.

This year, the Social Committee will be judging and awarding prizes in several categories including, but not limited to:

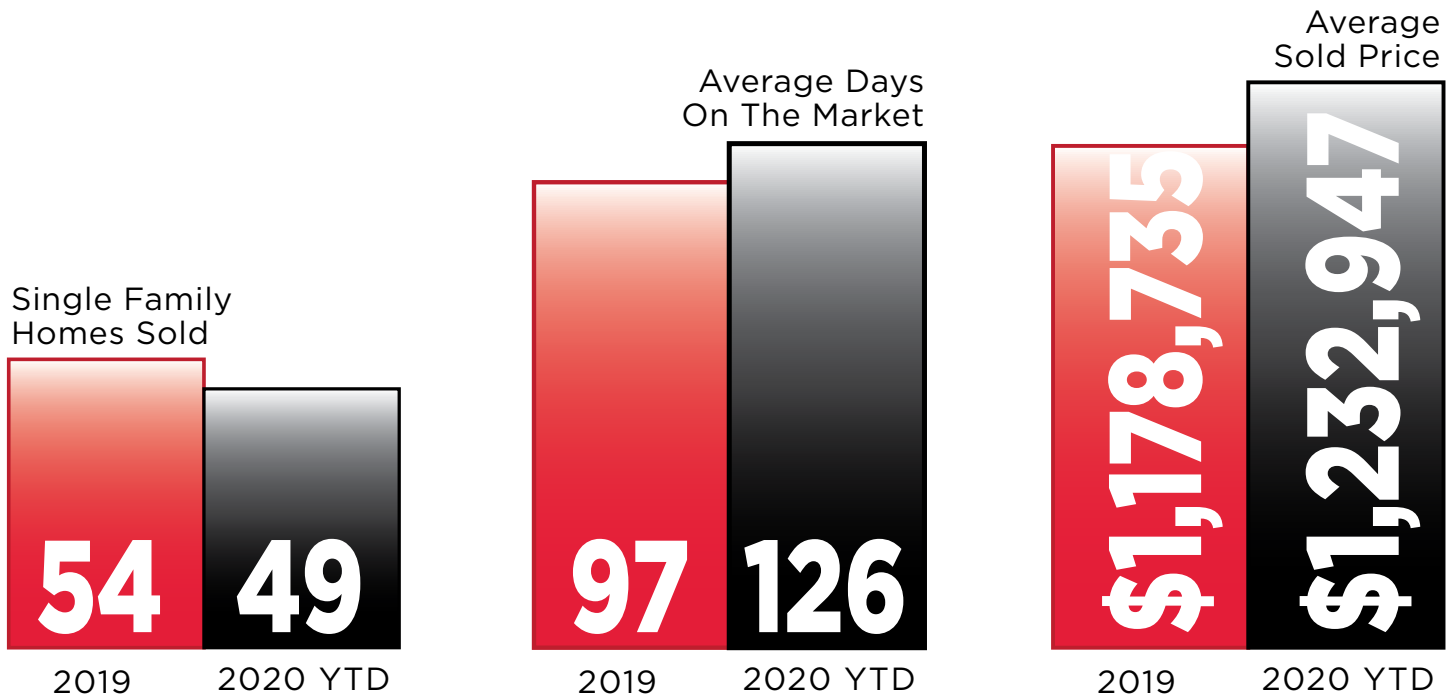
- Whimsical
- Religious
- Monochromatic
- Multi-color

Important: The Social Committee will be driving by and judging participating homes from December 9th through December 12th. During that time period, your lights must be turned on from 6 - 9pm. If you would like to participate in the contest this year, please email Brenda before the end of November at acresident@sbcglobal.net to let her know. We want to ensure that your home is not skipped during the time period noted above when the judges make their decisions. 'Tis the Season to make ArrowCreek sparkle!



EXPERIENCE WHERE IT MATTERS!

SEE WHAT ARROWCREEK NUMBERS HAVE TO SAY



Buying and selling luxury homes takes finesse to make the transactions as seamless as possible. Knowing the tricks of the trade - what to look for when purchasing a home, how to price your home for maximum benefit, what is needed to close loans efficiently, is accomplished with the assistance of seasoned professionals that make the client and their needs the first priority. Drakulich Luxury Properties, with Bryan Drakulich leading the team, is that real estate firm.

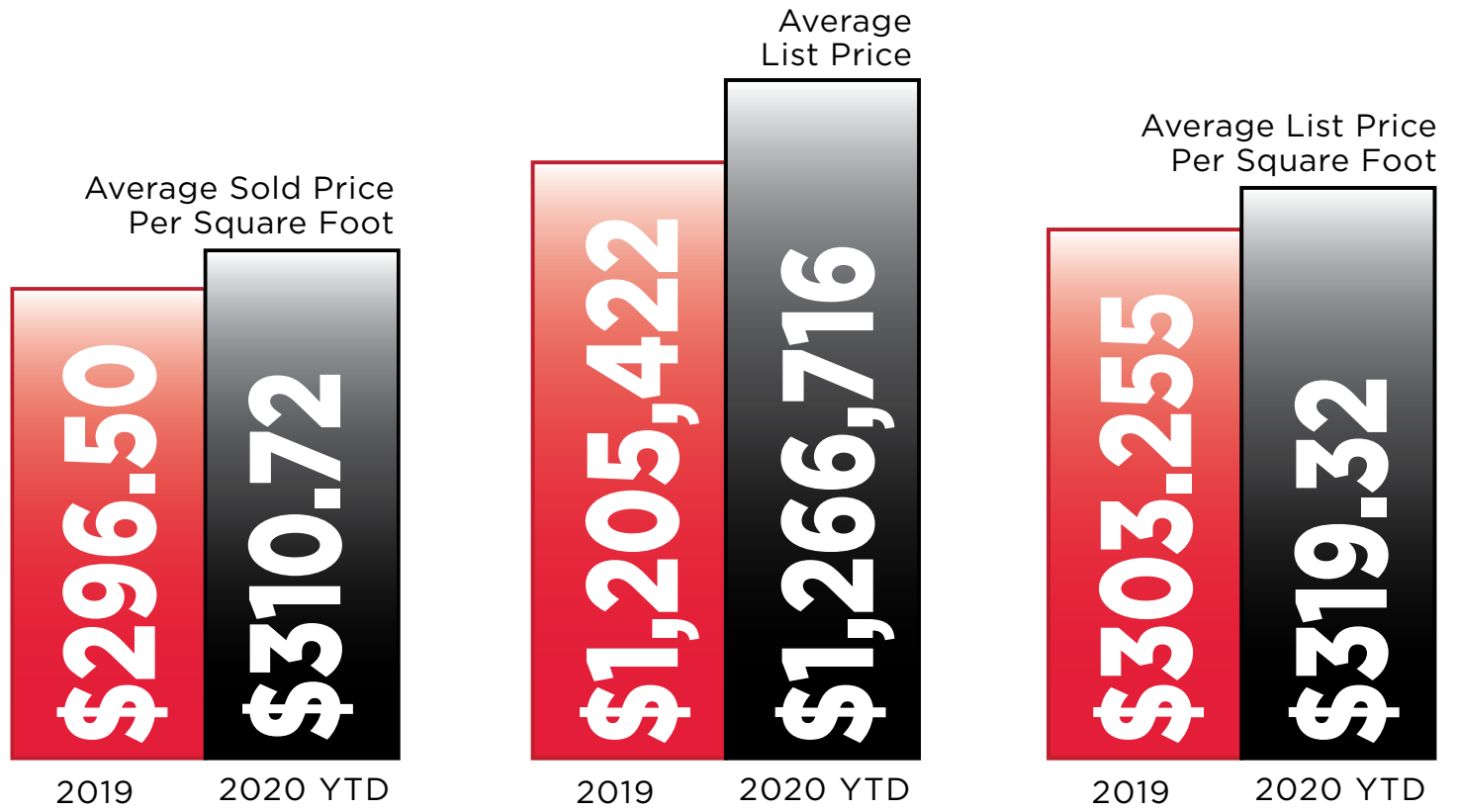


Bryan Drakulich has over 40 years of experience developing, selling and purchasing real estate in northern Nevada. This tenure comes with a level of knowledge and expertise unavailable anywhere else, from the legendary sale of the Rancharra Family Estate to finding the perfect starter home. Ranked #2 in Nevada for individual sales volume by RealTrends, Bryan proves time and time again that he gets the job done, all while making his clients laugh. Like a fine wine, Bryan's experience in luxury real estate is aged to perfection.

Drakulich Luxury Properties has invented a new standard of customer care, to create a real estate experience that is a step above the rest. If you're interested in knowing what your home could be worth, searching for a new property or investment, connect with us. We are happy to assist and answer any questions you might have!

For a free market analysis of your home give Bryan Drakulich a call today. **775.846.8585**





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ARROWCREEK VIEW COVER PHOTO CONTEST

Attention all ArrowCreek photographers!

The ArrowCreek View, your community news magazine, is looking for another great community photo to be used on a future cover of your Magazine. Your digital photos must be submitted via email to Associa Sierra North (ACservice@associasn.com) by December 31, 2020, for judging and publication in the March/April Edition. The general theme for the contest is "Late Winter/Early Spring in ArrowCreek." Residents are encouraged to dig into last year's photos and submit them for judging. The winning photo will be featured on the cover along with a story about the shot and the artist in the March/April Edition of the ArrowCreek View. The winner will also receive a \$100 gift card. The photography of three runners up will also be featured in that issue. Submissions may also be considered for future editions.

To qualify for consideration and publication, all submitted photos must be high resolution JPG files that are at least 8.6 inches wide by 11.25 inches tall in vertical aspect ratio. Low resolution photos will be disqualified. Please, no prints. We ask that any human faces shown in the photo include the person's permission with submission. Please no more than 5 submissions per photographer.



PHOTO CONTEST



ARROWCREEK VIEW COVER PHOTO CONTEST WINNER

This month's cover photograph was taken by Morgan White with a Sony A6000 mirrorless camera. The lens was a Sony E 18-200 f3.5-6.3 OSS. The exposure was ISO 100, 1/400 sec, f11. The photo was taken shortly after a snowfall in ArrowCreek.

Morgan was given his first camera (a Kodak Brownie) when he was 10. By 13, he was using his mother's Kodak 35. In high school, he was the photo editor of both the newspaper and the yearbook, shooting with a Royal Graphic 4x5 sheet film camera. He won honorable mention in the Kodak National High School photography contest. A few years later, he won gold medals at the Antelope Valley Fair. His passion is landscape and travel photography, and

he has been known to shoot as many as 3,000 pictures on a three-week trip. Having tired of hanging a 4 1/2-pound Canon SLR around his neck, he recently upgraded to a much lighter Sony mirrorless Camera.

A resident of ArrowCreek for six years, Morgan is currently serving on the ACHOA Board. He is in his third year as a representative there and will be up for re-election in 2021. Last year he was the president of the ACHOA Board. Morgan has served on many Boards over the years. He was president of the Skywood ACHOA in Woodside, California, for seven years before moving to Reno. He has also served on the Stanford Alumni Board and the board at St. Francis High School in Mountain View in California.

The ArrowCreek View, your community news magazine, is looking for photos of ArrowCreek to be used on future covers of the magazine. Your digital photos must be submitted by email to Associa Sierra North (ACservice@associan@com.)

Be sure they are high resolution JPG files that are at least 8.6 inches wide and 11.25 inches tall in vertical aspect ratio. Low resolution photos and prints will not be considered. If your photograph is selected as the cover, you will receive a \$100 gift card. More information can be found in the sidebar to the left.



Mike Dondero, left, and Mark Paulson



ArrowCreek resident David Harlingen, left, and Chuck Price, right.



Left to right, Chuck Price and Neil Prenn



Ron Jensen and Tim McFarling

Pickleball ACTIVE & SAFE

As neighbors around the world tried to find ways to safely stay active and remain in touch with friends in the middle of a pandemic, a group of eight Reno men decided to play pickleball. Some had played for years; some recently picked up the sport. The ringleader, ArrowCreek resident David Harkin, had played racquetball since he was a teenager. A shoulder injury sidelined him, and Harkin looked at other sports, including pickleball.

He started playing pickleball with a friend, but quickly discovered that “it’s not as much fun playing singles.” This summer Harkin tracked progress on ArrowCreek’s resurfacing of the four pickleball courts and, when completed, quickly organized Monday, Wednesday and Friday games with friends.

Five in the group are retired, but three still work, so they decided to start at 6am during the summer. That changed to 6:30am in the fall. Assorted injuries, including a knee replacement, had sidelined some sports activities for several in the active group, and pickleball proved to be the perfect outlet for the competitive men. Six to eight men regularly show up to play.

The group had begun playing on makeshift pickleball courts that had been retrofitted on top of tennis courts. “There were both tennis and pickleball boundary lines, which sometimes made calls difficult,” said Harkin.

The completed courts are perfect for the group. “The courts are fabulous,” Harkin continued. “They’re new, they’re shiny. It’s just plain fun.”





Rock painted for Paula Macenski by her grandchildren (Drake 9, Hogan 8, Nash 7, Piper 6, Monroe 5, Lenox 4 and Lawson 1 (he didn't paint much))



Friendship rock Paula Macenski's grandchildren gave to Debra Wurzel.



Paula Macenski's granddaughter Piper delivered a painted ladybug rock to our front yard. I could not locate it because the Ladybug was sitting on our cat sculpture's nose. I was looking on the ground for it. As soon as I looked up, I spotted the Ladybug painted rock. We are thrilled that granddaughter Piper gave us this special gift!
- Mark & Carol Steingard

Painted ROCKS WITHIN ARROWCREEK

When ArrowCreek resident Paula Macenski's grandchildren visited for the summer, they began a campaign to help the community work through the COVID-19 seclusion.

It started with her two grandchildren, Drake, 9, and Nash, 7. Because COVID-19 prohibited or limited their usual activities, they started painting rocks. They called them "friendship rocks" because they missed their friends. When Paula told the boys that she missed her friends, too, they decided to give the rocks to some of their grandmother's friends. The boys took two rocks to the yard of ArrowCreek residents Trudy and Jim Mann and hid them. The Manns discovered the rocks and then took the rocks on a motor home trip to Montana and Utah, e-mailing photos of the rocks' adventures along the way.

Four months later, a new set of Paula Macenski's grandchildren - Hogan, 8, Piper, 6, and Lenox, 4 - painted more "friendship rocks" and distributed them via golf cart to more residents of ArrowCreek.

The rocks included a shark for residents Debra and Larry Wurzel. When Paula questioned whether a shark was the best choice for a "friendship rock," Piper declared, "Yes, because it's a smiling shark." The shark went to the Wurzels. When Debra found it, she noted that it was blue, "my favorite color."

The children hid a painted ladybug rock in the yard of Mark and Carol Steingard. Paula then told the Steingard family that it was somewhere in their yard. It took Carol and Mark 3 days to find it.

Joyce Seelen and Ben Collins discovered a rainbow rock on their doorstep. After three days of asking, they found out where the rock came from.

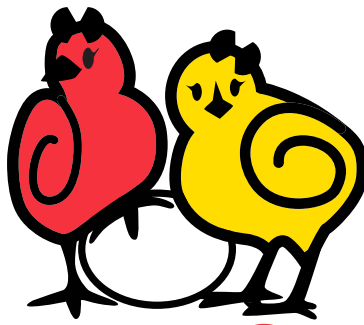
The children have returned to their homes, and several residents have new home accessories. Thank you to the Macenski family and their fabulous grandchildren for bringing a little bit of joy to our community. Are you painting any rocks blue?



Paula texted me the message that there would be a surprise in my courtyard, so I expected paperwork from a project we were working on. After a few hours of not seeing anything through the window, I walked into the courtyard and finally saw this cute little creature on the ground. I wrote back to Paula thanking her and her grandkids, and she told me Lenox was the creative talent for our rock. So sweet for both GMA and her grandkids! - Mary Katz



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I am married to Richard Goodman and have been a resident of Incline Village since November 1991. My husband and I enjoy traveling. Our most recent trips were to Angkor Wat, Cambodia in February of this year and Machu Picchu, Peru last year.

YOU HAVE HAD CAREERS IN TWO VASTLY DIFFERENT FIELDS. WHAT DID YOU ENJOY MOST ABOUT EACH?

My two careers were not as disparate as one may think. In fact, what I enjoyed about both nursing and education was that in order to be effective, you were required to form connections to people—patients, families, other medical personnel, and co-workers for nursing; students, families, staff, community agencies for education. Being able to work cooperatively with all stakeholders is vital. You can only be of service if you know what the problems are and that requires you to listen and then act. Many people are not aware how much time nurses spend assessing patients’ prior knowledge, clarifying information, and then teaching. In my experience, much of what I learned from nursing made a difference in how I approached working in a school.

WHY DID YOU DECIDE TO APPLY FOR THE POSITION ON THE WCSD BOARD OF TRUSTEES?

Deciding to apply for the temporary position as a WCSD Trustee was a result of me realizing that I have unique yet specific skills that could be of assistance during these stressful and difficult times. As a former nurse, I was not intimidated by medical information. As a newly retired principal I had knowledge of how schools work and of the various systems that were in place. As a member of the WCSD Reopening Task Force, I was aware of all of the components that were involved in planning school and personnel safety as well as options for educating students. I was not looking for “something to do” but rather, I saw a possible need and wanted to help if I could. I had no idea who else might apply for this short-term position, but I thought I might be someone who could represent District A effectively from day one.

Sharon Kennedy

WASHOE COUNTY SCHOOL DISTRICT REPRESENTATIVE FOR ARROWCREEK

At its meeting on September 22, the Washoe County School District (WCS D) Board of Trustees voted unanimously to appoint former principal Sharon Kennedy to represent District A, which includes the ArrowCreek area. She will serve in that position until January, when a newly elected trustee will take her place.

Sharon has many personal interests and an impressive professional background and brings a lot of experience to her role as trustee. We are happy to introduce Sharon Kennedy to our neighbors at ArrowCreek!

TELL US ABOUT YOURSELF

As the eldest of seven children, I was born and raised in Connecticut by a single mother. I received a BSN from the University of Connecticut and worked in hospitals and community agencies in Hartford and New Haven before moving to Fresno, California. Between 1986 and 1991, I lived on a sailboat and crossed the Pacific working with a foundation that provided free medical care to local populations in remote locations.

I Received an MA in Elementary Education from Sierra Nevada University and an MA in Educational Leadership from University of Phoenix. I taught at Incline Elementary School and Incline Middle School; I also served as Dean of Students and eventually Principal. I retired effective July 1, 2020.





Marce Herz

SCHOOL UPDATE

One of my regrets of the 2020 school year so far is that we cannot bring all of you into the school to see the beautiful building and more importantly to see the fantastic work students are doing in this school. We were able to have a virtual open house and meet many of the families of our students via Zoom. While this is far from ideal, it sure was nice to be able to connect the families and the staff.

So, what is going on in the school? We are starting to get various clubs started at MHMS. It is important to us that those clubs are student initiated. Middle school is a great time for students to start to explore their interests in deeper ways. Doing that through organizing clubs is an excellent opportunity to develop planning and leadership skills. Clubs are initiated by students and sponsored by a staff member. As you might expect we have clubs that span a variety of interests including dance, art, equality, books, dungeons and dragons, robotics and many more.

Even with various restrictions and safety protocols in place we are seeing fantastic learning in our classrooms. Students are participating in science labs, creating art, discussing literature and participating in the kind of high leverage learning activities we can provide through in-person learning. The masks and social distancing still seem odd but our students are resilient and have adapted very well. They are doing a great job of following the protocols to keep everyone safe without letting it get in the way of learning and enjoying school.

Within the school you will also see staff members that are facilitating the learning

of our students who are participating through our full distance learning model. Much of that learning is taking place through a program called Edgenuity. That online platform is being facilitated by our assistant principal and counselor. We also have several classes being taught directly by MHMS staff. So, if you were to walk the halls of our school you might see a teacher alone in a classroom talking to her computer. On the other end of that computer are dozens of students who are accessing all of their learning digitally.

One thing we don't have in school at this point are sports. We are currently scheduled to start the middle school sports seasons in January. These sports activities are one more opportunity for students to explore interests, build skills through productive struggle and deal with both success and failure. We are looking forward to the time when we can get these opportunities fully functional.

We have certainly had our challenges. It has not been a perfect year but I'm very proud of how our staff, students and families have dealt with masks, social distancing, distance learning, hybrid learning, "smoke days" and everything else that is 2020. We are learning and getting better each day. As much as we long to have a return to some of the things that were once considered normal, we also appreciate everything we are learning through the challenges and opportunities this unique year has provided.

Brandon Bringham

Brandon Bringham, Principal
Marce Herz Middle School

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ARROWCREEK INTEREST GROUPS

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Connie Ghysels lulughysels@gmail.com
www.ArrowCreekart.wordpress.com

BRIDGE CLUB

Dick Eddy eddyrtp@charter.net

CHEFS CLUB

Carol Steingard sedona1927@gmail.com
www.ac-chefs.club

CRAFTERS

Mary Steele marysteele6239@att.net

CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

FORMER INCLINE RESIDENTS

Gabrielle Rubsamen-Judd
gamaveru1962@gmail.com

HIKING CLUB

Mark Steingard sedona1927@gmail.com

MAH JONGG

Patty Erickson erickspm@gmail.com

MEN'S TENNIS

Don McConnell
dfmccconnell67@gmail.com

MUSIC LOVERS

Angela Havewala
angelahavewala@yahoo.com

PICKLEBALL

Mary Ann Gaebe lulughysels@gmail.com
www.acpc.clubexpress.com

ROAD TO SUCCESS

Paula Macenski pmacenski@gmail.com
Mary Katz marymfk77@gmail.com

SCALE MODELS

Hawley MacLean hawley@hmaclean.com

SINGLES SKIING

Stan Jaeger stanjaeger@gmail.com

SNOW SHOEING

Mark Steingard sedona1927@gmail.com

TENNIS (SINGLES)

Jeff Fisher jefffisher@gmail.com

WINE LOVERS

Terry Brodt terrybrodt@comcast.net

WOMEN'S TENNIS

Dayna Kaltman teachdk71@yahoo.com



SOCIALS & EVENTS



SEASON OF GIVING

The ArrowCreek ACHOA Board of Directors and Social Committee invite you to participate in our Season of Giving event scheduled for Sunday, December 6th, 2020 from 1 to 4 p.m. Please mark your calendars for this especially important occasion!

By bringing an unwrapped toy and/or non-perishable food donations, you will be benefitting the Marine Toys for Tots Foundation and/or the Nevada Food Bank. This event will be a drive-by event at the ACHOA Residents' Center in the Valet Circle and will occur rain or shine. Each car that comes by will receive a gift from the ArrowCreek ACHOA (while quantities last).

When you bring a donation that afternoon, you also will be entered into a drawing for a chance to win a basket of goodies from local Reno vendors.

Please get out and show the spirit of giving here in ArrowCreek! Thank you in advance for your participation and generosity. Happy Holidays to all!

ARROWCREEK'S 5TH ANNUAL HOLIDAY DONATION DRIVE

Security, Resident Center and the rest of the ACHOA Staff would like to thank everyone for the generosity during our donation drive in 2019. We were able to help our community with three truckloads of toys, food and new clothes. This year we are overjoyed to announce our 5th Annual Holiday Donation Drive. We are pleased to have the ArrowCreek Social Committee join us in this endeavor this year. We are anticipating this year to be our best ever.

We have decided to start accepting donations a little early this year. Due to the Covid-19 Virus, there are a lot more of our neighbors in need. All of the donations collected will be taken to the Grand Sierra Resort on December 11, 2020. The donations are distributed to Toys for Tots, Northern Nevada Food Bank and Local Shelters. **Drop off location is at the Gatehouse.**

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Golf Cart

PROBLEM DRIVERS IN ARROWCREEK

Some residents of the ArrowCreek community who own and operate golf carts and non-residents who use the ArrowCreek Club's golf carts on our roads and walking paths are creating hazards. Young people with too many passengers have been observed driving golf carts. Near-misses and possible incidents caused by under-age golf cart drivers have caused the Safety Committee to now reissue golf cart guidelines. In 2016 the Safety Committee updated golf cart rules, and some residents and Club members may not be aware of the rules or the changes. Everyone needs to understand and adhere to the following information to protect golf cart occupants and others from injury or damage.

Current ACHOA Golf Cart Use Rules

1. Golf cart drivers must be 14 years of age or older.
2. Drivers age 14 to 16 may not carry any passengers except for family members.
3. The number of golf cart occupants is not to exceed the designated seating capacity of the cart, which is usually two. (Some golf carts carry four or more passengers.)
4. Golf carts must only be operated on combined-use paved pathways (e.g., designated for both walkers and carts), streets or driveways unless otherwise noted below.
5. Drivers must observe all traffic control signs, speed limits, and radar control speed devices.
6. Drivers must stop on either side of the street or pathway when a stopped school bus has its "Stop" sign extended.
7. Golf carts must not be driven on open spaces, ArrowCreek Club golf cart paths if not playing golf, hiking trails, fire evacuation roads or common areas.

8. Only Club at ArrowCreek members may operate carts on the Club's paths on the golf courses.
9. All golf carts traveling on ArrowCreek Parkway must use the combination walking and golf cart paths on both sides of the road.
10. The paved walking pathways at the following locations may be used by golf carts:
 - a. Winding Ridge: From Cocopah Court along Winding Ridge to the cart crossing between the 15th green and the tee box at hole 16.
 - b. Masters Drive: From High Vista at Master's Drive to the cart crossing between the 2nd green and the tee box and hole 3.
 - c. High Vista: Through Harbottle Park
11. All other areas of paved pathways along community roadways other than those listed above are designated as walking paths, and golf carts are prohibited.
12. On all other streets, golf carts must operate on the roadway and not on the walking paths.
13. Golf cart operators on all streets or roadways shall drive as near to the right side of the roadway as practicable, exercising due care when passing a standing vehicle or one proceeding in the same direction, except when making a left turn or when driving on the right would not be safe.
14. When encountering a pedestrian on a designated combined walking and cart path, golf cart drivers must stop and allow pedestrians to pass safely.
15. Golf carts which are driven after dark must have appropriate safety equipment, including head lamps, taillights, stop lamps, and review mirrors.

Violations of these rules are subject to the same fines as for motor vehicles. The following fine information is taken from the ACHOA's Rules & Regulations. The first number is the initial fine; the second is for continuing violation(s) after the first offense.

Section 41 -

- Operating of Motor Vehicles (speeding, running stop signs, tailgating, etc.): \$50 to \$100
- Overtaking a school bus (if not health and safety): \$100*
- Reckless Driving. Includes but is not limited to speeding over 50 mph, blatant running of stop signs, overtaking a school bus: \$100

**Note: Reckless Driving may also be considered health & safety with penalties exceeding \$100 to be commensurate with the violation as determined by the Board.*





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FACILITIES STAFF

In preparation for winter season, the Facilities staff has completed the Fall clean up and winterization of the irrigation system around the common areas of ArrowCreek. Staff Arborist, Dave Dingman and Facilities Supervisor, Elvin Evans have also identified and removed dead or dying trees and shrubs and have replanted with healthy vegetation along the ArrowCreek Parkway, Harbottle Park, and the Residents' Center grounds.

In addition to the Fall clean up, the Facilities staff identified locations of non-irrigated common area that had become overgrown with native vegetation. ArrowCreek staff targeted these areas for fuel abatement and removed a significant amount of fire fuels bordering along ArrowCreek neighborhoods. Fire fuel abatement on common area will continue through the winter, weather permitting in a combined effort with contracted services and in-house Facilities' staff.



BLOOMSKY KEEPS RESIDENTS IN TOUCH

While many ArrowCreek residents go to warmer climates during the winter months, it's nice to be able to check in on their home in Northern Nevada. The BloomSky weather network camera set up at the Residents Center gives anyone a peek into each day.

By going to the home page of ArrowCreek.com and scrolling down to the photo just below the "Weather

around ArrowCreek" headline you can access a range of features starting with the most obvious, the time-lapse.

This recording gives you not only a celestial following of the skies above, but adds the recorded temperature during different times of the recorded footage. You can add this time-lapse to your social media feed.

More traditional weather information is available including humidity, barometric pressure, ultraviolet levels, wind speeds, rain gauge and a current temperature. There is even an hour-by-hour forecast for the area. Forecasts can be far different than the daily forecast for Reno that is based at the airport, nearly 500 feet below at the base of the valley.

The camera is connected to the BloomSky network where you can look into other weather stations in the area or around the world.

Lastly, the next time you are in the Residents' Center, there is a dedicated monitor by the hallway that takes you to the workout center. This monitor shows the live camera shot and current weather. It's information to add to your day.





Shop & Dine

CLOSER TO ARROWCREEK

New choices for dining and shopping with services are getting closer to the gates of ArrowCreek. MeadowCreek open air shopping plaza is planned to be open the end of 2021 into the first weeks of 2022.

Located just off of ArrowCreek Parkway with an entry from Wedge Parkway, next to the new Ryder Homes community of The Meadows, thus the name of Meadow-Creek, this will be an open-air complex with 15 to 20 businesses.

According to the developers, most of the spaces have agreements in place with independent operators that include a bar and restaurant, local pizza chain, spa, and numerous independent retailers. There is no plan for an anchor or large retail entry.

The motif of the center will match the homes in the area with a country feel keeping a lower profile insulating it from the surrounding homes with plenty of landscaping.

The Fritz Duda Company is developing the project. The same developers behind the recently remodeled Pavilions in south Reno, Eagle Landing in Spanish Springs and the two apartment complexes immediately across the street, Village and Village South at ArrowCreek.

Winterize

TREES & SHRUBS

Winters in ArrowCreek can be harsh for your trees and shrubs. Even plants that are considered hardy here can suffer from drought, severe temperature changes, animal damage and wind damage. The winter of 2011-2012 was very dry and required supplemental watering even in the depth of winter. Following are some tips to care for your landscape investment in the cold months.

The "Critical Six" things to do for your trees this winter are:

1. Add a thin layer of composted organic mulch to blanket the soil surface. Mulch protects and conserves tree resources and recycles valuable materials.
2. Properly wrap new trees that have not developed a corky bark and could easily be damaged. Mechanical injury from the environment, including chewing and rubbing by animals, must be prevented.
3. Remove or correct clearly visible structural faults and deadwood. Try to make small pruning cuts that minimize the exposure of the central heartwood core on branches.
4. Perform limited greenwood pruning of declining and poorly placed branches. Pruning should conserve as many living branches as possible, with only a few selective cuts.
5. Fertilize with elements needed in small quantities. Essential elements added over a mulch layer will help provide a healthy soil environment for root growth.
6. Water where soils and trees are cool but not frozen and where there has been little precipitation. Winter droughts need treatment with waters the same as summer droughts. However, it is easy to over water in winter, so be careful.

A little TLC for your trees and shrubs now will insure healthy, vigorous plants in the spring.

Getting around the neighborhood



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Winterize

BEFORE YOU HEAD OUT OF TOWN

With summer and fall becoming a distant memory and winter quickly closing in, many ArrowCreek residents become snowbirds or long-term vacationers and are preparing to head south for the coldest months of the year. If you're planning to close your primary home for the winter, don't leave before winterizing your home. Before you close the door on another spring, summer and fall season of fun in ArrowCreek, take care to button up the empty house before leaving. There will be a winter chill ahead.

WHAT SHOULD YOU DO TO WINTERIZE YOUR HOME?

1. Adjust your thermostat. If you have been running the AC all summer long, you are going to want to flip it over to the heat setting. You don't need to keep your home cozy and livable temperature, but you do need it to stay around 50 - 55 degrees or so to prevent pipes from freezing
2. Shut off the water at the main shut off valve in your house. The last thing you want to come back to next spring is a flooded home from a leaky or burst pipe. It is a good idea to open all your faucets and drain your toilets of water — also keep the faucets open to prevent pressure buildup from the little bit of water that remains in your pipes. This will help prevent a burst pipe as the water expands with changing temperatures. A plumber can help you with winterizing if you are unsure how to prepare your pipes for winter.
3. Turn off your gas line to prevent a gas leak or other gas related incident for certain appliances but leave the furnace gas on.
4. Bundle the house up tight! If you are in an area prone to nasty storms, put storm windows on, close shutters, store all outside décor or furniture indoors for the season, too. Make sure that all the windows are closed and locked. Check each one because any window that is open even a tiny crack can let snow and rain into your home. In addition, check your security system and battery backup before leaving.
5. Unplug everything. Not only will this save you money as your unused appliances will not be using phantom energy, it also protects the house from an appliance shorting out and causing a fire or a surge of energy ruining your appliances.
6. Tell your neighbors and ArrowCreek Security. Make sure they're aware of your move, so they can keep an eye on your property— just be sure to let them know if someone will be stopping by to check on the place, so they don't think you are being robbed!
7. Stop the mail and the paper. If you have been receiving mail at this location, be sure to forward it on or change your mailing address to the residence you will be moving to. Stop the paper delivery.
8. Check your sump pump if you have one. Make sure it functions properly. A wet basement or crawl space will make for a bad start when you return!
9. Close the damper or flue on your fireplace. This will prevent snow, rain or animals from finding a way into your home.
10. Double check your gutters. Don't leave the gutters clogged. Drain spouts should be secured to take heavy rain away from your house.
11. Take any live plants you have with you. Unless you have a house sitter coming to water them, you would come back to a house full of dead plants!
12. Clean out your fridge and pantry of all perishable items. Wipe your fridge down, unplug it and be sure to keep the door to your refrigerator and freezer open. Closing it up will lead to a stinky fridge and promote mold and mildew growth from residual moisture.
13. Put any non-perishable food in air-tight containers. Any food you do leave behind should be in air-tight containers to prevent pests from feeding off it all winter long. If bugs and rodents are a concern, place traps or use insecticides to keep them away.
14. Clean thoroughly before you leave. Make sure you — or a housecleaner — vacuum, wash bedding, wipe down surfaces and remove all trash from the house before closing up.
15. In addition, check your security system and battery backup before leaving. Arm your security alarm. If you have a security system ensure that is working and engaged when you leave, otherwise double check that all door locks are in working order — and be sure not to leave any valuables behind!

Now you're ready to enjoy the long winter without worrying about the house you left behind here in ArrowCreek. Looking forward to seeing you when you return.





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Kim Waldorf is the founder of Elite Laser Therapy of Northern Nevada and is compassionate about helping people get out of pain and improve their well-being.

She is a Certified Chiropractic Assistant and previously managed a Chiropractic clinic. Part of her clinical duties included performing the class 4 laser treatments. She found this procedure to be one of the most rewarding aspects of her job. She found great satisfaction in helping people to heal quickly with a natural, safe and cutting edge approach. It is this modality that helps with her own pain control after years of chronic back pain.

She became a certified laser therapy practitioner and formed her own company, Elite Laser Therapy, to introduce the technique to help more people get out of pain instead of turning to drugs and surgeries. Her treatments are mobile. Treatment plans typically require two to three sessions per week and Kim has the flexibility to accommodate any schedule.

An FDA Class IV Medical Device, Laser therapy is a drug-free, non-invasive treatment modality that uses photo biomodulation (PBM) therapy to address a wide range of conditions and injuries. Laser Therapy works by flooding the tissues with photons, energizing the damaged cells and increasing

circulation to the painful area. This produces a cascade of healing responses in your body, reducing inflammation, thereby reducing or even eliminating your pain. Many conditions can be resolved within 5-10 treatments depending on the severity of the condition. Complete pain resolution is Kim's goal!

Laser Therapy is endorsed by professional clinical organizations, including the World Health Organization (WHO), American Physical Therapy Association (APTA), and the International Association for the Study of Pain (IASP) and over 3,000 research studies have been conducted in the field.

Her treatments can help -

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- Shoulder & Back Injuries
- Arm, Elbow, Hand Injuries/Conditions
- Hip, Leg, Knee Injuries/Conditions
- Foot, Ankle, Toe Injuries/Conditions
- Dermatological Disorders
- Autoimmune Demyelinating Inflammatory Diseases
- Inflammatory Vascular Disorders, Autoimmune, and Injury
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Supporting

YOUNG WOMEN BY JANET OUREN

Dave and I moved here from Texas 18 years ago and made ArrowCreek our home. I knew about P.E.O. because both of my Midwestern grandmothers were members and thought highly of the organization's goals and objectives. For those not familiar with P.E.O., it is a Philanthropic Education Organization that was founded at a small college in a small town in Iowa in 1869 by seven college students who wanted to belong to the same sorority; however, the only sorority at the college would not take all seven. Consequently, the students started their own sorority that eventually became a large philanthropic organization of 6000 chapters and 230,000 members in Canada and the U.S. Over the years, a total of \$366 million in scholarships has been given to young women, older women, and international students from all over the world.

P.E.O., Chapter Q, was formed in 1950 in the greater Reno area and membership has grown extensively since that time. I joined Chapter Q because I enjoyed the intelligent and committed members who are motivated to make significant contributions to their community, while financially helping qualified young women in our area. I was a middle school teacher and artist as well as a display artist. I still enjoy artistic endeavors in my spare time. In addition, I am Co-Chair of the ACHOA Fuels Reduction and Fire Safety Committee. Supporting P.E.O., Chapter Q, fundraising efforts to help young women succeed has been and continues to be extremely important to me.

A little over 10 years ago, Chapter Q held our first Holiday Luncheon at, what was then, ArrowCreek Country Club. We started with less than 100 people attending, including P.E.O. members, and now we have well over 300 attendees each year. The members of Chapter Q hold a special place in their hearts for the many women in the ArrowCreek community who support our

Holiday Luncheon. Normally, the luncheon, raffle, and silent auction are now held at a downtown venue at the end of November; however, an online fundraiser will take its place this year. We are committed to raising over \$20,000 each year to support 12 scholarships for young women from the Reno area. Over the years, Chapter Q has raised more than \$120,000, which has been used to finance our local Marguerite Scholarship. In order to receive this scholarship, young women must exhibit strong academics, service, leadership and need. If qualified, recipients receive \$2,000 each year for four years as long as they maintain a 3.0 average. Chapter Q awards three scholarships each Spring.

The members of P.E.O., Chapter Q, continue to be inspired by these young women and are motivated to continue this commitment. Five members of Chapter Q, including myself, live in ArrowCreek. I want to share the stories of these four ladies and how they got involved in this potentially life-changing cause.

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Judy Flamer joined Chapter Q in 1980, inspired by her mother's success in life, which was made possible by a scholarship to Cotter College in Missouri. Cotter College is a school for women and is owned by P.E.O. International. The scholarship changed her mother's life since she was the first in her family to not only attend college but also earn a Master's Degree. Her mom then became an educator in rural Kansas, inspiring her students and changing their lives. Based on her own experience, Judy's mom joined P.E.O. herself. Time passed and her mom's story motivated Judy to join P.E.O., Chapter Q.

Judy has been a big part of establishing and maintaining efforts to offer local scholarships that bring life-changing opportunities to young women. Judy was a Music Instructor, Choral Director, and professional singer.

Sue Boon first joined Chapter Q because she admired the women who were members and shared their commitment to women's education. Since Sue became a member,

she has gotten to know many capable women who are devoted to this cause. She believes we have a great team that works together to raise money, select our scholarship recipients, and mentor them throughout their college years. "It has been so rewarding to watch these young women grow and accomplish their educational goals and know that we played a part in their success," said Sue. Before retiring and moving to ArrowCreek, Sue was Assistant Superintendent of Schools in Ohio.

Valerie Coughlin recently moved to ArrowCreek about a year ago. In 1985, while she was attending college, her mother invited her to join her P.E.O. chapter in Chico, California. Val later transferred to a chapter in San Rafael, California when she and her husband moved there to raise their family. After relocating to Reno, she found a new home in Chapter Q. Val believes that P.E.O. women are a special group who are very welcoming to new and transferring members. "It is wonderful to know that P.E.O. can be a way to find a whole new group of friends with similar thoughts and interests," Val said.

"I am thankful to my mother for the gift of P.E.O." Valerie is a travel agent.

Sue Burton is proud to be a member of P.E.O., Chapter Q. "Supporting women's education is very important to me because I know that a lot of the young ladies who receive our scholarships might not be able to attend college unless they receive monetary help", Sue stated. Before Sue retired, she worked in School Administration for many years as a School Secretary.

As a parting note, I want to share with you that each year, at the end of the Holiday Luncheon, several students who mostly attend UNR or Truckee Meadows, speak of their experiences. Most have had significant challenges in their lives. Their will and drive to use their intelligence and talents to succeed leave most attendees with tears in their eyes. Being smart and disciplined is an asset each one of these young women has but the extra financial help has opened doors for them. The Marguerite Scholarship provided by P.E.O., Chapter Q, is our way helping them reach their goals. This year, Chapter Q will have an online fundraiser to support that effort.



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easily access. Closer to home, this includes her continued work to support a new public aquatic center at the former Moana Pool site.

She finds great satisfaction in her non-profit activities especially with her work on the recent completion of ArrowCreek's new Trails Map, and her work on the Truckee Meadows Parks Foundation Advisory Board. Her 25 years of experience in managing public park and recreation systems in California, Oregon and most recently in Reno is supported by her financed-focused Master's in Business that she earned in the mid-80's and applied for a time to the commercial banking field. "I so enjoyed working in the financial community, however my 'first love' is making our communities more livable. I was elated when I could bring my financial acumen to public sector management", states Julee. She currently works as a consultant providing her expertise in parks and recreation management to communities through the West.

Readers might recognize Julee's name, as she's been a regular contributor to the ArrowCreek ACHOA Newsletter and her photo celebrating Spring was on the May 2020 cover. With photography as only one of her many creative pursuits, and with over 40,000 saved computer images; she's on a quest as an amateur photographer to find the next remarkable photo.

Her other artistic pursuits, under her label "Jules Original Dezigns", may be wire wrapping/beading hostess serving pieces, beading eyeglass and masks straps, watercolor, color pencil sketches, knitting or needlepoint; she finds unlimited opportunities available. Being an "autodidactic personality," she loves to learn and practice new skills. Julee cherishes her time outdoors in nature with her husband David and gets immense enjoyment from hiking, birdwatching, sailing, golfing, snowshoeing, kayaking, and fishing. Pre-COVID, she and her husband relished travel, both around the U.S. and internationally, especially western Europe and the South Pacific.

"I don't know the word 'bored;' there's too many creative opportunities to make our world a better place. My credos are "to live and serve creatively each day", concludes Julee.

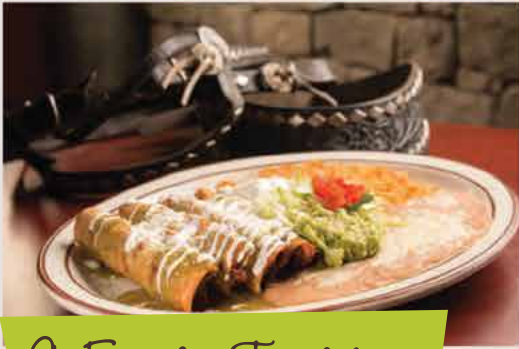
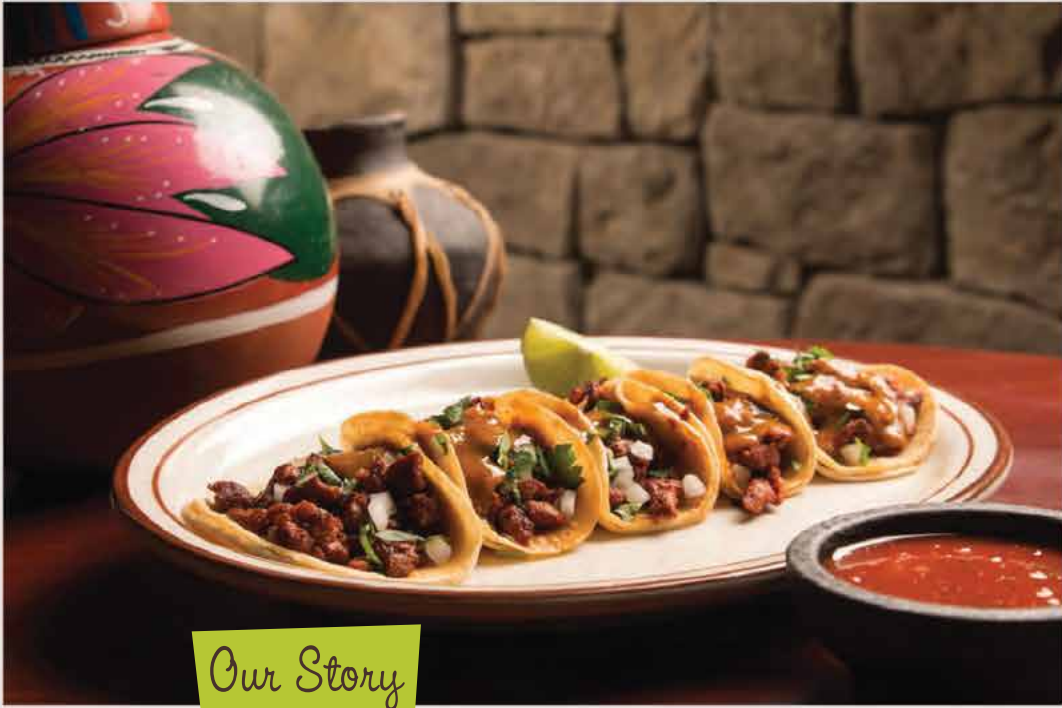
Creatively

SERVING THE COMMUNITY

From the beginning of her professional career, Julee Conway has been driven to provide recreational opportunities for the communities she has served in the Western States. She brings the same skills, commitment and focus to her life in ArrowCreek, where she and husband David, have been full-time residents for more than 12 years.

"One thing the pandemic has shown us is that the benefits of recreation in our special outdoor spaces is critical for families, yet often greatly underappreciated. We need to recreate to rejuvenate our mind, body and spirit" asserts Julee. "My commitment to help provide these essential areas remains strong even after decades, concludes Julee. Her professional and volunteer efforts have protected urban open spaces, built trails and offered golf courses, ski areas, ball fields, senior recreation centers, youth and teen programs and parks for individuals and families of all abilities to





Our Story

A Family Tradition

Our recipes include a blend of secret ingredients and have strict attention to freshness and quality. These details have been the foundation of our wholesome, authentic Mexican cooking loved at Chihuahua's Grill. We wanted to create a truly special Mexican restaurant - one based in family and genuine Mexican recipes.

Our Rivera family came from Chihuahua, Mexico - a town located in northern Mexico. With generations of family members who were passionate about great-tasting, wholesome, authentic Mexican food, our family began to craft our traditional recipes. After moving to Nevada, we soon decided that we wanted to share our love of true Mexican food with the people around us.

The entire Rivera family pitched in to open the first Chihuahua's Grill Restaurant in July of 2005. We have shared the responsibility of running and flourishing this restaurant together with our family. -Javier and Dora

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The Club

AT ARROWCREEK

THE CLUB AT ARROWCREEK CONTINUES TO GROW

The Club At ArrowCreek and the ArrowCreek Homeowners Association continues to be the Premier Northern Nevada Gated Golf Community. Changes continue at The Club At ArrowCreek. Many of those change you can see from the moment you pull into the parking lot. Many changes are happening in areas that you cannot see.

First, according to the Membership Director, Walsh Trujillo, The Club At ArrowCreek has reached a pinnacle in achieving 750 Golf Members. Interest in the Club remains strong, and a “Waiting List” process has been established. The Club At ArrowCreek has ample room on the Membership Roster to support more Sport Members. The member retention rates remain well above industry norms, and the Club staff is grateful to all members for choosing the Club.

Moving on to news about some big changes on the horizon. As many Club members are aware, the golf courses irrigation system has been a systemic challenge for several years and it is now over twenty years old. While a number of the issues have been addressed over the past few years (new sprinkler heads, new pumps, with an increased budget,) there is still a significant amount of work that needs to be accomplished that will allow both courses to flourish and provide you with a sense of pride.

The Club At ArrowCreek ownership has approved a major overhaul of the infrastructure of the Irrigation system for both courses. The Club has entered in a contract with Heritage Links to begin an Irrigation Renovation beginning in October of 2020. The nearly

2 million dollar investment will include replacing all valves, (Main Line, Pressure Reduce Valve, Gate, and Electric), installing state of the art controllers, and providing daily labor to repair all leaks, drains, and raising and adjusting sprinkler heads. This work will make an immediate impact on the quality of play and the views of the golf courses.

The next big change is The Club At ArrowCreek is pleased to announce that Paul Nolen, PGA, has been offered and accepted the position of Director of Golf. He began his tenure on September 21. Coming from a Troon Club in Colorado, Paul brings an abundance of experience to the Club. He has served not only as a Director of Golf, but also in the role of General Manager in the past.

The last change you may not see implemented for a while is our new branding. We have a clean new look to “The Club” with our new logo. We are excited to have our members sport the new look. Look for the new logo on apparel in the pro shop soon.

Finally, we appreciate all of your patience, understanding, and flexibility as we collectively navigate through the process of creating the finest resort style family club in the country. Please come by and see the growth at The Club At ArrowCreek.

Garry Cramer

Garry Cramer, General Manager
At The Club At ArrowCreek



A SPECIAL NOTE FROM OUR CO-OWNER, JEANNE CONRAD

“It’s time for a transformation of the club that is 20 years old. Today we are creating an entirely new and exciting club. With the new construction creating a very contemporary style it’s time to rebrand the logo to take us into the future. The new design, like the physical features of the buildings, is clean and sleek. The colors are new and different and will tie in with the interior design of the club. We are very excited about all the new changes.”



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Our Vision

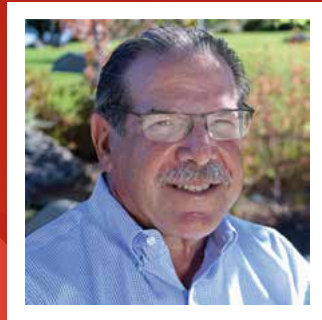
ArrowCreek offers a premier lifestyle with a robust variety of amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community – making us simply the best community in Northern Nevada to live, work and play.

Our Candidates

Vote for these experienced and knowledgeable community leaders!



Joyce Seelen



Gary Jacobson



Kurt Bickel



Mark Aston

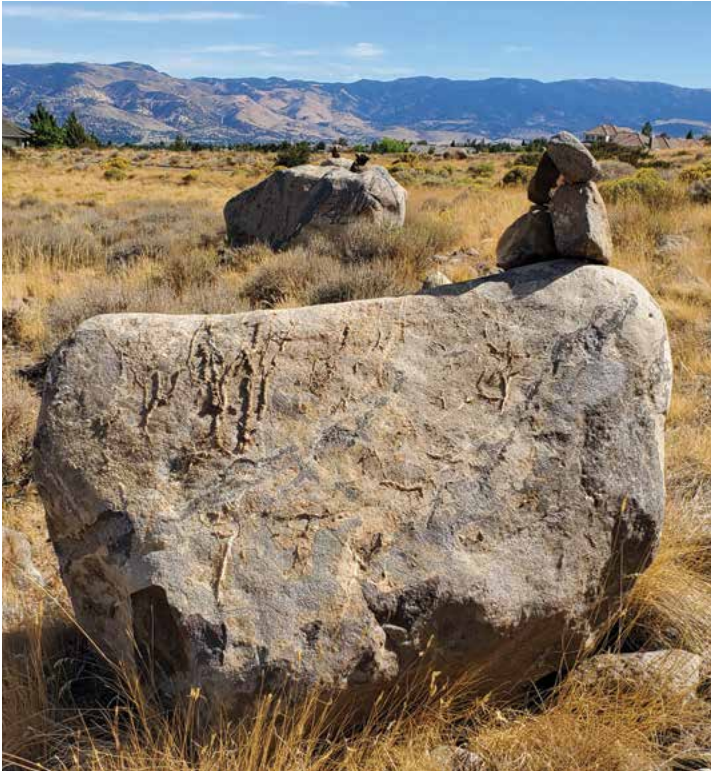
Our Mission

The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong.

Learn More

www.ArrowCreekTARGET.com

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Rock Balancing

ON NAMBE DRIVE

For several years - at least since 2013, the residents on Nambe Drive pass the ACHOA open space land at the top of the street where four huge boulders seem to have a life of their own. Only the "artists" probably know who piles the boulders with little boulders and rocks on top of them. Some of us think it is kids on their way to/from the school bus stop. The compilations have been knocked

down and changed many times. It is fun to notice if anything changes in the arranging.

The open space on Nambe is not backcountry or national parkland, so it is safe, non-wilderness space to practice some rock balancing. No one will get lost or confused where to go, so the creative sculptures can co-exist with the ArrowCreek neighbors who notice them and make them smile as they drive or walk by.

WHAT IS ROCK BALANCING? WHAT IS A CAIRN?

According to Wikipedia, Rock balancing, counterbalance rock balancing or stone balancing (stone or rock stacking) is an art, discipline, or hobby in which rocks are naturally balanced on top of one another in various positions without the use of adhesives, wires, supports, rings or any other contraptions which would help maintain the construction's balance.

According to Webster's Dictionary, a cairn is a heap of stones piled up as a memorial or as a landmark. Stacked rocks, commonly known as cairns, have been used through the centuries as trail or path markers. In many wilderness or mountainous areas, avid rock climbers, hikers, campers, and cyclists can use cairns when trail navigation becomes hard or confusing if they do not have electronic gadgets like GPS monitors on them. Cairns signify that they are on the right track. Historically, cairns were intended to mark junctures and specific places in a trail. They were also used to mark where a cache of supplies, such as water or food, were located. Some were used as grave markers. Some mark spiritual vortexes where energies are in complete harmony and balance.

So, our huge boulders with little rocks on top of them at the top of Nambe Drive are certainly, unmistakably, artsy forms of expression. There is no need to use a rock pile there as a signal that there is a curve in the road. It is just for fun.



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