

# ARROWCREEK VIEW®

THE OFFICIAL NEWS MAGAZINE OF THE ARROWCREEK® HOMEOWNERS ASSOCIATION

SEPTEMBER 2020

VOLUME 15, ISSUE 5



Rock Fire 30

*Marc Herz*  
SCHOOL OPENING 40

Motorcycle Therapy 42



**ROESCH**  
LUXURY GROUP

Discover your home value at:  
[ArrowCreekHomeValues.com](http://ArrowCreekHomeValues.com)



ArrowCreek means luxury living.  
Say hello to the experts.



**Randy Roesch, CRS**  
*Principle - Roesch Luxury Group*

[Randy@RoeschLuxuryGroup.com](mailto:Randy@RoeschLuxuryGroup.com)  
c 775-544-5445  
NV#73787

**Doug Gore**  
*Realtor - Roesch Luxury Group*

[Doug@RoeschLuxuryGroup.com](mailto:Doug@RoeschLuxuryGroup.com)  
c 775-843-2888  
NV#173459



[www.LuxuryRenoTahoe.com](http://www.LuxuryRenoTahoe.com)



# Contents

## DEPARTMENTS

- 04 Board of Directors' Note
- 08 Ask The Manager
- 10 Facilities & Projects
- 12 Social Interest Groups
- 15 Governing Committees
- 18 Security & Safety
- 46 Business Directory

## ARROWCREEK VIEW MAGAZINE

The *ArrowCreek View* is the official Magazine of the ArrowCreek HOA. It contains important information for all residents. Additional hard copies of the magazine are available at the Residents' Center and the magazine is posted on the [www.arrowcreek.com](http://www.arrowcreek.com) website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek HOA.

## ON THE COVER

Photo by Greg Newman

## FEATURES



### MY AMERICAN ADVENTURE UNTIL WE MEET AGAIN

Emily Haustein spent her 2019-2020 junior school year as a Rotary Club foreign exchange student at Galena High School.



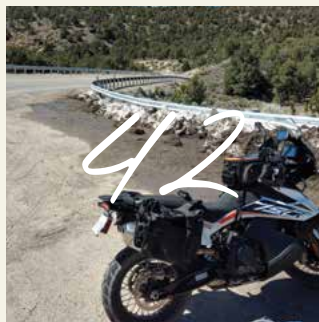
### THE ROCK FARM FIRE

ArrowCreek braced for disaster on the afternoon of July 21, 2020 at 12:55pm. A structure fire on Rock Farm Road quickly became uncontained and moved to the east aided by gusty winds and dry conditions.



### MARCE HERZ SCHOOL OPENING

Just like so many of you, we are figuring things out as we go. One thing hasn't changed and that is our vision to empower young people to pursue their passions and change the world. How that looks this year is different than we anticipated, but that is still the vision that drives us.



### MOTORCYCLE THERAPY

Unless I live to be 120 years old, I had my "mid life crises" a bit late. Following my 60th birthday blow out (or as my wife calls it "The Last Social Event of 2020"), I bought a motorcycle.

THE CLUB AT ARROWCREEK	11	SECURITY & THE ROCK FIRE	34
CONNECT CENTER	13	WILDFIRE MOTTO	36
HELPING KIDS	14	WASHOE COUNTY SCHOOLS	41
BACKBONE OF ARROWCREEK	23	GOOD NEIGHBOR DAY	46

**MISSION** The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong. **VISION** ArrowCreek offers a premier lifestyle with a robust variety of amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community – making us simply the best community in Northern Nevada to live, work and play.



ArrowCreek View is the official publication of the ArrowCreek HOA published by CCMedia.

775.327.4200 | www.cc.media  
publishing@cc.media

## HOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees:

ACservice@associaasn.com

Use TownSQ ([www.townsq.io](http://www.townsq.io)) to ask questions or make comments concerning the *ArrowCreek View*, check your account real time, view secured HOA documents, and see announcements!

### Management Company

Associa Sierra North (ASN)  
10509 Professional Cr. #200  
Reno, NV 89521  
775.626.7333 P | 775.626.7374 F

### ArrowCreek's

#### ASN Community Manager

Jeanne Tarantino, CMCA, AMS, PCAM  
775.334.7403 Direct

## RESIDENTS' CENTER

775.850.4620

Hours: 5am - 10pm Daily

## ARROWCREEK SECURITY

775.850.4450 Gatehouse

## ARROWCREEK BOARD

Joyce Seelen, President  
James Keller, Vice President  
Yvonne Bates, Secretary  
Gary Jacobson, Treasurer  
Kurt Bickel, Director  
John Krisch, Director  
Morgan White, Director

## ADRC MEMBERS

John Krisch, Chair  
Joyce Seelen, Board Member  
Ron Duncan  
Jeff Jones  
Dave Steele  
Jess Traver  
Don Unruh

The ArrowCreek HOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the magazine are the responsibility of the residents submitting them.

The editors reserve the right to edit submitted material for clarity and length.



## BOARD OF DIRECTORS' NOTE



What an eventful time we have had this past summer around the ArrowCreek Community. Our new middle school opened with precautions as students returned to school, and many projects within the community were completed.

### ROCK FARM FIRE

The ArrowCreek Fire Fuels Committee has been reminding the community for years that the question involving fire is not “if” fire will rage in our community, but “when” it would happen. That fire entered ArrowCreek on July 21, 2020. ArrowCreek security staff worked with professional fire fighters, local governmental officials, and The Club at ArrowCreek to keep our community safe. Many of those stories are described in this edition of the ArrowCreek View along with some remarkable photos. Thank you everyone who calmly evacuated and thanks to Truckee Meadows Fire Protection District, Washoe County Sheriff's Department, Nevada Highway Patrol, the pilots of those remarkable fire retardant and water drop aircraft that stopped the fire at 120 acres. We are blessed with such great first responders. Thanks also to the ArrowCreek staff that provided security and communication so that the responders could concentrate on stopping the fire.

### 2021 BUDGET & FIVE-YEAR RESERVE STUDY

Several committees have spent the last months working on the ArrowCreek budget for 2021. By statute, the budget is divided into three categories:

» **Capital Projects Fund:** This account is used to fund new amenities for ArrowCreek.

» **Operating Fund:** This account funds the day-to-day operations of ArrowCreek.

» **Reserve Fund:** This account, by statutory mandate, holds a “reasonable” amount of money in reserve to repair and replace existing ArrowCreek amenities and assets. [NRS 116]

All three fund accounts are reviewed every summer in order to prepare the next year's budget as required by statute.

This year, both Capital Fund and Operating Fund expenses are in line with last year's budget. As such, neither Fund required more cash inflow than last year. Therefore, there will be no increase in the Operating Fund or Capital Project monthly assessments per lot. This will be further explained at the Budget and Reserve Community Workshop planned to be online on September 15, 2020 at 6:30 PM. Please see the article in this edition. Additional communications will be forwarded providing information about the meeting.

The Reserve Fund Account is another story. In large part, the increase is designed to build the ArrowCreek Reserve cash account which was depleted by significant work done within ArrowCreek in the last several years, including to the roads and bridges. Browning Reserve Group completed its NRS 116.31152 five (5) year study to determine the funding required to repair, replace, and restore major components or assets of the Association during the summer. The Reserve Committee studied this over 262-page report and has recommended an increase in monthly assessment of \$20.00 per month

per lot owner. The increase would move the monthly assessment that funds Reserves from \$90.00 per month to \$110.00 per month per lot owner. Please see the Reserve Committee article in this edition. This proposed increase will also be discussed in the planned September 15 workshop. The workshop and Board meetings are being held on Zoom and homeowner input is encouraged. An email blast with Zoom invite information will be sent. And you can contact Associa Sierra North for meeting information.

Final Operating Fund, Capital Fund and Reserve Fund Budgets will be approved at the November 10, 2020 Board Meeting and ratified by the Association Membership at the Annual Meeting December 8, 2020.

## MORE ROAD RECONSTRUCTION

Additional road reconstruction continued in August and September. Efforts were made to minimize inconvenience to the residents.

The Granite Point One community, including Granite Point Drive, Eagle Rock Court, Flint Rock Court, Round Rock Court, Stone Bridge Trail, Shale Creek Court, Granite Point Court will see major reconstruction from August into early September.

The road reconstruction into Granite Point Two, including Marble Ridge Court and Cobble Ridge Court should be completed in September.

## COVID UPDATE

The interior seating area of the Residents' Center remains closed due to the COVID-19 virus. Precautionary measures, including social distancing and mandatory use of masks, have successfully allowed ArrowCreek management to keep the fitness center open. The adult pools are open, with social distancing procedures being followed. Pursuant to the governor's order, the whirlpool spa remains closed.

## COMMITTEE INFORMATION

ArrowCreek committees looked at an assortment of issues this summer. The Social Committee cancelled all summer social events. Other social events are being evaluated as the event approaches. Both the children's Halloween party and the homeowner's Christmas party will likely be cancelled if the COVID virus threat remains high. Immediately after the July fire, the Fire Fuels Committee began evaluating ways to decrease fire fuels and increase communication during emergencies. The Communications Committee is considering additional methods to obtain homeowner input. The Safety Committee decided to take down a stop sign at the gatehouse and generate hard data to evaluate ways to discourage persons from outside of ArrowCreek from gaining unauthorized access to the community.

## BOARD ELECTION

The community will be electing four rather than three Board members this

*Continued on page 6*

**newamerican**  
NMLS # 6606 FUNDING

**YOUR LOCAL MORTGAGE LENDER**

PURCHASE, REFINANCE OR BUILD YOUR DREAM HOME  
COMPETITIVE RATES AND LOCAL DECISIONS

**PATRICK WINCHELL**  
Area Manager • NMLS #370156

**775.230.5023**  
MOVING2NEVADA.COM

Subject to borrower and property qualifications. Not all applicants will qualify. NMLS #6606. Corporate office 14511 Myford Rd., Suite 100, Tustin, CA 92780. Phone: (800) 450-2010. 02/2020



## PLEASE CONGRATULATE CAI NORTHERN NEVADA BOARD MEMBER OF THE YEAR ACHOA BOARD MEMBER SAM REAGLE

At the recent CAI Awards, ArrowCreek Homeowner Association's own Board of Directors member Sam Reagle was recognized as the Northern Nevada Board Member of the Year. This is a great honor and the community congratulates the time, effort, and commitment that Sam has provided to our community.

Over the past three (3) years, Sam has been working towards his Dedicated Community Association Leader ("DCAL") certification which will be granted on August 29, 2020. Sam has taken numerous classes sponsored by CAI to complete the requirements for this designation. Sam has attended:

- Board Leadership Development Workshop
- Rules Creation and Enforcement
- Building a Sense of Community
- Finances
- Budgeting in a CIC
- Reserve Funds 101: The Complete Guide to Investing
- Risk Management
- Ethical Dilemmas
- Meetings and Elections
- White Collar Crimes in a Common Interest Community
- Abandoned Vehicles and Other Parking Issues

Sam also attended one CIC Commission Meeting sponsored by the NV Real Estate Division Commission for Common Interest Communities, another requirement for the designation.

year because Sam Reagle, a current Board member and former Board Treasurer, is moving back to Texas. Sam has relentlessly worked to improve the community, including pursuing education toward a national certification in HOA leadership and gathering information from virtually any other source that was willing to provide smart ideas to an inquisitive Board member. Thanks Sam. We'll miss you.

The Board election results will be announced at the Board meeting on December 8. Any ArrowCreek homeowners interested in running for a Board position should contact Associa to get an application form.

## ASSOCIATION BOARD OF DIRECTORS ELECTION THIS FALL

The Association will be looking for volunteers to run for the Board of Directors annual election. The Association Board consists of seven (7) directors voted by the community. Notice requesting candidate nominations will be sent in early-mid September. The deadline to submit nominations will be October 23, 2020. Board members are expected to attend at least six (6) board meetings a year (held every-other month), participate on at least one or two committees (committee meetings are most often held during business hours as that is when most volunteers are available) and stay current on routine email communications.

The 2-year terms are staggered so that either 3 or 4 positions are up each year. There are four open positions for the 2020 elections; three for a 2-year term and one for a 1-year term. The three Members who will be remaining on the Board are: Morgan White, Yvonne Bates, and James Keller. The ballots will be counted and the election results announced at the Annual Members Meeting

on December 8, 2020.

Each Board of Directors candidate will need to complete the nomination forms and provide a candidate informational statement (optional). Per Nevada statute the following candidate statement requirements apply: 1) Must be no longer than a single, typed page; and, 2) Must not contain any defamatory, libelous or profane information.

Please note that per NRS 116.31034, each person who is nominated as a candidate for a member of the executive board must (a) Make a good faith effort to disclose any financial, business, professional or personal relationship or interest that would result or would appear to a reasonable person to result in a potential conflict of interest for the candidate if the candidate were to be elected to serve as a member of the executive board; and (b) Disclose whether the candidate is a member in good standing ("good standing" means the candidate has no unpaid and past due assessments or construction penalties that are required to be paid to the association). All elected board members will be required to sign the ACHOA Conflict of Interest Statement (the Conflict of Interest Policy as posted on TownSq under documents.)

A Meet the Candidates night has been scheduled for Tuesday November 10, 2020 from 6:00 to 7:30 PM. The format for the meeting is not yet known at this time but will be noticed closer to the meeting date. The candidates applying for the open Board of Director positions are expected to be in attendance and answer questions.

Board of Director Ballots will be mailed out to each Lot Owner on or about October 30th, 2020. Please attend the Candidate Night, complete your ballot and mail back your ballot in the required return envelopes in time for the ballot counting. It is important that all Owners take part in the election process.



## ARROWCREEK ASSOCIATION RESERVE FUND STATUS

The purpose of the Reserve Fund as per NRS 116, Nevada Community Association Uniform Act, is to have the necessary funds to maintain all the assets of the ACHOA. The Reserve Fund is not used to create new assets which are funded by the separate Capital Projects Fund. The Association Assets include the roads, gates, Residents' Center, swimming pool, tennis courts, parks, walking paths, hiking trails, playground equipment, exercise equipment, fences, landscape plantings, drainage areas, autos, support equipment, etc.

It is the responsibility of the ACHOA Board of Directors, based on the advice of the Reserve Committee and the Browning Reserve Group (independent reserve fund specialist), to have adequate funds in the Reserve Fund Account to maintain

Association Assets. Adequate Funding can be defined by two methods, absolute value of the fund or percent funded. The reality is the Reserve Committee looks at both approaches when evaluating the status of the Reserve Fund when making its recommendations to the Board of Directors.

The Association currently has more than \$4,000,000 in the Reserve Fund. However, in the next 10 years the Association we will be spending more than \$13,600,000 to replace Association assets. This planned spending would reduce the Reserve Fund balance to an approximate 30% funding level.

While the Reserve Committee does not believe the Association needs to have a percent funded level above 70%, we are required to have enough funds available to be able to maintain the ACHOA assets to a good standard. Therefore, the Reserve Committee is

recommending to the Board of Directors that the Association increase the Reserve Monthly Assessment Fee by \$20.00 per month per lot. Reserve Fee would then be increased from \$90.00 per month to \$110.00 per month per lot. The Reserve Committee recommends that the \$110.00 per month stay the same for the next five (5) years.

What is the benefit of an adequately funded Reserve Fund? It shows the community that the Association is acting in a responsible manner and the ACHOA will be prepared to maintain their Assets. It will also make ArrowCreek an attractive place to buy homes. New home buyers and current residents would not have to worry about future Special Assessments, and they would be confident that ArrowCreek HOA assets will be well maintained. Finally, lenders will have confidence that ArrowCreek is professionally managed and fiscally sound.

# FOOD ALLERGENS

## DO YOU KNOW THE BIG 8?



WHEAT



TREE NUTS



CRUSTACEAN SHELLFISH



EGGS



PEANUTS



FISH



MILK



SOYBEANS

## LEARN THE SYMPTOMS

## WASHOE COUNTY HEALTH DISTRICT

ENHANCING QUALITY OF LIFE





## HAVE A QUESTION FOR JEANNE TARANTINO?

Do you have a question about the HOA, the Board, or the Management Company? If so, odds are your neighbors are wondering, too! Send questions to: [ACservice@associasn.com](mailto:ACservice@associasn.com). Top questions will be published in the *ArrowCreek View*. Thanks for staying informed!

## ASK THE MANAGER



### HOW DO I GET ON THE LIST TO RECEIVE HOA UPDATES AND ALERTS?

I get this question routinely but even more so after the Rock Fire. Several owners did not get the HOA updates that had been emailed, posted on TownSq and/or sent via Volo Village and wanted to make sure they were signed up to receive them going forward.

The ACHOA has several methods of communication, some require the Owner to sign up and/or authorize. Below are options that you need to authorize:

**Email Program** – To sign up for the email program you must complete the “Owner Information” form that includes the Email Authorization. This form is posted on the ArrowCreek.com website under documents and on TownSq.io under Forms. Nevada Law requires that we send notifications to the address you authorize, so you need to authorize us to send to your email. Please note that correspondence regarding your individual account will still be sent to you via US mail, but general correspondence, newsletters, notices and updates will be sent via email.

**Volo Village** – Volo Village is a communication tool to send emergency information and quick announcements. Owner contact information in Volo is for ACHOA use only and the ACHOA completely controls all the communications sent. Volo also provides a preference to sign up for weather alerts by selecting the ThunderCall Option. These notifications come directly from the weather service, not the HOA.

Every homeowner is automatically registered to receive Volo messages using the contact information you provide to the ACHOA mostly via your Owner Information form. Each owner can also update their own contact

information by logging into their Volo account at <http://portal.volorecovery.com> with your user name & password. Contact Associa Sierra North to set up your Volo Village password at [ACservice@associasn.com](mailto:ACservice@associasn.com) or call 775.626.7333.

Each lot can have a home phone and two cell numbers. Renters cannot register but if an owner chooses to use renter info instead of their own and/or share their password that is the owner’s choice. Owners will need to monitor this (the HOA cannot monitor renters).

### **NOTICE, Owner data will be re-uploaded to Volo on or about September 20, 2020.**

If you want your information to be accurate in the system, make sure to get it to us before the upload date. You will also have the ability to change it after that date yourself by logging in.

### **How to set up your Volo contact information for emergency texts and/or phone calls ...you tell us how you want to receive alerts:**

- » Phone calls will only be made to the phone number provided in the Home field.
- » Text messages will be sent to numbers in the Cell and Other fields. (Note, Other can be used if you want to add another cell phone number to receive text messages).
- » You have the option to enter your cell phone in both the Home and/or Cell field if you want a phone call and a text on your cell phone. Or, if you only want a phone call on your cell with no text, enter your cell in the Home field and nothing in the Cell field.
- » The Work phone will not be used. If you want to receive calls on your work number, enter your work number in the Home field.
- » Emails will generally be sent via a separate

email blast but due to the severity of the alert, may also be sent through Volo. **www.TOWNSQ.io** – Email blasts are generally posted on TownSq as announcements also. To see announcements as well as your specific account information including violation and architectural request status, make payments online, view HOA docs, minutes, financials, etc. you will want to register for TownSq. Below are the instructions to register for TownSq. Note that “Internet Explorer” does not support TownSq (a different browser should be selected). And, for phones and ipads, be sure to download the google app.

Go to <https://app.townsq.io/login> and follow the steps below to register your account. TownSq.io can be accessed directly or via a link on the Arrowcreek.com website:

- » Click “Need to Register” on the lower right-hand corner of the page.
- » Enter your ArrowCreek account ID number and property ZIP code (89511), first & last name.
- » Click “Continue.”
- » Click on Sign up.
- » Once registered you can modify your ‘profile’ for how you want to receive notices (or not) from the HOA.
- » If you need further assistance, please contact TownSq Customer Service at 844-281-1728, or the Associa office at 775.626.7333

The ArrowCreek.com Website may have some announcements, but because it is a public site, information that is sensitive or specific to the community may be shared only in secured ways. If you have any questions about communicating with the ACHOA, please contact us at [ACservice@associasn.com](mailto:ACservice@associasn.com) or via phone at 775.626.7333.

Jeanne Tarantino, Community Manager

*Jeanne Tarantino*  
CMCA, AMS, PCAM







The Finest Buffet in northern Nevada is Now Open!

# Toucan Charlie's Buffet & Grille

*Plus, all new health and safety measures.*

Serving lunch and dinner daily. Featuring Friday Seafood Buffet, Saturday Steak & Seafood Buffet and Saturday and Sunday Champagne Brunch.

For more information or to make a reservation please visit [atlantiscasino.com/buffet](http://atlantiscasino.com/buffet)

**Atlantis**  
CASINO RESORT SPA • RENO™

Every Foodie's Paradise

*Bistro Napa*

— ATLANTIS —  
**STEAKHOUSE**

*Sushi Bar*  
on the sky terrace

**PURPLE PARROT**

**Manhattan deli**

**Toucan Charlie's**  
BUFFET & GRILLE

*Oyster Bar*  
on the sky terrace



## FACILITIES & PROJECTS



### ACHOA PICKLE BALL COURTS HAVE BEEN RESURFACED!

The Pickle Ball Court resurfacing at the Residents' Center was completed late July. The courts surface was ground down, leveled out and an asphalt emulsion was applied to the base. Then a product called, TitanTrax was installed to the entire court which provides a moisture barrier and shields the pavement below from any further deterioration or cracking.

TitanTrax provided a 5-year warranty against cracking to the ACHOA. After the TitanTrax was put down a fresh coat of acrylic paint was applied to the surface giving the appearance of a brand-new court. We hope all you pickle ballers are enjoying the new courts!

*Continued on page 12*



*In Memory*

**IN MEMORY OF  
THOMAS HAZARD ROE  
GURNEE III -**

**A LEADER AND  
GREAT FRIEND TO  
THE ARROWCREEK  
HOMEOWNERS  
ASSOCIATION & THE CLUB  
AT ARROWCREEK. YOUR  
MEMORY AND DEEDS WILL  
BE REMEMBERED FOR A  
LONG TIME.**

**1951-2020**



members of the community that are also members of the Club At ArrowCreek.

The Club At ArrowCreek along with the ACHOA want to acknowledge and thank our great firefighting team that performed in an outstanding fashion last week. The course had minimal turf damage and our irrigation system (communication boxes) which took the brunt of the damage, were back online in 24 hours.

As the General Manager, I am humbled and grateful for the team that I have the pleasure to work side by side every day. As The Club At ArrowCreek continues to grow, we would like to welcome the addition of Assistant General Manager, Gigi Werbeckes. Gigi's primary responsibilities will be to oversee the expanding and complex food and beverage operations.

In addition to Gigi, The Club has hired Samantha Olson to work in concert with Cassie by focusing on outside events. Victoria Keogh will assume the Aquatics Director role for the new pool complex. This is a vital relationship with the association as Cassie and Samantha work with the social committee for annual events like the Holiday Party.

Please stop by for a visit to see all of the changes.

*Garry Cramer*

Garry Cramer, General Manager  
At The Club At ArrowCreek

# The Club AT ARROWCREEK

An amazing transformation continues on the Clubhouse at The Club At ArrowCreek. The staff wants to thank Association Community members for your patience and understanding as the \$43 million dollar renovation project continues.

The Club At ArrowCreek anticipates that the additional parking in the lower level will provide needed parking for operations. This parking process took longer than planned

due to the poor soil that was beneath the turf and the need to bring in proper road base material. Eventually, the grass near the street will be replaced by planters to provide curb appeal.

Poolside dining has been successful and menu options are constantly being revealed and refined. Indoor dining menu have expanded and evolved as the chefs become more comfortable with the capabilities of the mobile kitchen. It's necessary since the old one has been removed for further renovation and expansion. The takeout menu continues to be popular with



Comfort & features

Most spacious interior

Independent 4 wheel suspension

## Getting around the neighborhood



Sales – New, Used & Custom  
Servicing all Makes & Models  
Event Rentals  
**Ask about our pickup and delivery service.**



(775) 265-1771 [www.mountaingolfcars.com](http://www.mountaingolfcars.com)



**2020 models in stock!  
New colors**

Lithium Battery  
Options



## ARROWCREEK INTEREST GROUPS

### ART GUILD

Connie Ghysels lulughysels@gmail.com  
www.ArrowCreekart.wordpress.com

### BRIDGE CLUB

Dick Eddy eddyrtp@charter.net

### CHEFS CLUB

Carol Steingard sedona1927@gmail.com  
www.ac-chefs.club

### CRAFTERS

Mary Steele marysteele6239@att.net

### CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

### FORMER INCLINE RESIDENTS

Gabrielle Rubsamen-Judd  
gamaveru1962@gmail.com

### HIKING CLUB

Mark Steingard sedona1927@gmail.com

### MAH JONGG

Patty Erickson erickspm@gmail.com

### MEN'S TENNIS

Don McConnell  
dfmccconnell67@gmail.com

### MUSIC LOVERS

Angela Havewala  
angelahavewala@yahoo.com

### PICKLEBALL

Mary Ann Gaebe lulughysels@gmail.com  
www.acpc.clubexpress.com

### ROAD TO SUCCESS

Paula Macenski pmacenski@gmail.com  
Mary Katz marymfk77@gmail.com

### SCALE MODELS

Hawley MacLean hawley@hmaclean.com

### SINGLES SKIING

Stan Jaeger stanjaeger@gmail.com

### SNOW SHOEING

Mark Steingard sedona1927@gmail.com

### TENNIS (SINGLES)

Jeff Fisher jeffxfisher@gmail.com

### WINE LOVERS

Terry Brodt terrybrodt@comcast.net

### WOMEN'S TENNIS

Dayna Kaltman teachdk71@yahoo.com

## FACILITIES & PROJECTS CONTINUED



### NEW ROADS FOR GRANITE POINTE ONE & TWO

Starting in late July, West Coast Paving began road reconstruction in the Granite Pointe One neighborhood as per the Board approved contract and paid for from the ACHOA Reserve Fund.

The paving was to be completed for both Granite Pointe subdivisions by late August and/or early September without any complications. ACHOA lot owners in

these subdivisions will have brand new roads that will provide a smooth ride for years to come.

The ACHOA Board, Security staff and Facilities staff appreciated your patience during the road construction work. Thank you for slowing down and being courteous to the road workers assisting in the maintenance of our community.





# Connect

## NEIGHBORHOOD CENTER

Have you noticed grading going on at the corner of Crossbow and ArrowCreek Parkway? Oh, yes, and the For Sale sign is down....

According to the application, the planned Connect Neighborhood Center is a 16,015 square foot neighborhood center designed as a destination to promote wellness for all ages. Connect will house mindful movement and functional fitness

studios (for adults and children), personal coaching and co-working spaces, coffee/tea and nutritious takeaway meals, retail, training and demonstration facilities, and a meditation and community garden.

The proposed project was presented and unanimously approved at the regularly scheduled South Truckee Meadows/Washoe Valley Citizen Advisory Board (CAB) on June 11, 2020 (via ZOOM). The two parcels of land that will be the new Connect Center, Garden and parking lot are described in WSUP20-009w with details and photos about the center. Various Washoe County Board meetings

have been cancelled due to COVID-19 so it does not appear to be completely approved yet. The report prepared for the cancelled July 8 board meeting was removed from the county website. The report was updated with new meeting date and posted for the July 24 meeting. The July 24 meeting minutes are not yet posted on the county website.

According to the application, Connect already offers Hunsberger students meditation and mindfulness services and plans to reach out to Sage Ridge and Marce Herz students in the future. The application package also contains the concept drawing for the project. The design blends nicely with the new Marce Herz Middle School.



**IMAGINE | DESIGN | CREATE ... Award-Winning Designs that Enrich the Human Spirit**



**JK** ARCHITECTURE  
ENGINEERING

Architecture • Planning • Structural Engineering • Civil Engineering

www.jkaedesign.com | 775.507.7009 | Reno • Tahoe City • Auburn • San Jose





## *Helping Kids* FOR KIDS FOUNDATION BY MARGARET CIORCIARI

My husband Tony and I have lived in Reno for 25 years and moved to ArrowCreek 15 years ago. We enjoy living here surrounded by the beauty and serenity of the area. About 8 years ago, our daughter Lisa and twin grandchildren, Michela, and Christopher, moved to ArrowCreek from Connecticut. We all enjoy the amenities offered by the ArrowCreek HOA, including the pools, tennis courts, and walking trails as well as golf and clubhouse activities offered by The Club at ArrowCreek.

In May of 2004, I was invited to attend a fundraiser in support of the For Kids Foundation, a local non-profit organization dedicated to meeting urgent, unmet needs of children in our community who have fallen through the cracks of existing agencies and charitable organizations. I was intrigued because I was interested in supporting children in need and had been looking for a non-profit to join.

I was extremely impressed with the goals of the organization and with the quick response time for deploying emergency and urgent funds for the applications the foundation receives. Many children in Northern Nevada are facing medical emergencies, catastrophic illness, debilitating behavioral disorders, or an autism spectrum disorder. The effects of these and other illnesses can be very devastating for both the child and their family. The ability to respond immediately to the needs of the children is very satisfying.

For Kids Foundation was founded as a 501(c)(3) in 2003 to help these children who have no access to medical, dental, psychological, or behavioral services, as well as life-saving medical equipment, treatment, or medication. We only pay when no other organization/

program, or the family, can assist. We often cooperate with other Northern Nevada non-profits and share the cost of treatments for specific diagnoses.

The board members of the For Kids Foundation believe that together with community participation, we can help these vulnerable children get the appropriate care, treatment or help they need so that every child is granted an opportunity to thrive!

In January 2005, I was invited to become a member of the For Kids Foundation board. I accepted and have been a Board member for 15+ years. I am currently the Treasurer of the board. It has been extremely rewarding to see the community support increase year after year and to participate in improving the lives of hundreds of children in need. Because many of the requests are time sensitive, in order to respond to them in a timely manner, the board meets biweekly to discuss the applications and decide on the level of support we can offer.

For Kids Foundation has steadily grown to serve our children over the years, from 40 children and \$35,000 of Program Awards in 2010, to more than 300 applications and \$115,000 of Program Awards in 2019. Some examples of awards include prescription eyeglasses, prescription medications, braces for a child with cerebral palsy, and copayment assistance for special hearing aids for a newly diagnosed deaf six-year-old child. Due to COVID-19, we are currently only accepting applications for urgently needed medical, dental, or psychological services to assist the children with the greatest health needs.

For Kids Foundation relies on grants, donations from generous benefactors and proceeds from annual fundraising events to finance the Program Awards. The annual Wine and Cheese event grew from a casual event on the front lawn of the For Kids Foundation office to a fabulous soirée with great food, wine and silent auction with items donated by local businesses. This year we had planned our first ever Polka Dance Party that was unfortunately cancelled due to COVID-19.

The board of directors are optimistically hosting their 4th annual Golf Tournament on September 18, at Wolf Run.

I am proud of all the support we have received from many ArrowCreek residents who have attended our Wine and Cheese events, our golf tournaments, and made generous donations. The Club at ArrowCreek has been the venue of four of our Wine and Cheese events, as well as our second annual Golf Tournament. I look forward to seeing many of you at our future events.

Learn more about For Kids Foundation and how you can support us and/or participate in the For Kids Foundation Golf Tournament on September 18, 2020, by visiting <https://forkidsfoundation.org> or contact our Executive Director, Annie-Goni Stewart at [Annie@forkidsfoundation.com](mailto:Annie@forkidsfoundation.com)





## GOVERNING COMMITTEES



### NEW BOARD MEMBER

Kurt Bickel has been an ArrowCreek Resident since 2013 and has lived in the greater Reno area since 2000. He has volunteered his service for both the Budget and Finance Committee and the Reserve Committee. His background includes decades in Public Administration and Labor Relations. He currently has

a performance coaching practice with national and world level cyclists and triathletes, and is a freelance writer/editor for a variety of publications.

### 2021 ACHOA BUDGET AND RESERVE BUDGET IS COMING

The ACHOA Budget and Finance Committee has been working to develop the 2021 Draft Budget for your review and the Board's approval this fall at the November 10, 2020 Board Meeting. The Budget and Finance Committee has been collecting input from numerous Board Advisory Committees about their expense needs for 2021. The Budget and Finance Committee has been working closely with the Reserve Committee that has been reviewing the NRS 116 Five Year Required Independent Ground Up Study developed by Browning reserve Group.

The 2021 Draft Budget and Reserve Study will be reviewed and discussed with Community Members in a workshop format on Tuesday, September 15, 2020 at 6:30pm. The workshop will be conducted using ZOOM Meeting technology. Meeting bulletins should have been forwarded to all community members to participate in the meeting. Please mark your calendars for this workshop meeting.

Again, the 2021 Draft Budget and Browning Reserve Study will be approved by the Board of Directors at their Board meeting November 10, 2020 and will be ratified at the Annual Members Meeting on December 8, 2020. Please mark these dates in your calendar.

If you have questions or input, please email to [ACservice@associa.sn.com](mailto:ACservice@associa.sn.com), send comments through the [ArrowCreek.com](http://ArrowCreek.com) website or contact the Community Manager at Associa Sierra North and your input will be considered in the development of the 2021 Operating, Capital, and Reserve Budgets for the Association. The Budget and

Finance Committee and the Reserve Committee are looking forward to seeing you at this ZOOM workshop meeting.

### GUEST PARKING RULE CLARIFICATION

At the August 18, 2020, ArrowCreek Board meeting, the Board approved some revised language to the Rules & Regulations to better clarify the Off-Street Parking language in the subsection of Rule 15 of the ArrowCreek Rules and Regulations, revised 11/5/19. The intent of these spaces is to be used for Guests. The revised Rule language is as follows:

*Roadside off street parking spaces are provided in some areas for temporary use, primarily by guests. As defined by other regulations, a guest is "30 days or less." Anyone living in ArrowCreek over 30 days is considered a permanent resident. While guests are*

*Continued on page 16*

**NORTHERN NEVADA** Licensed, Bonded & Insured

# WINDOW CLEANING

**COMMERCIAL • RESIDENTIAL • INDUSTRIAL**

- Window Cleaning
- Gutter Repairs
- Gutter Cleaning
- Christmas Light Installation
- Screen Repair
- Show Doors
- Mirror Cleaning & Repairs
- Pressure Washing
- Construction Clean-up
- Fan Cleaning & Repairs
- Chandelier Cleaning
- Battery & Lightbulb Changes

**775.445.9200 • [nncnv@gmail.com](mailto:nncnv@gmail.com)**  
**[northernnevadawindowcleaning.com](http://northernnevadawindowcleaning.com)**



issue and the Board approved the below trash rule amendment at their June 16, 2020 meeting:

**3. GARBAGE, TRASH CANS, AND RECYCLING:**

**Article IV, Section 12 - Garbage/Trash Receptacles:** No garbage, refuse, rubbish or obnoxious or offensive material shall be permitted to accumulate, be dumped or buried on any lots, and lot owners shall cause garbage and other like material to be disposed of by and in accordance with accepted sanitary practice. **All loose trash must be bagged and tied (bagging does not apply to recyclables) and provisions must be made on windy days to secure your container.** Trash receptacles shall always be kept hidden from public view, except when placed out for collection. Trash for collection may be placed on the street right of way line for a period not to exceed twelve (12) hours prior and subsequent to the collection service pickup time. The Association may designate an area at the intersection of a street with a common driveway (i.e. a driveway which serves more than one (1) lot), which area may be within the street right of way or on a lot, for the placement of trash receptacles for collection.

Thank you to everyone for taking care to avoid blowing trash on windy days!

using guest parking, their vehicle cannot be parked more than 48 consecutive hours without moving. The intent of these parking areas is for guest parking. Residents may not use guest parking for more than four hours during daytime hours and are prohibited from overnight usage.

**TRASH RULE UPDATE**

When the winds pick up (as they regularly due) there is always a concern about knocked over trashcans and debris blowing everywhere. In an effort to help with this an article about how to contain trash was published in the March 2020 ArrowCreek View



**TWO MEN  
AND A  
TRUCK®**

**“Movers Who Care®”**

**775.525.5973 | TWOMENRENOV.COM**

Each franchise is independently owned and operated.  
U.S. DOT No. 3303833 | CPCN 3373







## PHOTO CONTEST



### ARROWCREEK VIEW AWARD WINNING PHOTOGRAPHER, GREG COOK - JULY 2020 COVER

Greg was the July Cover winner for the ArrowCreek View with a great picture of Quail that live in our community.

Light, color, and subject matter captivate Greg, and in that order. Greg loves to travel, to see wildlife in their natural habitat, to go places that most

people will never see. Whether it is a road trip to explore the local deserts or mountains, or an expedition across the Drake Passage to Antarctica and South Georgia Island, I am ready to go. Greg is an adventurer.

Greg's photography is the result of a highly creative spirit within his soul. Greg is a mechanical engineer and many of Greg's projects always started with a blank piece of paper or a clean slate. The opportunity to create a new design always results in the supreme satisfaction of watching a mechanism come to life according to Greg.

Photography generates the same enthusiasm for me. Whether it is capturing a sunrise or a meteor streaking through the Milky Way, Greg gets excited at the prospect of capturing the event. Greg has spent time in the company of some great photographers who were willing to share their knowledge with Greg. Greg is willing to do the same for others. Greg enjoys meeting new people and talking the language of photography.

As an ArrowCreek resident the quail are a natural photographic subject. They are plentiful, noisy, and curious. Greg and his wife are able to enjoy a cup of coffee on their patio in the mornings and watch the quail run by. Keeping a camera at the ready allows us to capture spontaneous shots which is how the cover shot came to be. The male shown on the cover of ArrowCreek View was standing on the rock wall calling out for a prospective mate, oblivious to my presence. Using a 600mm lens allowed me to capture the shot from a distance to avoid spooking or disturbing his natural behavior. Thank you Greg for sharing.



WHETHER IT IS CAPTURING A SUNRISE OR A METEOR STREAKING THROUGH THE MILKY WAY, GREG GETS EXCITED AT THE PROSPECT OF CAPTURING THE EVENT.

**No drugs • No Surgery • No Cost Consultation**



## Live Pain Free

**NOW OFFERING  
ADVANCED PROGRAM FOR  
TREATING NEUROPATHY**

**Class IV Laser Therapy effectively treats:**  
Arthritis • Back, Neck & Knee Pain • Herniated Discs  
Neuropathy • Plantar Fasciitis • Post-Surgery Healing  
Sports Injuries • Tennis & Golfers Elbow • TMJ • & more



Call or visit us online to schedule.

**679 Sierra Rose Drive, Ste. B Reno  
www.EliteLaserTherapy.com | 775.722.0884**





## SECURITY & SAFETY

### WHAT HAS HAPPENED SINCE OUR LAST ISSUE?

On July 21, 2020 there was a fire that crossed over into ArrowCreek. With the quick action of our first responders and the help from our friends at The Club at ArrowCreek turning on their water on their course, all homes inside ArrowCreek were saved. More articles about the fire are in this issue of The View.

Security also wants to remind everyone it only takes a few seconds for an accident to occur.

Director of Security,

*Rick Reyome*

**Road Safety:** When riding your bike in the road you need to be obeying all traffic laws as if you were operating a motorized vehicle. You need to keep all eyes and ear open for obstacles and vehicles that may be coming. When riding near vehicles that are parked on the side of the road you need to keep a distance, so that if the doors open on the cars unexpectedly, you are prepared. If you are on the sidewalk, it is expected you will announce which side you will be passing on so that the pedestrians are aware of your movements as well.

**Sharing the road:** With riding your bike on the roadway you are expected to follow all traffic rules and share the road. Motorized vehicles when passing a bicyclist are expected to do it safely.

*Continued on page 20*



### BICYCLES ENTERING ARROWCREEK

In ArrowCreek we have about 300 bicycles that came through in 2019. We have all outside riders stop by the gatehouse and sign in to the community.

Some safety thoughts that come to mind when riding are the following:

**Helmets/Clothing:** Wear a properly fitted helmet for your head. When riding during the day or night wear neon or fluorescent clothing. Also wear reflective gear, for example reflective tape, markings, and blinking lights, so that in the dark you can be seen by motorists. Flashing lights in the front of the bicycle should be white, and red in the rear.



Experience comprehensive care for your whole family at Dicus Family Dentistry.

**Call Today!**



Dr. Michael T. Dicus, DMD

**Sm:)e** No dental insurance? Visit our website to learn about our Smile Savings Plan.

*Savings Plan . . . . .*

**775.828.7246 | dicusfamilydentistry.com**  
15 McCabe Drive, #201 | Reno, NV

 /dicusfamilydentistry

# SOL

c a n n a b i s

Nevada's premier  
cannabis and CBD  
dispensary.

Award-winning cannabis  
sun grown in organic soil.

# Welcome Back!

Thank you for your support during these past few months, we couldn't have done it without YOU!

**We are open for  
in store purchases!**

**We will continue to offer  
curbside pickup and  
free delivery for those  
still staying at home.**

Available at  
[solisbetter.com/menu-online-ordering](https://solisbetter.com/menu-online-ordering)

**SoLisBetter.com**

275 S. Hwy. 395, beautiful Washoe Valley  
(5 minutes from The Summit mall in Reno)

   @solisbetter

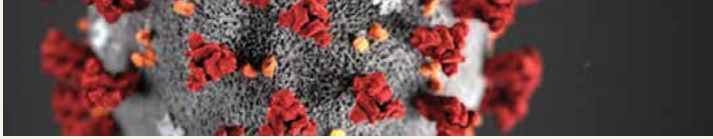
**775-451-7290**

Locally Owned and Operated  
Community minded  
Exceptionally Knowledgeable Staff  
Strain-Specific Products

**Tinctures  
Salves  
Lotions  
Patches  
Flower  
Vapes**

**TEXT SOL  
to 411669  
for deals  
and to stay  
up to date**





## CORONAVIRUS (COVID-19)

### Kids Returning to School

We decided to run this article on COVID-19 one more time because our kids are back in school and we are hoping you can find some important information here to help protect the little ones.

### How does the coronavirus disease spread?

The new coronavirus is a respiratory virus which spreads primarily through droplets generated when an infected person coughs or sneezes, or through droplets of saliva or discharge from the nose. To protect yourself, clean your hands frequently with an alcohol-based hand rub or wash them with soap and water.

### There are simple things you can do to help keep yourself and others healthy.

Wash your hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing; going to the bathroom; and before eating or preparing food. Avoid touching your eyes, nose, and mouth with unwashed hands. Stay home when you are sick. Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

### How do you disinfect surfaces for the coronavirus disease?

For disinfection, diluted household bleach solutions, alcohol solutions with at least 70% alcohol, and most common EPA-registered household disinfectants should be effective.

### Should I go to the hospital if I am sick?

People who are mildly ill with COVID-19 are able to isolate at home during their illness. You should restrict activities outside your home, except for getting medical care. Do not go to work, school, or public areas. Avoid using public transportation, ride-sharing, or taxis.

### What is the treatment for the coronavirus disease?

There is no specific treatment for disease caused by a novel coronavirus. However, many of the symptoms can be treated and therefore treatment based on the patient's clinical condition.

**PLEASE KNOW!!** ACHOA staff continues to maintain the essential services to our common area including the Guard House and gates. We intend to keep the gates and Security fully operational. Staff has taken the necessary steps to ensure the safety of employees and residents alike including social distancing, extensive daily disinfecting and practicing good hygiene.

## COMBINATION GOLF CART & WALKING PATHS USE RESTRICTIONS

### Combination Golf Cart and Walking Paths are defined as:

The paved pathways on both sides of East and West ArrowCreek Parkway

The sections of the paved walking pathways at the following locations may be used by golf carts:

- » Winding Ridge: from Cocopah Court along Winding Ridge to the Tee Box at Hole 16.
- » Masters Drive: from High Vista at Masters Drive to the 2nd Green
- » High Vista: Through Harbottle Park

All other areas of paved pathways along community roadways are designated as Walking Paths and golf carts are prohibited.

**Golf Carts are required to operate on ArrowCreek Parkway Combination Paths and not drive on ArrowCreek Parkway itself. This rule includes all golf carts as well as ArrowCreek HOA and The Club at ArrowCreek utility carts (except as required to complete maintenance projects).**

On all other streets, golf carts must operate on the roadway and not on the walking paths. Except when preparing to turn left or when doing so would not be safe, every person operating a golf cart upon a roadway shall drive as near to the right side of the roadway as practicable, exercising due care when passing a standing vehicle or one proceeding in the same direction.

- » When encountering a pedestrian on designated combination paths, golf cart drivers must stop and allow the pedestrian(s) to pass safely.
- » Golf cart paths on The Club at ArrowCreek golf course are private property not belonging to the ArrowCreek HOA and are restricted for the use of golfers and/or those authorized by The Club only.





## DOG BOOK PHOTOGRAPHS

Security has a Dog Book at the gatehouse. If you bring your dog down, we will take a picture as well as get the Owners Information. This way, if your dog gets loose, Security can bring them to the gatehouse and look through our dog book. We can find his/her picture and contact the owner letting them know their dog is safe and they can come pick them up.

## PET ETIQUETTE

Please remember **your dogs must be “walked on a leash” and you must clean up after your pets.** Pet Mitt stations and trash cans have been placed around ArrowCreek Parkway. **The park at Harbottle and the Resident Center need special attention with cleaning up after your dogs.** Complaints have started to be brought up about residents not picking up after their dogs.

## BROKEN SPRINKLERS AND WATER ISSUES

Contact ArrowCreek Security at **775.850.4450 with all issues involving sprinklers, water issues and flooding.**

ArrowCreek HOA as well as your neighbors have turned on their water systems for summer watering. If you see anything out of the usual, such as leaks, flooding, etc., please call Security.

## BUS STOPS IN ARROWCREEK

Security would like to remind all residents that school is back in session and we have a lot of children using the walking paths and crossing streets. Please be very aware and use extreme caution when the kids are out and about.

Please remember, there can be children late to the bus stop and running to catch the bus. When this happens, and it does happen, the children only have one thing in mind, don't miss the bus. They are not necessarily looking for vehicles, so ..... please look out for them.

There are several Bus Stops along ArrowCreek Parkway and a few of them have a median. If you see the bus stopped with their “STOP SIGNS” out, even if there is a median, PLEASE stop regardless which way you are traveling. We have children crossing the road, sometimes in a hurry, and they may not look for vehicles.

Security had to stop several vehicles last year that were attempting to pass the School Bus when they had their Stop Sign out and were loading children.

Last year we had 37 incidents where cars tried to pass the bus when their Stop Signs were out. We did get all the vehicles stopped but would always like to remind everyone to please be very mindful of your surroundings. This school session Security will be following the bus throughout ArrowCreek in the attempt to keep all children safe.

## YOUR QUICKPASS SYSTEM AND SECURITY

Security would like to remind the Residents who are using their QuickPass account to continue to add permanent as well as temporary guests, and would ask the Residents who do not update their QuickPass account to please call Security so we can get your guests added before they arrive at the front gate. **Please keep in mind that a large number of calls are coming into Security every day, (Residents calling in guests as well as all other Security issues), as well as a large number of calls going out, (Security verifying guest access if they are not on the homeowners list). If you get a busy signal, please try again so we can assure your guest(s) can gain entry without incident.** Please note that if you leave a voicemail, there is no guarantee that it will be checked in time of your guest's arrival. A large number of visitors and contractors are entering ArrowCreek so having them on your list before they get here will cut the wait time at the gate

*Continued on page 22*

## SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email her at [acsecured@outlook.com](mailto:acsecured@outlook.com) for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions, our contact information is:

Gatehouse telephone 775.850.4450  
Gatehouse fax 775.850.4451  
Security Gatehouse Email  
[acsecure@msn.com](mailto:acsecure@msn.com)  
[www.quickpass.us](http://www.quickpass.us)



## WILDLIFE ISSUES

ArrowCreek is one of many communities located in “Wilderness Urban Interface” area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

## WILDLIFE INFO & RESOURCES

ArrowCreek Security 775.850.4450  
Washoe County Regional  
Animal Services:  
Office 775.353.8900  
Dispatch 775.322.3647  
NV Department 775.688.1331  
of Wildlife:  
Reno Snake Rescue: 775.750.5537  
([www.snakebusters.com](http://www.snakebusters.com))

Exterminators that have been used and are recommended by AC Residents:

State Wide Pest Control 775.425.4343  
Nash Pest Control 775.852.3444



# SECURITY & SAFETY CONT. FROM PAGE 21



tremendously. (We had over 1 Million vehicles pass through the front gate.)

When your guest(s) arrive, if they are not on your list, Security has to call to verify entry. This can cause a line to form and some guests have to wait unnecessarily. If you have any questions about your account or how to add your guests, please call Leda at the front gate. If any resident is interested in getting a better working knowledge of QuickPass, feel free to contact Leda and schedule a time to go over the website.

TYPE OF VIOLATION	NUMBER OF 2020 VIOLATIONS
SPEED LIMIT	59
STOP SIGN - DID NOT STOP	78
STOP SIGN - SCHOOL BUS	0
RECKLESS DRIVING	1
GUEST SPEED LIMIT-1ST NOTICE	28
GUEST SPEED LIMIT - 2ND NOTICE	0
GUEST STOP SIGN-DID NOT STOP	6
MAINTENANCE OF LOTS	11
PET BARKING	3
PET LOOSE/ UNLEASHED/ PET WASTE	3
STORAGE OF ITEMS IN PUBLIC VIEW	11
STORAGE OF VEHICLE IN DRIVEWAY	3
VEHICLE PARKED IN STREET	9
RESIDENT USE OF GUEST PARKING	6
RV/ BOAT/ TRAILER PARKING	15
TRASH CONTAINER IN PUBLIC VIEW	41
TRASH CONTAINERS	33



## RESIDENTS' CENTER POOL CLOSURE DATES

The Family pool will have a tentative closure date of September 30th, 2020

The Lap Pool will remain open for an additional two weeks and possibly longer weather depending.

The Spa is temporarily closed due to Governor Sisolak's orders and will reopen when allowed to do so.

Remember Social distancing is still required.

Pool hours are 5AM-8PM daily.



# THE X7

BAYERISCHE MOTOREN WERKE

Every legend begins somewhere. Now yours can begin in the biggest BMW ever built—the BMW X7. It's right at the intersection of luxury, comfort and performance. The X7 has three rows of seats, with the option to seat six or seven. You can even customize the interior trim, gearshift controls and lighting. With all the latest safety features and hands-free assistance, you have more control than ever. And with one look through the panoramic glass roof, it's clear—this level of luxury takes you places.

Contact a Client Advisor at **Bill Pearce BMW** to take a test-drive today. Special lease and finance offers available by **Bill Pearce BMW** through BMW Financial Services

**Bill Pearce BMW**  
 11555 S. Virginia Street  
 Reno, NV 89511  
 (775) 826-2100  
 billpearcebmw.com

Exclusively distributed by BMW of North America, LLC ©2019 BMW of North America, LLC. The BMW name, model names and logo are registered trademarks.



# Backbone OF ARROWCREEK

Did you know that 46 of your friends and neighbors volunteer their time, effort, and expertise on 10 committees that form the backbone of the ArrowCreek community? As a volunteer, each one works side by side with other ArrowCreek volunteers, not because they are being paid or because they feel an obligation, but because it provides a natural sense of accomplishment and contributes to their—and your—community. They work in teams providing patience, creativity, initiative, and passion to support a sense of purpose for the community. Why? Because of a desire to give back, to use their skills, to meet like-minded people, and to have fun doing so. Volunteering for this work builds resilience and preparedness through concrete community action, enhancing knowledge and a sense of responsibility for the whole community. Their efforts support the Homeowners Association (HOA) to achieve its mission and strategic objectives by providing a diverse range of skills, experience and knowledge.

The HOA Board consists of seven members. Joyce Seelen is the president, and Jim Keller is the vice president. Yvonne Bates is the secretary, while Gary Jacobson is the Treasurer. Additional Board members are Morgan White, Sam Reagle, and John

Krisch. Each of them also serves as liaison to one or more of the committees.

The 12 committees include the Reserves Committee, with Bill Boon as chairperson; Budget and Finance, with Paul Burkett as chairperson; Governing Documents, with Joyce Seelen as chairperson; Architecture Design Review, with John Krish as chairperson; Safety Committee, with Morgan White as chairperson; Fuels Management, with Kathie Delegal and Janet Ouren as co-chairs; Social Committee, with Mary Ann Gaebe as chairperson; Communications Committee, with Paul Burkett and Susan Duncan as co-chairpersons; Landscape Committee, with John Krish as chairperson; Administration Committee, with Ben Collins as chairperson; and the Club at ArrowCreek Liaison, with Gary Jacobson as chairperson.

To join a committee, obtain a request form from the HOA and submit the completed form to the committee of your choice. Currently there are openings on the ADRC. Other committees are likely to have openings in the future, so don't hesitate to volunteer.

Volunteerism is a basic expression of human relationships. It is about people's need to participate in their community or organization and to feel that they matter to others. The ethos of volunteerism is infused with values such as solidarity, reciprocity, mutual trust, belonging and empowerment,

## MESSAGE FROM THE ACHOA SOCIAL COMMITTEE

ACHOA's Social Committee loves to host events throughout the year for all our residents. As the COVID-19 pandemic continues to be of concern in 2020, we have cancelled Meet and Greet events, the Summer Barbeque, and the Halloween Party. Beyond this we are uncertain about future events and will keep you updated if there are any changes. We do look forward to serving our community and resuming social events in 2021. Thank you for your patience and please stay safe and healthy.

all of which contribute significantly to quality of life.

A healthy ArrowCreek community is one in which importance is given to relationships that facilitate interaction and engagement to engender a sense of belonging. It is also one in which there is broad participation by all those in the community. Thus, it is important that you vote when called upon and volunteer your services on the Board or committees that interest you. ArrowCreek needs you so we can continue to have the best HOA in Nevada, as it was deemed to be a year ago.



**PHANTOM™**  
SCREENS

*We are open and  
following CDC guidelines*

The invisible screen door that appears  
only when you need it.

*Let the fresh air in — Keep the bugs out!*

Retracting screens to fit almost any size and type of door including:

- Single Doors • French Doors • Motorized Screens
- XL Captured Edge Screen for Large Openings

**ARGENTA PHANTOM SCREENS**

Call Doug at (775) 250-4392 | [www.phantomscreens.com](http://www.phantomscreens.com)

**Buy 2 Screens and  
Save \$40!\***



*Shown: screen for oversized door*

**\*Offer expires 12/31/20**





**JUST SOLD**  
6205 ELK IVORY DRIVE  
RENO, NEVADA 89511



# EXPERIENCE WHEN

SEE WHAT OUR CLIENTS

Bryan was amazing. He researched into what other homes were listed at, how long homes had been on the market and based on his recommendation the house sold within two weeks! The other homes in the neighborhood were on the market. I believe do to Bryan's compared marketing of homes in the area this ensured a speedy sell. He is honest, trustworthy, dependable and professional. —*Ann F.*

We have worked with Bryan several times now (buying&selling) and it has been wonderful each time! He is an excellent negotiator and listens to your concerns and does a great job of guiding you through the entire process. We works hard for his clients and seems to always be available. I would recommend him to friends and family without hesitation!! — *Cory M.*

Bryan was fantastic! We searched for many months and he was extremely patient and helped us find the perfect house. He understood exactly what we were looking for and spent many hours working on our behalf. I would definitely utilize him again in the future.

— *Scott H. New ArrowCreek Homeowner*

Moving to Reno, we had little knowledge about the area and market. We were on the fence whether to build, or buy. After some research and lots of looking, we found a beautiful house in a fantastic neighborhood, with an incredible view. Bryan has the knowledge, experience, and personality that is fun and easy to work with. — *M.Kinnison*



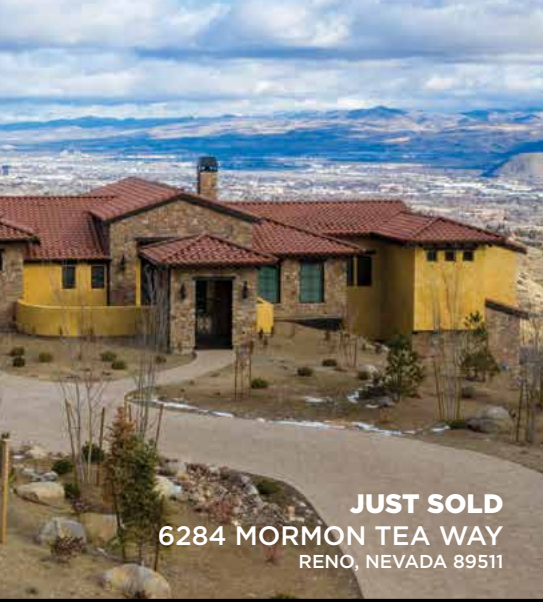
Buying and selling luxury homes takes finesse to make the transactions as seamless as possible. It's not just about purchasing a home, how to price your home for maximum benefit, what is needed, but also finding the right, seasoned professionals that make the client and their needs the first priority. Drakulich is a top real estate firm.

Bryan Drakulich has over 40 years of experience developing, selling and purchasing luxury homes. His knowledge and expertise unavailable anywhere else, from the legendary sale of the #1 in Nevada to the #2 in Nevada for individual sales volume by RealTrends, Bryan proves time and time again. Like a fine wine, Bryan's experience in luxury real estate is aged to perfection.

Drakulich Luxury Properties has invented a new standard of customer care, to be interested in knowing what your home could be worth, searching for a new property, and answering any questions you might have!

For a free market analysis of your home give Bryan Drakulich a call today. **775.8**





**JUST SOLD**  
6284 MORMON TEA WAY  
RENO, NEVADA 89511



**JUST SOLD**  
10556 RUE SAINT RAPHAEL  
RENO, NEVADA 89511

# HERE IT MATTERS!

## CLIENTS HAVE TO SAY

Bryan helped us find our new home in Reno. He has great local knowledge and definitely knows the marketplace. Fun guy to work with, but also has very good skill set. We had a difficult broker on the other side of the transaction, and if it weren't for Bryan, the deal would have fallen apart. Would definitely recommend him to others. —*Bob S.*

Bryan was a pleasure to work with and patient with us as we worked through our options of available inventory. As we were new to the Reno market, his guidance was very useful in finding the right home, negotiating the deal and getting to closing. — *Bob T. New ArrowCreek Homeowner*

Bryan, was excellent to work with and we're so happy we selected him as our agent. He has great knowledge of the local market and his persistence to help us not just find a home but, a home we would truly be happy with goes unparalleled! — *Cody K.*

We were floored with Bryan and his team! What an incredible experience. He really cares about his clients and goes all out to make the entire journey as easy as possible. We could not be happier with our time with Bryan!! — *K. Barnett*

Bryan and his team kept all of the players on task and honest. He raises the bar to his level for everyone involved. His outstanding reputation preceded him with everyone I talked to during the process. —*David W.*

...ess as possible. Knowing the tricks of the trade - what to look for when  
...eded to close loans efficiently, is accomplished with the assistance of  
...kulich Luxury Properties, with Bryan Drakulich leading the team, is that

...asing real estate in northern Nevada. This tenure comes with a level of  
...ne Rancharra Family Estate to finding the perfect starter home. Ranked  
...time again that he gets the job done, all while making his clients laugh.

...create a real estate experience that is a step above the rest. If you're  
...erty or investment, connect with us. We are happy to assist and answer

46.8585





Emily at Santa Cruz Warf.



Emily and her luggage.

# My American Adventure

UNTIL WE MEET AGAIN BY EMILY HAUSTEIN

*Emily Haustein spent the 2019-2020 school year as a Rotary Club foreign exchange student as a junior at Galena High School. Emily is from Vienna, Austria. She stayed with 3 different families during her time in Reno which is the Rotary concept for getting students to experience various aspects of American life. Emily's third family was Ron and Susan Duncan here in ArrowCreek. She moved in Feb 2 with plans to remain for the rest of the school year. Then COVID-19 struck! Distance learning and No-Distance traveling brought all fun plans to a screeching halt. Even Emily's trip back home to Vienna was questionable several times. Here is Emily's story about her final American adventure to get home.*

The reality of what was bound to happen hit me my last week with the Duncans. Although we had been mentioning my return in side-handed comments all throughout May, when June came along and with it a feverish longing for home, the future crystalized before our eyes. On-again and off-again flight schedules because of constantly

changing COVID-19 restrictions drove us crazy. Finally, I had a flight! We had a mere week left. We planned each and every day with care and consideration, and yet, it was not enough time. How can one prepare such a departure in as little as a week's time?

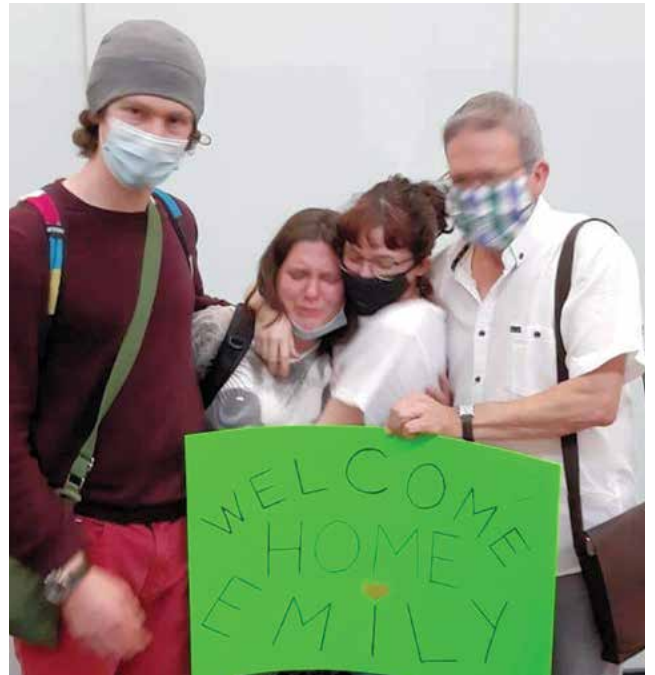
My last few days looked something akin to this:

Tuesday, a humorous couple from Rotary took me to Yerington, their hometown, and later on to a fantastic mountain range, where we might/might not have found an artifact. Wednesday we visited Ron's sister Carole in a small woodsy town, "away from the crowds," as she liked to call it, where we would have dinner served on top of reminiscent conversation of the siblings' childhood back in the 60s. What came to my utmost surprise and enthusiasm was the family's diligence to let me ride Carole's very own horse 'Digger'! Lest I have no history of horseback riding, the guided tread around the corral and then the back lawn proved perfect! Thursday, I met up with my first host family, the Duenas family, for dinner and a





Happy faces in the Vienna Airport. Brother Florian, Sister Lillian, friend Leonie & Dad



Welcome party in Vienna airport.

movie. Friday, I met up with my Rotary Counselor Dan and his wife Bev for a final meet in Truckee. Saturday, I went to see two of my friends for mini golfing. Sunday, I went to the mall with another friend of mine. Monday was a blur. Tuesday was our travel day.

Sue and Ron put a lot of effort into my last trip to San Francisco, which was where I would catch my flight at 3pm on the oncoming Thursday. They planned for us to see Stanford University - we agreed it looked like a fancy combination of Hogwarts, a monastery

*Continued on page 28*

*sbk* Beauty & Lash Parlour

- Eminence Organics
- Lash Specialists Classic & Volume
- Lash Lifts
- Microblading
- Skin Care
- Waxing
- Spray Tans
- Brow Lamination

**É** ÉMINENCE ORGANIC SKIN CARE HUNGARY - SINCE 1958

775.348.9606 | skinbykym.com  
7689 S. Virginia, Suite D, Reno, NV 89511

# Dancing!

GOOD FOR THE MIND, BODY, & SOUL!

- Boost Memory
- Improve Flexibility
- Reduce Stress
- Make Friends
- Help Your Heart
- Lose Weight
- Balance Better
- Increase Energy

[www.ArthurMurrayReno.com](http://www.ArthurMurrayReno.com)  
(775) 323-2623

Arthur Murray Reno Dance Centers



Emily after her ride on Digger.



Carole leads Digger and Emily around the corral.



Stanford University: shaking hands with "Burghers of Calais".



Emily at Stanford University.

and a botanical garden - along with Palo Alto (Ron's hometown), Santa Cruz Bay and the Henry Cowell Redwoods State Park. The Redwoods are what come most vividly to mind with their divine beauty, to this day the memory makes me nostalgic! When Ron told me about a time when Sue captured fairies in a photograph they took there, I did not doubt it for a second. Okay, maybe a second.

Our road trips together are some of my fondest moments with the Duncans- I would sit sprawled over the back seat, watching intently as time and place passed us by over the sweet music of our favorite radio channel 'SiriusXM Love Songs.' It is in that blue car of theirs that we would be constantly followed around by the 50 Shades of Grey 'Love Me Like You Do' song, which eventually became our private joke!

When Thursday morning came, and we had gathered our things from the hotel, pulled into the airport and gotten my humungous oversized 400-Euro-overweight-fee suitcases checked in, there was not much time left. I hugged each of them for a good 2 minutes and promised I would send them the 'Duncan Family' video I had created the night before, as soon as I got home. The departure felt odd, and unnatural. How do you say goodbye to someone who has treated you like their own daughter for the past 5 months? I did not know.

I turned around another 5 times and waved farewell until I had lost sight of them and the hassle-wound procedure of TSA bag checking commenced.





Elevate  
your life.



Koch Elevator has several **residential products**, making it easy to purchase the best products that will meet your needs:

HOME ELEVATORS

DUMBWAITERS

STAIR CHAIRS

WHEELCHAIR LIFTS (INSIDE OR OUTSIDE)

**Local Family-Owned  
Since 2001**

**Cell: 775.247.8820**

*Authorized dealers for  
Inclinor of America, Savaria,  
Thyssenkrupp Access, Waupaca,  
Matot, Canton and Harmar.*

Off: 775.323-8822  
nick@kochelevator.com

**KOCH  
ELEVATOR**

924 Incline Way, Suite C, Incline Village, NV  
561 Sunshine Lane, Reno, NV

CA LIC 927006 NV LIC 054884



Photo by Mal Coghlan



Photo by Nancy Aston



Photo by Eric Aust

# Rock Fire

## THE CLUB AT ARROWCREEK MADE A DIFFERENCE

### ROCK FARM FIRE CAME A LITTLE TOO CLOSE FOR COMFORT TO THE ARROCREEK COMMUNITY

ArrowCreek braced for disaster on the afternoon of July 21, 2020 at 12:55pm. A structure fire on Rock Farm Road moved quickly out of containment and moved to the east aided by gusty winds and dry conditions. Due to the quick actions of the Truckee Meadows Fire Protection District (TMFPD) and County Commissioner Chairman Bob Lucey, the amazing DC-10 pilots from McClellan Air Force Base in California that were fighting the Hog Fire were diverted to drop 9,400 gallons of retardant, helicopter pilots from Stead Airport dropped water, water tanker pilots from Stead Airport dropped water, and The Club at ArrowCreek golf course served as a fire break with automatic

sprinklers on during the fire, the blaze was contained to 124.6 acres with no ArrowCreek homes lost. This result was remarkable.

The fire destroyed 62 acres of Washoe County land area. The Club At ArrowCreek rough and native vegetation land area destroyed was 34 acres. ACHOA land area destroyed was limited to some plantings with no acreage destroyed. Only two homes outside the community were destroyed, including the home where the fire originated, and acreage destroyed was 29 acres. The relatively low acreage burned can be partially attributed to the teamwork of the ACHOA and The Club At ArrowCreek in keeping the community fire safe.





Photo by Greg Newman



It is time for a short history lesson. The ArrowCreek Fire of 2000 was almost 20 years ago to the day, August 1-5, 2000. That fire was started by a lightning strike just left of the 14th fairway on the Challenge Course remarkably close to where the models for the Toll Brothers homes stand at Sierra Mesa Drive and Winding Ridge. The fire immediately tracked north away from the community burning only empty ArrowCreek lots and burned nearly 2,788 acres before being extinguished. As a result of that fire, many residents dedicated time and effort to support the building of the TMFPD Thomas Creek fire station. The station opened in June 2012 and allowed crews to be at the Rock Farm Fire within minutes. What a great resource for our community.

Now back to the afternoon of June 21st. The Rock Farm Fire moved east from its origination towards our community with such speed that County officials issued a “Prepare to Evacuate” order to all ArrowCreek neighborhoods and the neighboring Saddlehorn community. Eventually, residents on Copper Cloud, Eagle Vista,

Broken Feather, and Trail Blazer were issued an evacuation order and ACHOA security staff along with Washoe County sheriffs went door to door to make sure everyone living on these streets got out safely.

The rest of the ArrowCreek community was never issued an evacuation order; however, Washoe County continued to issue the “Prepare to Evacuate” order through the Washoe County Reverse 911 system now known as Code Red. VOLO Village communications were also forwarded to residents to keep them updated concerning the evacuation. During the afternoon, community members could voluntarily evacuate but were limited on returning to the community.

Chief Moore and his crew did an outstanding job fighting this fire. In addition, local battalion chiefs were able to call on air support from Stead Airport whose cargo could release a swimming pools

*Continued on page 32*





worth of water in a single drop. Along with the support of ground crews, pilots were able to stop the fire in its tracks as the afternoon winds shifted and aided the overall effort. Commissioner Bob Lucey was immediately on the scene and took immediate action to have the Reno Airport traffic re-routed and closed if necessary to all commercial air traffic, which allowed the DC-10s and other aircraft to fly without interference to drop the retardant and water on the fire. According to Chief Moore, this effort put a ring around the fire quickly and limited its spread. A big “thank you” to Commissioner Lucey for everything he did for this community. First responders, both local fire and forestry from Truckee, CA, jumped on the scene and were able to help douse the fire thereby keeping it from destroying any homes inside ArrowCreek.

ACHOA Security worked with the all critical agencies during this event. Staff assisted in directing traffic for those that were evacuated as well as those who voluntarily evacuated. Most of the evacuation route gates were unlocked or opened as needed by the Security team. In addition, Security coordinated with the Sheriff’s Department and Nevada Highway Patrol to enable fire vehicles to enter the community quickly in order to fight the intrusion of the fire along Copper Cloud. The evacuation of our residents was calm and orderly and a complement to our community members.

What was the aftermath of this terrible fire? Inside the community, fencing and backyard furniture behind several homes on Copper Cloud and Cour St. Michelle were lost and landscape was charred or covered by fire retardant. However, as one resident stated, “It was better to come home to a pink house (retardant) than no house at all.”

The Club at ArrowCreek also reported some damage to holes 3, 4 and 5 on the Legend Course but the irrigation system on holes 3, 4 & 5 limited the fire from coming across the fairways from Thomas Creek. None of the watered green areas burned. All 36 holes of the golf course have the ability to selectively control the irrigation system, which provides critical aid to the fire fighters in these emergency situations. This system is an integral part of the firefighting plan developed by TMFPD, Association Fire Fuels Committee, ACHOA Facilities Management, and The Club at ArrowCreek.

In addition, the fire mitigation work conducted using funds provided through grants awarded to the ACHOA, The Club at ArrowCreek, and the County over the last several years resulted in less brush to burn in and around this community. Cooperation of these partners led by the ACHOA Fire Fuels Committee to get this work accomplished underscored the importance of supporting fuels reduction and fire safety efforts now and in the future. We live in a wildfire area and we all need to be aware and be prepared. Please remember that defensible space around our homes is part of that preparation.

Thanks to all involved, the 2020 Rock Farm Fire was stopped before any major damage was realized in our ArrowCreek community. The Association’s common area received some damage but the ACHOA has a \$25,000 insurance deductible and an insurance claim will not cover the low cost for repairs and replacement of plant material.







# YOUR ONE STOP FOR WINTER PREP!

GET YOUR TREES PRUNED & THEN LIGHT THEM UP FOR THE HOLIDAYS!

Avoid storm damage with a fully certified Arborist consultation and add some sparkle with a custom holiday lighting package.

*Holiday lighting includes professional, damage free & contact free installation, take down and light storage. All work is warranted. Signature Landscapes & Christmas Decor is licensed and insured. \*Limitations apply.*

Signature  
LANDSCAPES

857-4333

Siglands.com

NV LIC# 83741 & 83742



Call for the  
"Early Bird"  
Special  
\$100 Off \*  
Expires 11/15



Photo by Greg Newman

# Security

## AND THE ROCK FARM FIRE

Rick Reyome, Director of Security, Leda Brabant, associate Director, and Nik Stranski played an integral role as First Responders to the Rock Farm Fire that came dangerously close to homes in ArrowCreek.

**Rick and Leda, can you tell us a little about that day and how events unfolded? How were you first made aware of the fire?**

Security saw smoke from the Gatehouse. Immediately they went to see what it was. When they saw flames across Thomas Creek, they called 911 to report it. Nik, Swing Shift Lead, called Rick and he arrived within 10 minutes. A few minutes later, while Rick and Nik were assessing the threat, Leda texted and said she saw smoke in the ArrowCreek direction and said she was on her way in. At that point Scott Peterlin, General Manager, was called and made aware of the situation.

**Once you arrived on site and saw the fire firsthand, were you concerned it could reach ArrowCreek?**

When I first saw the fire, I was hopeful that it would not get to ArrowCreek as it was confined to a single home in the middle of the field. With the wind blowing hard, my hopefulness was short lived. By the time Leda arrived a few minutes later, we were both very worried.



**Once you contacted the Incident Commander, what role did you and the Security team play in regard to ArrowCreek?**

Security opened the Copper Cloud and Flowering Sage Trail fire access gates immediately upon arrival. WCSO requested Security clear the fire access road stated above. While Leda was doing that, Rick and Nik were asked to help evacuate Copper Cloud, Eagle Vista, Broken Feather and Trail Blazer. When Leda was finished, she also helped evacuate ArrowCreek Residents. After everyone was evacuated safely, WCSO asked that we direct traffic at Copper Cloud and ArrowCreek Pkwy. They wanted Emergency vehicles directed up Copper Cloud and all traffic to be kept out of the area. At this point the GM requested all external fire gates to be unlocked and opened. Leda finished this in a very timely manner.





Photo by Greg Newman

**I understand at some point the winds shifted towards ArrowCreek. Can you describe what you saw and how you and the Incident Commander reacted to the quickly changing events?**

After the winds changed, we saw a lot of panic but also still quite a few onlookers. We acted quickly along with the WCSO to get everyone out of harm's way as well as to clear the way for many fire vehicles. The smoke and wind at this point was horrendous. We could not see our own hands in front of our faces. The flames lined and jumped Copper Cloud. As the big tankers arrived, the evacuations were already being done. Security followed the last

residents out of Copper Cloud in smoke so thick we could not see the car in front of us. We could only see the side of the road due to the burning brush. At that point, at the request of the WCSO, we were stationed at the bottom of Copper Cloud directing traffic and emergency vehicles.

Through all of the above, I was in contact with the WCSO and TMFPD Commanders every five to eight minutes to get the latest updates. These updates were then conveyed to the front gate and to the General Manager which in return informed the Board President and the Association Manager.

**Any advice for homeowners in the event of a fire?**

Do not be a looky loo!!

Our advice to homeowners would be to not panic, but to take situations like these very seriously. Please do not block roads to look at the fire or to take pictures. We need the roads clear to get emergency vehicles to the fire as quickly as possible. Please understand Security, the Fire Department and WCSO are doing everything possible to keep everyone informed and safe.

As the General Manager and on behalf of the Board of Directors, I would like to thank both of you and the Security team for all your efforts that day making sure everyone was safe and for assisting the Fire Department with traffic control and evacuations!

**Authentic Nevada Apparel and Gifts.**

**HOME MEANS NEVADA CO**

**“Right in the heart of the golden west”**

South Creek Center 55 Foothill Rd #2 Reno NV 89511  
 135 N Sierra St # C Reno NV 89501  
 HomeMeansNevada.com | (775) 376-1115

**CartBarn**  
 Golf Cart & Utility Vehicles - Sales, Service & Rentals

**Club Car**

**New Onward Blazing Comeback Limited Edition**

8850 Terabyte Ct., Suite G • 775.852.0707  
 www.cartbarn.com • info@cartbarn.com

We are a small family owned company and we thank you for your business.



Photo by Greg Newman

# Wildfire Motto

**READY, SET, EVACUATE!**  
BY KATHI DELEGAL & JANET OUREN

The afternoon of June 21<sup>st</sup> is not an afternoon that ArrowCreek residents will soon forget. The Rock Farm fire spread so quickly to the border of this community that day that residents living on Copper Cloud, Eagle Vista, Broken Feather and Trail Blazer neighborhoods were asked to evacuate with the remaining community told to prepare to evacuate. A very scary scenario for everyone! A big thank you goes to our first responders and air support, our General Manager and Security staff, the Club at ArrowCreek, and our County Commissioner. The coordinated effort worked seamlessly and saved the day. No one was hurt and no homes were lost in our community.

So, what happens now that this wildfire is out? We all should be asking ourselves a critical question: Are we ready to go on a moment's notice if a wildfire occurs? The order to evacuate can come quickly from the agencies involved, i.e., Sheriff and Truckee Meadows Fire Protection District. And, evacuation may not always take place during daylight hours. Preparation is a must!

On the ArrowCreek HOA website, we encourage you to go to Documents and Contact and download the Disaster Fire & Emergency Plan (Plan). In that Plan, there is a wealth of information, such as how to sign up for Regional Alerts. We encourage everyone to sign up for Code Red, previously known as the Reverse 911 system. It is easy to register. Go to the following site: [www.washoecounty.us/em/regionalalerts.php](http://www.washoecounty.us/em/regionalalerts.php). In addition, Attachment A is a document you can print titled Wildfire Evacuation Checklist. This checklist was provided to the HOA by

the UNR Cooperative Extension Living with Fire Program. Here are just some of the key points contained in that checklist:

- » Wear cotton or wool, long pants, long-sleeved shirt, hat, and boots. Carry gloves, a handkerchief, water, and goggles
- » Keep your cell phone, flashlight, and portable radio with you at all times

*Continued on page 38*

## YOUR LUTRON HOME AUTOMATION EXPERT



# VERDI ENERGY<sup>®</sup>

## 775-391-3111

**SAVANT**  **LUTRON** **GENERAC**<sup>®</sup>  
Authorized Dealer / Installer

VERDI ENERGY, INC | CA LICENSE #1014888 NV LICENSE #0081880



**SOLD!**



**10184 Via Verona**  
3,302 sf | 3 beds | .31 acre  
Offered at \$1,075,000

## Sold in One Week at Full Asking Price.

In this Seller's Market, inventory is at an all-time low. Intelligent pricing, exceptional virtual marketing, and access to ready buyers are critical for a quick sale.

**We represent many qualified buyers looking to move to ArrowCreek NOW.**

Contact us today to find out what your home is worth!

**We Live Here.**

**We Work Here.**

**We're Members Here.**

**We're Invested Here.**

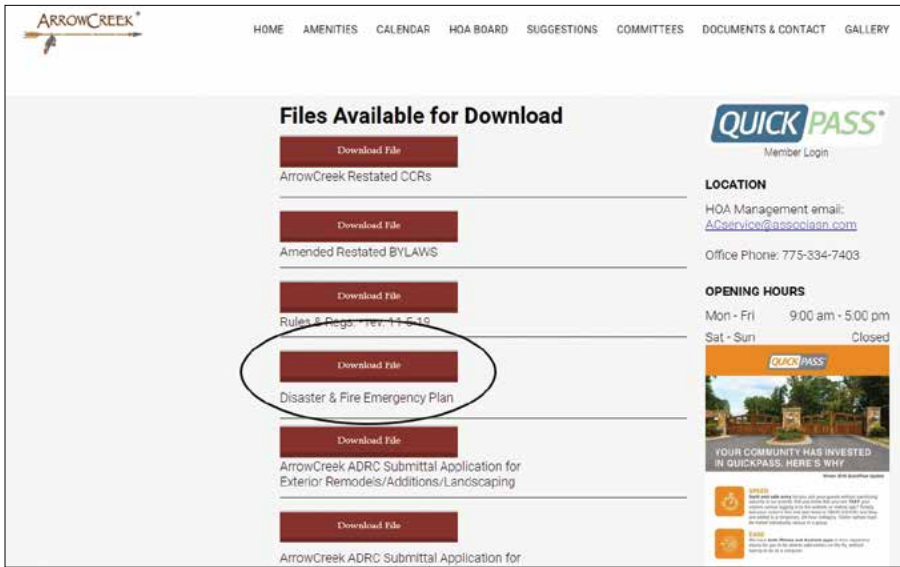


[LuxuryRenoHomes.com](https://www.LuxuryRenoHomes.com)

**DICKSON**  
REALTY

16475 Bordeaux Drive  
775.849.9444  
[info@luxuryrenohomes.com](mailto:info@luxuryrenohomes.com)

SULLIVAN  
WONHOF  
GORE 



- » Prepare a “To Go” bag, which includes: 1) important documents (bank, trust, birth certificates, passports, driver’s license etc.); 2) ATM, credit and debit cards; 3) medications, toiletries, and prescription glasses; 4) cell phone chargers
- » Evacuate pets—never turn them loose. Notify the Humane Society if you need assistance.
- » Inventory of home contents (video beforehand) and photographs of exterior landscape

It is important to read/print the entire checklist to see what to do both inside and outside your home prior to evacuating. For example, inside you should close all interior doors and leave a light on in each room. Outside, it is important to bring patio cushions indoors to help prevent combustion under your eaves. In addition, Attachment B is a sign you can print that says “EVACUATED”. If you have to leave, you place this sign on your front door to let first responders know that the house is vacant. As we mentioned, the Plan contains pertinent information to help prepare you in case of evacuation. We have only mentioned a few items contained in this document.

Some perspective: over the last five years, the HOA Board (Board) supported efforts to apply for grants. With that support, the HOA obtained two grants, one in 2015 and one in 2017. The result of those two grants for the community was that over



100 acres of fuels on HOA Common areas were reduced. In addition, the application of a pre-emergent herbicide was sprayed on some areas to reduce the growth of cheat grass.

In 2017 when the HOA applied for the second grant, The Club at ArrowCreek and the County partnered with the HOA to apply for grant funds. The grant was awarded, as a result, The Club masticated 124 acres of golf course property and the County masticated almost 30 acres.

In addition to applying for grants, the Fire Fuels Committee, along with Scott Peterlin, the HOA General Manager, met with Chief Moore and several of his crew mid-2019. As a result of that meeting, Chief Moore agreed to drive and evaluate the condition of our evacuation roads. As a result, Chief Moore informed Mr. Peterlin that the evacuation road at Copper Cloud/ Flowering Sage was overgrown, creating a potential hazard to get equipment in

during a fire and possibly restricting vehicle access during an evacuation. According to Mr. Peterlin, both sides of that road were masticated last fall using funds budgeted by the ACHOA to maintain areas initially targeted by the grants to reduce fuels. As it turned out, that road was the main staging area for TMFPD during this fire. The clearing allowed for vehicles to park off to the side and provided enough room for 2-way travel on that road, not to mention reducing the fuel load right where the fire went through. All the fuels reduction makes ArrowCreek safer in terms of wildfire protection.

The job is not done; it is ongoing. The Board continues to fund fuels reduction and maintenance efforts to help reduce risk from wildfire in the community. But they need your help. Take a few minutes and look around outside your home. Evaluate how much defensible space you have created or how much you may need to consider doing. Remember: defensible

space may contribute to saving your home from a devastating wildfire.

With that said, let us hope that our community will not see another wildfire any time soon. Stay safe everyone!



Photo by Greg Newman



**CHASE CARES**

Choose the life you wish to live.

Be well and stay *Healthy.*

In light and love, *Donna*



**DONNA SPEAR**

NEVADA & CALIFORNIA REALTOR® CRS CLHMS  
NV S.0042018 | CA 01226918

**775 691 7947**

[dspear@chaseinternational.com](mailto:dspear@chaseinternational.com)

[donnaspear.com](http://donnaspear.com)

**CHASE**  
INTERNATIONAL  
LUXURY LEADER

THE LEADER IN ANNUAL SALES VOLUME | [CHASEINTERNATIONAL.COM](http://CHASEINTERNATIONAL.COM)



# New Norms. New Strategy.

Let CCMedia,  
a full service,  
audience first,  
Media Agency  
deliver your new  
advertising strategy  
and get results.



**Every Impression Matters.**

775.327.4200 • cc.media  
info@cc.media



## Marce Herz

**SCHOOL OPENING** BY BRANDON BRINGHURST, PRINCIPAL

In August of 2019, I was observing principals who were opening new schools in WCSD. My goal was to learn as much as I could in preparation for opening Marce Herz Middle School. I learned a lot through those observations and I have been fortunate to have had great mentors and training throughout my career. However, nowhere did I read anything about how to open a brand-new school in the midst of a pandemic.

Just like so many of you, we are figuring things out as we go. One thing hasn't changed and that is our vision to empower young people to pursue their passions and change the world. How that looks this year is different than we anticipated, but that is still the vision that drives us.

Since I was hired for the job of opening Marce Herz Middle School, my focus has been on assembling a staff with the skills, mindset and passion necessary to accomplish this vision. There has been a large focus on the construction of the building, and we have a wonderful facility.

The events of recent months have reaffirmed to me that a school is not a building. A school is made up of the educators, students and community members that all work together to achieve a vision of learning. Our building is ready to open and it is beautiful.

More importantly our staff is in place and you won't find a better group of educators anywhere. They are ready to partner with students and this community to accomplish our vision of learning.

This year we are serving students through three different delivery models. Some students are fully on distance learning. They will be taught by MHMS staff but they will not attend school in person. Some students are attending through a hybrid model where they only come to the building every other day. On their home learning days, they will be working on assignments developed by MHMS staff. The final group consists of students that the Board of Trustees has identified as vulnerable populations and they have the option to attend school every day.

Along with the complexities of serving students through three different delivery models, we are preparing to be able to switch to a full distance learning model should circumstances change and all students need to learn from home.

While this is not the school opening, I envisioned, I am so pleased to be able to open this school and serve this community. I have no idea what surprises this school year will bring but I know we have the right staff to face whatever comes.



## WASHOE COUNTY SCHOOLS UPDATE BY VICTORIA CAMPBELL

The COVID-19 pandemic has provided both challenges and opportunities to the Washoe County School District (WCSD) Board of Trustees and District administrators who have worked to create plans for teaching and learning as the 2020-2021 school year began. Under a plan approved by the Board of Trustees at a public meeting on July 28, the District launched the year with a so-called “hybrid model” – alternating days learning at school and at home – for middle- and high school students, and in-classroom learning for students in elementary school.

It’s important to note that WCSD provides many teaching and learning alternatives, including Distance Learning, Edgenuity, and North Star Online School, and families are encouraged to continually work with their students, teachers, and principals to ensure their students are thriving with their current educational choices. At any time, families may choose to explore the other options available if they decide it would benefit their students.

Among the new protocols being enforced at every school: Staff members have been trained in additional cleaning measures; the District is providing Personal Protective Equipment (PPE) and cleaning materials; face coverings are required for all students, staff members, visitors, and volunteers; and social distancing is strictly enforced. Students and staff are asked to self-screen for any symptoms of illness before coming to school each day.

In making the decision to begin classes for the fall semester, Trustees cited serious concerns about the social and emotional wellness of students and staff who have been isolated from friends and colleagues since in-person teaching and learning were suspended in mid-March. Protecting the health and well-being of students and staff are the highest priority of the District, and a crucial part of that is mental wellness. Trustees said they felt it was important to bring students and staff back to schools in order to provide resources and support not only for their educational needs, but for social and emotional needs. School professionals are addressing these

concerns by engaging in activities with students, encouraging them to use social and emotional training and skills, and providing counseling services to assist students and staff.

WCSD joins with thousands of school districts across the country in exploring and embracing entirely new ways of teaching, learning, and supporting students, families, and staff members. The District is committed to remaining flexible and ready to adapt to the changing circumstances surrounding the pandemic, as many factors have continued to shift over the past few months, and will continue to work with local and state professionals in the medical and educational fields to make the best decisions possible for our students and staff members.

For the most updated information about the Washoe County School District, including teaching and learning options for students and staff members, visit [www.washoeschools.net](http://www.washoeschools.net)

Please don’t forget to wear a mask, wash your hands, and maintain social distancing to keep our community safer!



**SIERRA  
DIVING  
CENTER**

- **LEARN TO SCUBA DIVE**
- **FULL SALES & SERVICE ON SITE**
- **DIVE TRIPS**
- **RENTALS**

**JOIN US  
FOR MONTHLY  
FUN DIVES!**

**MENTION  
THIS AD FOR  
\$25 OFF  
OPEN WATER  
DIVING  
COURSE!**

Follow Us On  

**104 E. GROVE STREET, RENO, NV 89502 | 775.825.2147 | [SierraDive.com](http://SierraDive.com)**

# Did your website become your storefront?

Call us if any of your storefronts need customer traffic.

Ad Strategy & Planning,  
Implementation,  
Tracking & Reporting.

  
**CCmedia agency**

Every Impression Matters.

775.327.4200 • cc.media  
info@cc.media



## *Motorcycle Therapy*

COVID-19 TRAVELING BY KURT BICKEL

Unless I live to be 120 years old, I had my “mid life crises” a bit late. Following my 60th birthday blow out (or as my wife calls it “The Last Social Event of 2020”), I bought a motorcycle.

To be fair motorcycles were not new in my life, I was a serviceable professional racer in the 80’s and I pretty much grew up on two wheels, in a family of racers. Around 1990 I walked away from the sport, after a particularly interesting Medivac flight.

Being around a bunch of my old friends at the party, I realized I missed it. And I figured at 60 I could probably just ride without seeing how fast I could make a machine go, at least most of the time, which would hopefully avoid the helicopter rides and, at worst, “Elderly Man Meets End in High Speed Motorcycle Crash” certainly makes for a better headline than becoming a COVID statistic.

Reno, and the surrounding area, provides nearly unlimited opportunities to ride and explore, especially if you can ride past the “Pavement Ends!” signs.

I landed on top of a KTM 790 Adventure S, a bike derived from KTM’s Paris-Dakar Rally winning motorcycles. If you could mate a 500 horsepower Corvette with a Jeep, then crossbreed the result with a Volkswagen Camper Van, the offspring would be somewhere in the ballpark of the 790.

Able to carry enough equipment and fuel for a multi-day camping trip, it is quite happy getting airborne down a bumpy dirt road. It handles like the aforementioned Corvette on winding roads. And, I am told, that if you twist the throttle fully open on a deserted straight-line road somewhere outside Luning, NV, that you could reach speeds in excess of 130 MPH, all while being whisper quiet. Or so I am told.





It turned out, as COVID-19 numbers and precautions ramped up, to be a fairly good purchase. Day rides involved packing a lunch and visiting a gas pump, and even multi-day rides, well planned, kept me to areas where there had been few to no COVID-19 cases. A 1600-mile, 5-day trip to visit my brother in Oregon resulted in a half dozen (masked or distanced) interactions with people, but an

amazing array of history, geology, and nature.

Starting your trip from ArrowCreek, you don't need a theatre to go to a movie:


“Early” American Graffiti — There are at least a half dozen petroglyph sites within a few hours travel, some a short walk off


*Continued on page 44*



**Protection for what's now and what's next in the Arrowcreek community.**

Home insurance made simple.

 Save up to 29% on your auto coverage\*

 Save up to 23% on your home coverage\*

**AMERICAN FAMILY INSURANCE**  
Insure carefully. Dream fearlessly.

### HOME INSURANCE MADE SIMPLE

Do you have enough coverage for your home? That's not always easy to determine. But I'm here to help!

P.S. You could save 29% on your auto coverage and 23% on your home coverage when you bundle!



**Audrey Quint, Agent**

9570 S Mccarran Blvd Ste 109B  
Reno, NV 89523  
Bus: (775) 332-2303  
aquint@amfam.com



Contact me today to discuss your options.

*Audrey Quint, Agent*

Audrey Quint, Agent

\*The average customer who bundles can save these percentages on each policy. Discounts may vary by state, property, policy form and company underwriting the auto policy. Discounts may not apply to all coverages on an auto or personal property policy.

American Family Mutual Insurance Company, S.I. & its Operating Companies, American Family Insurance Company  
6000 American Parkway, Madison WI ©2019 016624 – 4/19 – 12531200



# Downsized?

Outsource  
to our  
target audience  
strategy experts.

Ad Strategy & Planning,  
Implementation,  
Tracking & Reporting.

  
**CCmedia agency**  
Every Impression Matters.

775.327.4200 • cc.media  
info@cc.media



the highway, some an hour or more on dirt or Jeep roads.

**Ghostbusters** — Go to Google Maps and type in “Ghost Town”. Watch the map light up. Click on the links. Now try to figure out the route. Google Earth might yield more than just the road there, I have stumbled across more than a couple old homesteads on side roads.

**The Treasure of the Sierra Madre** — Substitute “Mine” for “Ghost Town” in the scenario above. Then read some of the history before you visit. Peter Lassen, who’s last name is nearly ubiquitous in Northern California, met his end murdered in Clapper Canyon in the Black Rock desert, along with Clapper. Suspicion fell on the surviving member of the party. Rumors of a lost mine still circulate.

**Earthquake!** — One geologist recently called the “Walker Lane”, a stretch of faults, scarps, mountains, volcanoes, and hot springs that runs from around Ridgecrest Ca into Oregon “the most interesting place in the world”. It is naked geology if you know what to look for, tectonic plates fighting for space. And, if predictions are correct, ArrowCreek will become oceanfront property as a result (the ADRC is now accepting dock plans).

After the 6.5 Tonopah quake, I tooted down to ground zero and spent the night getting vibrated awake every few hours by aftershocks, opening my eyes to a night sky unpolluted by a single light bulb.

**Jurassic Park** — Ten-foot-long aquatic predatory reptiles! At 6600 feet above sea level. And a ghost town thrown in as a bonus.





Movie themes aside I have stopped to enjoy herds of antelope, deer, wild horses, and one particularly nonplussed elk. I have ridden to the edges of craters to peer to the bottom hundreds of feet below. I stood at the corner of a desert oasis where Chief Numaga parlayed with Fredrick Lander (he of Lander County) after fighting the US Army to a standstill. I have started my morning on a deserted stretch of beach shivering at 40 degrees, ridden

through giant redwoods a few hours later, and finished next to an inland lake baking in 98-degree heat.

The destinations have been fascinating. The space between providing the opportunity to tune out the news/social media frenzy and think quietly or turn them off completely when concentrating on a difficult stretch of road or trail. A therapist might have been cheaper, but a whole lot less fun.

*Kurt Bickel has lived in ArrowCreek since 2014 and serves on the Reserve and Budget/Finance Committees. Kurt just replaced Sam Reagle on the ACHOA Board at the August board Meeting. His most recent published work on backyard vineyards can be found in the Summer 2020 issue of Reno/Tahoe Edible Magazine. A travelogue of his rides will be appearing on the Adventure Rider website: [advrider.com](http://advrider.com).*



keep out of reach of children, for use only by adults 21 years of age and older.







**mention this ad  
to receive 10% off your  
next purchase at sierra well**

limit one redemption per customer

premium cannabis & cbd

**contactless curbside pickup**

**100% free delivery**

**775-800-WELL**



# Good Neighbor Day

FROM NEVADA CHAPTER OF COMMUNITY ASSOCIATIONS INSTITUTE MAGAZINE

“Good Neighbor Day” is September 28. Being a good neighbor to those who are friendly and nice to us is easy, but how do we treat neighbors who are not so nice? How do we react to those neighbors who are downright rude and confrontational?

First of all, realize that not everyone in the community wants to be friendly; and that is their right, to be left alone. That does not mean you cannot continue to say “hello,” wave, and give them a friendly smile. Just do not press them for a response. Hopefully, after a period of time, they will come around and at least be friendly in return

On the other hand, dealing with neighbors who are rude and discourteous requires self-restraint and diplomacy. WikiHow.com and powerofpositivity.com share some insights about dealing with difficult people.

» Take a deep breath (or several) and remain calm. While this may be easier said than done, stopping, and taking a deep breath (instead of immediately

responding in anger) allows you to calm down and take control of your emotions.

- » Respond as politely as possible. It is natural to become defensive when someone attacks you, but rudeness begets more rudeness.
- » Don't blame yourself. It is common for some people to feel that they are responsible for difficult situations, that they could have done something to prevent the situation. Realize that the other person must assume responsibility for their own behavior.
- » Use “I” statements as much as possible to soften angry rhetoric. ““Your” statements sometimes feed a tense situation. “I would like to hear your reasons for doing this,” instead of “You always do this to me!”
- » Practice compassion. Does your neighbor have personal problems that affect his/her demeanor? Without prying, ask some simple questions that

could lead to a healthy conversation and possibly reveal any underlying problems. “How has your day been going?” “How's the family?” “Is there anything I can do to help?”

- » Extend forgiveness. Even if you have nothing to be sorry for, just the words “I am sorry” have a way of breaking the ice and extending compassion. You can always say, “I am sorry that we aren't seeing eye to eye.” “I am sorry for the situation.” Being the first to say “I'm sorry” can often lead the way to a healthier relationship.

For many of us, celebrating Good Neighbor Day is easy and enjoyable. We invite our neighbors over for coffee, bake someone a cake, or simply have a satisfying conversation by the mailboxes.

For those neighbors who are stubbornly difficult, give them space while continuing to be friendly. Accept that they may never change. You have heard the phrase: “If you see someone without a smile, give them one of yours!” It is a start.



## Business DIRECTORY



### CC MEDIA & PUBLISHING

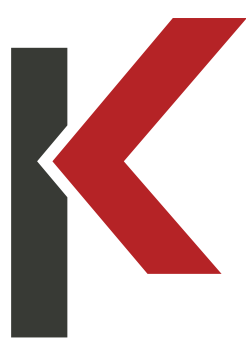
Advertising in community homeowner magazines spotlights your company and connects you with consumers. We also publish magazines in Incline Village & Truckee. Interested in advertising—contact Peggy or Laura at CCMedia. 775.327.4200 or email publishing@cc.media

WE APPRECIATE OUR ADVERTISERS! ADVERTISERS MAKE THIS MAGAZINE FREE FOR YOUR HOA. PLEASE SUPPORT THESE BUSINESSES, AND THE OTHERS THROUGHOUT THE MAGAZINE, THAT SUPPORT US!

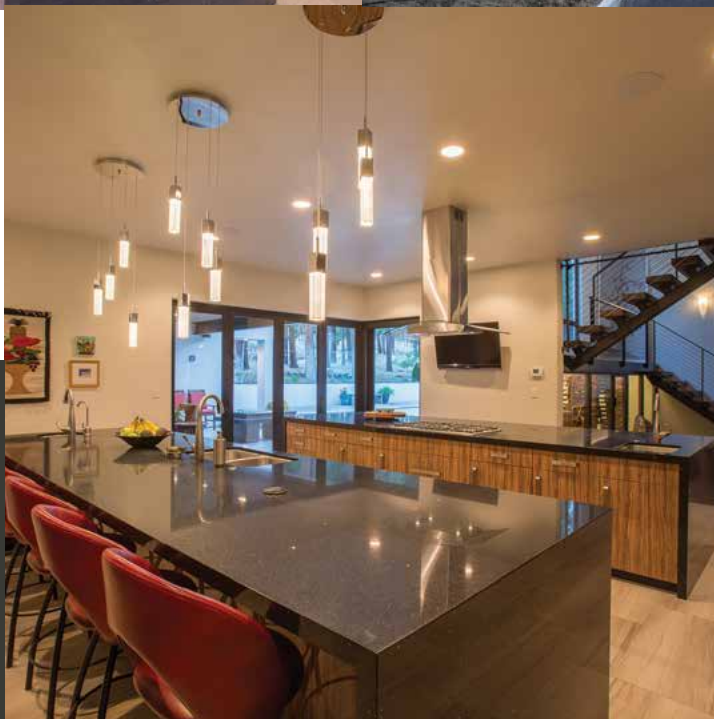


### NATURAL PAWS

We are a fun, competitively priced (chain, feed store & online comparable), locally owned & owner operated natural pet food & supply store located in the Raley's Center at Galena Junction at the base of Mt Rose Highway. naturalpawsreno.com 775.853.3533 Natural Food for Rugged Paws! 18136 Wedge Parkway



- PREMIER GENERAL CONTRACTOR
- CUSTOM HOME BUILDER
- AWARD WINNING REMODELING TEAM



2019  
BEST REMODEL  
ENTIRE HOME

2019  
BEST REMODEL  
SINGLE ROOM



# ARROWCREEK™



## ARROWCREEK HOMEOWNERS ASSOCIATION

Care Of Associa Sierra North  
10509 Professional Circle No.200, Reno NV 89521

775.626.7333 P | 775.626.7374 F

[www.arrowcreek.com](http://www.arrowcreek.com)



## Is It Time To Move On?

---

The housing market is HOT right now. People are realizing the value in less congestion. They are flocking out of the metro areas and buying where life is... a little more open. Reno / Tahoe is one such area. If you are in the market to sell, the days-on-market for new inventory is at an all-time low. The market has never been better.

**Call me to discuss your next move.**



**Cheenu Sandhu**  
**Engel & Völkers Lake Tahoe**  
210 Elks Point Road • Suite 102  
Zephyr Cove • NV 89448  
+1 312 731-8032 | [cheenu.sandhu@evrealstate.com](mailto:cheenu.sandhu@evrealstate.com)  
NV RED S.0181516

**ENGEL & VÖLKERS®**  
**CHEENU SANDHU**