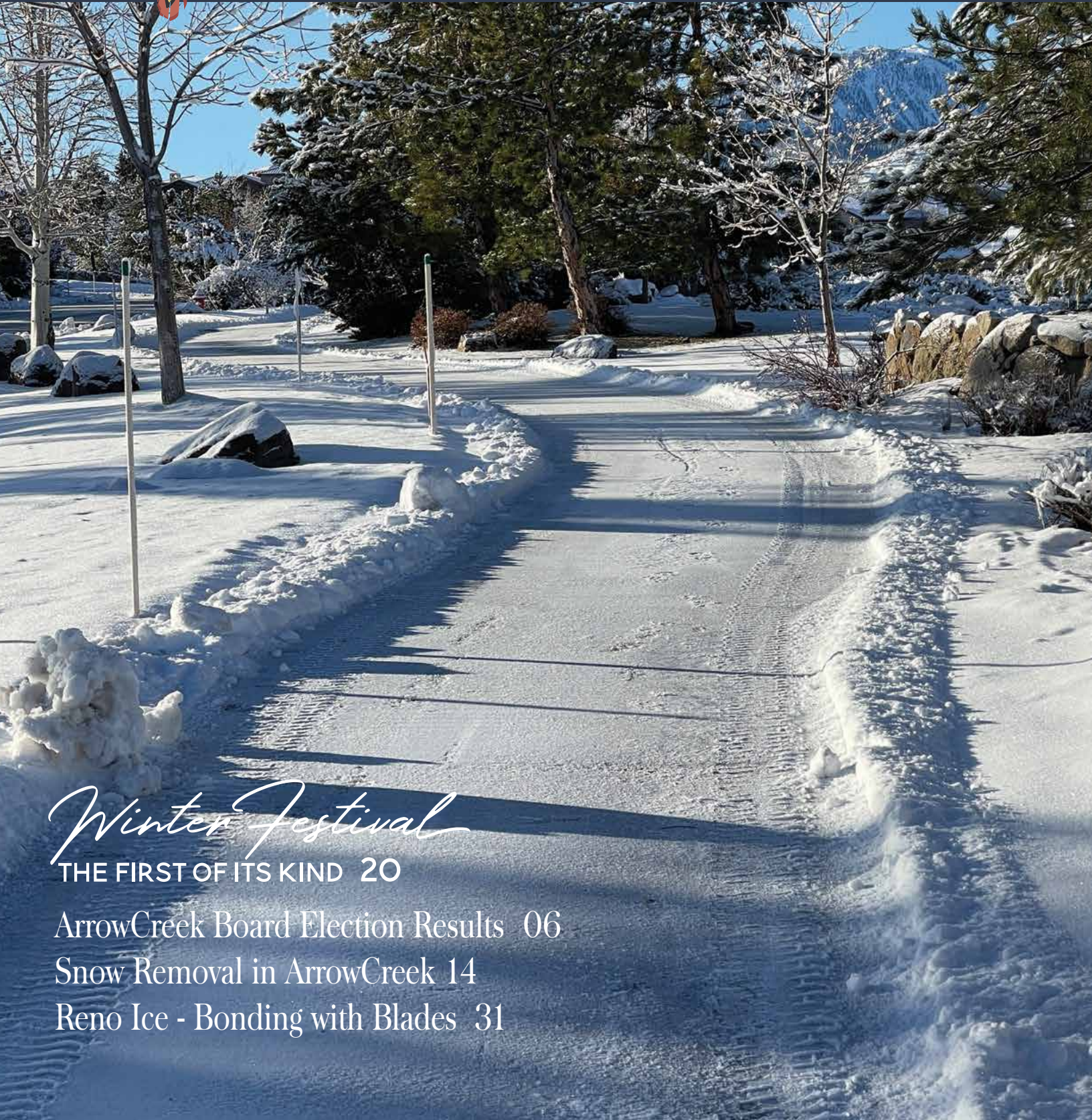


ARROWCREEK VIEW®

THE OFFICIAL NEWS MAGAZINE OF THE ARROWCREEK® HOMEOWNERS ASSOCIATION

JANUARY 2023

VOLUME 18, ISSUE 1



Winter Festival

THE FIRST OF ITS KIND 20

ArrowCreek Board Election Results 06

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ARROWCREEK VIEW MAGAZINE ADVERTISING DISCLOSURE STATEMENT

The *ArrowCreek View* is the official Magazine of the ArrowCreek ACHOA. It contains important information for all residents. Additional hard copies of the magazines are available at the Residents' Center, and the magazine is posted on the www.ArrowCreek.com website.

Listing of services, vendors, individuals and/or groups is not an endorsement by ArrowCreek ACHOA.

ON THE COVER

Photo by Gregory Newman

FEATURES



2022 WINTER FESTIVAL

In true Reno fashion, the new season brought a small storm and winter flurries to our Winter Festival on Sunday, December 4th. The first of its kind, Winter Festival hosted about two hundred residents.



THE DISCOVERY

Penny's a third-grade student who has grown up visiting The Discovery with her family. She is an expert at climbing to the top of the Cloud Climber, loves getting messy when doing science experiments, and thinks every scientist is cool, especially female scientists.



HUSKY ARTS AT HUNSBERGER ELEMENTARY SCHOOL

Within the walls of Hunsberger Elementary School, there is a converted storage room that is home base for the Husky Arts Program, and it holds magic.



RENO ICE

Reno Ice is much more than an ice rink. It is an environment full of community and unification that brings us together.

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MISSION The Board is charged with setting broad policy and giving the operations team, supported by its management company, the tools to accomplish both tactical and strategic goals. The ultimate mission of the Board is to protect and enhance the ArrowCreek community's reputation and services so that home values remain strong. **VISION** ArrowCreek offers a premier lifestyle with a robust variety of amenities and activities for families and individuals and a friendly and rewarding team environment for employees that together build a more beautiful, more unified, and safer community – making us simply the best community in Northern Nevada to live, work and play.



ACHOA CONTACT INFO

Inquiries, concerns, requests to the Board or Committees:
ACservice@associasn.com

Use TownSQ (www.townsq.io) to ask questions or make comments concerning the ArrowCreek View, check your account real time, view secured ACHOA documents, and see announcements!

Management Company

Associa Sierra North (ASN)
10509 Professional Cr. #200
Reno, NV 89521
775.626.7333 P | 775.626.7374 F

ArrowCreek's ASN Community Manager

Jeanne Tarantino, CMCA, AMS, PCAM
775.334.7403 Direct

Ombudsman for Owners in CICCH/HOAs

<http://.red.nv.gov/content/CIC/Main/CICombudsman@red.nv.gov>
702.486.4480

ACHOA General Manager

Scott Peterlin
scottachoa@gmail.com

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ARROWCREEK SECURITY

775.850.4450 Gatehouse

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Caryn Olson, Vice President
Paul Burkett, Treasurer
Margaret McConnell, Secretary
Rick Hsu, Director
Stan Jaeger, Director
Reb Bailey, Director

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Margaret McConnell, Board Liaison
Stan Jaeger, Board Liaison
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The ArrowCreek Board of Directors, on its behalf and for the Association, disclaims responsibility for the content of any articles not authored by Board members, community volunteers, or employees. Articles of general interest on subjects reported or discussed at public Board meetings published in the magazine are the responsibility of the residents submitting them. The editors reserve the right to edit submitted material for clarity and length.



BOARD OF DIRECTORS' NOTE

Arrowcreek's "year" begins with the seating of a new Board of Directors in December. For purposes of this article, "2022" refers to the period from that time to December 6th, 2022.

We should have known that 2022 would be a challenging year. Within days of seating a new Board in December of 2021, ArrowCreek was hit with a huge snowstorm over the Christmas Holiday that made many roads impassable and buried dozens of cars including our own Security vehicles.

While cars remained trapped throughout Washoe County for days afterward and many roads closed, through the work of Q & D, Security, and numerous Resident volunteers within 24 hours all cars were free, our roads were reopened and clear, and Q & D remained at work as snow continued to fall.

Those combined efforts put us in a much better position than most in the County, but the overtime, holiday pay, and nearly 72 hours of non-stop snow removal bit heavily into our contingency cash, wiping out nearly a quarter of our two-month carryover.

Like the snowstorm, external forces out of our control would continue to hit us hard. Skyrocketing inflation that left Nobel laureates shaking their heads further bit into our cash, and staffing shortages at Associa meant many transactions went unentered for months. Those issues created a perfect storm that found us nearly out of cash at the end of October, at a time when we needed to have our 2023 budget prepared for approval and bills were coming due. Intensive work by our volunteer Treasurer, Budget and Finance Committee and Reserve Committee

chairs, along with consultation by our Community Manager produced a plan that was vetted by our auditor and on the table for approval in two weeks. This plan should restore AC's finances to a position of strength.

The Reserve Committee developed new modeling tools and took an aggressive approach regarding inflation. While a few percentage points below its chartered minimum, the long-term plan corrects this in a few years and the Committee anticipates a greater than expected upward trend as interest rates rise.

The staffing shortages that have plagued Associa, and many businesses throughout the country, were largely avoided in ArrowCreek. While our pay and benefit packages are within the overall market norms, our GM has created an environment where workers feel valued by both other staff and our Residents. We came through COVID with minimal turnover.

In 2014 ArrowCreek's reputation was as a place to avoid. Through the hard work of prior Boards and our Communication Committee, that began to change. The Conrad family felt confident enough to invest millions of dollars in the Club renovation, further increasing demand for homes here and driving prices to new highs. Our appreciation rates were higher than any other similar community here in the Reno area and at one point only three houses for sale in ArrowCreek.

There is no better measure of how effective the rebuilding effort has been than now, during a time of tremendous economic uncertainty, we are still receiving applications for new custom home permits.

With the Club purchase and renovation, there was an opportunity for new dialogue between siblings. That dialogue was instrumental in bringing forward a joint traffic enforcement policy that increases the safety for our Residents. That also extended to TCAC helping fund the long-needed repairs to our evacuation routes.

Those items made ArrowCreek a safer community, but they are not the only progress that was made in 2022. We added a mobile speed camera to add to our compliance measures. Our Fuels Committee continues to work with a variety of agencies and has been instrumental in having AC designated a "Firewise Community," resulting in lower insurances rates. 2023 projects include more funding for fuel reduction, and GIS mapping to both record and review what areas should be prioritized.

Over the next two years, all homeowners should receive a fire safety evaluation of their property. Many have already used those evaluations to take steps to make

their homes safer. The evacuation drill also showed where we can do better. Signs for evacuation routes should be in place before the summer.

We learned from the December storm as well. Realizing closed or blocked roads could inhibit first responders, we opened a new communication channel with the county for such events. Finding our security vehicles inadequate for heavy snow, we upgraded a budgeted golf cart purchase to an all weather all wheel drive UTV. Not only will this provide a more robust response vehicle for heavy snow, but it will allow greater access to areas that might be blocked by landslides or road failures during an earthquake.

Those were items that came from immediate needs. Last January, the new Board sat down and set out a goal list. Virtually all of the goals were achieved, from shorter Board meetings to more town halls. Those town halls were very helpful in pushing forward a better Resident's Center rehab plan, something that had languished

since 2016, and in explaining the financial realities that came with high inflation and our cash crunch. We also added a Zoom component to the resumption of in-person meetings to further our informational reach into the community.

ArrowCreek remains strong and well positioned. Much of that strength comes from the people who live here. Wherever you read "Committee" or "Board" that means people are donating their time and expertise to the greater good.

By the time this is read, a new Board will be installed. They cannot and should not rest on the hard work that went before them nor take steps backwards. They need to continue to push forward, to update and modernize, and to focus on making ArrowCreek the best place to live in Northern Nevada. They have the tools at their disposal to make this happen.

We wish them well.

Board of Directors
Continued on page 6

Hello 2023

Happy New Year

NEW YEAR. NEW POSSIBILITIES.

As a local area expert with strong knowledge of the community, my goal is to work diligently in assisting you with your real estate needs. I understand your idea of "home" goes far beyond the physical characteristics of a house and its offerings. "Home" also reflects an everyday lifestyle of your particular aspirations. If you're looking to make a change—it would be my privilege to help achieve your real estate goals. Please contact me for a complimentary consultation.

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JEAN MERKELBACH
Global Real Estate Advisor
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NV B.12934



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ASSOCIATION BOARD OF DIRECTORS ELECTION RESULTS AND BOARD OFFICER RESULTS

The ArrowCreek Board of Directors sponsored a successful “Meet the Candidate’s Night” on November 10, 2022. All eight (8) Board candidates responded to prepared questions and community questions during a Zoom Meeting. The two-hour meeting averaged over 63 community members participating in this well-attended candidate night for the Association. Caryn Olson and Kurt Bickel, as the moderators, kept the meeting moving and maintained a high interest level for all attendees. Positive statements and clear open responses were provided by the candidates. Community members were reminded to send in their secret ballots for the counting on December 6, 2022.

There were four (4) open board positions. The candidates were Francesco Carobolante, Paul Burkett, Elizabeth Heaven, Reb Bailey, Leonard Wohletz, Margaret McConnell, Rick Hsu, and Carlos Mejia. Mark Aston, Caryn Olson, and Stan Jaeger are the current Board members who will remain on the Board. Their director positions will be up for election in 2023.

The election ballots were counted Tuesday morning and afternoon December 6, 2022, by the Association’s Independent Auditor, McClintock Accountancy. The 2022 ArrowCreek election resulted in 419 mail-in ballots with a voter turnout that was 52.2% of the 799 resident owners. This was surprisingly comparable to the 2022 mail-in voter turnout for Washoe County (52.93%) and for the state of Nevada (51.21%). The following community volunteers were voted in to serve on the ACHOA Board of Directors each for

a two-year term: Reb Bailey, Paul Burkett, Rick Hsu and Margaret McConnell.

The other three Board of Directors continue to serve the last year of their term. The Community thanks the candidates that were not successful, and the Board hopes that they will continue as volunteers in some other capacity for the Association.

The newly elected Board had a short meeting after the Annual Meeting to vote upon the 2023 Leadership for the Community. The following will be our 2023 Elected Officers for the Association:

Marc Aston, President
Caryn Olson, Vice President
Paul Burkett, Treasurer
Margaret McConnell, Secretary
Rick Hsu, Stan Jaeger and Reb Bailey, Directors

Thank you for your commitment to our community for 2023 and we all should give this new board and officers our support during 2023. They are running one of the best communities in Northern Nevada with great staff and great support from our Community Manager, Associa Sierra North. The Association functions like a small city and the population of ArrowCreek is larger than Lovelock, NV, and in the same range as Hawthorne, Stagecoach and Tonopah, NV, based on 2021 Nevada-demographics.com data.

ARROWCREEK FUNCTIONS LIKE A SMALL CITY

The ArrowCreek Community or common-interest community as defined in NRS 116 is a not-for-profit corporate entity governed by the State of Nevada. A common-interest community (CIC) refers to real estate to which a person, through ownership of a unit or lot, is obligated to pay for a share of real estate taxes, insurance premiums, maintenance, or improvement of, and other expenses related to common elements of the community. By purchasing a property in a CIC, owners agree to pay assessments and are bound by restrictions on how they can use and enjoy their property. In essence, the ArrowCreek community is a small operating quasi-governmental not-for profit entity that operates a small city.

We have organizations like a police department (security team members), a parks and recreations department (facilities and residents’ center team members), a building department (ADRC team members), a fire prevention department (facilities team members), a street and road department (facilities team members) and a Board that oversee operations with a city manager (General Manager and Community Manager). The elected Board Members of the Association must read and understand the laws governing CICs which includes NRS 116, NAC 116 and the Association governing documents. The Office of the Ombudsman for Common-Interest Communities provides oversight concerning the Association’s operations, financial strength, and responsibilities to membership of the Association.





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HAVE A QUESTION FOR JEANNE TARANTINO?

Do you have a question about the ACHOA, the Board, or the Management Company? If so, odds are your neighbors are wondering too! Send questions to: ACservice@associasn.com or visit ArrowCreek.com/comments page. Top questions will be published in the *ArrowCreek View*. Thanks for staying informed!

ASK THE MANAGER

ONCE THE NEW BOARD IS ELECTED, HOW DO THEY KNOW WHAT TO DO? DO THEY GET TRAINING?

What a great question! There are multiple elements to learn when you become an ACHOA board member. Not only is there a history of information about past board decisions and policies, things to know about staff, etc., but there are requirements and processes that are set by Nevada Statute and the ACHOA Governing Documents.

Associa Sierra North provides customized board training in January, prior to the first board meeting, to provide an overall summary of what a new board member needs to know. Some of the training topics will include but are not limited to: Facilities and operations; roles of management, roles of board and committees; review of the governing documents, rules, resolutions & policies; review of Nevada Statute homeowner associations; meeting processes; bids and proposals; financial tasks, budgets, and reserve; and communications.

The new members will be learning how to 'be a board.' Rule number one is that each member of the board makes up a collective unit. Decisions and actions are taken as a full board, no one person on the board has more authority than another. Tools and training will be provided on processes for effective and efficient communication

with each other, with staff and management, and very importantly, with ACHOA residents. We would like to remind everyone to route all inquiries through the Community Manager (that is me) so that it can be researched and forwarded as necessary to get answered and/or resolved efficiently.

In addition, to the board training, the new members will be signed up to receive information from Community Associations Institute (CAI) a national homeowners association organization that provides information and education to boards and community managers. The board members will be encouraged to take part in the various committee meetings to get up to speed on what the committees are doing. And board members are also encouraged to take a tour with Security to see first-hand how Security works.

There are a considerable number of moving parts! Staff and management will work closely with the board to provide as many resources and tools as possible to help create an effective ACHOA Board!

Jeanne Tarantino,
ASN Community Manager

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Tutoring

24/7 ONLINE SUPPORT BY VICTORIA CAMPBELL, PUBLIC INFORMATION OFFICER, WCSD

Students in the Washoe County School District (WCSD) now have round-the-clock assistance with their schoolwork, thanks to a new academic support tutoring service that enables them to chat online with an expert tutor anytime, anywhere. The system is called “Paper,” and it is offered free of charge to all WCSD students in sixth-through 12th grades.

“This is a game-changer for our students, and we are proud to offer Paper as an online resource for them,” said Joe Ernst, Chief Accountability Officer for WCSD. “Whenever they need help with their homework in any class offered by WCSD, qualified tutors are standing by to provide on-demand, unlimited assistance, and feedback. Our students and staff members

are learning to use this simple but vital resource, and we believe it will help our students find even more academic success going forward.”

Paper enables students to log onto the program and work individually with qualified tutor-educators to master concepts, improve writing skills and finish homework assignments. In addition, tutors are multi-lingual—speaking English, Spanish, French and Mandarin—which is an invaluable resource for students and their families.

Teachers and school administrators have full access to the same platforms to monitor tutoring sessions and student work. This work includes writing assignment review, afterschool

programming, career and college support and other academic support tools at no cost to students. There are no advertisements, and online content is fully vetted before it is offered to students.

High school students who are pursuing higher education and applying to colleges may request feedback from college admissions experts who can review their personal essays. And high school students who are entering the workforce may work with Paper instructors to review their cover letters and resumes.

For more information about Paper, visit www.washoeschools.net/paper

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BUDGET & FINANCE

ARROWCREEK 2023 APPROVED AND RATIFIED BUDGET

This article is designed to inform the community about the 2023 Community approved budget and assessment increases ratified at the December 6 Annual Meeting. The lifestyle in the ArrowCreek Community is supported by the Association’s monthly assessments that allow for recreational amenities, clubs activities, social activities, security, and fire prevention programs. The Board approved and Community ratified 2023 monthly assessment is designed to maintain the quality of services provided to community members, maintain Association assets, and provide opportunities that fulfill your interests, activities, and recreational needs.

The ArrowCreek Board approved the 2023 Zero-based Budget for the Operating Fund, Reserve Fund, and Capital Fund which included a monthly assessment increase of \$21 per month for the Operating Fund, \$20 per month for the Reserve Fund, and no increase in the Capital Fund that remains at \$5 per month. Key factors that impacted the increases for the Operating and Reserve funds were the inflationary increases for labor, materials, vendor contracts, and insurance to name a few.

The Association auditors have recommended that the Association maintain a two-month cash position to handle unknown contingencies during the year. The Board agreed and evaluated the need for a cash position of \$464,538 for 2023 against a projected year end cash balance of \$150,000 to \$222,000 with

a potential deficit of \$252,000 if 100% of the budgeted expenses were actually incurred. Therefore, the Board decided to Balance the Budget and replenish the contingency fund by approving a Special Assessment of \$450 per lot. The board considered how to minimize the impact to owners by breaking it into two payments of \$225 due in January 2023 and \$225 due in June 2023.

The Association ratified the 2023 Budget, Monthly Assessments and needed Special Assessments at the Annual Meeting on December 6, 2022.

- » ACHOA Follows Zero-based Budgeting as required by NRS 116: Zero-based budgeting (ZBB) is a method of budgeting in which all expenses must be justified for each new period.
- » To meet the auditor-recommended contingency position, the ACHOA will have a positive Combined Operating and Capital Funds cash flow (income over expenses) ranging between \$450,000 to \$471,000 by December 31, 2023.
- » The 2023 Budget was designed to respond to the Association’s 2021 to 2026 Strategic Plan.

The Association Approved and Ratified 2023 Budget contains the Monthly Assessments as follows:

2023 ASSOCIATION APPROVED AND RATIFIED MONTHLY ASSESSMENTS

OPERATING BUDGET 57% OF MONTHLY ASSESSMENT	\$182.00 / MONTH
RESERVE BUDGET 41% OF MONTHLY ASSESSMENT	\$130.00 / MONTH
CAPITAL PROJECTS FUND 2% OF MONTHLY ASSESSMENTS	\$5.00 / MONTH
BASIC OWNER TOTAL MONTHLY ASSESSMENT	\$317.00 / MONTH
SUB-GATE ASSESSMENT	\$5.00 / MONTH
SUB GATE OWNER TOTAL MONTHLY ASSESSMENT	\$322.00 / MONTH
SPECIAL ASSESSMENT OF \$225 IN TWO PAYMENTS (JAN/ JUNE) \$450.00	

These monthly assessments along with other revenue streams will create a Total Operating and Capital Revenue of \$3,006,363 for 2023 compared to \$2,201,892 for 2022 based upon many of the component parts exceeding the approximately 8% inflation rate. The Reserve Fund monthly assessments will be \$1,689,480 for 2023 compared to \$1,429,560 for 2022 based upon the construction inflation rate of 5.5%.

All operating General Ledger Expenses were reviewed looking back over the past five years to spot trends along with projections concerning inflation. Total Operating, Reserve, and

Continued on page 12

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Capital Expenses in the 2023 Budget compared to 2022 Budget by major category of expenses are in the following table. The operating expense categories are based on our accounting software.

The 2022 Operating Budget Deficit of \$412,559 was a worst-case scenario based upon 100% of all budgeted expenses actually being expended during 2022. Inflation pushed those Operating and Capital expenses higher than anticipated, and it decreased the available Operating contingency fund cash. Another example of the inflation impact to the ACHOA Budget was the Actual Reserve Fund 2022 Expenditures of approximately \$2,069,000 compared to a Budget of \$1,762,859. This was solely due to the increased asphalt and labor costs for ACHOA roads. This generated the need for the 2023 monthly assessment increases and special assessment approved by the Board and ratified by the Community.

The Board, the General Manager, and Community Manager will continue to be proactive in analyzing all expenditures and in vigorously following the procurement policies established by the Board. Additional checks and balances will be implemented in 2023 to ensure a solid

TOTAL OPERATING EXPENSES IN THE 2023 BUDGET BY MAJOR CATEGORY OF EXPENSES

EXPENSE CATEGORIES	2023 BUDGET	2022 BUDGET
ADMINISTRATIVE	\$90,335	\$88,117
COMMUNICATIONS	\$28,049	\$24,319
PAYROLL & BENEFITS	\$1,568,501	\$1,504,811
INSURANCE	\$111,340	\$99,596
UTILITIES	\$213,003	\$208,020
LANDSCAPING	\$30,250	\$29,400
OPERATIONS	\$24,374	\$41,799
CONTRACTED SERVICES	\$85,500	\$70,650
REPAIR AND MAINTENANCE	\$296,679	\$256,779
PROFESSIONAL SERVICES	\$337,449	\$312,350
TAXES	\$1,750	\$1,750
TOTAL OPERATING EXPENSES	\$2,787,231	\$2,637,591
TOTAL RESERVE EXPENSES	\$1,446,698	\$1,762,859
TOTAL CAPITAL EXPENSES	\$44,060	\$41,800
TOTAL BUDGET EXPENSES	\$4,277,898	\$4,442,290

financial footing for the Association for Operating, Reserve, and Capital Funds. A strong financial Association position along with properly maintained amenities will assist in maintaining ArrowCreek home values. These both combine to increase the value of the ArrowCreek Community. The Association monthly assessments will be

put to hard work during 2023 providing the maintenance, amenities, and peace of mind that all lot owners purchased when buying their home in ArrowCreek.

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Green Boxes

SPARKING CURIOSITY

BY GUADALUPA ALVAREZ,
COMMUNICATION INTERN, DESERT RESEARCH INSTITUTE

Northern Nevada is quickly becoming its own Silicon Valley, as large tech companies bring an even greater demand for STEM (science, technology, engineering, and math) careers, and with them, new opportunities for young generations are on the rise. But for many K-12 classrooms across the state, access to proper science and engineering teaching resources is limited. As part of Science Alive, DRI's Green Box Program is transforming STEM education, one green suitcase at a time.

Since 2012, Green Boxes have supplied K-12 educators with kits to engage students in STEM learning. The kits include quality Next Generation Science Standards aligned lesson plans, supplies, and hands-on activities. Each box is a tool kit, providing lessons based on teacher needs and grade level, complete with games, worksheets, materials, and more. Detailed instructions and materials help students build critical thinking skills, teamwork, and creativity. Best of all, Green Boxes are free to check out for any teacher's classroom throughout Nevada, and shipping is entirely free of cost!

Science engagement paves the way to careers in STEM. Research shows that by Grade 3, students start to decide whether they are 'good' at and 'like' math and science. The Green Box program works to build student confidence and make STEM learning fun. Hands-on activities in astronautics, robotics, biology, clean energy, and more encourage and empower students to find their passion. Each box also features bios of DRI scientists and their research as real-life examples of career paths in STEM.

Sparking curiosity is the first step towards inspiring the next generation. By learning science through play, students can engage and explore their interests. Learning should be accessible to everyone, and something as small as a pencil can create change in the classroom. Access to school materials is the first step towards

improving STEM literacy. What better way to bring students into STEM than by bringing STEM straight to students?

Currently, the Green Box Program serves over nine hundred educators throughout the state. That is a total of about 10,000 students receiving free STEM education each school year! Nevada teachers can reserve a Green Box through DRI's Science Alive Lending Library. Teachers can choose from elementary, middle, or high school-level kits. From there, they can choose from a wide range of topics. Teachers can also view a detailed description of each kit's contents and availability. For more information, visit sciencealive.dri.edu or email greenbox@dri.edu.

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GENERAL MANAGER'S NOTE

SNOW REMOVAL POLICIES IN ARROWCREEK

The Security Department at the front gate is the command post and central coordinator for all issues concerning the Snow Removal Policies and Procedures for the Community. Security can be reached at 775.850.4450. Please be reminded that Security is tasked to do their jobs to protect and benefit the owners of ArrowCreek and, as with all people, should be treated with respect. Please remain courteous to personnel at all times. Berating the staff is not appropriate and will not be tolerated.

ArrowCreek HOA is fortunate to have Security on site 24/7 to monitor snow conditions. Each storm event has its own unique set of circumstances, but generally the snow removal contractor will be mobilized if two inches has accumulated at the front gate or three inches at the Reserve gate. The General Manager and Security Director are in constant communication during all hours of the day or night when it is snowing.

Various weather reports are monitored, and if we anticipate a large snow event, we may call the contractor out before significant accumulation begins. On the other hand, if the storm is forecasted to be a short-term event with clearing skies and rising temperatures, the Contractor may not necessarily be called since the sun and warmer weather will melt the snow off the roads naturally. Rain events that may freeze are also taken into consideration if the sand truck needs to be utilized for safety.

The main objective during a snowstorm is to keep roadways passable, and to clear roads as quickly as possible. Main roads are the first priority because of their importance for

emergency vehicles. ArrowCreek Parkway, High Vista Drive, Masters Drive, and Winding Ridge are categorized as Priority One and all Snow Removal Crews will focus their initial efforts on these roads.

During large snowstorms that produce continual snowfall the Contractor may need to plow snow multiple times from the main roads before they can move on to the side streets and neighborhoods. Once the priority roads have been sufficiently cleared the Snow Removal Crews will then split up and start plowing side streets and cul-de-sacs to initially create passable roads. Passable Roads are defined as roads opened by the snow removal equipment with a single lane for egress and ingress. Once this has been accomplished the Contractor will widen all streets. Please be patient with the snow removal program. It can take 18+ hours to clear and sand all roads within ArrowCreek depending on the amount of snowfall. The Security Director and General Manager monitor conditions and will pass on any areas of concern to the snow removal Contractor.

The most common complaint we get from homeowners are snow berms, and we understand the frustration of clearing your driveway only to have a snowplow come along and deposit a berm in an area you just cleared. Snow berms come with the territory and are the resident's responsibility to remove from their driveway entry. It is also the homeowner's responsibility to remove snow from around your mailbox so the postal carrier can deliver mail without having to get out of their vehicle. Please shovel snow to the side and avoid backing out into the street when clearing a berm. To avoid double work, try to remove snow from your driveway entrance after a plow has



been by. There are local companies that you can hire for snow removal as well.

It is also recommended to place snow poles along the edge of your property and the street. The HOA does have a 10-foot easement to place snow plowed from the streets upon all residential lots, but the snow poles will help the snowplow operator to not get his plow too close to your property which could potentially damage landscaping.

All of us remember last year at this time, the Association had an extreme snow event with road closures, snow drifts up to ten feet tall in places and whiteout conditions. Multiple vehicles were stuck in the snow preventing the contractor from clearing roads and potentially blocking access to emergency vehicles. Security did all they could to assist and braved these conditions during the blizzard. Please be reminded that in most cases Security and the Contractor cannot tow vehicles. If you find yourself in the unfortunate position of being stuck in a snowbank you will need to call a tow truck driver. Security cannot do this for you.

Lastly it is always a clever idea to carry with you an emergency kit in your vehicle. Useful items like a flashlight, compact shovel, warm clothes and gloves, tow rope, jumper cables, first-aid kit, cell phone charger, bag of sand or kitty litter and water/snacks may help you in the event you are stranded in your vehicle.

Let it snow in the mountains and rain in ArrowCreek!

Scott Peterlin,
Scott Peterlin, General Manager



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GOVERNING COMMITTEES

ARROWCREEK COMMITTEES

Volunteers are essential to the Association's success. Without volunteers there would be no homeowners association. Successful communities are defined not only by how many homes are sold, but by how many homeowners are involved. Homeowner talents are a valuable resource for any community.

ArrowCreek is incredibly lucky. There are many qualified and resolute owners who are willing to give of their time and expertise to assist in the governance and community building of ArrowCreek. We hope you will consider volunteering for the Board or a Committee!

The current ArrowCreek HOA Committees are listed below.

COMMITTEE	NUMBER OF MEMBERS
Administrative	5 - 7
ADRC (Architectural Design Review)	3 - 7
Budget & Finance	5 - 9
Communications	5 - 11
Fuels Management	5 Max
Governing Documents	8 Max
Landscape	5 - 8
Reserve	5 - 9
Safety	5 - 7
Social & Events	10 Max

If you are interested in volunteering for an ACHOA Committee:

1. Complete a Committee Interest Form and send it to the ACHOA. An Email is acceptable at acservic@associa.com. Your information will be forwarded to your Advisory Committee of choice.
2. The Committee will review your application. A Committee Member or Board Member will contact you.
3. You will be updated with the timing of any committee appointments. These actions are taken as part of an Agenda at ACHOA Board meetings.

If you have any questions about Committees, please let us know. Contact Jeanne at Associa at 775.334.7403. A Charter for each Committee is available on-line – go to https://www.arrowcreek.com/Document_and_Contact#DOCUMENTS and scroll down to Committee Charters to download the document.

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Beer Tasting

TO CELEBRATE VOLUNTEERS

Communications Committee member Hal Albright arranged for his brother Deane Albright, co-owner of Brasserie St James, to host ArrowCreek committee volunteers at his restaurant for a beer tasting and general fun time. The Brasserie has been brewing its own Belgium beer style lagers and ales for 10 plus years, and they produce some very tasty product as the volunteers in attendance discovered.

On October 11, the fifteen ArrowCreek volunteers, along with two Associa Sierra North managers Deborah and Jeanne, were given a tour of the brewery by the Brew Master. Deane Albright told us that the Sierra spring water for the beer comes from an artesian lake that is 285 feet below the brewery. In the old days, the Brasserie building was an icehouse that sold ice throughout the city using this underground water supply. It also sold water to the Reno community.

The attending volunteers sampled several brews including Red Headed Stranger (any Willie Nelson fans?) and three Belgian style ales that are sold in quart bottles rather than tall-boy cans. Everyone enjoyed the beer tasting, and several stayed for dinner. It was a wonderful thank you to our mostly unsung volunteers. Big thanks to the Brasserie (www.brasseriesaintjames.com) for providing us with delicious brews. You are encouraged to check out Brasserie St James for brews, other drinks, and fine food. It is worth the drive.

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ONGOING

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Barre Blitz 9 - 10am

Thursdays
Social Bridge 3:30 - 5:30pm

Mondays
Mah Jongg 3 - 5pm

1st Monday of the Month
Mah Jongg 1 - 3pm

2nd Thursday of the Month
Chef's Club

3rd Wednesday of the Month
Wine Lovers Club
Dates vary each month

JANUARY

16 MLK Day - ASN Office Closed

19 AC Board Communications Workshop
1 - 4pm @ASN Office

24 Hearing Meeting 5 - 6pm via Zoom

27 ADRC Submittal Deadline 4pm
for Feb. 8 meeting

ArrowCreek Goal Setting Meeting TBD

FEBRUARY

08 ADRC Meeting, 11am at ASN

21 Board Meeting 6pm
Committee Member Confirmations

24 ADRC Submittal Deadline 4pm
for March 8 meeting

ArrowCreek Committee Training/Workshop
Feb/March TBD

MARCH

08 ADRC Meeting, 11am at ASN

14 Executive Session/Hearing Meeting
5 - 6pm via Zoom

28 Special Board Meeting 6pm

**The above meeting schedule may be subject to change and may be modified at any time.*

CALENDAR KEY

ADRC Architectural Design Review Committee (closed meeting). Held the 2nd Wednesday of each month. Deadline to submit is 1st Wednesday of month.

ASN Associa Sierra North

BOARD MEETING Regular meeting of the board of directors. Homeowners welcome. Owner forum at the beginning of each meeting. Executive Sessions may be held prior to each regular board meeting. Meeting dates may be subject to change.

EXECUTIVE SESSION Meeting of the board of directors to discuss delinquencies, legal issues and CC&R violations. (Closed meeting)

TOWN HALL Informal gathering with owners and board for open general discussion about items of concern. (No action is taken at meeting.)



SOCIALS & EVENTS



2022 AUTUMN CARNIVAL

Over 120 of our neighbors arrived and many were dressed in “seriously stunning costumes” during our October 29th HOA Social Committee afternoon event.

The residents center patio was mapped out with a variety of activities! Kids made their way fast to the “cauldron of candies” ready to scoop sweets and toys into their treat bags. Fresh spun cotton candy was a hit with everyone and many shared in family friendly carnival games, a pumpkin painting workshop, face painting, and the fall themed photo opportunity balloon arch. Snacks and beverages were an added bonus to spectators of the Halloween costume

contest. There were three competitive categories and contestants received trophies for their efforts in each category. Thank you for participating and congratulations to all the winners.

We share “thanks to all the adult, child and dog participants who came as (name all the costumes from Stan’s email) and congrats to the winners!” The Social Committee would like to thank everyone who joined in supporting this special event. Collaboration from attendee engagement and volunteer support was fantastic. It is great to come together and share in the unique lifestyle that our community offers.



HALLOWEEN ON GRANITE POINTE ONE

Again, the remarkable community members that live within Granite Pointe One put on a phenomenal show for Halloween trick and treaters. It was a great event, and all enjoyed themselves. ACHOA Security did a remarkable job keeping the streets safe during this event. Kudos to everyone involved.



FLORAL WORKSHOP

We hosted our first ever floral workshop on November 15th and had so much fun! Camryn Morrissey, owner, and expert florist of Helianthus Floral Design joined twenty resident participants at the Residents' Center to teach residents how to create a free-flowing arrangement. She brought dozens of fresh florals ranging from mums to snapdragons, spider stems, roses, eucalyptus and more — all in the perfect Fall color palette and just in time for the Thanksgiving holiday!

Participants viewed a quick demo by Camryn while enjoying refreshments, the cheese board, and a floral cake (that was too pretty to eat!) before “shopping” for their own florals. Camryn’s top tips are to always cut leaves below the water line, remove dying flowers from the vase, and to change the water out every day. Stay tuned and visit the ArrowCreek website for an announcement about a Spring Floral Workshop in May 2023. Cannot wait?

If you're interested in a workshop sooner, let us know at arrowcreeksocial@gmail.com and we'll try to make it happen!





2022 WINTER FESTIVAL

In true Reno fashion, the new season brought a small storm and winter flurries to our Winter Festival on Sunday, December 4th. The first of its kind, Winter Festival hosted about two hundred residents at the Residents' Center, along with Big Blue Q, Pizen & Wine and Urban Grinders food and beverage trucks. The Festival also brought local artists and shops, such as Hall's Honey, Extremely Emollient, Ginger Blossoms Jewelry, Aurabeadworks, Wild & Wooden Co., and holiday florals, wreaths and garlands from Emmy's Flower Truck, to our neighborhood.

Residents were welcomed into a Winter landscape at the Residents' Center where a massive balloon arch and silver and blue ornaments and snowflakes hung from atop, as they mingled and jingled to holiday music by our favorite emcee and voice of Reno, DJ Chris Payne. A matching balloon arch served as the Photo Booth station where Epics Photo Booth was set up to take snapshots of residents with their families and friends, and four-legged guests, as well. Delicious eats such as Philly Cheesesteak and Brisket Sandwiches (vegetarian and vegan options were also available) from Big Blue Q, craft beers and wines served out of Pizen & Wine's horse trailer, and complimentary Hot Chocolate and Hot Apple Ciders, kept our residents' bellies full and happy.

The multi-use room was transformed into the "Kids' Korner" where there was ornament making while holiday movies played on the big screen; and just outside the doors, we held our Gingerbread House Decorating Contest led by Board Member Caryn Olson and judged by outgoing Board members Kurt Bickel and Joyce Seelen.

Kurt Bickel announced the 5 raffle prize winners and 20 winners for our "Guess How Many Ornaments Are Up" and "Candy Cane Hunt" Contests. Winners took home gifts from local gems and businesses and included prizes such as \$200 total in gift

cards to Gar Woods, Sparks Water Bar, Riva Grill, Caliente, and Bar of America, \$100 total in gift cards and 2 beer baskets from Brasserie St. James, \$100 in total gift cards to Sweat Reno for Infrared Sauna Sessions, \$150 total in gift cards to Dolce Vita Spa, \$100 gift basket from Dorinda's Chocolates, 4 Infield Tickets to a Reno Aces Game, 2 gift passes to Mesa Rim Rock Climbing, 3 signature and seasonal bottles of liquor from High Mark Distillery, 3 group passes and tickets to the Holiday Show at Reno Ice, and 2 gift baskets and over 800 ounces of Sunbursts (Milk Chocolate Sunflower Kernel Snacks) and Baby Dino Eggs (Dark Chocolate Chickpea Snacks) from Kimmie Candy! Congratulations to all the raffle and contest winners. Huge "THANK YOU" to all our gift sponsors for their generous donations!

Don't worry if you missed "Good Food Award" winning honey from Hall's Honey, or salts, sugars, soaps, creams and bath bombs made from organic herbs and herbal extracts by Extremely Emollient, gemstone jewelry by Ginger Blossoms Jewelry, or custom essential oil bracelets for men and women by Aurabeadworks, or accessories and custom tumblers by Wild & Wooden Co., or fresh florals from Emmy's Flower Truck.

We are planning for a Spring or Summer Craft Fair in 2023 and will invite these wonderful shops back, along with more vendors and several of our very own ArrowCreek resident crafters and artists! Keep an eye out for the announcement early next year and check the official ArrowCreek website for calendar and event updates.

Thank you again to all the terrific vendors and shops, food and beverage trucks, gift donations from local businesses and of course, our wonderful ArrowCreek residents and neighbors for attending our Winter Festival this year. Wishing everyone a happy, safe, healthy, and joyful 2023!







WINE LOVERS CLUB

BY TERRY BRODT, ARROWCREEK RESIDENT

Recently, the ArrowCreek Wine Lovers Club held a special holiday kick-off event featuring Williamson Wines from Sonoma County. The event was held at Mendy Elliott's home with 74 wine Lovers attending.

Sam Williamson from Williamson Wines served many of his premier wines such as Stagecoach Cabernet Sauvignon, Rapture Pinot Noir and Amourette Chardonnay. The attendees all brought a variety of appetizers and their favorite bottle of wine to share with the group.

THE ARROWCREEK HOLIDAY LIGHTS SHOW

We thank those residents who decorated their homes and helped spread warmth and light to all this past holiday season. So many residents of Reno enjoy the ArrowCreek hillside during the holidays. Cheers!

HOA SOCIAL EVENTS CALENDAR

Please plan to attend all upcoming AC HOA Social Committee events and watch our developing calendar on the community website: arrowcreek.com



Photo: Terry Brodt, Wine Lovers President, Christie Quatro and Sam Williamson taken at Mendy Elliott's beautiful bar.

A NEW GROUP WITHIN ARROWCREEK

The Community Service Group (TCSG) is a new volunteer support group formed in ArrowCreek by Paula Macenski and Mary Katz. TCSG is dedicated to collaboratively organizing volunteers and executing projects that assist local non-profits and humanitarian organizations. The new group's vision is to ensure that the essential needs of these deserving organizations are met so that they may better serve their constituents. TCSG's objective is to consolidate those efforts to serve organizations in need more efficiently and effectively.

The new group has established core values of Service, Leadership, Commitment and Respect. They have big plans, and more information will be coming in the future.

Would you like to become a member? Membership is open to residents of ArrowCreek, members of The Club at ArrowCreek, and guests sponsored by a resident or a Club member. For more information, please email CommServiceAC@gmail.com.

CONTENT FOR THE ARROWCREEK VIEW

The ArrowCreek View is our community news magazine that attempts to provide timely information about events and activities within the gate and outside the gate. The ACHOA Communications Committee is always looking for interesting stories or story lines that should be pursued. For 2023, the Communications Committee would like to receive your stories or story lines on an ongoing basis. The following are

the deadlines for content that will be due to Communication Committee:

- 2023 March/April issue - 1/21
- 2023 May/June issue - 3/21
- 2023 July/August issue - 5/21
- 2023 September/October issue - 7/21
- 2023 November/December issue - 9/21
- 2024 January/February issue - 11/21





MEET THE 2023 ACHOA SOCIAL COMMITTEE

Debbie Bluestein moved here with her husband about a year ago. She mentions, “We searched all over South Reno and ArrowCreek felt like home. I am most proud of my two sons. They are 30 and 27 years old and both live in Southern California. I like to spend time with my husband David and our 22-month-old Golden Retriever Blue.”

Karen Bickel has been a resident of ArrowCreek since 2014. She and Kurt first moved to Reno in 2002 from the Bay Area to enjoy all of the outdoor activities the area has to offer. After retiring from a 20+ year career at Cisco, she is looking forward to spending more time giving back to the community she now considers her lifelong home through her work with the Rotary Club of Reno and ArrowCreek Committee work.

Karen Chiamulon is a recovering Californian who moved to ArrowCreek with her husband Adam and German Shepherd-Great Pyrenees mix Chavo in 2018. Karen is an expert at scaling, gutting, and filleting whole fish. She loves to cook, hike, read, and all things Kevin Costner.

Jill Grandfield and her husband and two kids moved here three years ago. “We love the mountains and have always loved Reno. I lived in Tahoe and did summer classes at UNR 20 years ago and knew I always wanted to come back. My mom and dad built their dream house here, so we decided to follow and move here as well. We are former Bay Area people (SF, Mountain View, San Jose, and finally moved from Livermore) where my husband grew up. I on the other hand originally come from Pittsburgh, PA. My daughter is eight and my son is 2.5 so we are always busy with doing something. As a family we love to hike, snowshoe and most especially rock climb.”

Jessica Hartwig found ArrowCreek when her husband was offered a job opportunity in Reno eight years ago. “We left Las Vegas and have never had any regrets! I am a Life Coach and Aaron is CFO for Edgewood

Companies. We will be married 25 years in May and have an 18-year-old daughter who is a Freshman at UNR, studying Psychology and living in student housing. As a new ‘empty nester’... we enjoy deep friendships, traveling, and the AC lifestyle.”

Kate Hollinger shares that she “relocated to Reno from Texas three years ago. My husband and I love spending time with our kids and extended family up in Tahoe and exploring Reno.”

Annette Kuder and family relocated from the Bay Area to ArrowCreek one year ago. Annette adds, “With two young kids, my family enjoys getting out to explore all Reno has to offer (restaurants, festivals, parks, trails) — so much fun right at our fingertips! I am especially excited to join the social committee because I have a passion for planning social gatherings and meeting new friends. Looking forward to all the fun events ahead in the New Year! Cheers!”

Deb Marko made her way to ArrowCreek from Bethesda, MD via San Francisco upon retiring seven years ago. After commuting back and forth from Reno to SF, she finally decided two years ago that Reno was the place to be and sold her SF house. She loves volunteering, golf, cooking, reading, and skiing. Her current passion is designing/building her new forever home in ArrowCreek with her partner, Bill.

Caryn Olson is an ACHOA board member as of Dec 2021. She has lived in ArrowCreek for almost five years with her husband, Karl. They have three grown kids living in other cities and an 18-month-old grandson. They chose ArrowCreek because of the views, outdoor activities, and the social opportunities this community provides both through interest groups and HOA events.

Christine Paust and her husband, Lance Bowers, recently moved to ArrowCreek. Repeatedly they are impressed by the keen sense of community and the multiple ways to become part of the ArrowCreek family. Christine is also a member of the Chef’s Club, Book Club, Mahjong Club and The Community Service Group here in ArrowCreek.



ARROWCREEK INTEREST GROUPS

ART GUILD

Connie Ghysels lulughysels@gmail.com
www.ArrowCreekart.wordpress.com

BOOK CLUB

Deb Marko debmarko@icloud.com

BRIDGE SOCIAL

Betsy Burgess betsyhbaggess@gmail.com

CHEFS CLUB

Carol Steingard sedona1927@gmail.com

COMMUNITY SERVICE CLUB

Paula Macenski paula@promortgage.com
Deb Marko debmarko@icloud.com

CRAFTERS

Mary Steele marysteele6239@att.net

CYCLING CLUB

Jeff Foster jeff-foster@sbcglobal.net

HIKING CLUB

We’re looking for a Group Leader!

MAH JONGG

Donna Branson renobrasons@yahoo.com

NEW! MASTERMINDS

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Jessica Hartwig jessica@lavinivision.net

MEN'S TENNIS

Don McConnell dfmccConnell67@gmail.com

MOTORCYCLE

Thomas Wroblewski tomwro@sbcglobal.net

PICKLEBALL

Don Unruh emailacpc@gmail.com
www.acpc.clubexpress.com

SCALE MODELS

Hawley MacLean hawley@hmaclean.com

SKIING

Stan Jaeger stanjaeger@gmail.com

SNOW SHOEING

We’re looking for a Group Leader!

WINE LOVERS

Terry Brodt terrybrodt@comcast.net

WOMEN'S TENNIS

Nancy Aston cmgren02@gmail.com



Penny, 3rd grade student

The Discovery

SUPPORT FROM A CHILD'S ALLOWANCE

BY PATRICK TURNER,
CHIEF ADVANCEMENT OFFICER, THE DISCOVERY

Meet Penny. She is a third-grade student who has grown up visiting The Discovery with her family. She is an expert at climbing to the top of the Cloud Climber, loves getting messy when doing science experiments, and thinks every scientist is cool, especially female scientists.

Penny's love of learning led her to donate her allowance to the museum. When asked why she donated, Penny said, "I picked The Discovery because it is fun, and I love science! I like figuring out stuff, and I especially love chemistry and making volcanoes explode."

As The Discovery's youngest supporter, Penny quickly learned how crucial donors are in making the museum her favorite place to visit. Because of philanthropic support, she can foster her love for science, technology, engineering, art, and math (STEAM) education and, most importantly, dream big.

Our hope is that Penny inspires people like you to support The Discovery. With support from our community, The Discovery can continue to grow and serve our entire community with even more engaging ways to explore science. No gift is too small to make a big difference! Your gift will help us better serve you, your family, and our community. To make a gift, visit nvdm.org or call 775-398-5912.

Make a gift today to help us achieve a generous matching gift from the Barracuda Championship and Reno-Tahoe Open Foundation. If we receive gifts from 250 donors like you, by January 31, 2023, they will generously donate \$25,000 to The Discovery.

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History

NEAR ARROWCREEK

BY TERRY BRODT, ARROWCREEK RESIDENT

Not many ArrowCreek residents are aware that the original home of Pelog and Elizabeth Brown (later named Damonte Ranch) is still standing at 12945 Old Virginia Road (Highway 395). The home is located just over four miles from ArrowCreek.

Travel down AC Parkway and turn right onto Old Virginia Road and go past the Tamarack Casino, and just before you reach the freeway overpass, on the left, is the Greek Revival home of Pelog and Elizabeth Brown built in 1864. The home is listed on the National Register for Historic Places.

Brothers Pelog and Joshua Brown, left their home in Rhode Island and drove about two hundred head of cattle across the country and finally settled in Steamboat Valley in 1857. In 1858, for the sum of \$6.56 and twelve heifers, Peleg acquired 620 acres of land.

In 1863, Peleg Brown married Elizabeth Gill of Indiana and created a very successful ranch. In 1864, they invested \$4,000 on the construction of their three-story main house. The Browns also operated a waystation for travelers, since their ranch was the last place to feed, water, and rest before reaching the mines on the Comstock Lode.

Pelag Brown died in 1878, but Elizabeth kept the ranch going until her death in 1918. The Brown's daughter Laura and her husband George Wilcox controlled the ranch thereafter. It became known as the Wilcox Ranch until Laura's death in 1940, when it was purchased by Louis Damonte, who emigrated from Genoa, Italy in 1909. Damonte farmed alfalfa and raised cattle on the ranch.

Today when you travel Old Virginia Road or Interstate 580 you still see cattle grazing. The descendants of the Damonte family continue to own the 3.5-acre homesite and it is one of the most historical pieces of land right in our backyard. I can only guess, but I bet one of America's greats, Mark Twain, who arrived in Carson City in 1861, may have stopped for coffee at the old Brown home on his way to Virginia City, Reno, Sacramento, and San Francisco.



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2858 Shale Creek



SOLD

5940 Crescent Moon



SOLD

6080 Cour St. Michelle *



SOLD

5728 River Birch



SOLD

2901 Shale Creek *



SOLD

1219 Broken Feather



SOLD

2747 Shadow Dancer



SOLD

9960 Via Solano



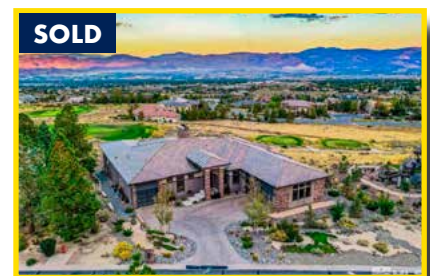
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SOLD

4195 Drop Tine



SOLD

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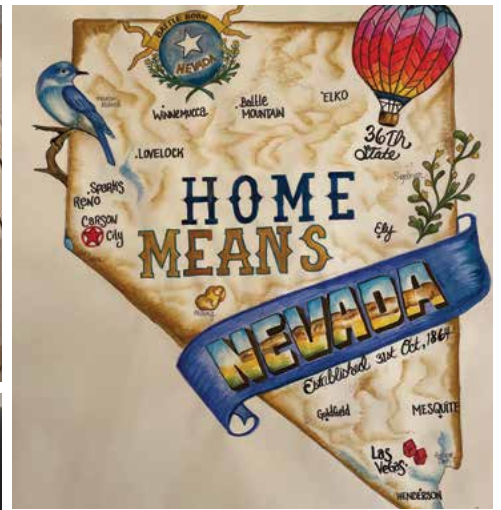
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BY MORGAN FRITZ & CHERI GAJESKI,
HUSKY ARTS PROGRAM MOM ART LEADERS

Within the walls of Hunsberger Elementary School, there is a converted storage room. It is the home base of the Husky Arts Program, and it holds magic. It stores the program's working kiln and digital cameras. Acrylic paint, watercolor and tempera cakes. Oil and chalk pastels, brushes, and paper. Curriculum binders filled with lessons, and carts the parent volunteers push down the hallways loaded up with supplies, to classrooms of students that will be given the gift of art.

For years Husky Arts has been a parent volunteer led program, and it still is. In 2019, born from the vision of Victoria Kasper, it has become a vertically moving

curricular program that builds upon every school year, with an end goal of giving the students a solid art foundation to carry into their further education, and hopefully for many, give them an appreciation and love for art.

To help build this foundation, every grade level has a curriculum binder filled with lessons divided into the seven elements of art: line, shape, color, value, form, texture, and space. There are slides and product examples for every unit and lesson that are used as instructional aids during lessons. The curriculum binders only continue to grow, as volunteers have been creating and adding their own lessons to them.

The program has a working kiln, and every year the students learn about the element of form by creating a technique and grade specific clay project that parents look forward to coming home. In 2019,

the photography unit and its curriculum were added, and the PTA supportively donated a classroom set of kid friendly digital cameras. In February of 2022, Waste Management generously donated a classroom set of higher quality digital cameras which were used for the first time this school year by the 4th and 5th grade students.

The program also holds school wide collaborative projects. In September, we celebrate International Dot Day. Last year, gratitude month was celebrated through the creation of the Gratitude Tree, where a leaf from every student with a private message of gratitude was hung in the main hallway of the school. This year, in collaboration with Principal Dawson, the Dandelion Wall was built and hung. Titled "A Hope and a Wish," every student has a handmade dandelion seed with their own hope for themselves and wish for the world





attached to it. A student favorite is the school's "Disguise Tom the Turkey" where students create a disguise on a printable turkey to help Tom "hide from the Thanksgiving table." The turkeys are hung in the main hallway and bring so much joy and excitement.

In February, the students' artwork will be displayed at the Nevada Museum of Art. This is the second year the PTO has funded and planned this incredible event. It is held on the second Saturday of the month and

is free to students and families during the day. In the evening, the event turns into a ticketed, adult only fundraising gala. It was an incredible success last year, thanks to all of the amazing donors.

A labor of love, we are immensely proud of this program and what it has become. This year we have a community of eighty plus amazing parent volunteers and the fueling support of our incredible teachers and staff. Without all of them, this program would not be. We have big

dreams and plans that we will continue to bring to fruition for the students. You can look forward to our spring collaborative project, as we create a display in support of Earth Day and our school's beautiful garden Hunsberger Haven. If you would like to hear more about the program, email us at hunsbergerartprogram@gmail.com and please follow us on Facebook at Hunsberger Art Program where lessons and student artwork are posted weekly.

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From left to right: Norval Nelson, Ella Shapiro, Eileen Rothschild, Kailey Shapiro, Mary Katz, Harvey Katz, Alan and Celeste Shapiro. All are Eagle Rock Court residents.

Eagle Rock Court

FOOD BANK VOLUNTEERS

In its March 2022 issue, the AC View ran a story about a high school student's volunteer effort. Kailey Shapiro, then a 16-year-old sophomore at Galena HS, organized her family and Eagle Rock Court neighbors to help out at the Food Bank of Northern Nevada on a regular basis. Almost a year has passed but Kailey and her neighbors have sustained their efforts to serve our community. The Eagle Rock Court contingent has traveled to Tahoe Reno Industrial Center 6 times in 2022, and the year's not over. They usually visit midday Saturdays and stay for a 2-hour shift with 12-15 people

participating. This year even more people are participating, not just from ERC but also Galena High School and Arrowcreek neighbors.

Anyone interested in volunteering and connecting with Arrowcreek neighbors should contact Kailey at kaileyshapiro@gmail.com or sign up individually through the Food Bank website. The Food Bank always needs volunteers.

What do the volunteers do at the Food Bank? Usually, they assemble ready-to-distribute food boxes for Food Bank recipients. The volunteers unwrap cartons of a food product and put one or two in an empty box. More volunteers add different items to the box until it is complete and ready to be distributed. Other volunteers assemble the boxes from flats while others move goods around, clean up, flatten empty cartons for recycling and so forth.

During the holiday season, the work gets more complicated when volunteers disassemble public food donation bags and sort the items into a dozen distinct categories. Packaging has to be checked for damages and expiration dates. If an item shows visible damage or has passed its expiration date, it must be discarded. All the work performed by Eagle Rock Court and other volunteers is crucial to the mission of the Food Bank.

For those planning to donate food to the Food Bank (and I hope this is ALL of you), donations must be unused/unopened, not expired, contain nutrition facts in English, and cannot be very damaged; otherwise, they will get tossed. Following these directions saves the volunteers time and results in more food being distributed.

Eagle Rock Court has been recognized by the Food Bank of Northern Nevada and its name is posted on the wall of recognition alongside such institutions as Wells Fargo Bank, NV Energy and various community groups and schools. Not bad for a small street of ten homes.



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Reno Ice

BONDING THROUGH BLADES

BY ZOE DIXON, ARROWCREEK JUNIOR
AT SAGE RIDGE SCHOOL

A rush of frigid air chilled my face as doors opened to a room filled with excitement, laughter, and ice skating. Children were taking off their gear from a previous ice hockey lesson. Figure skaters were lacing up their skates and getting ready to practice. There were people like me there too, who were only trying to dive into the joy that Reno Ice brings. Reno Ice: The Jennifer M. O'Neal Community Ice Arena is Reno's first year-round indoor ice rink.

As I was renting skates, I noticed other luxuries about what the facility offers: an NHL size rink, food concessions, skate sharpening, and a pro shop. The website shows programs and private lessons for both youth and adult hockey and figure skating, public skating, school field trips, homeschool skating programs, birthday parties, sled hockey, Reno Hockey Academy, and a semi-pro team called the "Reno Ice Raiders." These activities take place daily, and with only one sheet of ice, the rink is open for an impressive 18 hours a day.

After the Zamboni machine finished resurfacing the ice to get that smooth feeling all skaters adore, I was able to enter the room I had been watching eagerly from the lobby: the rink itself. Upon entering the

rink, my sweatshirt suddenly became more valuable as it was very cold inside. The ice was slippery when I stepped onto it, but the kids racing around the rink with smiles plastered onto their faces reassured me. These children had just finished a hockey lesson based on USA Hockey training and development guidelines. Mike Harder, hockey director, created and manages these programs. Over five hundred youth hockey players from ages 6 to 18 years of age are taught by USA Hockey certified coaches. There are also over two hundred Learn to Play first year hockey players, who are provided with ice time and proper equipment. When parents of these young hockey players see their kids having so much fun, they are encouraged to join the Ice Breakers, an adult learn-to-play hockey program.

After my first lap on the ice, I started to get the hang of skating. While I was in awe of how the kids that were skating and their talent. I was even further impressed by the figure skaters practicing in the middle of the rink. The way they so trustfully threw themselves into that chilled air with less than a second to twirl and land on one foot without falling had me in shock. Joanie Malarchuk, Skating Director, is the one responsible for these figure skaters and ice dancers. She has about two hundred participants in direct lessons and about five hundred skaters in The Figure Skating: Learn to Skate Program. The skill attained

by these talented beings was truly an unbelievable sight to witness.

Seeing all these diverse types of skaters on the ice showed me how valuable the Reno Ice is to so many and per Kevin Sunde, Reno Ice General Manager, "as said in our logo, Reno Ice strives to be not just an ice rink, but a community center. We take great effort to bring in new people to skate, especially those that may not typically have the ability to do so." However, with so little hours in the day and so much interest in skating, one sheet of ice just is not enough for this popular rink. Another sheet would bring further bonding to our community by allowing for additional ice sports such as curling, ice dancing teams, speed skating, and hockey and figure skating tournaments and competitions.

Reno Ice functions without any public financial support since it was built and provided for by event revenue and private donations. In order to support the dreams held by many of Reno's youth and adults, donations are needed to fulfill the complete vision of the rink. These donations for the second sheet of ice can be made on their website, www.renoice.com or checks can be mailed to The Greater Reno Community Ice Skating Association (GRCISA) 15500 Wedge Parkway, Reno, NV, 89511.

Towards the end of the public skate session, it was time to step off the rink and walk back into the lobby. Unlacing my skates, I reflected on how slippery the ice was at first. Then I thought of the playful nature of everyone on the ice, and how I was welcomed as I was only just learning. Most importantly, though, I thought of how much joy skating with my community had brought me, and how similarly it brings strangers together every day. This overall blend of demographics seen at the ice rink shows the sense of community that inhabits it. Seeing all those different individuals skate around me, at different speeds and skill levels, made me realize that Reno Ice is much more than an ice rink. It is an environment full of community and unification that brings us together.



SECURITY CONTACT INFO

Please don't hesitate to contact us at the Gatehouse if you need assistance or notice any suspicious circumstances. If you have not logged onto the QuickPass system and need your username and password, please contact Leda at the gatehouse or email her at acsecure@msn.com for this information. If you need assistance with your QuickPass account and need a walkthrough or have questions, our contact information is:

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WILDLIFE ISSUES

ArrowCreek is one of many communities located in a "Wilderness Urban Interface" area and, as such, residents may more frequently experience problems with animals, reptiles, and insects in or near their homes or property. **Residents are responsible for any issue regarding wild animal/snakes etc., on their property.** Security staff will assist by giving residents the correct phone number of the agency that may be able to assist them.

WILDLIFE INFO & RESOURCES

ArrowCreek Security 775.850.4450
Washoe County Regional
Animal Services
Office 775.353.8900
Dispatch 775.322.3647
NV Department 775.688.1331
of Wildlife
Reno Snake Rescue 775.750.5537
(www.snakebusters.com)
Exterminators that have been used and are recommended by AC Residents
State Wide Pest Control 775.425.4343
Nash Pest Control 775.852.3444



SECURITY & SAFETY



TYPE OF VIOLATION	NUMBER OF VIOLATIONS RECORDED IN 2021
SPEED LIMIT	424
STOP SIGN — DID NOT STOP	35
STOP SIGN — SCHOOL BUS	5
MAINTENANCE OF LOTS	42
LIGHT POLLUTION	7
TRASH CONTAINER IN PUBLIC VIEW	66
RV/ BOAT/ TRAILER PARKING	4
PET BARKING/ LOOSE/ ETC.	17
TOTAL OF ALL VIOLATION RECORDS ENTERED	788
OTHER: ARCHITECTURAL CHANGE REQUEST RECORDS ENTERED	634

TOTAL NUMBER OF VEHICLES / LAST 12 MONTHS	TOTAL
VEHICLES WITH TRANSPONDERS	570,032
VISITORS (GUEST, VENDORS, GOLF GUESTS, ETC.)	295,932
LARGE VEHICLES (CONSTRUCTION, WM, UPS, UTILITIES ETC.)	91,980
EMERGENCY VEHICLES	997
OUTAGES (POWER, QUICKPASS, ROAD CONSTRUCTION)	31,937
TOTAL	990,878
COVID-19 SHUT DOWN (3% REDUCTION)	29,726
COMPLETE TOTAL	1,020,604

TOTAL NUMBER OF TRUCKS FOR GOLF / RESIDENTS & TENANTS	TOTAL
GC VEHICLES WITH TRANSPONDERS (MEMBERS & MANAGEMENT)	40,451
GC VISITORS (GUEST, VENDORS, EMPLOYEES & MEMBERS)	33,259
GC LARGE VEHICLES (CONSTRUCTION & GOLF VENDORS)	15,287
RESIDENT & TENANT VEHICLES WITH TRANSPONDERS	529,581
RESIDENT & TENANT VISITORS (GUEST, VENDORS, ETC.)	310,578
RESIDENT & TENANT LARGE VEHICLES (CONSTRUCTION, WM, UPS, UTILITIES, ETC.)	73,581
COMPLETE TOTAL	1,002,737

TOTAL NUMBER OF LANDSCAPE VEHICLES	TOTAL
LANDSCAPE VEHICLES (CONSTRUCTION, RESIDENTIAL, GOLF COURSE, SNOW REMOVAL)	23,020
COMPLETE TOTAL	23,020

BICYCLES FROM OUTSIDE THE COMMUNITY	TOTAL
BICYCLES (GROUPS & SINGLES) AVERAGE 3 / DAY - MOST ARE THE SAME PEOPLE	1,095
COMPLETE TOTAL	1,095

LOT OWNERS REGISTERED ON QUICKPASS OUT OF 1,083	
EVERY LOT IN ARROWCREEK IS REGISTERED IN QUICKPASS	100%
LOT OWNERS WHO USE THEIR QUICKPASS ACCOUNT	25 - 30%
BALANCE OF EVERYONE ELSE CALLS SECURITY	

Data Review

FROM MARCE HERZ MIDDLE SCHOOL

BY BRANDON BRINGHURST, PRINCIPAL

One feature of modern American education is school accountability based upon standardized tests and other objective performance criteria. This system is far from perfect, but it does provide valuable insight into how each school is performing. At Marce Herz Middle School we embrace this accountability while also realizing that no objective measure can fully capture the impact of a school. In this article, I would like to provide our school community with a brief summary of how students at MHMS are progressing on these standardized measures.

The 2021-2022 school year was full of its own set of challenges and these certainly had an impact on learning. It seems like a long time ago but for most of the last school year, students were required to wear masks while in the building and that was just the beginning. We had six “smoke days” and dealt with the Delta and Omicron variants of COVID. At the peak of Omicron, 24% of WCSD students were absent on a single day. The mask mandate was eventually lifted but we also dealt with transportation blackout weeks. Despite these and other challenges, we are immensely proud of how our students progressed. The first table to the right shows the percentage of students

who were at or above standard on the Smarter Balanced Assessment Consortium (SBAC) test. The State of Nevada Education Department selected the standards bases for the measure of academic progress.

One nice feature of the SBAC test is that it is not just a Nevada test. It is administered in several states. The second table below shows statewide results for California and Oregon for the two years prior to the pandemic to give you some reference. These are not a perfect comparison as the results are statewide and cover grades 3-8 and 11. I include them here simply for some additional context. Science is not included because the Science test used is a Nevada specific test.

At MHMS we are focusing on a few areas to help not only improve these scores but improve student outcomes in all areas. The first is our system for supporting our students who are struggling. We have significantly improved our systems for identifying and supporting these students. Additionally, we are focused on improving the work our teachers do as a Professional Learning Community (PLC). This is a research-based structure designed to improve the quality of instruction for all students. Lastly, we are engaged in efforts to help our students improve their social, emotional, and organizational skills as well as their engagement in school.

We are enormously proud of how we are performing as a school on these measures, and we are seeking to get better every day. The partnerships we have with our parents and community are central to our success and will continue to be a key factor moving forward.

Test	20-21 WCSD	20-21 MHMS	21-22 WCSD	21-22 MHMS
English/LA	42%	65%	44%	65%
Math	24%	44%	27%	47%
Science	37%	62%	38%	57%

Test	17-18 Oregon	18-19 Oregon	17-18 California	18-19 California
English/LA	54.9%	53.5%	49.9%	50.9%
Math	40.5%	39.4%	38.7%	39.7%

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Natural Resources

TRUCKEE MEADOWS REGIONAL PLANNING AGENCY

BY NATE KUSHA · CHOHNNY SOUSA · AND JEREMY SMITH · TMRPA

The Truckee Meadows Regional Planning Agency (TMRPA) recognizes the importance of protecting the land, air, water, scenic, and other natural resources of our region and the Regional Plan encourages a regional approach to sustainability and resiliency which can only be achieved through cooperation among all entities of the Truckee Meadows. As part of the 2019 Regional Plan update, TMRPA identified the need for natural resource related data and a plan document to inform natural resource policy development during the next update to the Regional Plan (scheduled for fall of 2024). TMRPA has embarked on this effort to create the Natural Resources Plan (NR Plan) in collaboration with the multitude of agencies in the Truckee Meadows that manage or contribute to the preservation of these vital resources. Most recently, the Agency held a public event at Rancho San Rafael Park where residents were able to learn about the effort and talk with staff and collaborators like the Truckee Meadows Water Authority, the Pyramid Lake Paiute Tribe, and the Nevada Department of Wildlife.

The Natural Resource Plan is intended to enhance the Region’s understanding of what and where our natural resources areas are and how they can be preserved and protected, especially as we continue to see growth and development. TMRPA’s primary

goals for the Natural Resources Plan effort are to:

1. Develop a centralized Natural Resources Plan to coordinate natural resource planning efforts in our Region
2. Create an inventory of natural resources in the Truckee Meadows and provide access via an online portal
3. Create a map of natural resource areas that should be protected
4. Create an inventory of organizations and contacts that manage and/or protect natural resources
5. Identify, describe and better contextualize natural resource issues and develop strategies to mitigate them
6. Make natural resource policy recommendations to be included in the Truckee Meadows Regional Plan

TMRPA identified that consultant assistance was needed for the effort, and Stantec (formerly Cardno, Inc.) was awarded the contract to consult on the Natural Resources Plan and to assist with data gathering. TMRPA also assembled a steering committee, comprised of representatives from local, state, federal, and non-profit organizations and is intended to act as a guiding influence to help keep the NR project on track and provide valuable feedback throughout the process.

TMRPA kicked off the effort in earnest by contacting over 70 partners and stakeholder agencies who were identified as potentially having natural resource data to contribute. Of the entities contacted, 39 responded to provide more information and 27 provided spatial and/or qualitative data describing natural resources. All of the data and information collected will be assessed and organized to support topic-based narratives in the plan document. Further, TMRPA plans to provide a natural resources data portal on our website so that everyone can easily access these data for use their work and research. While initial data outreach is coming to a conclusion, the NR Plan is anticipated to be a living document and TMRPA knows that ongoing data collection and maintenance will be required.

TMRPA understands how important it is to hear from our community and ensure their involvement throughout the process. Staff has released surveys, held outdoor public events to discuss our process and collect input, developed a student project to be released in Spring of 2023, and created self-guided field trips to environmentally-related sites throughout the Truckee Meadows. TMRPA will continue to provide the public with updates, opportunities to engage, and access to data collected through social media, newsletter campaigns, and Regional public meetings. Stay-tuned for more on this effort!

For more information and to stay up-to-date on TMRPA’s Natural Resource Plan, visit: <https://tmrpa.org/nrplan/>



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The Club

PHOENIX RISING FROM THE ASHES

The road to success hasn't always been a smooth one for The Club at ArrowCreek (The Club).

Going back to 2014, the ArrowCreek Country Club had as little as 135 full golf members with a handful of social members. Today, The Club has a membership of more than 850, of which nearly four hundred are ArrowCreek residents.

The 523 acres of Non-Residential Area, as it is known in the ArrowCreek CC&Rs, contains two 18-hole golf courses. The lower course, located near the front gate of ArrowCreek, is the Legend course designed by Arnold Palmer. The upper course named the Challenge was designed by Fuzzy Zoeller and John Harbottle. The

Club has suffered its share of financial woes. It started with the original ArrowCreek developer who threatened to lock the doors if new owners weren't in place. Later the "new owners", Golden Gate Golf, filed for bankruptcy.

That last threat to the club's success came after the injection of investment from the group of member investors known as The Friends of ArrowCreek (FOA). Their goal was to save the country club by buying it from the bankruptcy court. FOA then began a campaign to rebrand and rebuild the membership at the newly named The Club at ArrowCreek. However, the facilities were tired and in need of updating and their plan was not a long-term solution.

In 2018, Ray and Jeanne Conrad, ArrowCreek homeowners since 2014, members of The Club and FOA investors, bought the property from the rest of the investment group. Ray swiftly put his business expertise to work. (He ran the nation's second-largest employment background check company for more than twenty years.) Improvements have not stopped, and each change has been amazing.

"Prior to us doing that, you didn't want to take another couple there for dinner, because you never knew how it was going to be," Conrad said. "Now, it's a place I can walk in and be very proud of."

All business turnarounds are unique, and a simple cookie-cutter method does not work to turn around a struggling golf club. The revival of The Club is an excellent model of the investment and dedication that is required.

"The philosophy from our owners," said Jim Cleary, the general manager, "was to elevate the member experience to be best in class in the Reno market but not just on the golf side."

The Club recently completed a \$60-million upgrade and expansion to the clubhouse, the two courses, and a host of new amenities:

- » New dining room
- » New fitness center with separate classroom
- » New pool complex with outdoor dining
- » New game room for kids
- » New event center to host meetings & weddings for over 250 guests
- » Several meeting areas for smaller groups, and
- » Four indoor pickleball courts that just opened on September 30th



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The Club is managed by Troon, an international company with over 725 golf courses under its management. At ArrowCreek, two hundred Troon employees, with over one hundred full time equivalents, provide the staffing needed for the enhanced facility. One of The Club's primary goals is to improve its golf offerings. Ray is confident that the courses will get national recognition soon. To this end, the Conrad family has invested nearly \$5 million to purchase new fairway mowers and other maintenance equipment as well as to replace thousands of sprinkler heads. David Diver, the Director of Agronomy, is confident that with continued efforts, the courses will continue to improve year after year. The investment in The Club and its success has had a positive impact on the ArrowCreek Community. Jim Cleary thinks the relationship of The Club and the ACHOA homeowners has been mutually beneficial adding to elevating Arrowcreek's image in Northern Nevada.

Congratulations to the Conrad family and The Club for being selected the best Private

Clubhouse Renovation by Golf Inc. in its September/October 2022 Edition. The efforts by the Conrad family working with the Architect PHX Architecture, Interior Design by Club Design Associates, and contractor SMC Construction Company generated this well-deserved recognition in the golf courses industry.

With the ArrowCreek community's incredible views, renovated golf course and club house, gated access, well-managed community facilities, and access to great Washoe County School District schools, the demand for ArrowCreek properties has been high. We expect that with continuous investment in our community both by The Club and the ACHOA, the desirability of ArrowCreek property and the property valuations will continue to rise. The ArrowCreek community will become the best place to work, live, and play in Northern Nevada.

Acknowledgment: Parts of this story originated from both online articles on golf.com and Golf Inc., September/October 2022 Magazine.



"Gift wrapped" dog poop left on E. Desert Canyon 90 steps from the garbage can.

THIS IS A CRAPPY ARTICLE

I hope I got your attention. It is time for the periodic reminder for every pet owner to pick up after their furry friend. The vast majority of the dogged members of our community do clean up after their cherished pets and for that we all thank you.

However, there are community members who either do not pick up or choose to wrap the deposit in plastic and leave it for others to clean up. There are over a thousand lots and

there are over 2,000 people who reside in the ArrowCreek community. The community members appreciate walking our walkways without having to deal with dog poop.

We have no tally, but we know that many members own dogs in our neighborhoods. The potential for a significant mess in our community is readily apparent. That we do not have a mess is due to the thoughtful majority who do clean up the "doo." I know it is not pleasant to carry the material to the pet stands we have throughout the community, but it is no more pleasant for someone else to carry it than the owner.

So, THANK YOU THANK YOU THANK YOU to those responsible picker uppers and PLEASE PLEASE PLEASE become a picker upper if you are not already.

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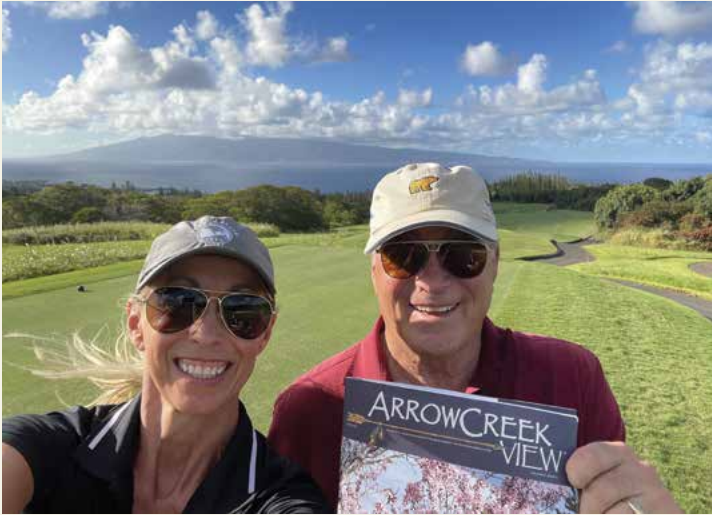


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WHERE IN THE WORLD
IS ARROWCREEK VIEW?



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