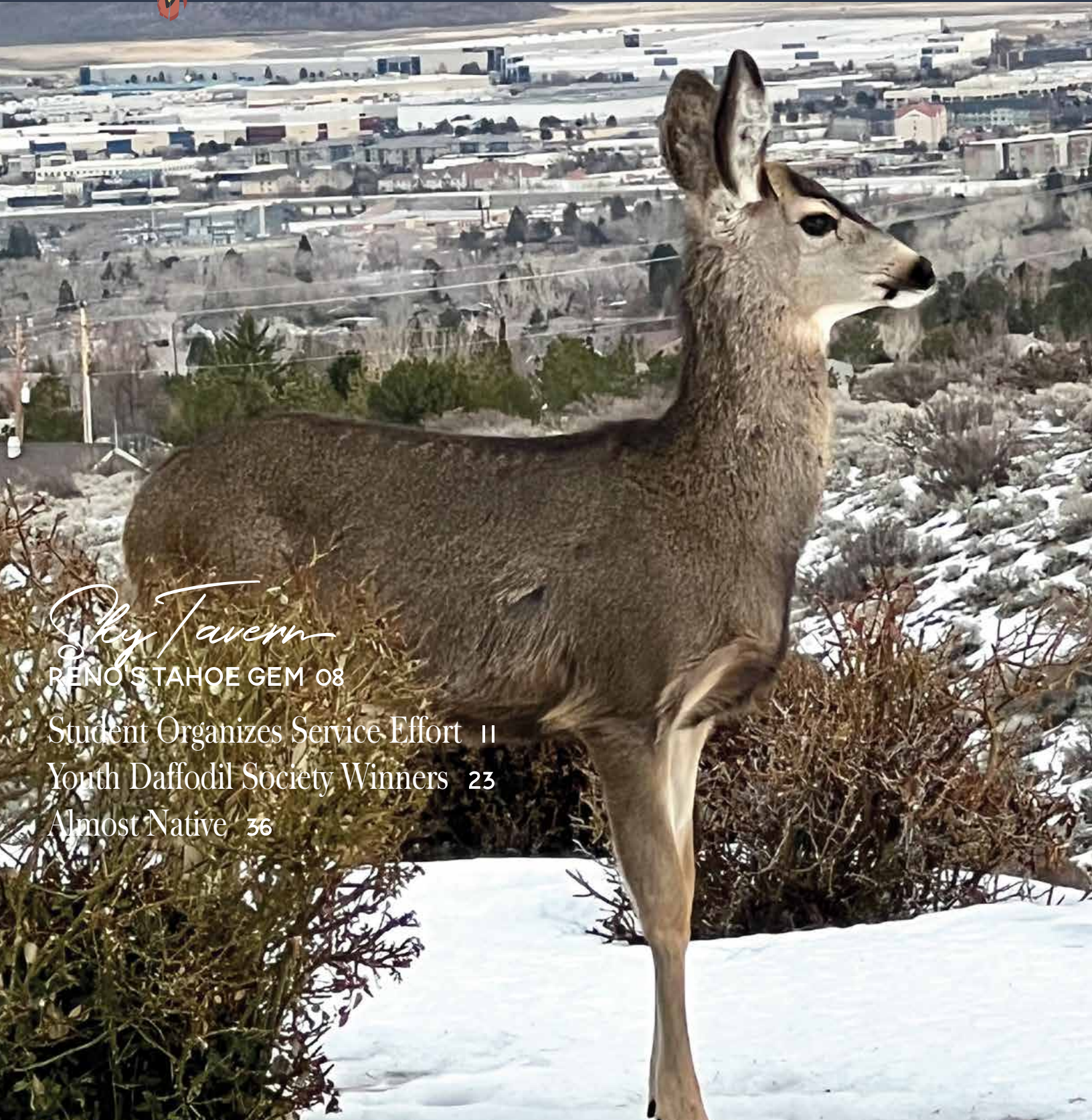


ARROWCREEK VIEW®

THE OFFICIAL NEWS MAGAZINE OF THE ARROWCREEK® HOMEOWNERS ASSOCIATION

MARCH 2022

VOLUME 17, ISSUE 2



Sky Tavern

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ARROWCREEK VIEW MAGAZINE ADVERTISING DISCLOSURE STATEMENT

The *ArrowCreek View* is the official Magazine of the ArrowCreek ACHOA. It contains important information for all residents. Additional hard copies of the magazine are available at the Residents' Center and the magazine is posted on the www.ArrowCreek.com website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek ACHOA.

ON THE COVER

Photo by Michele Tubman

FEATURES



SKY TAVERN - RENO'S TAHOE GEM

Olive Garden's slogan is "When you're here, you're family." At Sky Tavern it is not just a slogan, it is real. Marce Herz' legacy lives on in this 74-year-old program that is sold out this year with over 3400 members!



STUDENT ORGANIZES AC SERVICE EFFORT

We are focusing now on Kailey Shapiro, a 16-year-old sophomore at Galena HS and source of pride for our Eagle Rock Court community.



YOUTH WINNERS AT THE AMERICAN DAFFODIL SOCIETY 2021 FALL FORUM

The Youth Section of this year's American Daffodil Society Fall Forum Photography Show held in Reno, NV, was completely filled with works by ArrowCreek's own Vuppalapati Family.



ALMOST NATIVE

Donna Hahn's journey to ArrowCreek actually began the summer of 1978. Here is a bit of history to get there.

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MISSION The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong. **VISION** ArrowCreek offers a premier lifestyle with a robust variety of amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community – making us simply the best community in Northern Nevada to live, work and play.



ACHOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees:
ACservice@associasn.com

Use TownSQ (www.townsq.io) to ask questions or make comments concerning the *ArrowCreek View*, check your account real time, view secured ACHOA documents, and see announcements!

Management Company

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Reno, NV 89521
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ArrowCreek's ASN Community Manager

Jeanne Tarantino, CMCA, AMS, PCAM
775.334.7403 Direct

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The ArrowCreek ACHOA Board, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members or employees. Articles of general interest on subjects reported or discussed at public

Board meetings published in the magazine are the responsibility of the residents submitting them. The editors reserve the right to edit submitted material for clarity and length.



BOARD OF DIRECTORS' NOTE

After seating a new Board and Officers in November, ArrowCreek had a challenging December. Two storms of historic proportions blew in creating huge drifts that left vehicles stranded throughout ArrowCreek. Thanks to our staff, resident volunteers, and 24-hour shifts by our plow contractor (Q & D), our major thoroughways were clear, and cars freed within 18 hours. Contingency plans for access by EMS were in place with the County. Thankfully, the contingency EMS plans did not require implementation. Outside the gate California and Nevada roads remained closed and hundreds of cars and trucks stuck for days after. It is a reminder of both how nature bats last, and how hard our staff works in horrible conditions.

When the snow cleared, your Board met to discuss their goals for 2022. It is a broad and ambitious program, keeping our fingers crossed that we could continue to work through COVID.

With inflation rearing its ugly head, against a backdrop of extremely low interest returns on our money, the Board is charging both the Budget and Finance and Reserve Committees to find ways to improve the community, while keeping a reign on short-term and long-term fiscal issues. We anticipate an assessment increase to keep up with inflation, but we still want to keep the best assessment to amenities ratio in the area.

One of those community improvements will be a Residence Center revamp. The Task Force has engaged a designer for a remodel within the existing footprint, and the two ACHOA financial committees feel they can accomplish the work with existing

capital and reserve funds. The Landscape Committee will continue to review aesthetic improvements to our entrance although high boron content in the reclaimed water that services this area continues to be an obstacle. Outdoor access is one of the top reasons people move to ArrowCreek. As we build out vacant lots in the community, past "traditional" use and access patterns will require adjustment to recognize private property rights. A Trails Task Force will be looking at ways to successfully balance the needs of all stakeholders, in conjunction with Washoe County.

The build out is roaring. The Architectural and Design Review Committee has seen the doubling and tripling of applications for new construction and other work. The ADRC is autonomous of the Board, but we plan to closely monitor their actions. The Board will render ADRC appeal decisions as per the CC&Rs and will make suggestions to streamline the approval process and manage the greater workload. We recognize that the ADRC has been a lightning rod for complaints, but also that it is functioning under a tremendous workload and complaints come with the territory.

The Board spent a considerable amount of time discussing Association communications and official channels of communication. The Board wants to proactively engage the Club at ArrowCreek in our community. Simply put, we succeed or fail together, and we need to work towards the former, which means meeting on a regular basis to build trust and lines of communication. COVID changed the way we interact, and limited face to face

contact between the Board and Residents. We are going to try to get back to face to face communications. Stay tuned for a "Listen to the Residents" Town Hall type meeting notice.

The new Board changes have impacted our advisory committees with turnover at the Chair and Board liaison levels. Our volunteers are the primary reason our assessments are so low, ArrowCreek is fortunate to have so many talented Residents willing to donate their time and expertise to the community. The Board wants to continue to support this and is looking for ways to increase both volunteer participation and attendance at meetings and functions. One of the biggest complaints regarding Board meetings has been the length. No Resident wants to sit through a 3 1/2 hour meeting, and neither do the Directors. The Board has implemented new Board meeting guidelines with a goal to have better managed meetings that come in under two hours.

As noted above, the 2022 goals are broad and ambitious. Past Boards laid the groundwork and changed the perception of ArrowCreek from a place to avoid to the most in demand area in Reno. This Board wants to build on that. Stay tuned.

Board of Directors

2022 MEETING CALENDAR

(Subject to change)

MARCH

- » March 2, 4pm
ADRC Submittal Deadline,
- » March 9, 11:30am - ADRC Meeting
- » March 15, 5-6pm - Executive Sess/
Hearing Meeting Via Zoom
- » March/April TBD -AC Committee
Training/Workshop
- » March 29, 6pm - Special Board
Meeting

APRIL


- » April 6, 4pm - ADRC Submittal
Deadline
- » April 12, 6pm - Board Meeting

- » April 13, 11:30am - ADRC Meeting
at Associa Sierra North
- » April 16, 11-1pm - Annual Easter
Event - (Easter is Apr 17)

MAY


- » May 4, 4pm - ADRC Submittal
Deadline
- » May 11, 11:30am
ADRC Meeting, Via Zoom
- » May 18, 5-6pm - Executive Session/
Hearing Meeting
- » Spring Meet & Greet TBD
- » May 30 - ASN Office closed for
Memorial Day
- » Pool Opens by Memorial Day
Weekend
- » May 31 - SOS & R/E Div Annual
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MEET YOUR NEW ACHOA BOARD MEMBERS

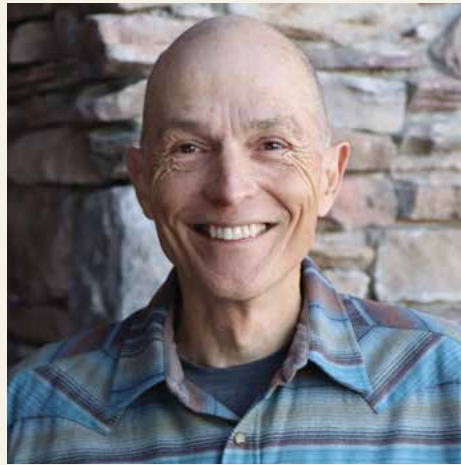


CARYN OLSON

Caryn Olson was just elected for a two-year term to the ACHOA Board of Directors after serving on the ACHOA Reserve Committee. Caryn ran for the board to increase her involvement and contributions to ArrowCreek. She and her husband Karl are currently members of the ACHOA's Chef's Club and Wine Lovers Club.

After retiring from a 32-year career with Nestle USA in Southern California, Caryn and Karl decided to move to Reno for the beautiful scenery, outdoor activities, and small-town feel. They moved from Southern California to Reno for the beautiful scenery, outdoor activities, and small-town feel. "We fell in love with ArrowCreek because of the open spaces and access to great hiking and biking both in and from the neighborhood. We love to ski, hike, bike, kayak, travel and entertain with friends."

Caryn and Karl also support the community through their involvement with the Eddy House and as volunteers for Court Appointed Special Advocates (CASA). With so many new opportunities, Caryn is without a doubt excited to be serving on our ACHOA Board of Directors.

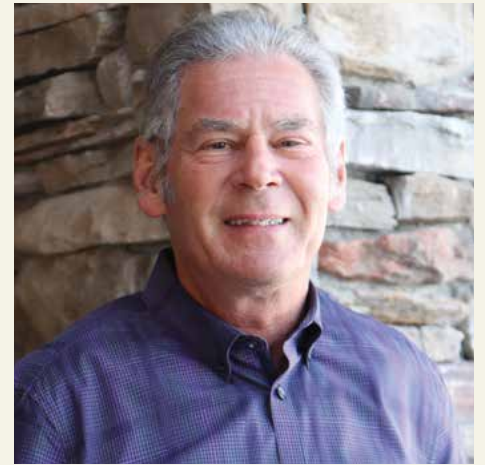


MARK ASTON

Mark Aston was just elected for a two-year term after serving on the ACHOA Board filling the seat vacated by Yvonne Bates. Mark has served the Community for three years as Co-chair and Board Liaison of the Administration Committee, and as an active member of the Reserve Committee.

Drawn by the mountains and opportunities for skiing, tennis, and hiking, Mark and his wife Nancy moved to Reno from Southern California in 2016, and into a house they built in ArrowCreek in May 2019.

"Running a community is in some ways like running a business," says Mark. He plans to bring his experience as a founder and owner of multiple businesses to the ACHOA Board, and to continue providing benefit to the community through his work with the Administration and Reserve Committees. He hopes to increase resident engagement and believes that involvement with their governance is the key to continuing and improving the Association's standing as an outstanding and premier gated community.



STAN JAEGER

Stan Jaeger was just elected for a two-year term to the ACHOA Board of Directors. Stan has volunteered for previous homeowner associations as well as for Habitat for Humanity, Therapeutic Horse-Riding Program, and of course, the ACHOA Communications Committee for the last several years. He has volunteered off and on for the last forty years and enjoys the experience and meeting new people.

Stan felt a need to throw his "shoulder to the wheel" as he has benefited from the work of his predecessors on the ACHOA Board." His background is in Physics (Bachelor of Science from UNLV) and Medical Physics (Master of Science from University of Colorado). Like many, Stan and his wife Loye moved to ArrowCreek for the views but stayed for the lifestyle and community. They have lived here since 2014 with their two Australian Shepherds, Ava and Baron (Bear).

All three new Board members strive to make the ArrowCreek community the best place to live in Northern Nevada. They are committed to maintaining and enhancing the amenities within the community and look forward to input from the community during their time on the Board of Directors. Please welcome these three exceptional volunteers when you see them in the neighborhood or out and about town.



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Sky Tavern

RENO'S TAHOE GEM

Olive Garden's slogan is "when you're here, you're family;" At Sky Tavern it is not just a slogan, it is real. Thanks to the legacy of Marce Herz, the Sky Tavern Junior Ski Program (STJSP) is the oldest and largest volunteer staffed ski school in the country. For \$189 a year, STJSP offers programs for children ages eight to seventeen, with its newest programs SkyKids for the youngest adventurers ages four and five and Sky Bridge for ages six and seven. No wonder it has already sold out the 2022 season! Their Adaptive Ski Program offers children with physical and mental disabilities to participate, as well. Specially trained staff are available to help these children experience the thrill of winter sports in a safe and personalized environment. Sky Tavern owns a large amount of specialized equipment necessary to get some children out on the snow, and the community has been very generous in helping to purchase costly bi-skis and other gizmos. Additionally, between 400-500 children are sponsored by Sky Tavern to participate in their programs. Since 1948, the Sky Tavern Junior Ski Program has taught over 100,000 children to ski and snowboard. If you are from Reno and you ski or snowboard, chances are you started at Sky Tavern. It is the reason Sky Tavern won the prestigious Conversion Cup in 2021 from the National Ski Area Association.

Approximately one hundred volunteer ski instructors are on the mountain each day providing instruction to groups between three to ten kids. Ski instruction is also available for adults as part of

the family program. In addition, beginning at age 13, there is training to become a certified ski instructor by 16 years of age, the youngest possible age to do so in the country. The Ski Patrol program provides both young adults and those older to obtain membership and certification in the National Ski Patrol.

Sky Tavern graduates are successful competitors in the sport. Notable among them are Yale Spina who competed in pro-mogul and performed worldwide as a ski acrobat. He was named Western Professional Champion in 1978 and was a founding coach of the Squaw Valley Freestyle Ski Team. Lane Spina won a silver medal in 1988 Winter Olympics in Calgary and a bronze medal in 1992 Winter Olympics in Albertville, France. Tamara McKinney former World Cup alpine ski racer won four medals in the world championships: bronze medals in the combined (1985, 1987) and slalom (1989), and a gold medal in the combined at Vail in 1989. Reno native Bob Howard was a three-time World Ballet freestyle Champ from 1979 to 1981. David Wise is an American freestyle skier who grew up in Reno. He started skiing at the age of three, learning at Sky Tavern. He is a two-time Olympic gold medalist and a four-time X Games Gold Medalist. David just won a Silver medal at the 2022 Winter Olympics this February.

THE MOUNTAIN

143 acres with four ski lifts is a perfect ski mountain with a multitude of runs for beginners thru expert. The latest two carpet lifts, Webster and Rocco are perfect for the beginner. The Sky Ridge and America Chairlifts are three person lifts for the more advanced. After kids get their badges punched, they are approved to ride the chair lifts. Runs are well groomed, and you guessed it, with volunteer groomers.





Yale Spina, Chairman of the Board, Bill Henderson, Executive Director, and Eric Ruud, Snow Sports Director are all enthusiastic champions of the program. We should say “Labor of Love” because all three get excited when talking about the value the program brings to the kids. Their pay—it comes in the currency of Kids Smiles!

Kelley Kordonowy is one such parent instructor with her two sons Samuel and Mason in the program. Samuel, a student at Pleasant

Valley, likes the ski time he gets, and Mason is a student at Marce Herz Middle School. It is easy to see why the school was named for Marce Herz, an educator and skier who has done so much for the community.

Vivian, a sixth grader at Saint Rose Middle School in Roseville, California, is on her second year at Sky Tavern and really likes it. Although she started skiing at the age of two, she says the ski instruction she has gotten at Sky Tavern has really made a difference in her ability to ski. Both her parents are volunteers and they come and stay for the weekend.

In addition to skiing, Sky Tavern also brings additional life skills to the kids. It teaches responsibility, self-reliance, confidence, and trust. These are skills that will take them into adulthood to become productive and positive members of society.

Being a 501(c)(3) nonprofit, Sky Tavern relies on fundraising to sustain their operation. Even though the land is owned and leased by the City of Reno. Sky Tavern receives no financial assistance from either the City or Washoe County.

There is currently a fundraising campaign to install snow making equipment so the season can be extended. Also on the drawing board are lights to extend the program to after school and night skiing. If you would like to help, please visit www.skytavern.org.



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Top questions will be published in the *ArrowCreek View*.

Thanks for staying informed!

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HOME PAGE

The Home page will show you your accounts and any current notifications, open requests, and/or announcements recently sent.

YOUR INFORMATION

If you click your name on the upper right-hand corner you will see options about your own profile and account information. The Profile is where you can edit what types of messages and notifications you do or do not want to receive. You can also access your account information from this menu. In your Assessment account you can select to make a payment online. Note: Each property has two accounts, one for Assessments and one for Fines, this is Nevada State requirement. You may not make a fine payment online, only assessment payments.

NEWS & EVENTS/ANNOUNCEMENTS

This section will post Board notices and messages. For example, you will find Board Meeting agendas, packets, Zoom invites for upcoming meetings, important informational notices, Board Meeting calendar, the most recent *ArrowCreek View Magazine*, Evacuation Map, ACHOA Mission & Vision Statements and other quick reference information. The Community Manager manages this section and is constantly updating to maintain currency.

HOW TO ACCESS DOCUMENTS

Click Documents on the left side. Then select Filters on the upper right. Then click Category. The various category options will appear: ADRC, Announcements, *ArrowCreek View Magazine*, Committees & Interest Groups, Disaster Preparedness/ Evacuation, Map & Trail Map, Financials-Homeowner, Forms,

Governing Documents & Rules, Insurance, Minutes, Reserve Study & Annual Budget, and TownSq Job Aids. Select one or more categories you want and then click "Apply." For example, if you want to see the Meeting Minutes, select the category Minutes & Meeting Documents, click apply and then you will see all the Minutes sorted with the most current on top. If you want to review monthly financials reports, Budget Committee financial presentations and/or the annual audit reports, select option 'Financial - Homeowner.' Again, we try to put the most current report at the top.

HOW TO CONTACT THE HOA

Select Requests from the left side column. A list of your requests will come up. The requests are sorted by type (General, Architectural, Violations, and other topics). They will also indicate if they are open or closed. To submit a new request, click on the Open Request button on the top right of the page. There you can submit your request and include attachments. Your open requests will show on your home page, as will any responses to your open requests.

JOB AIDS

Under the Documents tab are important Job Aids in TownSq that may be useful: Online Payments via TownSq FAQs, Homeowner Service Request, Linking Multiple Homeowner Accounts, and other features.

SURVEYS

There is a Survey button listed on the left side. At this time, the ACHOA has not used the survey tool through TownSq. It has been more effective to survey through other methods.

We encourage you to play around, investigate and customize your site. If you have any questions, please just send us a "Request" and we will be happy to assist!

Jeanne Tarantino, Community Manager

Jeanne Tarantino, CMCA, AMS, PCAM



Student Organizes ARROWCREEK SERVICE EFFORT

We are focusing now on Kailey Shapiro, a 16-year-old sophomore at Galena High School (HS) and source of pride for our Eagle Rock Court community. ERC is known for its fantastic block parties, Christmas decorations, and being ground-zero for Halloween trick-or-treating. Now we have our community service efforts to trumpet, thanks to Kailey.

Giving back to the community is particularly important to Kailey. Over the past year, she has coordinated volunteer days at the Food Bank of Northern Nevada for ERC neighbors and friends. She reached out to individuals and families, and people were willing to volunteer. We sort and pack food to be distributed to the greater Reno community. Our group made it into the top ten volunteer groups at the Food Bank of Northern Nevada in 2021. She has made fighting hunger into an appealing way to serve our community. She enjoys doing this with her neighbors and hopes

to expand it to the rest of ArrowCreek. She feels it would be a wonderful way to get to know the entire neighborhood.

Kailey enjoys being a student and is Sophomore class president at Galena. As president, she coordinates fundraisers, class meetings, and class projects; she helps with assemblies, and in spreading school spirit. She is in the STEM program (science-technology-engineering-math). Kailey finds it interesting and relevant; and she aspires to be a physician.

Kailey is an active teen, playing golf for the Galena HS team and skiing at Mt. Rose when she gets a chance. She has earned a varsity golf letter as well as her academic and community service letters.

Out of school, Kailey enjoys baking and gardening. She has a small baking business with her sister and a friend called ERCakes where they bake treats for various occasions. Kailey also enjoys music and plays guitar, piano, and flute.

Kailey has a 14-year-old brother, Jacob, and a 12-year-old sister, Ella. They attend Marce Herz Middle School and enjoy mountain biking, skiing, rock climbing, and playing musical instruments. Kailey's parents, Celeste and Alan, both work in healthcare and are pillars of the ERC community.

If you are interested in volunteering with Kailey's food bank group, please email her at kaileyshapiro@gmail.com. We try to volunteer every month.



Learning

SOCIALLY & EMOTIONALLY AT WCSD

BY VICTORIA CAMPBELL

The Washoe County School District (“WCS D”) has long focused efforts on addressing the social and emotional needs of its students and staff members. In fact, WCS D was one of the first school districts in the country to pioneer the use of Social and Emotional Learning (SEL) practices in its classrooms, teaching students about how to make responsible decisions, cultivate positive relationships, and manage stress, along with other life skills.

As the COVID pandemic continues to rage in the county, WCS D school leaders recognize that students, families, and staff members are impacted by the stress caused by the pandemic. They have adapted programs to help support the mental health of students, and one of the most innovative programs is happening at Galena High School.

“We decided to shift our academic day from seven periods to six periods this year,” said Galena High School Principal Jay Salter. “And now, we include an Academic Success class with a focus on Social and Emotional Learning. This is a fantastic opportunity for our teachers and students to build positive relationships apart from academics, providing everyone with a relaxing time to teach and learn new skills. We gave teachers the option to share any of their personal hobbies, incorporate them into these classes, and share them with our students.”

The result? The Art Department staff decided to create an environment where students could not only work on their art pieces, but also learn how to run a store on the Etsy website so they could sell their artwork online. A Military Science instructor launched fly-fishing classes where

students learn how to tie flies, cast a fly rod, and other techniques. The school is also collaborating with instructors to set up a ukulele class where students can cultivate their musical talent while learning about the history and culture of the Hawaiian Islands. Thanks to this new program at Galena, students have an opportunity to relate to their teachers and peers in a relaxed environment while learning a new hobby they might choose to pursue for the rest of their lives.

Salter says his staff is “exceptionally multi-talented” and he continues to explore other opportunities for teachers to engage students in new hobbies and pastimes.

“I’m so pleased with the way these classes are going, and our students and staff members have been really enthusiastic about everything they’re teaching and learning,” said Salter. “We look forward to offering more options for our students as we move forward, even after the pandemic is over. Our students and staff members really treasure the time they’re spending together.”

Marce Herz

MIDDLE SCHOOL UPDATE

BY BRANDON BRINGHURST · PRINCIPAL

Remarkable things have been happening at Marce Herz Middle School. At MHMS we teach our students that Falcons RISE. For us RISE stands for Relentless Innovative Service-oriented and Empowered. It is important to us to not only talk about these values with students but to demonstrate them and to give our students opportunities to demonstrate them as well.

Like the rest of the community, we have continued to deal with the impacts of COVID. We have had more student absences than usual. We have had more staff absences than usual. We have been short substitute teachers and had various staff members covering classes. We have had more custodial and office staff absences than usual, but we have all pitched in and kept things moving along. This has given us

a real opportunity to show what it means to be Relentless. We have been able to keep school open for in person learning and continue with all regular school activities.

Prior to Winter Break we partnered with the Food Bank of Northern Nevada to conduct a food drive. This was an important opportunity for us to live our Service-oriented value. We set a goal of collecting 3,000 items. The Food Bank thought our goal was a bit overambitious, but they were happy to support us. We have about 830 students at MHMS, and we surpassed our goal collecting well over 3,000 items. We ended up collecting 3,752 pounds of food which helped the Food Bank of Northern Nevada feed more than 107,000 people in our community.

As we push towards the springtime, I would like to invite the entire community to see a unique aspect of MHMS. Throughout the year our students work on Passion Projects. Our vision at MHMS is that we will empower young people to pursue their

passions and change the world. Passion Projects give students the opportunity to put that vision into action. Successfully completing a Passion Project truly requires a student to demonstrate all of our RISE values. These student projects are not graded in a traditional class. The projects are intended to give students the time, support, and resources to work on something they are enthusiastic about. The projects are as varied as are their passions. On May 12th at 6pm we will have a community showcase where you can see one hundred of the best projects MHMS students have prepared this year. Due to COVID restrictions we were not able to open this up to the community last year. We are extremely excited for our community to be able to see the innovative work of our students.

We are excited to teach and live these important values that we believe will help our students change the world. We feel truly fortunate to be engaged in this important work in this tremendous school community.



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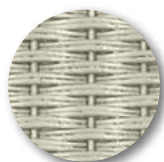


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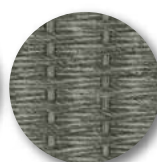
Navy



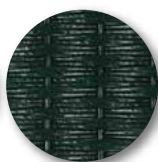
Charcoal



Pewter

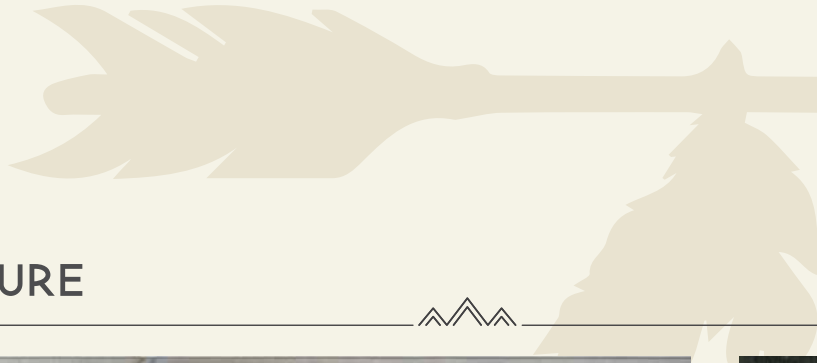


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ARTS & CULTURE



ARROWCREEK TALENT

ArrowCreek has an incredibly talented sculptor and doll maker living among us. Her name is Janet Ouren. Janet started sculpting by taking a class in sculpting with polymer clay at a craft store in the 1990s because she was curious about a clay that could be cured in a home oven. She did not have previous experience with that clay but had sculpted off and on for many years. She liked sculpting and was good at it. She always took art classes in school and at the Walker Art Center in Minneapolis where she grew up. She also took classes from a sculptor from the Franklin Mint when she lived in Wilmington, Delaware. Janet's first project was a sculpt of an elderly woman.

After deciding that medical technology was not for her, Janet took some college art courses and had good success. She graduated from Iowa State University with a B.S. in Art Education with an emphasis on

design, fabric design, advertising and along with drawing, oils, and watercolors. She was a display artist for a short time after college at Dayton Hudson Department Store (the founders of Target) in Minneapolis. She learned a lot about dressing, accessorizing, and creating displays that gave her a skill set that helped in posing of the figures and presentation. She used her major to teach junior high school art for several years. She also used her ability to contribute to the many volunteer activities she has been involved in everywhere she lived.

She has been painting and crafting since she was a youngster. Her parents encouraged her and each of her siblings in whatever they were interested. Her grandmother was an excellent artist.

Her work is realistic. Some of the subjects are imaginary though. Her dolls evoke an

emotional response, which is very gratifying. Originally, she made Santas because they sold, and people really loved them. As she became better, she sculpted children to older people. She likes the art form because it incorporates sculpting, sewing, and an understanding of anatomy and the mechanics of making a successful figure.

Interestingly, she only took one dollmaking class. She further developed her skills and knowledge through friendly connections with other doll artists and her own experience in sculpting. "Much of my early knowledge came from AOL bulletin boards in the nineties. I can still remember the AOL screech when signing on. Everyone was willing to share information, regardless of their skill level. It was also very social, so that venue was a means of discovery on many levels. I am still in touch with some of those people."



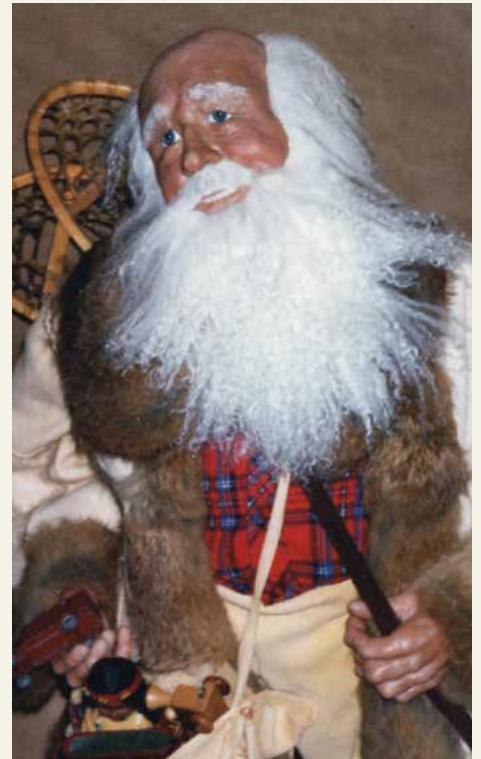


She entered doll show competitions in Houston and did well. Eventually, she entered an international doll show with people from around the world in Santa Fe, New Mexico, where she won First Place for Semi Professional Doll Makers. That led to an invitation to make an American Hero Doll (Nathan Hale) for the White House Blue Room Tree in 1997. She and other contributing artists were invited to tour the White House, so she met artists from all over the U.S. on that tour. She also had a beautiful angel piece shown in a book on doll making.



Janet and her husband Dave moved to ArrowCreek in 2002 from Houston, Texas. They have lived in six different states since they got married. Both of their sons are in the Bay Area. After looking at Tahoe Donner and various other places in Reno, they moved here for the view, which they found nowhere else at that time, and they stayed for the lifestyle. They have many friends in the community that they cherish.

Janet's other interests and hobbies are golf, gardening, decorating, and friendly card games and Mahjong. She used to love skiing and tennis, but age changed that.




None of her sculpture work is currently in a show. She did show her work at the Art Town exhibit at the Club at ArrowCreek several years ago. She recently sold a piece at a small art show at a friend's home. The doll was one of the few she made in the last couple of years. Over the years she has donated pieces to raise money for Texas Children's Hospital and scholarships for young women in Reno. Please say hello to Janet and Dave when you see them around the community and out on the town.



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GOVERNING COMMITTEES



HOW TO COMMUNICATE WITH ACHOA BOARD, COMMUNITY MANAGER, GENERAL MANAGER, AND ADVISORY COMMITTEES

There are many official channels that community members can use to communicate with the ACHOA Board, Community Manager, General Manager, ADRC, and Board Advisory Committees concerning suggestions, questions, and issues that need resolution or information. All of these communications channels are designed to be responsive to the needs of ACHOA lot owners. The central contact for the official communication process is the Community Manager as per the requirements of NRS 116 and ACHOA Board policy.

- » Quick high touch responses to your questions can be provided through phone calls with the Community Manager at 775.334.7403, Security at 775.850.4450, and Residents' Center at 775.850.4620. The simple phone call will provide immediate responses or will generate the necessary research for a call

back to the community member with an answer. The Community Management team of four-plus people receive 10 to 14 ADRC calls a day from lot owners, contractors, architects, and designers. The Community Manager receives anywhere from 5 to 10 separate phone calls a day from realtors, lot owners, vendors, potential homeowner buyers, banks, Board members, Advisory committee members, auditors, etc. The Associa Customer Service Center averages between 7 to 14 calls a day providing specific information to ACHOA lot owners. The ACHOA Security team averages between 75 to 80 informational phone calls from community members daily as well. When there is an event (fire, snow, power outage, etc.), Security can get up to 300 phone calls on that day. The Residents Center will average between 5 to 10 phone calls a day concerning activities and access to amenities. These

communications channels are very active and responsive to community needs.

- » Email your suggestions, questions, and issues for the ACHOA Board, ADRC and Advisory Committees to the Community Manager at ACservice@associaasn.com or message through TownSq. The Associa Community Management team receives all emails that are sent to ACservice@associaasn.com and they work to provide a timely reply. Responses by appropriate parties will generally be forwarded within 24 hours dependent on the complexity of the request. This is the best way to communicate. The Community Management team responds to a significant number of emails daily. The ACHOA General Manager and Security staff receive on average 15 to 25 emails per day requesting specific information concerning ACHOA activities and that number of emails substantially increases during snowstorms.
- » Another methodology to contact the ACHOA Board, Community Manager,

Continued on page 18

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10141 Indian Ridge Dr

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SOLD:

- 2728 Spirit Rock
- 2858 Shale Creek

PENDING:

- 5940 Crescent Moon
- 6080 Cour Saint Michelle
- 4195 Drop Tine

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General Manager, ADRC, and Board Advisory Committees can be through the arrowcreek.com website. Anyone can click on the Tab called “Suggestions Comments Questions,” complete the easy form, and hit enter. The communication will be immediately routed to the Community Management team for distribution to the party that will respond to the suggestion, comment, or question raised. Responses will usually be forwarded within a few days dependent on the complexity of the request. The ACHOA averages between 15 to 20 hits a day on the website and the Suggestions Comments Questions section requires responses averaging 6 to 10 requests per month.

- » Issues that impact the entire community will result in an E-mail blast and/or VOLO Village for emergency communication. In addition, general community interest questions or issues may also be posted in an email blast or published as an article in the ArrowCreek View.
- » Policy issues requiring Board resolutions will be considered as action items on a Board Meeting Agenda to be discussed and resolved at a subsequent Board Meeting. Policy decisions will be included in the Board minutes and may also be forwarded via an email blast, snail mail,

and/or as an article in the ArrowCreek View.

- » The ACHOA Advisory Committees will post meeting dates on the arrowcreek.com website, and community members are invited to attend. Some meetings are in person, and some are on Zoom. The ACHOA Advisory Committees do their best to provide open communication to all residents and are always looking for community input. The ADRC Committee Meetings are not open by Nevada Statute since specific lot owner discussions occur and are confidential.
- » TownSq is your private source for information. Have you signed up and used TownSq for confidential information about the ACHOA and your account? Please take advantage of this effective communication resource.

It is up to all of us living in ArrowCreek to take advantage of the official communication channels provided. Communication is always a two-way avenue, and we need your help as well. Please make sure you have provided the Community Manger with your current email addresses, and give the ACHOA permission to contact you by email. The community members can do this by completing an Owner Information Form available on the

arrowcreek.com website, or on TownSq or by requesting via email. We have 77% of the lot owners that have provided their email address and permission. We want to get to 100% participation to make sure everyone receives all communications from the ACHOA.

If anything is not clear to you, just ask a member of the Board or Committee for clarification through our Community Manager who is the central contact for Association business. The Community Manager can be reached at 775.334.7403, or through ACservice@associasn.com or at arrowcreek.com website by using the Suggestions Comments Questions Tab. We look forward to answering your questions thought the ACHOA established official communication channels.

The Community Manager, General Manager, Board Members, and Advisory Committee members will not be responding to statements and questions on unofficial communication platforms available to community members. The ACHOA does not own or control such communication platforms and they are not the official communication channels for the Association as per Board policy and NRS 116 guidance. Please use one of the above ACHOA Official communication channels to get your required information.

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Sunshine & Sheep

SPRING BRINGS BOTH TO ARROWCREEK

The ArrowCreek Fuels Reduction and Fire Safety Committee wants to give everyone an early warning. Per the U.S. Forest Service, the sheep will again be coming in April or May! Approximately eight hundred (800) sheep will start grazing for four to six weeks west of ArrowCreek on Federal and County lands, including the areas above White's Creek and Thomas Creek trails. These sheep will consume over 3,200 lbs. of cheatgrass each day helping to protect both ArrowCreek and other nearby communities from devastating wildfire. We will let everyone know through email blasts and signage when they will be here.

This article is just a reminder that it is imperative that people walking or hiking on these trails or in these areas to keep their dogs on leash when the sheep return. It is difficult—if not impossible—to control dogs when they see sheep. Instinct takes over. The result: dogs can harass and really hurt the sheep.

These sheep are provided free of charge by Ted Borda as a community service. It is important for everyone living in the surrounding areas to do their part to safeguard the sheep. Those sheep will help prevent wildfires from entering our communities.



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High Desert

GARDENING IN ARROWCREEK

BY HEIDI KRATSCH, HORTICULTURE SPECIALIST
RICK HEFLEBOWER, HORTICULTURE AGENT

ArrowCreek fits the description below perfectly as a Great Basin urban area. Of course, remember to review the ADRC guidelines (Click on the ADRC Guidelines link at arrowcreek.com) if you plan to do any landscaping modifications. (Xeriscaping will be a future ArrowCreek View topic.)

SELECT ADAPTED PLANTS

Some Great Basin urban areas in Utah and Nevada exhibit climatic conditions that make it difficult for all but the toughest landscape plants to thrive without providing supplemental water. These areas are found at elevations from 4,000 feet to 6,000 feet in USDA cold-hardiness zones 6 and 7. Soils are often poor and gravelly, containing less than 1 percent organic matter. Soil pH ranges from 6.5 to over 7.5, and some areas have salinity levels that exceed the limits of tolerance for many plants. Precipitation is less than 10 inches per year, and drying winds are persistent much of the time. Many plants under these conditions lose water rapidly due to evaporation from leaf surfaces and from the soil. Rocky, poor soils with little organic matter have little capacity to hold water, causing further stress to landscape plants. Selecting plants that are adapted to such a climate will improve plant survival and achieve aesthetic and functional goals for the landscape.

The list of plants at the end of this publication is a good start for plant selection but is not meant to be all-inclusive. It is simply a compilation of our favorites that have proven successful in our region. A variety of grasses, flowers, shrubs and trees are included to fit many situations. Plants that live more than one growing season are rated for their tolerance to cold using USDA hardiness zones. The plants included in this list are adapted to USDA hardiness zones 6a-7b (-10 degrees to 10 degrees F).

START WITH A PLAN

For year-long landscape interest, create a plan that considers bloom timing and color, including fall color. Be sure to plant so that you have something attractive in your landscape during every season. For example, blanketflower blooms all summer long, but in late fall, the flowers give way to attractive persistent seedheads that lend interest through the winter.

Consider wind direction when determining your landscape plan. Wind may be persistent from the south or southwest during the spring and summer months. Winter wind comes from the north when storms approach. It may be helpful in some locations to provide natural windbreaks such as rocks and trees to offer protection where needed.

Do not overplant your landscape. This is a common mistake made by both homeowners and landscape professionals. It is often done so the landscape achieves a filled-in look right from the start. Unfortunately, plants quickly outgrow their designated spots and have to compete with one another for water and nutrients to survive. Overplanted trees and shrubs may begin to intrude into pedestrian areas or cause damage to property. If you do go for the mature look early, be prepared to remove some plants after a few years to make space for the remaining plants, so they continue to thrive and look attractive as they mature.

Place plants in the landscape with wildfire defensible space in mind. Most of the plants on this list are not highly combustible, but any plant can burn if it is not kept well irrigated, properly maintained and free of dead material. The most combustible plants are dry ornamental grasses and evergreen woody plants, such as juniper. Keep these plants at least 30 feet from your home. Shrubs and trees that lose their leaves in the fall can be placed 10 feet to 30 feet from the home if spaced appropriately. Avoid planting anything but flowers, succulents or turfgrass within the first 5 feet of your home.

AMEND YOUR SOILS

Soils in our region are mostly rocky and fast-draining, but some areas may be clayey, which interferes with water infiltration and drainage. Amending your soil prior to planting with a high quality source of organic matter, such as compost, will improve your soil. Well-rotted animal manure is also good, as long as the animals that produced it were fed weed-free forage. Amend soils to a depth of 4 inches to 6 inches prior to planting flowers. Alternately, you can apply compost or manure during the season prior to planting, so it will work itself naturally into your soil. Do not add organic matter to a tree or shrub planting hole unless the soil is very poor. If so, mix one part organic matter to two parts native soil into a wide planting hole, so the roots will grow into the native soil.

WATER YOUR PLANTS FOR DROUGHT RESISTANCE

Water your landscape plants deeply and on a less frequent basis than your lawn. Deep watering encourages deep rooting, which means your plants will be more resistant to hot, dry conditions

Continued on page 22

Condensed from UNR Cooperative Extension Publication SP-13-09 Gardening Guide for High-Desert Urban Landscapes of Great Basin Regions in Nevada and Utah. Used with permission.



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and/or reduced soil moisture. Ornamental grass and flower roots reach 12 inches to 18 inches into the soil; shrub and tree roots reach 18 inches to 24 inches. Make sure your irrigation system or your hose remains on your plants long enough to get water to those depths. Set your irrigation system to water twice weekly for ornamental grasses and perennials, and only once every week or two for established shrubs or trees. You may have to irrigate in cycles to prevent run-off.

We have selected plants for this publication that have low water requirements. However, more frequent irrigation is essential for the first year or two to allow plants to become established. You can back off on irrigation frequency as plants mature and establish deep roots. Drip irrigation is suggested as it is the most efficient way to deep-water individual plants and results in less water waste and fewer weeds.

Design your irrigation system to meet the water needs of your plants at their maximum mature size. This makes it easy to size up your system as your plants grow by adding more emitters or replacing them with higher output emitters. You should also pull emitters away from the trunks of trees and shrubs. If you plan to water only during the plant-establishment period, or only during the hottest summer months, your plants will likely reach only the low to middle range of their size capacity.

Finally, do not forget to water your plants during the winter if there is no measurable rain or snow cover. This is especially important for plants with evergreen leaves because they continue to lose water during the winter months. Even though your irrigation system should be drained and winterized by this time, you can apply water once every two to three weeks with a hose or bucket during the warmest part of the day and when soils are not frozen.

**All plants could become a wildfire hazard if allowed to dry out. Ornamental grasses should be cut back at the end of the season. Evergreen plants should not be placed within 30 feet of your home. The arrowcreek.com website has an excellent article written by the University of Nevada Cooperation Extension titled "Choosing the Right Plants For Northern Nevada's High Fire Hazard Areas."*

This list of plants combined with the list of the favorite high desert plants referenced in this article will make anyone's home a beautiful high desert sanctuary. The Great Basin urban area plants can be found by reading the entire article at <http://www.unce.unr.edu/publications/files/ho/2013/sp1309.pdf> and by going to the end of the article to see a detailed list of UNR favorite high desert plants. Of course, remember to review the ADRC guidelines as you make your landscape plans. Click on the ADRC Guidelines link at arrowcreek.com if you plan to do any landscaping modifications.

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Susan Duncan with Anshu, Siri and Akhila Vuppalapati



Akhila with Daffodil



Lonely Star Daffodil, by Siri



Daffodils Living the Life, by Siri



Yellow Rider Daffodil, by Siri

Winners

AT THE AMERICAN DAFFODIL SOCIETY 2021 FALL FORUM OF YOUTH PHOTOGRAPHY & ART

The Youth Section of this year's American Daffodil Society Fall Forum Photography Show held in Reno, NV, was completely filled with works by ArrowCreek's own Vuppalapati Family. Siri Vuppalapati (12) won a yellow third place ribbon for her photo Yellow Rider and a red ribbon for her photo Lonely Star. Her photo Daffodils Living the Life won not only the blue ribbon, but also the Youth Photography Ribbon and the People's Choice Ribbon. Her sister Akhila (9) entered a drawing of a daffodil that won the blue ribbon and

People's Choice for Art. Their brother Anshu (14) did not enter the Youth Section; however, he has the distinction of producing the drone movie footage that was the starting point for Susan Duncan's presentation about growing daffodils in the high desert that was the kickoff Zoom session for the 2021 Fall Forum on October 9.

March-April is prime daffodil blooming season, so do not be surprised if you see these budding young artists honing their skills with the new spring displays of flowers.

YELLOW RIDER (IT IS A DUTCH MASTER DAFFODIL)

I took this photo when I was riding home on my bicycle from the bus stop. I decided to include the bike in the background because I thought it would make the photo more interesting with many different things in the background instead of just a daffodil (as you can see there is a tree, a house, and a bike in the background). I also thought the bike would show how the daffodil owns a bike. – Siri Vuppalapati





EMPLOYEE SPOTLIGHT

DESTINY FLORES, SECURITY REPRESENTATIVE

WHERE IS YOUR HOMETOWN?

I was born in Reno and raised in El Salvador. We came back to Reno to be closer to family.

WHAT'S YOUR FAVORITE SPORTS TEAM?

I enjoy watching MMA Fighting. My favorite fighter is Amanda Nunes.

HOW LONG HAVE YOU BEEN WITH ARROWCREEK, AND WHAT IS YOUR JOB?

I have been working for ArrowCreek for 6 months and I couldn't be more thankful for finding this job and getting to work with the amazing people that are my co-workers and managers. My job is to keep this beautiful community safe.

WHAT ASPECT OF YOUR JOB DO YOU ENJOY THE MOST?

The best part of my job is seeing our smiling Residents of the ArrowCreek community and being surrounded by the trees and wildlife.

WHAT ASPECT OF YOUR JOB IS THE MOST CHALLENGING?

I have to say the most hectic days at ArrowCreek would be during winter storms. It gets to be overwhelming when you want to help everyone out, but there isn't much we can do due to road conditions. Our

plows can only move so fast, and I feel bad when there is not a lot I can do to help.

DO YOU HAVE INTERESTS AND/OR HOBBIES?

I am my happiest self when I am camping, hiking and glassing. I also enjoy learning new things about the environment and wildlife. I am currently learning how to fish and I'm loving it.

ANY ADVICE FOR HOMEOWNERS AS IT RELATES TO THE SECURITY DEPARTMENT?

The new gates installed are very sensitive. Here are a few tips to make it easier:

- « Stop at the Stop Sign
- « Do not tailgate

If you do not do the above, please do not honk and yell at Security. Remember, we do not control the gates. The transponders and hand-held devices have a sensor that is read by a panel on the left side of the gate.

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MeadowCreek

STARTS TO TAKE SHAPE

Last year we let you know about the newest shopping, dining, and services coming to south Reno in a center aptly called MeadowCreek.

The new center, nestled next to a new home community called The Meadows, is just off ArrowCreek Parkway, with an entry on Wedge Parkway, and is across from the new Reno Ice Rink and the South Valleys Regional Sports Complex.

The center is shaping up to mirror the same architecture as South Creek on the corner of South Virginia and Foothill, home of such local favorites as Yoshi's

Deli and Squeeze Inn. The MeadowCreek developer plans to host a wide variety of businesses similar to the South Creek business model.

The developer has already signed leases with a popular local coffee chain, a local brewery tasting room, soft serve yogurt, local pizza chain, an independent wine bar, and a dental office. While the center expects to add retail, no signed retail leases exist now.

When completed the center will have four separate buildings. The smallest building will house only two businesses and the

largest building will house up to seven different businesses with sizes that can be as small as 1,228 square feet to almost 11,000 square feet.

Each of the four buildings under construction will enjoy outdoor dining on the edge of their respected footprint as well as grease interceptors so they can prepare and serve food per county ordinance. One of the end restaurant spaces with outdoor dining is still available for lease.

According to the developer's research there are over 5,000 residents and over 2,300 households within a one-mile radius of the center and over 70,000 residents within a five-mile radius with 28,560 households according to 2021 data.

The developer is expecting the first business to open late spring - early summer of 2022.



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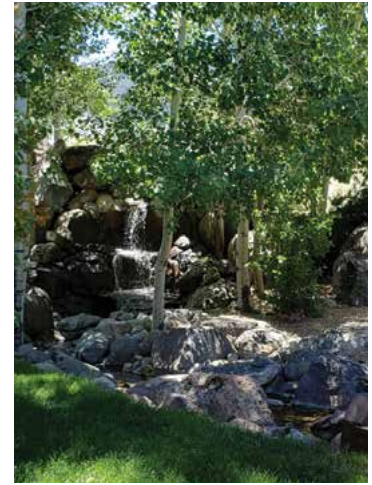
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Pond Story

AN ARROWCREEK WATER FEATURE

BY ALAN LIEBMAN

Our ArrowCreek home came with a unique “water feature” ... a nine-foot-high waterfall behind the house leading into a 40-foot streambed, leading into a six-foot diameter pond. Just the sound of that waterfall on a hot summer evening is enough to cool your mind. No trip to Yosemite or Niagara required.

We had never owned or maintained a pond before, so we made beginner mistakes. Nature also showed us who was in charge many a time. The first summer I bought a few small koi fish, but they died during the next winter. A pond advisor at Sierra Water Gardens told me my pond was not deep enough for koi to hibernate over the winter and recommended I buy “disposable” goldfish and replace them each Spring. That rankled ... to buy “throw away” fishes.

Though goldfish are not as pretty as koi, one cannot complain about their low cost. That summer I bought two goldfish ... one

was mostly gold with big white patches; the other red and white with just a few gold highlights. After some weeks of watching those two fish, I concluded the colorful one was a male... he frequently chased and sidled up to the other one!

In the winter, our pond freezes over with an ice layer that can be several inches thick. I read that the key to winter survival for pond fish was aeration. An electromagnetic aeration pump can run 24 x7 with no greater energy consumption than a nightlight. The pump also converts electric energy into some heat which raises the temperature of the air being pumped enough to open holes in the pond’s ice layer. Both original goldfish survived to Spring.

Goldfish are in the karp family and are hardy and adaptable creatures. They will eat algae that always grows in a pond, but this should be supplemented with nutrients in commercial goldfish food [which has

ground-up fish as one constituent... yuk!]. In general goldfish will eat as much food as you give them, so to keep them from becoming three feet long, food has to be rationed.

I learned that goldfish can see as far as six feet out of the water which lets them survey what is going on above them. Any rapid motion in their vicinity sends them diving to the bottom of the pond... better safe than sorry. However, if I feed them about the same time of day and from the same location each time, they realize I am not a predator. They swim toward me [well, toward the food really] and not away! Pavlov had it right. Goldfish will never replace your cat or dog as a comfort animal, but they do exhibit a bit of inter-species congeniality.

Our pond supports other animals, too. A fleet of tadpoles sprout many a springtime. Garter snakes like the pond; they can swim with their heads above water. They are willing to lie patiently on a warm rock with their head just above the pond’s surface for a fish filet dinner. Birds come to the pond both for drinking water and for cooling their feathers on hot days. Worker wasps frequent the pond in a continuous fly-in on hot summer days, landing on a stone or a water plant to take a sip. Dragonflies sit on bamboo shoots above the pond, motionless for minutes,



then making an airborne circuit of the pond perimeter before again landing on the exact same bamboo stalk at the exact same place.

There are some challenges with pond maintenance, including string algae blooms, mosquito control, and pond waste removal among them. I have tried several chemical algacides, but they only help a little; the best option is to put on rubber boots and gloves and pull the algae strings from the streambed rocks. Mosquito control is easy with floating chemical-laced “donuts” that kill the larvae but are harmless to fish and birds. A bacteria slurry helps process fish waste and decaying vegetation that falls to the bottom of the pond. One of these years I am going to try a “pond vacuum” that mechanically removes this detritus.

After keeping my two goldfish alive for several years, we had one of those Nevada drought summers when water conservation

was required. We shut down the pumps that energized the waterfall /stream system and just maintained the water level in the pond. That Spring quite a lot of algae grew in the still pond water, and, after a time, I noticed there were numbers of unknown brown creatures in the water. They were not tadpoles; were tapered more like fish but how come they were brown? Weird. Weeks later those brown creatures turned gold and white! My two original goldfish were heterosexual and the algae-laden, still the pond was a fine breeding ground. Baby goldfish are protectively colored brown. By the end of that summer, I had about twenty-five goldfish and “momma” fish had grown to about seven inches, nose to tail-fin.

Last fall, 50 to 70 goldfish populated my pond... it is hard to get them to stand still for a census. Prolific critters. I used to get agitated on the infrequent occasions when I saw a garter snake with half a goldfish

sticking out of its mouth, but now I view that as goldfish “birth control.” How many goldfish can a little pond sustain?

The original momma fish disappeared one summer’s day. Never found her carcass or any trace of her. I suspect she became a flying goldfish... courtesy of the local hawk community.

If you want to set up your own goldfish pond, after getting your project approved by ADRC, just dig a hole about two or three feet deep and lay down a plastic pond liner. Arrange a water supply line terminating in a float valve. Buy a pond aerator pump; put up a supply of goldfish flake food and a bottle of algacide; and bring home a few fishes, preferably from a pond store. Better yet, drop by my house and I will cull a few starter fishes for you from my school. I guarantee your neighbors will never complain that your fish woke them up Sunday morning or tore up their flower bed.



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ARROWCREEK INTEREST GROUPS

ART GUILD

Connie Ghysels lulughysels@gmail.com
www.ArrowCreekart.wordpress.com

BRIDGE CLUB

Dick Eddy eddyrp@charter.net

CHEFS CLUB

Carol Steingard sedona1927@gmail.com
www.ac-chefs.club

CRAFTERS

Mary Steele marysteele6239@att.net

CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

FORMER INCLINE RESIDENTS

Gabrielle Rubsamen-Judd
gamaveru1962@gmail.com

HIKING CLUB

Mark Steingard sedona1927@gmail.com

MAH JONGG

Donna Branson renobransons@yahoo.com

MEN'S TENNIS

Don McConnell
dfmccconnell67@gmail.com

MOTORCYCLE

Thomas Wroblewski
tomwro@sbcglobal.net

PICKLEBALL

Don Unruh emailacpc@gmail.com

SCALE MODELS

Hawley MacLean hawley@hmaclean.com

SINGLES SKIING

Stan Jaeger stanjaeger@gmail.com

SNOW SHOEING

Mark Steingard sedona1927@gmail.com

WINE LOVERS

Terry Brodt terrybrodt@comcast.net

WOMEN'S TENNIS

Dayna Kaltman teachdk71@yahoo.com



SOCIALS & EVENTS

MEET THE 2022 SOCIAL COMMITTEE

The Social Committee works around the calendar to bring ArrowCreek together with social events. The committee had to make numerous adjustments over the past few years. Covid took several events off the calendar in 2020 which we brought back last year with some changes. As if that wasn't enough, the smoke from last summer's wildfires had us rescheduling our Music on the Lawn event. Then we finished off the year with our grand Holiday Party breaking in the new event space at the Club.

We would like to thank Mary Ann Gaebe for her 2 years as head of the Social Committee, and congratulate Sandra Mazolewski as our next committee chair, a two-year term. She will be assisted this year by Donna Branson as vice chair, Valerie Logan as Treasurer, Charlotte Curtis as Secretary, Sue Thorsteinson as Hospitality chair, and Betsy Burgess as communications coordinator. Members-at-Large are Kathi Delegal, Connie Ghysels, and Mary Ann Gaebe. If you see a member

of the committee, please feel free to give them your suggestions or send a message on the ArrowCreek.com Suggestions Page just add "Social Committee."

The Committee is hard at work for 2022. Our pre-Covid schedule will be back on the calendar starting with a Winter Meet & Greet, Thursday March 3rd in the Residents' Center from 5:30-7pm and it will be a potluck event. This will be your first opportunity to meet the new board and get your questions answered.

After a two-year break, this April will see a return of a full Easter Event April 16th. Also, the committee is already planning on bringing the Music on the Lawn back this summer after nearly 300 attended the rescheduled event last fall.

Watch the front gate and email blasts for dates, and ArrowCreek.com to RSVP for each event. The Social Committee is excited to be social once again at ArrowCreek.



CHEFS CLUB SUPPORTS THE RENO INITIATIVE

Head up to the Resident's Center around 10:30 AM every third Thursday of any month, and you'll see a group of Chefs Club women picking up and dropping

off bundles of carefully wrapped packages, cases of bottled water, and large plastic bags filled with mystery items for the women and families at the emergency housing called OUR Place. OUR Place opened in June of 2020 and is the largest emergency housing provider for women and families in our community. Moving indoors can be an isolating and lonely experience, this is why RISE (Reno Initiative for Shelter and Equality) and Washoe County assists those facing daunting transitions by providing shelter and wrap-around services for 136 women, 38 families and their animal companions, and a place for temporarily displaced

Continued on page 30

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seniors. ArrowCreek's Mary Katz and Paula Paust along with new member Karen Chiamulon are the organizing leadership team that assists with these efforts. The community thanks the Chefs Club for these great deeds. For more information about the Chefs Club and how you can get involved with OUR Place monthly meals, contact Chefs Club leader Carol Steingard at sedona1927@gmail.com.



THE RENO INITIATIVE WINS

FAMILIES

- 86 Families provided services at Our Place
- 38 Families currently residing at Our Place
- 58 Moved into permanent housing (67%)

- 115 Adults served
- 142 Children served
- 0% Recidivism

WOMEN

- 626 Unduplicated women served
- 336 Stayed less than 2 weeks & moved out
- 133 Moved into confirmed permanent housing
- 03% Recidivism





Snake Love

HOW TO HAVE FONDNESS FOR SERPENTS

SO YOU HATE SNAKES!

Or maybe you just hope to avoid them. You may even run over them in your car. Snakes are slithery and scary. But snakes aren't all bad. They keep the mice and small rodent populations in check. So, maybe you need to learn how to live with them—if not love them—here in ArrowCreek and Washoe County.

The most common snakes you are likely to encounter are the Common Garter Snake or the Gopher Snake, both of which are harmless. The Garter Snake is a striped snake that typically frequents areas closest to the water. You'll find them near the river, as well as around creeks and ponds. Its primary colors are black or dark brown, with distinctive, lighter-colored stripes. They feed on fish and other small amphibians.

The Gopher Snake, also known as the Bull Snake, has a slender head shape, a pointed tail, and a slim shiny body. It is often mistaken for a rattlesnake. To distinguish the two, the Gopher or Bull Snake doesn't have a rattle. It also tends to be longer than the rattlesnake, as well as being slimmer, with a more narrow and rounded head. And it has rounded pupils, whereas the rattlesnake's pupils are more vertical. They feed mostly on rodents.

The only truly venomous type of snake that inhabits our area is the rattlesnake, which you can recognize by its distinctive rattle

when you are near it. Other characteristics include a broad triangular shaped head, a thin neck, and a thick, dull colored body ending in rattle.

There are six different types of rattlesnakes in Nevada and Northern Nevada, and the Great Basin rattlesnake can be found all over Northern Nevada.

WHAT SHOULD YOU DO IF YOU ENCOUNTER A RATTLESNAKE?

First, stay aware of your surroundings. Never step over rocks. Always step on top. Wear long pants and socks and avoid thick brush. Most snake bites occur between April and October. About twenty-five percent of bites are "dry" bites, meaning no venom was injected. But if bitten, seek medical care. Rattlesnakes can roam during the day or at night. They often hide in heavy brush during the day. Rattlesnakes can swim. They also do not always rattle when they strike. Do not handle a freshly killed snake—it can still inject venom.

If you have a pet, be sure it is on a six-foot leash. Never allow them to interact with wildlife, and never let them stick their head in holes or places you can't clearly see. Get pets trained to recognize and avoid rattlesnakes.

WHAT DO YOU DO IF BITTEN?

Do not make incisions over the bite wound. Do not restrict blood flow by applying a

tourniquet. Do not ice the wound. Do not suck the poison out with your mouth. Do stay calm and call 911. Wash the bite area gently with soap and water if available. Remove watches, rings, etc., which may constrict swelling. Immobilize the affected area and keep the bite below the heart. Get to the nearest medical facility as soon as possible.

HOW DO YOU SNAKE-PROOF YOUR PROPERTY?

Clear out excess brush and places rodents or snakes might hide. Don't feed birds. This attracts rodents and possibly snakes. Get rid of piles of brush or boards as these are places where snakes like to hide. Consider installing a snake-proof fence, but this can be expensive for anything but a small area.

HOW CAN I GET HELP IF A SNAKE COMES ON MY PROPERTY?

Most snakes are just passing through, but if one takes up residence, you may have to get help to get rid of it. One notice on Nextdoor said to text a photo of the snake and indicate its location to Duran and Lloyd at 775.722.1102 for snake identification. But if you want them to remove it, they charge for that and other services. To have the snake removed for free, contact Washoe County Animal Services at 775.750.5537. Also, contact Wilbur May Museum, which sometimes has programs to teach how to identify snakes.

HAVE RESIDENTS OF ARROWCREEK HAD ANY PROBLEMS WITH SNAKES?

Kat D. had her dogs attend a snake aversion program. Her littlest dog didn't get the training; she had to rescue it from a nearby rattlesnake.

Dan L. was working in his garage when a snake slithered in the open garage door. He watched it, and soon it slithered away.

Dick E. opened his front door only to find a snake curled up on his front door mat. He closed the door and after a while it was gone.



SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email her at acsecure@msn.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions, our contact information is:

Gatehouse telephone 775.850.4450
Gatehouse fax 775.850.4451
Security Gatehouse Email
acsecure@msn.com
www.quickpass.us



WILDLIFE ISSUES

ArrowCreek is one of many communities located in "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

WILDLIFE INFO & RESOURCES

ArrowCreek Security 775.850.4450
Washoe County Regional
Animal Services:
Office 775.353.8900
Dispatch 775.322.3647
NV Department 775.688.1331
of Wildlife:
Reno Snake Rescue: 775.750.5537
(www.snakebusters.com)
Exterminators that have been used and
are recommended by AC Residents:
State Wide Pest Control 775.425.4343
Nash Pest Control 775.852.3444



SECURITY & SAFETY



SPEEDING IN ARROWCREEK

SPEEDING IN RESIDENTIAL AREAS CAUSES FIVE BASIC TYPES OF HARM:

- » It makes Residents fear for children's safety
- » It makes pedestrians and bicyclists fear for their safety
- » It increases the risk of vehicle crashes
- » It increases the seriousness of injuries to a speeder's own passenger(s) and to other drivers and passenger(s), pedestrians, and bicyclists that a vehicle strikes
- » It increases noise from engine acceleration and tire friction

SPEEDING INCREASES THE RISKS OF CRASHES AND INJURIES FOR SEVERAL REASONS:

- » The driver is more likely to lose control of the vehicle
- » The vehicle safety equipment is less effective at higher speeds
- » The distance it takes to stop the vehicle is greater
- » The vehicle travels farther during the time it takes the driver to react to a hazard
- » Crashes are more severe at higher speeds

We all enjoy the opportunity to get out on the open road and drive fast every now and again, but a residential community is absolutely no place for reckless or unsafe driving. The 25 MPH speed limit exists for a reason. The presence of speeding in

ArrowCreek may well be something that worries you, especially if you have children who like to play outside. The question is, what—if anything—can be done about it?

HOW TO REDUCE SPEEDING IN ARROWCREEK

Start with yourself! As an individual, there are things that you can do to help curb speeding. The best thing you can do is simply to lead by example by driving at a reasonable pace any time you are in the neighborhood. Ignore honks or tailgaters; safety is far more important than appeasing reckless drivers.

Pay attention to the 'Radar Speed' signs. They can help remind you if you are going too fast. If you are going too fast, you will end up with a speeding fine to contend with. It is easier to just stay within the 25 MPH limit. By the way, please note that some automobile GPS systems indicate the speed limits along sections of roadways. These are many times inaccurate within the private streets of ArrowCreek and are not to be relied on. The posted speed limit is 25 MPH.

Speeding is a big problem in association neighborhoods, and there is no reason you should feel unsafe—or worried about your children's safety—in ArrowCreek. Our HOA professionals are standing by to help, so contact Security if you have any further questions.

Continued on page 34



A GREAT EXAMPLE OF ONE OF OUR RESIDENTS CREATING DEFENSIBLE SPACE AROUND THEIR HOME.



BEFORE



BEFORE



AFTER

Photos provided by Wilderness Forestry Inc.

ADVERTORIAL

In today's world, there is an increasing need for mental health care. All you have to do is look around to see many people struggling from loneliness, isolation, anger, and depression. When emotional and social problems are tackled early on in life, it is easier for an individual to have a healthy relationship with one's self and others throughout the rest of their life.

At LEAD with horses, they prepare young children to become healthy adults who know how to regulate their emotions and have strong relationships through equine assisted education and counseling. They use a unique combination of mental health professionals, equine therapists, and horses to create an approach that is effective and powerful in helping children.

One such child is a 10 year boy that recently participated in a group

program. When this boy arrived at LEAD with Horses, he was reserved and shy. He was in foster care and in need of confidence and trust in himself and others. He was fearful about being around the horses, lacked confidence in the arena, and asked for one of the team members to be with him at nearly all times.

Walter the donkey came straight up to the child in the first session and nudged his head into his chest. The boy laughed, calmed down and instantly bonded with Walter. The next couple of weeks deepened their friendship and helped the child gain the courage and confidence to work with a horse. He acknowledged feeling nervous, but asked another child to work with him.

Through this process he learned to identify emotions and voice his need for help. Every time he moved into the arena and began working with the animals, his demeanor softened, and he allowed himself to act like a kid, something that did

not come naturally outside of the arena. He laughed, played, and also made space for his fear, self-doubt, and enormous amount of love in his heart.

Toward the end of his sessions he was asked, "When do you feel the happiest?" he responded, "When I'm here at horse camp".

LEAD with horses is a non-profit organization, and depends on donations from generous people. There are many ways to help, including monetary donations, supplies, and volunteer time. With help from donors, the program can continue to assist many children in our community.

LIST OF NEEDS:

Horse Care

- Grass pellets
- Manure cart
- Barn vacuum

Office/Classroom

- Office Chair
- Printer paper
- Computer
- Drawing paper



leadwithhorses.org | 775.223.5181





WHAT IS A PROCESS SERVER AND WHAT IS ARROWCREEK SECURITY'S POLICY FOR THEM?

A process server is a person who delivers a court order and/or documents that compel a defendant's presence in court. The process server must also show proof that the legal documents were served, which is typically accomplished with notarized proof of service or affidavit of service.

WHAT IS ACHOA'S SECURITY PROTOCOL?

1. A vehicle arrives at the gate and announces they are a process server.
2. Security verifies their credentials and a copy is made for the process server record book.
3. The resident receives a call from Security to let them know there is a process server at the gate for their address.
4. Since the paperwork is a court document, we cannot deny them entry into ArrowCreek.
5. After the resident has been notified, Security escorts the process server to the address.
6. Even if the resident cannot be reached, Security still escorts to the address.
7. Once there, the process server attempts to serve the resident.
8. If the resident does not answer the door or is not at home, the process server tapes the documentation to the door and photographs it to verify it has been delivered if applicable.
9. In certain circumstances, if process server cannot leave the affidavit documentation on the door, the process server must return at a later date and try again.
10. Once the above has been completed Security escorts them off property.
11. After the process server exits property, Security authors a report that documents all times and activities as well as the name and information of the process server.

THE ACHOA CARES ABOUT YOUR PERSONAL SAFETY!

VOLO VILLAGE IS AN EMERGENCY COMMUNICATIONS TOOL AVAILABLE TO ALL MEMBERS OF THE COMMUNITY.

The system is designed to send emergency information and quick announcements to keep ACHOA residents informed and safe.

If you are not getting Volo announcements, it may be because you don't have your cell and or home number in the property location.

Below are some important tips that may help to clarify how Volo Village works and how you can update your account contact information:

- » Homeowners are automatically registered to receive Volo messages using the contact information you provided to the ACHOA. However, if we don't have your contact information, or if you have changed your information but have not updated your Volo record, your Volo account may not know how to reach you.
- » Your contact information in Volo is for ACHOA use only. The ACHOA completely controls all the communications sent.
- » Each lot owner should update their contact information by going to the arrowcreek.com website home page and click on the Volo Village button or by logging into your Volo account at portal.volorecovery.com . You will be required to enter your username and password that was previously sent. If you do not have a password, contact Associa Sierra North for assistance to set one up at ACservice@associasn.com.
- » ThunderCall Option. While in your Volo account you also have the option to sign up for weather alerts. These notifications come directly from the weather service, not the HOA.

- » From feedback received, we have modified how messages will be sent. See below details and screenshot from Volo.



- » Phone calls will only be made to the phone number provided in the Home field.
- » Text messages will be sent to numbers in the Cell and Other fields. (Note, Other can be used if you want to add another cell phone number to receive messages).
- » You have the option to enter your cell phone in both the Home and/or Cell field if you want a phone call and a text on your cell phone. Or, if you only want a phone call on your cell with no text, enter your cell in the Home field and nothing in the Cell field.
- » The Work phone will not be used. If you want to receive calls on your work number, enter your work number in the Home field.
- » Emails will generally be sent via a separate email blast and not typically through Volo.
- » For Surveys, only a text to the cell phone will be sent (this is to be sure we don't get duplicate results)

We hope this communication tool will be an effective and easy way of keeping you updated using communication methods you most prefer. Please do not hesitate to contact Associa Sierra North with any questions. **MAKE SURE YOUR INFO IS CURRENT IN VOLO VILLAGE!**





TIPS FOR TURNING YOUR IRRIGATION SYSTEM ON FOR SPRING

CHECK FOR FROZEN GROUND

If your ground is still frozen, it is too early to activate your sprinkler system. Turning on your irrigation before the ground has thawed can result in your irrigation lines freezing and breaking. By mid-April it is warm enough to turn on your irrigation, but you may need to keep an eye on the weather for two or more weeks until the lows get consistently above freezing. If your lawn or vegetation needs watering before the ground thaws, you will need to manually water with a garden hose.

TURN ON CONTROL PANEL AND CONFIRM SETTINGS

Make sure the panel has the correct date/time and check when your irrigation zones will be watered and for how long. Do not forget to conserve water and remember the watering prohibitions. TMWA prohibits running your irrigation between 12pm-6pm.

VISUALLY INSPECT YOUR SPRINKLER HEADS AND IRRIGATION DRIP LINES

Check each sprinkler and drip emitter to see if any debris or dirt have gotten caught in them and clean, as necessary. A small brush or toothbrush helps with this job. If you noticed a damaged

nozzle, you should unscrew it from the sprinkler head and buy a replacement. If you detect a break or crack in your irrigation line you can repair using a new piece of irrigation line and a coupler to connect to the existing line.

SLOWLY OPEN THE MAIN VALVE AND FILL YOUR IRRIGATION SYSTEM

Opening the valve too quickly can create a surge of water and air pressure that can damage pipes or break valves.

CHECK YOUR WATERING ZONES

Once your main valve is fully open and you have charged your system with water you are ready to assess your sprinklers and drip lines. Using your control panel, cycle through all your zones and observe if any sprinkler heads or irrigation lines appear broken or need adjusting. Make a note of any repairs or adjustments that you must complete before turning your system off. Once you have completed the repairs you should be good to go for the summer until you need to shut the irrigation system back down for the winter.

WAKE UP NEVADA
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*This project was supported by Grant No. 2018-AR-BX-K093 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice. The current edition of the DOJ Grants Financial Guide provides on allowable printing and publication activities.

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Almost Native

ARROWCREEK RESIDENTS



Donna Hahn's journey to ArrowCreek actually began the summer of 1978. Here is a bit of history. Donna was born, raised, and attended college in Pennsylvania, which accounts for her East Coast roots. It was quite a transition moving from the mainline suburbs of Philadelphia to Carson City, Nevada. How and why, that took place is another chapter. At the time this seemed like a true adventure

for a newly married East Coast city gal to move to the wild West!

Having a BS degree in nursing from Villanova University, Donna quickly found employment with the State of Nevada working in Public Health. This paved the way to further her nursing career. She was sent to UCSF for nurse practitioner training. After graduating and a year of preceptorship, in 1979 Donna became one of the early nurse practitioners in the state with a women's health specialty.

After her divorce Donna found that Carson City afforded her no opportunities for jobs, social and athletic interests. She started

exploring various areas in the Reno vicinity. She knew that a move was inevitable, and that Reno would be her next home.

ArrowCreek appeared on the radar in 1997-1998 as a small dot as a proposed upscale gated community with custom home lots with incredible views and amenities. Her first visit was on an unpaved road to a tent. The sales representative informed her that there were a limited number of custom lots in the first phase that the developer would soon release. A lottery system would be used for lot selection. She was lucky #13 to purchase her lot in 1999. Designing and building a custom home here as a single female was more of a challenge than moving from the East to the West. Obstacles behind her, she moved into her new home in 2006. Would she do it again? "Probably not, but the process was a learning experience, and the result has been extremely rewarding. Having been involved with the community since its inception, I have seen it evolve, grow and change into a Reno landmark."

Donna feels fortunate to enjoy the security and ArrowCreek amenities: pickleball, tennis, gym, and pool. She is also close to her home golf course Wolf Run. She treasures the friendships that she has cultivated and her great neighbors. She is an active member of the Chefs Club and the Wine Lover Club. Her only son returned to Reno a few years ago and lives and works close by. Donna shares her home with two very spoiled dogs, Sheena the Weimaraner, and Tatum, the Vizsla. Life is Good!



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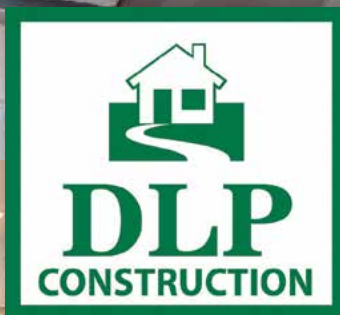


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WHERE IN THE WORLD IS ARROWCREEK VIEW?



HARVEY AND MARY KATZ traveled to Spain & Morocco last September. They unknowingly squeezed their trip into a period between outbreaks. They hiked the Pyrenees at Llanos de la Larií at Ordesa y Monte Perdido National Park near Bielsa, Spain.

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www.ArrowCreek.com

We help people like the Steingards

LIVE WELL & GIVE WELL

Mark and Carol Steingard, ArrowCreek residents, community philanthropists

Through the Community Foundation of Northern Nevada, Mark and Carol Steingard can give back in ways that reflect their interests and passions. Their custom-tailored donor-advised fund supports their favorite charitable organizations, and their scholarship fund helps first-generation students attend college.

If you want your charitable giving to be an impactful, rewarding and seamless part of your life, consider working with the Community Foundation. It's never too late to create a legacy.

Read the Steingards' story at nevadafund.org/arrowcreek



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of Northern Nevada

775-333-5499